NATIONAL BIOSAFETY AUTHORITY

Operational Capability Criteria

The following matrix sets out the operational capability criteria against which bidder proposals shall be evaluated. Bidders must respond fully to each item; a negative response to a mandatory requirement may lead to disqualification at the preliminary stage.

Criterion	Guiding Notes	Yes/No
Comprehensive list of panel medical consultants/specialists provided	Evidence clearly attached	YES
Evacuation arrangement clearly stated	Evidence clearly attached	YES
Service providers/hospitals available in Nairobi and the 46 other counties	Evidence clearly attached	YES
Medical inpatient cover — overall limit and cover type per category (Cat A: Kshs 2,000,000; Cat B: Kshs 4,500,000; Cat C: Kshs 4,000,000; Cat D: Kshs 3,500,000; Cat E: Kshs 3,000,000)	Clear statements of cover for all categories with no age limit for staff and Board members, within stated limits	YES
Dental cover provided as indicated, no sub-limit (Board Members & JG E3–A3: Kshs 100,000)	Clear statements of cover for all categories with no age limit for staff and Board members, within stated limits	YES
Optical cover provided as indicated, no sub-limit (Board Members & JG E3–A3: Kshs 100,000)	Clear statements of cover for all categories with no age limit for staff and Board members, within stated limits	YES
Maternity cover up to Kshs 200,000 for JG E3–A3	Clear statements of cover for all categories with no age limit for staff and Board members, within stated limits	YES
Hospital accommodation clearly indicating ward/bed type and limits (Board/CEO/Directors/Deputy Directors: Deluxe rooms, Kshs 30,000; other staff: Private/Standard rooms, Kshs 25,000/20,000)	Should clearly indicate ward/bed type and the limits	YES
Medical smart cards provided within 3 working days of cover commencement (and for new joiners)	Evidence clearly attached	YES

Criterion	Guiding Notes	Yes/No
No pre-authorization for consultations where members hold smart cards; pre-authorization limited to major treatment	Should clearly indicate	YES
Flexibility to include other service providers proposed by NBA	Evidence clearly attached on the flexibility	YES
Members' upper age limit is 75 years	Should clearly stated	YES
Last expense: Board Members Kshs 100,000; JG E3–A3 Kshs 200,000 for principal member and family	Should clearly provide	YES
Maternity stand-alone Kshs 200,000 (normal delivery); Caesarean/subsequent Caesarean max Kshs 300,000 within inpatient	Should clearly provide	YES
Pre-natal, post-natal and pregnancy-related cases covered within inpatient/outpatient as applicable, not under maternity	Evidence clearly attached	YES
Gynaecological conditions, including menopause, covered within inpatient and outpatient (full cover)	Should clearly provide	YES
Disease prevention vaccines covered within inpatient and outpatient, no sub-limit	Should clearly provide	YES
Speech therapy for children within outpatient	Should clearly provide	YES
Family Planning & Fertility / Impotence Matters	Should clearly provided	YES
Baby clinic, immunization and vaccination up to 5 years (KEPI and baby-friendly), no sub-limit within outpatient	Evidence clearly attached	YES
Prescription medicine, no sub-limit	Should clearly stated	YES
Therapy and chemotherapy, no sub-limit	Should clearly stated	YES
COVID-19 benefit, no sub-limit	Should clearly stated	YES
No pre-authorization and no co-pay for consultations where members hold smart cards; pre-authorization limited to major procedures/admissions	Should clearly stated	YES

Criterion	Guiding Notes	Yes/No
Medical inpatient cover: dental ailments (accidental/non-accidental) covered under sub-limit of Kshs 250,000	Should clearly provide and stay within the stated sub-limit	YES
Medical inpatient cover: optical ailments (accidental/non-accidental) covered under sub-limit of Kshs 250,000	Should clearly provide and stay within the stated sub-limit	YES
Congenital and prematurity covered within full inpatient limit, including pregnancy-related complications (Categories B–E)	Should be clearly indicated within full limits	YES
Pre-existing, chronic, HIV & AIDS covered within full inpatient limit (Categories A–D); conditions clearly spelt out	Should be clearly indicated within full limits — award 10 if met, 0 if not	YES
Post-hospitalization cover within inpatient limit, sub-limit Kshs 50,000 up to 3 weeks after discharge (Categories A–E)	Should be provided and clearly stated	YES
COVID-19 related illness hospitalization within inpatient limit, sub-limit Kshs 1,000,000 (Categories A–E)	Should be provided and clearly stated	YES
List and statement of exclusions clearly outlined with reasons indicated	Should be provided and clearly stated	YES
Emergency C-Section cover within inpatient limit of Kshs 300,000 (Categories B–E)	Should be provided and clearly stated	YES
Lodger accommodation cover for children 12 years and below (Categories B–E)	Should be provided and clearly stated	YES
Group excess of loss for Categories A–E, stand-alone benefit of Kshs 300,000 shared per family	Should be provided and clearly stated	YES
Psychiatry conditions covered within full inpatient limit (Categories A–E)	Should be provided and clearly stated	YES
Outpatient: pre-existing, chronic, HIV & AIDS and COVID-19-related illnesses within full outpatient limit (Categories A–E)	Should be provided and clearly stated	YES

Criterion	Guiding Notes	Yes/No
Outpatient counselling upon referral within full outpatient limit (Categories A–E)	Should be provided and clearly stated	YES
General health check-up for member and family , stand alone Kshs 50,000 (Categories A–E)	Should be provided and clearly stated	YES
Dental benefit — stand-alone, Kshs 100,000 per family (Categories A–E)	Should be provided and clearly stated	YES
Optical benefit — stand-alone, Kshs 100,000 per family (Categories A–E)	Should be provided and clearly stated	YES
Last expense — stand-alone, Cat A Kshs 100,000 and (Categories B–E); Kshs 200,000 per member	Should be provided and clearly stated	YES
Smart medical cards provided within 7 days of commencement (and for mid-term joiners)	Should be provided and clearly stated	YES
Schedule for staff sensitization	Should be provided and clearly stated	YES

Note: Bidders must respond to all statements above. Any negative response to a mandatory requirement will lead to disqualification at the preliminary evaluation stage.





OLDMUTUAL

OLD MUTUAL
HEALTH SERVICE PROVIDERS



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OLDMUTUAL
PHARMACY FIRST,
TELEMEDICINE &
DRUG DELIVERY

PHARMACY FIRST & DRUG DELIVERY

One stop Pharmacy Peponi Road Branch-Westlands	0753 000102 | 0745 327701 | peponi@1stoppharmacyltd.com
Goodlife Pharmacy (All branches)	0724 906094 | 0705 525072
Thonson and Thomson (All branches)	0707 738162 | 0794 187251
My Dawa (All branches)	0205 219999
Queensville Pharmacy (All Branches)	0780 670089 | 0786 670088

TELEMEDICINE/ TELECOUNSELLING

Chiromo lane Medical Centre, Westlands muthithi Road	Tele-psychology & Tele-Psychiatry	0203 7461031 | 0733 778609 | 0729 359501
Amani couselling centre, Mbagathi Way	Tele-psychology & Tele-Psychiatry	0206 002672 | 0722 626590 | 0733 263870
Healthex Africa Limited, Eaton Place Gigiri	Telemedicine	0800 720795 | 0111 040800
Mydawa Pharmaceuticals, 1st Floor, Westside Towers, Lower Kabete Rd, Westlands	Telemedicine & Pharmacy	0111 119100 | 0719 626804 | 0203 673322
Goodlife Pharmacy (All Branches)	Virtual Doctor Consultation & Pharmacy	0705 525 072

OLDMUTUAL

SPECIALISTS



GENERAL PRACTITIONERS AND PHYSICIANS

Dr. Richard Njoroge Kuria -Ivory health solutions	Kimanthi Street, Corner House Mezzanine 2	0702 743835 | 0702 722000
Dr. Richard Njoroge Kuria -Ivory health solutions	Githunguri Road, next to delta Petro station	0796 769819
Dr.Toroitch Kibowen	Bruce Hse 3rd Floor, Standard Street	0202 224426
Dr. Kahenya P.N.P	National Bank Building, 1st Floor	0204 5500 | 0733 722824
Dr.Eva Njenga	5th Avenue Office Suites, 7th Floor Room 15 (Diabetes & Endocrinology Centre), Diamed Centre	0272 2826 | 0726 119729
Dr. Maina Ruga	Jubilee Exchange Building, 6th Floor, Rm 614	0202 217789 | 0723 729704 | 0722 526730
Dr. Jacqueline W. Kitulu	Jamko Health Services, Regent Court, Appartment C1	0720 576315 | 0786 258722
Dr. Macira Boniface Warutere	Upper Hill medical centre, 4th Floor,4C	0722 980042 | 0726 209576 | 0743 838391
Dr. Paul Wangai Jr.	Post Bank Hse 3rd Floor	0222 0787 | 0225 1962 | 0374 2113 | 0366 2705 | 0374 9991 | 0711 092705 | 0732 102705
Dr.J.A Aluoch	Nairobi Hospital, Above Laboratory 2nd floor, Room 202	0284 5000 | 2733486 | 0284 6327
Dr. J. Masika Wafula	Ben-Ammi Medical Centre, N.H.I.F Building, 2nd Floor	0720 237558 | 0202 737988 | 0720 810844
Dr.David Ndonye Musyoka	UHMC, 3rd Floor, RM 3H	0202 710388 | 0722 750037
Dr. Jonathan Wala	Aga Khan Hospital Drs Plaza,4th Floor, Room 421-422	0203 662735 | 0790 602291 | 0722 821514
Kamau and Mwendwa Medical associates(Dr. Peter Kamau and Dr. Florence Mwendwa)	Upper Hill Medical Centre	0734 523337
Dr Frederick Wangai	Upper Hill Medical Centre	0722 465699

Dr. Semu sinagabula musoke	Nairobi hospital, Laboratory Block, 2nd floor	0719 840241
Emerald Healthcare Centre(Dr Shedrach Garama Kahindi)	Hurlingham Plaza, Ground Floor	0724 901428
Dr. Kimani Gicheru	Upper Hill Medical Centre, 3rd floor	0722 777046

ENDOCRINOLOGISTS

Dr. Eva Njenga	5th Avenue Office Suites, 7th Floor, Room 15	0272 2826 | 0726 119729
Dr. Nancy Ngugi	Nairobi Hospital Drs Plaza, Ground Floor, Room G01	0272 8357 | 0284 6410 | 0710 320045
Dr. Doreen A. Asimba	Nairobi Hospital Drs Plaza, Ground Floor, Room G16	0733 757754 | 0720 839106 | 0718 983612
Dr Rosemary Wanjiru	5th Avenue Siuites, Room 5	0722 384012
Dr. Paul Ngugi	Hazina Towers, 1st Floor | Nairobi Hospital Drs Plaza, Ground Floor, G01	0224 3474/5 | 0271 2952 | 0722 521064 | 0701 474416
Dr. Daniel Katambo- Klinic Reversa	Fortis suites, 3rd Floor, Room 303	0768 912688 | 0757 417404
Dr. Kimani Gicheru	Upper Hill Medical Centre, 3rd floor	0722 777046

CHEST SPECIALIST- DIRECT ACCESS

Dr. S. Gathua	Menelik Medical Centre P O Box 72055-00200 Nairobi	0387 0813 | 0722 513562 | 0722695873
Dr. Irimu H.H	Pan Africa Arcade, 1st Floor Room 12, Hurlingham	0272 6042 | 0722 513837
Dr. T. M. Kingondu(DE MUNDO MEDICAL AND CHEST SERVICES)	Nairobi Hospital Doctors Plaza 1st Floor 106	0723 290089 | 0722 413451 | 0722 231 358
Dr. Peter Waweru Munyu	Doctors park, 3rd Parklands Avenue, 5th Floor, Wing A	0799 936699

Dr Jeremiah Muhwa Chakaya	Fortis Suites	0725 522915

RHEUMATOLOGISTS

Dr. Oyoo Omondi	Fort Granite Flats	0272 9905 | 0272 4044
Dr. Philip Simani	Prof. Nelson Awori Centre, 5th Floor	0718 770775
Dr. Paul Ekwom Etau	5th Avenue Office Suites	07066 21991 | 0715 206827
Dr. Eugene K. Genga	KMA Centre, 2nd Floor, Room 208	0705 8062182

TROPICAL/ INFECTIOUS DISEASES & TRAVEL MEDICINE

Dr. Eric Munene Muriuki	Nairobi Hospital Doctors Plaza, Room 109	0734 517972 | 0712 032449

GASTROENTEROLOGIST

Dr. Musau, Dr. Betty M.	Nairobi Hospital, Drs. Plaza, 2nd Floor, Room 206	0272 2302 | 0284 6342 | 0721 552582
Dr. Mutie, Dr. Thomas	Nairobi Hospital, Drs. Plaza, Ground Floor, Room 6	0203 535280 | 0722 849337
Dr.S. M Kairu	The Green House, Adams Arcade, 1st Floor, Suite 19 (East Wing)	0202 420950 | 0736 443383 | 0722 524328
Dr. Kioko Henry	Hurlingham APA Arcade, 2nd Floor, Room 17	0723 698920 | 0273 8476 | 0733 948777
Prof. Lule N. Godfrey	Nairobi Hospital, New Consulting Rooms, 1st Floor	0284 6337 | 02714720 | 0732 228859
Prof Elly Ogutu	Nairobi Hospital, Dr's Plaza	0723 953183 | 0733 771859
Dr. Edna Kamau	Fortis Suites, Room 309	0716 606362

Dr. Mohamed Hussein Jin	MP Shah Hospital, Doctors plaza	0790 702485
Dr. Oidamae Tobiko (Africa Intergrated Surgical Centre)	Kitengela Mall	0793 390737

CARDIOLOGISTS

Dr.Charles Kariuki	Nairobi Hospital, Drs Plaza, Entrace	54-020-2727104 | 0284 5000
Dr. Kisyoka Phillip	Nairobi Hospital, Drs. Plaza, 3rd Floor, Room 308	0271 7337/40 | 0722 511970
Dr. Koome Mwiraria- JG medical Clinic	5th Avenue Office Suites, 7th Floor, Room 17	0273 8066 | 0204 6633 | 0724 950363
Dr. M.M. Wanyoike- Prime care Heart Clinic	Nairobi Hospital, next to the staff clinic	0284 6322 | 0806 8550 | 0710 828016
Dr. Robert Mathenge,- Equatorial Heartlinic	Nairobi Hospital, Drs. Plaza, 3rd Floor, Room 308	0271 7337/40
Dr. Muriithi Nyamu	Prof. Nelson Awori Centre, 4th Floor, Wing A3 | Hurlingham Medical Centre	0202 345882 | 0700 433648 0272 5872 | 0722 404362
Dr. Emma M. Karari-Essential Cardio Services	5th Avenue Office Suites, 8th Floor	0202 711963/0167 | 0727 233308
Dr. P.K.J Patel Dr. Harun Otieno-Africa Heart Associates	Africa Heart Associates, Aga Khan University Hospital, Drs. Plaza, 2nd Floor	0271 1842 | 0374 2696 | 0733 641457 | 0733137149
Dr.Leonard Njenga Kamenwa	Nairobi Hospital Doctors Plaza	0713 591381 | 0722 789148
Prof Mark David Joshi	Nairobi Hospital Doctors Plaza	0722 756013 | 0722 516904
Dr. Saleem Bagha Comprehensive Cardiovascular Care Centre	Doctors Park, 3rd Avenue Parklands, 3rd Floor, Wing A	0723 758137 | 0722 761842

RHEUMATOLOGISTS

Dr. F. K Mwongera (Nairobi Kidney centre)	Upper Hill Medical Center, 1st floor	0271 8182 | 0201 5529 | 0721 488299
Dr. Mbugua Patrick	5th Avenue Office Suites, 2nd Floor, Room 5	0801 9025 | 0722 628564 | 0701 388722
Dr. Jonathan Wala	Aga Khan Hospital, Drs Plaza, 4th Floor, Room 421-422	0203 662735 | 0790 602291 | 0722 821514
Dr. Wairagu S.G	Postbank Hse, 3rd Floor	0222 0787 | 0225 1962 | 0225 0083 | 0722 495397

NEUROLOGISTS

Prof. Erastus Amayo (The neurology Centre)	General Accident Hse, 3rd Floor	0272 2405 | 0272 3326 | 0729 671424 | 0737 978446 | 0271 7744

PAEDIATRIC -NEUROLOGIST

Dr. Donald P. Oyatsi	Bemuda Plaza, Ngong Road next to Baptist Church	0272 4044 | 0236 9181 | 0727 026159 | 0722 338345

ONCOLOGIST

Dr. Musibi Alice	5th Avenue, Ngong Rd, 6th Floor, Suite 12	0708 719694
Dr. Catherine Nyongesa- Texas Cancer Centre	Texas Cancer Centre Limited	0723 698888 | 0716 279632
Prof.N.A Othieno Abinya	Nairobi Hospital, Drs. Plaza, Lab building, Room 210	0202 846306 | 0723 529103 | 0735 240337
Dr. Kiare Gladwel (Cancercare International)	Nairobi Hospital, Cancer Center, 1st Floor, Room 4 | MP Shah Doctor's Plaza, Room T9	0734 312524 | 0714 805163 | clinic@drkiarie.com

HAEMATOLOGIST

Dr. Maina, M.D.	The Nelson Awori Centre, 5th Floor, B1 | KNH Drs. Plaza, Room 7	0202 726142 | 0701 723067 | 0724 807892

DERMATOLOGISTS

Dr. Imalingat Wairimu	Prof Nelson Awori Centre, 2nd Floor, Room A1	0713 168580 | 0721 653514
Dr. John M. Maimba	Upper Hill Medical Centre, Suite 5A	0733 820830 | 0721 642988 | 0772 699753
Dr. H.W. Wanyika	NHIF Building, 2nd Floor	0721 497444 | 0773 799886
Evans Kamuri	Fort Granite Flats | KNH Doctors Plaza, 23	0271 6300 | 0722 955526
Dr Bernard Gichinah	5th Avenue, Ngong Rd	0722 676339

PSYCHIATRIST

Dr. Kigamwa Pius A.	Aga Khan, Drs. Plaza, Room 307 | Nairobi Hospital, Drs. Plaza, 3rd Floor, Room 311	0722 521261
Dr. Okonji Marx	Nairobi Hospital, Drs Plaza, 1st Floor, Room 105	0271 0633 | 0272 4316
Dr. Mutiso Johnson Kilonzo(Gilead mental health consultants)	Menelik Hospital, Drs Plaza	0387 5775 | 0387 1199 | 0720 291232
Dr. Catherine S. Mutisya	KMA Centre, 3rd Floor, P.O Box 4465 - 00100	0202 3656638 | 0714 203659 | 0733 738574
Nairobi West Hospital Ltd	Nairobi West,Gandhi Avenue, P.O Box 808 - 00515	0600 2684 /5 | 0722 200944 | 0734 0200944
Avenue Hospital Parklands	Off Limuru road, 1st Parklands Avenue	0711 060000
Chiromo lane Medical Centre	Westlands, Muthithi Road	0203 7461031 | 0733 778609 | 0729 359501

Prof. Mary Wangari Kuria (Jerapha Medical Clinic)	Prof. Nelson Awori Centre	0792 223344

COUNSELLING PSYCHIATRIST

Enclaire Conselling Centre(Dr. Enid Nyambura Nyanja)	Nyanja House, Ngong Road, P.O Box 52661 - 00200 Nairobi	0729 903001 | 0202 332512
Oasis Africa Counselling Centre	Regent Court, Apartment B7, Arwings Kodhek Road, Hurligham	0725 366614 | 0733 366614 | 0271 50230 | 0272 1157
Dr. Eliezer Kibaara(workplace wellness services)	Doctors Park, 3rd Parklands Avenue	07421 70663 | 0721 602135
Amani cousellin centre	Mbagathi Way	0206 002672 | 0722 626590 | 0733263870
Kenya association of professional counsellors	The Crescent - Kalson Towers	0721 296912
Build & Restore Counselling Services	Western Heights, Westlands	0777 785463
Dr Isabel Muchemi - Optimal Bliss	Nelson Awori Centre, 2nd Floor	0740 544132 | 0722 560271
CBT Therapy	Kims Court, Kilimani	0756 454585

PHYSICIAN RADIOTHERAPISTS

Dr. Abwao	Radiotherapy Dept, Nairobi Hosp	0284 5000 | 0272 6300 EXT: 43485
Nairobi Radiotherapy Center	Upper Hill Medical Center, Basement	0733 736633 | 0722 844033

DERMATOLOGISTS

Dr.Nyaga Patrick	Prof Nelson Awori Centre, 4th Floor,Room 6B	0722 901709 | 0703 705775 | 0702 765482
Dr. P. J. Onyango Ogony	KSC Building, 5th Floor	0722 828770

Dr.Emmanuel Muindi Nyenze(Maxivision)	IPS Building ,Kimanthi St, 3rd Floor, Wing A	0748 013907 | 0703 281709
Dr Rhoda Munene	Fortis Suites, 4th Floor, Hospital Rd, Upperhill	0736 603602 | 0777 602622 | 0723 603602
Dr.Ahmed parkar	Aga Khan, Drs Plaza	0733 799395
Dr Fredrick Korir(Ocean Eye Centre)	Epic Business Park, Links Road	0721 255840

PEADIATRICIANS- DIRECT ACCESS

Opondo, Dr. C. J. R.	Landmark Plaza 1st Floor | Corner House, Mezzanine 3	0202 043781 | 0706 171851 | 0722 517598 | 0222 4225
Malavu, Dr. A.P.	Yaya Centre, 3rd Floor, Room 13	0272 3671 | 0712 765121
Dr. Hilda Njuki	KMA Centre, Apartment No. B	0222 7714 | 0729 152849
Dr. Wamanda Cecilia	"Nairobi Hospital, New Doctors Plaza, 1st Floor, Rm 101 "	0704 297586 / 0202 846418
Dr Ian Kaburu- Nairobi West Childrens Clinic	Childrens Clinic Nairobi West	0722 735269 | 0726 558278
Dr. A.K. Montet	Upper Hill Medical Centre 1, 3rd Floor	0723 135661 | 0733 657014 | 0719657014
Dr. Joseph Kariuki Mbuthia	5th Avenue Office Suites, 7th Floor	0733 749752 | 0734 420611
Dr. Joy Mpaata	Nairobi Hospital, Above Laboratory, 2nd Floor, Room 209	0271 3402 | 0717 176463 | 0737223677
Dr.Jandu C.K	Parklands Medipalza, 2nd Floor	0734 984239 | 0773 711071
Dr. Gatheru Z.	Upper Hill Medical Centre	0202 717858 | 0202 733877 | 0202636246 | 0734 244169
Dr. Claire Ngeta	NHIF Building	0722 678954

Dr. Catherine Mutinda	Nairobi Hospital, The main Hospital Laboratory Building	0720 140743 | 0707 522201
Dr Adelaide Kituyi	Fortis Suites, Hospital Road, Upper Hill	0745 602303

PEDIATRIC PULMONOLOGIST

Dr Anne Irungu	Upper Hill Medical Centre, Room 5	0735 400095 | 0722 316344

PEADIATRIC NEONATOLOGIST

Dr. Florence Murila	Bermuda Plaza - Ngong Rd	0729 430022
Dr.Ezekiel Machira	Mum and Babes Building, Tom Mboya Street	0726 521100
Dr. Moses Lango (Kilimani children's clinic)	Nairobi Hospital Doctors Plaza 3rd Floor 307	0374 2626 | 0771 273366 | 0708 236967 | 0706 612699
Dr. S.W. Wariua	Landmark Plaza, 4th Floor	0271 6199 | 0271 6147 | 0209 7476

PEADIATRIC - HEAMATOLOGIST

Dr. Nyambura Kariuki	Nairobi Hospital, Drs. Plaza, 1st Floor, Room 110	0272 0260 | 0284 6425 | 0722 679119 | 0733 147668

PAEDIATRIC - CHEST SPECIALIST

Dr. Lucy N. Gachare	Upper Hill Medical Centre, 3rd Floor, Suite 3D	0202 721580 | 0722 640371
Dr. Adil Waris	Aga Khan University Hospital, Doctors Plaza	0203 662000

PAEDIATRIC CARDIOLOGISTS

Dr. Naomi Gachara	Nairobi Hospital, Drs. Plaza, 2nd Floor, Room 208	0284 6436 | 0202 091789 | 07065 13499
Dr David Githanga And Associates	Nairobi Hospital, Drs. Plaza	0722 524359

PAEDIATRIC - DERMATOLOGIST

Dr. Penninah N. Kitili	Nairobi Hospital, Gate B	0722 526904

PAEDIATRIC-SURGEONS

Andrawes, Dr. SafwatSaleh	Nairobi Hospital, Drs. Plaza, 1st Floor, Room 115	0284 6428 | 0271 1572 | 0720 132745 | 0272 4715
Dr. Ben Waitara Ndirangu	Electricity House	0722 720181 / 0221 4065
Dr. Fred kambuni	Nairobi Hospital, Doctors Plaza, Suite 204	0712 923843
Dr. Francis Osawa	General Accident House Annex	2.54723E+11

PAEDIATRIC -NEUROLOGIST

Dr. Donald P. Oyatsi	Bemuda Plaza, Ngong Road next to Baptist Church	0272 4044 | 02369181 | 0727 026159 | 0722 338345

PAEDIATRIC - NEPHROLOGIST

Dr.Doris Kinuthia	Agakhan Hospital Drs. PLAZA, 214	0722 522367 | 0771 631054

PAEDIATRIC CARDIOLOGISTS

Dr.Koigi Kamau	Nairobi Hospital, Drs Plaza, 1st Floor, Room 117	0212 893 | 0284 5000
Dr.Alfred Mokomba	Fortis suites, Third Floor, 310	0724 520922 | 0733 946609
Dr. Ngayu G.W- The Womans Clinic	Landmark Plaza, 4th Floor | ICEA Building, 2nd Floor	0733 809086 | 0202 713096
Dr. Wanjala Samson	Nairobi Hospital Ground Floor, Room 2	0202 712797
Dr Agnes Gachoki	Mayfair Centre, 2nd Floor	0728 408210 | 0722 832884
Dr. Wakahe Jane	The Nairobi Hospital, Doctors Plaza, 2nd Floor, Room 211	0721 938208 | 0735 148606
Dr. Kiragu David	3rd Avenue Ngong Road, Prism Tower, 25th floor, Rm 2504	0710 860333 | 0732 449497 | 0202 673314
Onyango George Koluoch	Electricity Hse, Harambee Avenue	0222 0550 | 0722 519388
Dr. Murugu Nathan (sims womens Clinic)	5th Avenue Office Suites, 5th Floor, Room 5-16	0271 1351 | 0707 661023 | 0774 237821
Dr. Ogweno George	5th Avenue Office Suites, 5th Floor, Room 15	0722 412221 | 0735 555591
Dr. James Maina Kamau	Jubilee Exchange, 5th Floor, Room 534 | 535	0203 10800/802 | 0722 775585 | 0723 864295
"Dr Samuel Wachira and Kigondu . (Hercules Healthcare)"	KMA Centre, Suite 207	0722 791080
Dr. Kigen Barmasai Bartilol	NHIF Building, 2nd Floor (Ben-Ammi Medical Centre)	0202 737987/8 | 0722 774991 | 0273 7990
Dr. J. Wanyoike Gichuhi	Upper Hill Medical Centre, 4th Floor, Room 4 E	0202 733620 | 0722 522234
Dr Thagana N.	Upper Hill Medical Centre, 4th Floor	0202 223010/020 | 0263 6246

Dr. Barcley Onyambu-ANKH WOMENS CLINIC	NHIF Building, 2nd Floor (ANKH Womens Clinic)	0202 731035/6 | 0722 707504
Dr. Kinyua H. Muchiri-ANKH WOMENS CLINIC	NHIF Building 2nd Floor (ANKH Womens Clinic)	0202 731035/6 | 0273 1036 | 0722 702326
Dr. Maina Stephen	Lumen Square, Shivachi Rd, Parklands, opp MP Shah, 3rd Floor, Room 302	0202 509064 | 0722 733867
Dr. Philomena Akoth Owende	KMA Centre, 3rd Floor, Suite 304 & 12	0202 669121 | 0722 317717 | 0733 317717
Dr. (Mrs) O.B. Magoha	Unipen Apartments, 2nd Floor	0202 712844 | 0736 476302 | 0722 527009
Dr Alex Bosire-Velvet Women and Children Clinic Ltd	Hurlingham Medicare Plaza, Nairobi Womens	0722 497268 | 0717 383333 | 0735 383333
	Hurligham next to Barclays Bank	0722 527009 | 0733 726183
Dr Charles Maina Nderitu	IPS Building	0738 091713 | 0722 219140 | 0790 926003
Dr.John O.Ongech (Reproductive health clinic)	Prof. Nelson Awori Centre, 3rd Floor Suite A2.	0723 737315 | 0722 282449
Dr. John Githua Njoroge	Thika Arcade Building, Room 305	0612 301875 | 0722 991697
Dr. Innocent S.O. Maranga	5th Avenue Office Suites, 3rd Floor Room 314 | Ngumo-sunview estate	0722 444805 | 0714 734343
"Dr. Wahome Ngare (Mercy medical centre) Mercy Medical Centre)"	Jubilee Hse, 2nd Floor	0722 815453 | 0729 370022 | 0733 370022
Dr Frank Kagema - Hurlingham Family Clinic	Nyaku House, 1st Floor, Hurlingham	0722 712186
Dr Khisa Weston Wakasiaka .- Hurlingham Family Clinic	Nyaku House, 1st Floor, Hurlingham	0721 242347
Dr Francis Odawa	Prof. Nelson Awori Building, Argwins Kodhek Rd	0725 735038
Dr. Ephantus wachira murage	Gilfillan Hse, Savannah Healthcare, Kenyatta Avenue	0727 540304 | 0722 764545

Dr. Brigid Boyani Monda	KMA Centre, Suite 213, Upperhill	0717 779926 | 0723 832201 | 0733 779926
Dr. Josphat Sammy Kyalo	5th Avenue Suites	0722 767672
Dr. Meshach Odhiambo Asimba	Fortis Suites, 1st Floor	0722 474352 | 0733 474474
Lion Heart medical centre(Dr. Eustace Gatembura)	Corner House, Mezzanine Floor	0740 545720
La Femme healthcare clinic(Dr. david Thuo & Dr. Martha Kuruga)	Greenhouse Mall, Suite 218	07196 94365 | 0752 694365
Peter morara michoma	5th Avenue Office Suits	0722 658429
Dr. Jyoti Saha	Aga Khan Hospital Doctors Plaza	0792 297030
Dr Onesmus Gachuno	KMA Plaza	0722 851914
Dr Florence Mukii	5th Avenue Office Suites, 4th Floor	0713 592075 | 0708 930458
Primecare health centre(Dr. Francis Kinuthia Muriu)	Mayfair Centre, 1st Floor	0712 220450
Dr. Jane Machira	Fortis Suites	0792 292635 | 0722 659399

SURGEONS: GENERAL SURGEONS

Dr S.E Otieno (acacia surgicals).	Nelson Awori cengtre	0721 210721
Dr. S.C.Patel	Aga Khan Hosp. Drs. Plaza 3rd Floor Rm 311	3731354//0722522357
Dr Khan M.R.	Nairobi Hosp.Drs plaza 3rd floor Rm304	2713935/ 2845000 ext 6353 | 0736122523
Dr. Richard Baraza	Nairobi Hosp. Consulting Rms.	2722651 | 2722159

Dr. wycliffe Kaisha Otsianyi	KMA Centre suite 201, mara road upperhill	722217632
Dr Gibson Musila	Nelson Awori 3rd floor winf A rm A1 and KNH Drs plaza suite 46	722784300
Adwok, Prof.J.A.	Nairobi Hosp Drs Plaza Lab Building Room 302	2845000 EXT 258/ 2724016
Dr Johnbosco Hamad Ilkul	KMA Centre 1st floor suite 1 ,Mara road Upperhill	0720 415 056

NEURO - SURGEONS

Dr. Julius Kiboi	Nairobi Hospital Doctors Plaza – Lab Building	3740471/0720498015
Musau, Dr. C.K.	Nairobi Hospital Drs. Plaza	020-2846439 / 0720-729649/0722512740
Dr. Peter Wanyoike	NHIF Bldg/M.P Shah Hospital Drs Plaza	722702352
Dr. Peter Gichuru Mwangi	M.P Shah Hospital Drs Plaza	0722779624
Dr Benjamin Joseph Omondi Okanga	Pandya Hospital Drs Plaza Suite 4	0792940724/0771679157

CARDIOTHORACIC SURGEON

Dr. Kariuki J N.K.	Nairobi Hosp. Drs Plaza 3rd Floor Rm 301	2720726 / 2845000/ 0722582548

MAXILLO FACIAL SURGEONS

Kahugu, Dr. Eric	Upper Hill Medical Centre 5th Floor Suite.5C	2721580 / 2711750 / 0723916363
Dr.Mathew Akama	Land Mark Plaza Annex 2nd floor	020-2710184,0721200767
Dr. Onyango John Fred	Nairobi Hospital Drs Plaza, Ground Floor Room 4 OR Corner House, 3rd	2846367/ 0721-556341 / 020-2367339 / 2228287 / 2228930

Prof . Kennedy Koech (smile care)	KMA Centre, 2nd Floor Suite 211 Mara Road, Upper Hill	0722 788251 | 0713 802655

PLASTIC SURGEON

Dr. Khainga Stanely Ominde	Aga Khan University Drs Plaza, 3rd Floor, Room 324	0723 436408
Dr. Nang'ole Ferdinand Wanjala	General Accident House, 3rd Floor Suite 2	0733 864249

UROLOGIST

Dr. P. Mburugu	Aga Khan Hospital Doctors Plaza 4th Floor Room 408	3662761 | 0713 417633
Prof. Peter Mungai Ngugi	Upper Hill Medical Centre 5th floor rm 5D	020-2585058 | 0771-007085
Dr. Wambani Maurice	Upper Hill Medical Centre 5th floor	2721580 | 0722 700282
Dr. Mogere R.	Nrb Hospital New consulting rooms Rm 12	2722159 | 2722651
Dr. S.N.K Waweru	Prof. Nelson Awori Centre, 4th Floor,Wing A - Suite A4	020 2716041 | 0719 548548 | 0731 744017

TRAUMA & ORTHOPEDIC SURGEONS

Prof.Gakuu L.N.	Menelik Medical Centre	0202 052662 | 0722 208370 | 0722 522218
Dr Y.M. Modi	Aga Khan Drs. Plaza 1st floor	3746755 | 3752704| 0722 527429
Nairobi Spine and orthopaedic Centre -Dr.Ombachi, Dr P Kamau, Dr Maru, Dr mailu, Dr. Kimani Moses	Fortis Suites,1st Floor,Hospital Rd.Upper Hill / KNH Drs Plaza suite 12	020 2712788 | 2713676 | 2094725 | 0722495570 | 0791399104/3
Prof. Jospephat Mulimba	UHMC 3rd Floor	0722711217 | 0703823178
Byakika Timothy K.	Upper Hill Medical Centre 5th floor Rm.5G	2727924 | 2720847 | 0722 798199 | 0733 798199

Dr Kinuthia Gichuhi	M.P. Shah Drs Plaza 3rd floor	3742763/4/0770315391
Dr. Peter Kamau Njoroge	5th Avenue Hse, Ngong Rd Suite No.10	0722605846 / 0733280792 / 2712290/ 0722867169
"Dr.James Kigera (orthopaedic & Trauma institute Ltd)"	"Nairobi Womens Adams block B 1st floor"	0706674311/0722301589
Dr. Johnson L. Murila	Nairobi Hosp drs Plaza room 107	0703200557/0722991881/0786612925
Dr Michael Maru	Nairobi Spine orthopedic clinic Fortis suites	722134420
Dr.S.O.Owinga	Aga Khan Drs Plaza and nairobi Hosp Drs Plaza	
Dr. Nathan Wafula Khamala	Mayfair centre, ralph bunche road	722862110
Dr. James Kabora Mogire	Anderson centre,nairobi hosp 4th floor	0715856855/0202050221
Dr. George Adari(Orthobridge institute)	Prof. Nelson Awori Building, 3rd flr	733720198

ENT SPECIALIST

Nairobi ENT Clinic Prof. Muthure Macharia Dr. Chimmy Olende Dr. Samuel Nyagah Dr. Sophie Gitonga Dr. Caroline Muturi Dr. Grace Mwangi Dr. Neville Okwiri Dr. Ruel Maina Dr. Ian Macharia	Nairobi Hospital Anderson Centre, 5th Floor Aga Khan Doctors Plaza, 1st Floor Room 110 Donholm, GreenSpan Mall 2nd Floor Eastleigh, BBS Mall 1st Floor	2845000 / 0721391404/0721391465/0721391465 / 0721391404/ 0725021315 / 0114708324
Dr. Wilfred Irungu Ndirangu	Upper Hill Medical Centre, 5th floor suite 5E	721406654 /0735400095
"Prodigy Medical Services Ltd-Dr Wahome Karanja, Gakuo karuga"	KMA Centre, suite 311c	0202302732/0721445268/0722279159

Dr. Mugwe Peter	Nairobi Hospital Doctors Plaza 3rd Floor, Rm 309	
Sonigra R.J. (Mrs.)	Prof. Nelson Awori Centre, 3rd Floor, Wing A - Suite 3	2724845 | 0739 262455 | 0710 922569
Dr. S. Gathere	Menelik Medical Centre - Ground floor	3519745 | 0710 921255
Valley Ent Dr.John Ayugi Dr.Musa Nyandusi	City Centre Afya Centre 8th Floor, Upper Hill Mayfair centre 2nd floor	0732 927094 | 0722530347
Dr. John Ndungu Muiru	IPS Building 2nd Floor - Kimathi Street	0723 061317 | 0723 061011 | 020 8078675
Dr. B. Mbira Gikonyo	Landmark Medical Plaza	2711320 | 2710321 | 2710439 | 0722 517611 | 0720 892868
Diamond ENT Clinic(Dr. Rachael Gachambi & Dr. Elaine Yuko)	Nairobi Womens Hospital-Hurligham	0799 023059

MOMBASA SPECIALISTS

SURGEONS

Dr.Gathua L.G	Aga khan doctors plaza 1st floor	0733 641020 | 0722 410129
Dr Samson Bebora	aga khan mombasa doctors plaza	0733 466695

PEDIATRICIAN

Dr. Wanjiru Abuto c/o Nyali childrens hospital	Nyali Children Hospital	0733 728317

PHYSICIANS

Dr. Rishad- Nephrologists	Mombasa Hospital, Doctors Plaza-Ground Floor	041-2312191
Dr Asif Hussain Gulam	Aga khan drs plaza suite 4 & 5	0733588148/0726666298

GASTROENTEROLOGISTS

Dr.Bandika	Dr.Ambalal Hse 2nd floor	0722316415

OPHTHAMOLOGISTS

Dr.Mnjalla	Aga khan drs plaza	0733641020/0735333260/0415051000
Dr.Ibrahim Matende (shiloh excellent ophthalmic services)	Biashara Building Ground floor	0722958541/0202443182

OBSTETRICIAN & GYNAECOLOGIST

Dr. J.M. Chamia	NSSF Building,1st floor, Mombasa P O Box88984-80100	0722-412723, 0715-095866, 041-2224391
Dr. Michael Karume	NSSF building 1st floor Nkrumah road mombasa	751397949
	Kilifi branch-Titanic building ground floor	0711479440 / 0731076260
Dr Willey Kibet Kikwai	Fidelity Bank Building, Nyerere Av	723 013 904

UROLOGIST/ G.SURGEON

Dr. Abdalla Kasim	Mombasa Hospital Doctors Plaza	0412312192

NEPHROLOGIST

Dr.Rishad	Mombasa Hospital Drs Plaza ground floor	041231291 | 0733 33335 | 0722 203755

PAEDIATRICIAN/ GASTROENTEROLOGIST

Dr.Bandika	Ambalal House 2nd floor	0722 316415

ORTHOPAEDIC SURGEONS

Dr. R.F.Kaale	Aga Khan Drs Plaza 1st floor	0706 425448 | 0733 641020 | 0415051000 | 0737 773975
Dr.J.M.Muthuuri	Mombasa Hospital Doctors Plaza Ground floor	0729 703317
Dr.Salim Noorani	Aga Khan Drs Plaza Ground Floor	0733 641020 | 0415051000

DERMATOLOGIST

Dr Geoffrey Mwakio	Mombasa	07122 28881 | 0782 228881

DENTIST

Tabasamu Dental	Mombasa Trade Centre Ambalal House 4th floor south tower	02023306000 | 0722 269340
Dentosense –Dr.Saalhden jezzan	TSS Tower 1st floor Nkurumah Road Mombasa	0412226167 | 0721393939 info@dentosense.com
lemacate global dental(Dr lewis kakundi)	Voi Dental Clinic-Opp. Mombasa Maize Millers and Voi Town Lodge	0722 382306
	Kaloleni Dental Clinic-behind Mombasa Pentecostal Church (Kanisani)	
Dr. CB Patel	Mombasa trade centre- north wing	0722 774684 | 0715 106970

PYCHIATRIST

Dr Charles Mwangome Mbango	Ambalal House 2nd floor	020 2615699 | 0722 304804

NYANZA AND WESTERN REGION

OBSTETRICS & GYNECOLOGISTS

Dr. Mitei Paul	Alfa House, Town Center	0722 268443

OBSTETRICS & GYNECOLOGISTS

Dr.Odoyo Kisumu Dental centre	Oginga odinga street Kisumu	0722 350183
Dr. Julie Omusebe (Kisumu smiles gentle Care)	United Mall 1st Floor room 24	0722 650552 | 0776 191306
Royal dental clinic	Alpha House 3rd floor	0731 960220 | 0703 178781
Dr Shem Rakewa	Megacity, Ground floor	0732 224624

PAEDIATRIC DENTAL SURGEON

Dr.Immaculate Opondo (advance dental care centre)	Behind Golden Elites primary-Kisumu town	0737 336337 | 0704 741383

ORTHOPAEDIC SURGEONS

Dr Neema Mbaruku	Alpha House odinga strt	Kisumu

PAEDIATRICIANS

Dr. Alfred shiroya G.M.L	Aga Khan Hospital Doctors Plaza	057 2020005 | 2023341 | 0733 887366 | 0722 213797
Dr. Walter Otieno	Doctors Plaza, Kisumu	0714 481488

ENT SURGEONS

Nairobi Ent -Kisumu Branch	Nakumat mega city –nbi Kisumu road	0701 562301
Dr. Henry Nyawanda	Alpha House	0721 381581

OPHTHALMOLOGISTS

Dr. Ojuma -Iris eye clinic	Alpha House,1st Floor, Room 12	0716 274 563



OLDMUTUAL

NAIROBI & ENVIRONS

MP SHAH

Parklands	Shivachi Rd- Parklands P O Box 14497 00800	0722 204427| 0733 606113	OP/IP

MATTER HOSPITAL

South B	Along Dunga Road, South B	0732 163000| 0722 828629	OP/IP
Town Clinic	1st Floor, Moi Avenue/Tom Mboya Street	0719 333222 | 0737 763111	OP
Westlands Clinic	Mezzanine 3, Kentail Towers Next to 9West.	0714 660862 | 0734778800 | 0732 163800	OP
Buruburu Clinic	1st floor, Fairlane Building above Uchumi Supermarket	0719 888444 | 0733809916 | 0732 163700	OP
Thika Road Clinic	Thika road mall, 2nd floor,junction of Thika , Kamitiroad	0732 163900 | 0726 433179 | 0731 000994	OP
SHUJAA MEDICAL CENTRE	2nd Floor, Shujaa Mall Along Spine Road	0734 300333 | 0732 163500	OP
Thika Clinic	Thika Tuskys Supermaket, 3rd Flr	0712 229988 | 0733 740581 | 0732 163400	OP

GERTRUDES CHILDREN'S HOSPITAL

Muthaiga	Muthaiga Road	0719 593462 | 020 7206313 | 020 7206000	OP/IP
Lavington Clinic	Othaya Road,Next to Swedish Dental Clinic	0721 394306 | 0736 993100 | 0736 993100 | 0202445352 | 3876827	OP
Nairobi west Clinic	Kodi Road-off langata road	0721 394306 | 0735 639063 | 0710 200081 | 020 6006327/8 | 020 8044543	OP
Donholm Clinic	Off Outer Ring Road next to solar Manyanja Road	0721 394306 | 0734 222022 | 020 789250 | 020 2385758 | 020 7789250/4	OP

Komarok Clinic	Komrock,mwangaza road-Komarock Ph II	0721 394306 | 0720 999357 | 0734 800491	OP
Embakasi Clinic	Nakumatt Embakasi north Airport road,nakumat complex	0721 394306 | 0731 333301 | 0739 110011 | 0714 333300	OP
Kitengela Clinic	Namanga road Road	0721 394306 | 0725 227717 | 0734 800433 | 0734 800433 | 0734 800435	OP
pangani Clinic	Juja Road-Near Pangani Girls	0721 394306 | 0711 463020 | 0737 186688	OP
Rongai Clinic	Adjacent to Tuskys Supermarket Opposite Family Bank	0713 003387 | 0789 656380	OP
Nyali Clinic-mombasa	Links Plaza 1st Floor, Links Road	0715 691677 | 0733 888229	OP
Thika Clinic	zuhura place Opposite Tuskys Chania	0736 520083 | 0718 483088	OP
Buruburu clinic	The Point ,Rubai Road Buruburu	0719 237280 | 0737 555599 | 0702 470901	OP
Junction Mall clinic	JUNCTION MALL	0719 830794 | 0780 556600	OP
Ruaka clinic	Kinuthia Drive	0742 984401	OP
Syokimau Clinic	Gateway Mall	0709 529016	OP
TRM Clinic	TRM Thika superway	0780 909033 | 0700 718910 | 0700 718910 | 0708 909033	OP

KAREN HOSPITAL

Karen	Langata Road- Karen P O Box 74240 – 00200	882606 | 6613000 | 0736 200001 0726 222001/3	OP/IP
Town Clinic	Cardinal Otunga Plaza	0707 672111	OP
Ngong Clinic	Ngong Kiserian Road, Next to AFC	0719 471050	OP

Thika Clinic	Thika Arcade, 4th Floor	0719 771433	OP
Karatina	Market Street	0728 840069	OP
Nyeri	Caledonia House, Kenyatta Avenue	0727 547214	OP
Meru	Njuri Ncheke Street, Meru Town	0707 929011	OP
Kitengela	Sony Plaza, Ground Floor	0717 533572	OP
Nakuru	Postbank Building, Kenyatta Avenue	0723 812701	OP
Naivasha	Luxor Tower	0724 412107 | 0502 030000 | 0710 758 178	OP
Ongata Rongai	Geo-mack Business center	0773 263633	OP

AGA KHAN HOSPITAL

Parklands	3rd Parklands Avenue	020 374000 | 020 3662000	OP/IP
Town Clinic	6th Floor, Jubilee Exchange Building, Mama Ngina Street, City Centre, Nairobi	020 340318/3662557	OP
Capital Center	1st Floor, Capital Centre, Mombasa Road	020 6532541/2 | 3662524	OP
Buruburu Clinic	Kenya National Library Services Complex, Mumias South Road, Next to Equity Bank, Buruburu	020 7789889 | 366 2155	OP
Eastleigh Clinic	General Waruingi Street Nairobi	020 3662581 | 6768313	OP
Donholm Clinic	1st Floor, Green Span Mall, Green Span Estate, Savannah Road	020 2568432/3 | 3662580	OP
Embakasi	Pipeline Area, Outering Road Opposite Kenya Pipeline Staff Quarters	020 366 2521 | 2102372 | 0738 801588	OP

Muthithi	Chiromo Lane, Off Muthithi Road, Westlands	020 374417/0046 | 0711 092572	OP
Ruai	Tuskys Shopping Mall, Lower Ground, Along Kangundo rd	020 2591937/61/60 | 0731 376591	OP
Syokimau	Soham Oils Petrol Station, along Mombasa Road	020 2177814/15/18 | 0709 931456	OP
Ridgeways	Milestone Business Centre, Next to New Total Petrol Station, along Kiambu Road	020 2592035/2110/2335 | 0709 931457	OP
Ngong	1st Floor Hiwi Court Building, Ngong-Kiserian road, Ngong Town	020 2368772/3/4 | 0711 092682	OP
Juja	Juja Professional Centre, Ground Flr. Juja town along Thika Road	020 2021980 | 2023/2096 | 020 3661465	OP
Ruaka	Tuskys Shopping Mall, Lower Ground Level. Ruaka Shopping Centre, Along Limuru Road	020 202177814/15/18 | 020 366 1466	OP
Kiambu	Standard Chartered Building, Kiambu	066 202 416 | 066 202405/6 | 0711 092569	OP
Rongai	Ongata Rongai-Kiserian Road Ongata Mall Complex,1st Floor	020 3662553	OP
Kitengela	1st floor, Kitengela Capital Centre Kajiado Road	045 662 2189/90 | 020 3662571 | 0711 092571	OP
Meru	1st Floor, Hart Towers, Kenyatta Avenue	020 3662588 | 064 30420/21 | 0731 338010	OP
Eldoret	round Floor, Zion Mall, Next to Catholic Cathedral, Uganda /Nairobi highway	020 3662562 | 053 2030060/1	OP
Naivasha	Ground floor, Eagle Centre, Mbaria Kaniu road, Opposite Open air Market	050 2030443/4 | 0711 092587 | 0738 801372	OP
Nyeri	Ground Floor, Prestige Plaza, Kimathi Way	020 3662520 | 612 031446 | 0731 338014	OP
Kikuyu	1st Floor, Muguku Business Centre	066 31170/1/3 | 3562585 | 0711 092585	OP
Mountain view	Mountain view mall-waiyaki way	0785 405441 | 0114 391858	OP

Nakuru	1st Floor, Westside Mall, Nakuru Town	051 2031220/21/22 | 3562594	OP
Machakos, Syokimau	Shanbad House, next to Syokimau road behind Naivas Supermarket	044 21389 | 3662517	OP
Embu	Eastern Emporium building, 2nd Floor along Kenyatta Avenue (Above National Bank of Kenya).	068 30236/31407 | 0737 000020	OP
Nanyuki	1st Floor Silver Plaza, Next to Nakumatt Kenyatta Highway, Nanyuki Town	062 2031220/21 | 0737 000022	OP
Nyahururu	Ground Floor GF Plaza, Kenyatta Avenue Next to Laikipia Comfort Hotel Nyahururu Town	065 2022111/18 | 0711092679	OP
Malindi	1st floor, Oasis Mall, above Nakumatt Supermarket,Malindi-Lamu Road	0737 000073 | 042 2120773	OP
Tanzania, Arusha Medical Centre	Plot 506, Seth Benjamin Street near Meru Primary School. Block H Area F. Arusha Central District, Arusha Municipality, Arusha Region Tanzania	+254 3662502 | +255 757 231230 | +255 655 231233	OP
Kampala,Acacia Medical Centre	Acacia Shopping Mall, Naalya, Junction of Kira road and John Babiha (Acacia) Avenue Kololo	+256 414 343565/66	OP
Kampala,Bugolobi Medical Centre	Ground Flr of Siamara Plaza next to Tuskys Supermarket, along Spring Road, Kampala	+256 414 581280/1	OP
Kampala, Metroplex Medical Centre	Metroplex Shopping Mall, Naalya next to Naalya Hous Estate along Northern By pass Kiwatule, Kampala	+256 414 240146/47	OP

NAIROBI HOSPITAL

Upper Hill	Argwings Kodhek Road, Upper Hill	0703 082 000 | 020 284 5000	OP/IP
Galleria Mall	Galleria Mall	0703 073000	OP
Gigiri-Warwick Centre	UN Avenue- Warwick	0703 072000	OP

Capital Centre	Capital centre, Mombasa rd	0723 976571	OP
Rosslyn Riviera Mall	3rd floor Rosslyn Riviera Mall, Limuru Rd	0780 355 766 / 689	OP
Kiambu Mall	2nd floor Kiambu Mall, Kiambu Rd		OP
Southfield Mall	2nd floor Southfield Mall, Airport North Rd, Embakasi, Nairobi.	0700 334 334	OP

MERIDIAN MEDICAL CENTER

Nation Centre	Nation Centre, 11th Floor	0700-429138	OP
City Square	Jeevan Bharat, Harambee Ave	0719-802440	OP
Landmark	Landmark Plaza opp Nairobi Hospital	0722-889300	OP
Yaya Centre	Yaya Centre, 3rd Floor	0706474232/0706474234	OP
The Mall	The Mall, Westlands, 2nd Floor	0719-802605	OP
Capital Centre	Capital Centre, Mombasa Rd, 1st Floor	0705-980085	OP
Buruburu	Buruburu Business Complex, 1st Floor	0719-802247	OP
Donholm	Caltex Business Centre, 1st Floor	0719-802241	OP
Machakos	Kiamba Mall, 3rd Floor	0704-132779	OP
Thika	Thika Arcade, Ground floor	0710-520136	OP
Nyeri	Barclays Bank Building, Ground Floor	0719-802577	OP

Meru	Amee Centre, Ground Floor	0719 802456	OP
Mombasa	Olemonana Hse, Moi Ave, Ground Floor	0719 802261	OP
Kakamega	Nakumatt, 1st Floor	0719 802451	OP
Kisumu	Tivoli Centre, 1st Floor	0725 403699	OP

MERIDIAN HOSPITALS

Meridian Equator Hospital	Nairobi West Shopping Centre	0722-207623 | 0700 274036 | 0798 228386	OP/IP
Meridian Galana Hospital	Malindi	0719 802442	OP/IP

BLISS HEALTHCARE LIMITED

All branches			OP

MEDICROSS CLINICS

All branches			OP

AVENUE HOSPITAL

Langata Clinic	Ground floor ,behind Kobil service station langata road	0711 060280	OP
Ongata Rongai Clinic	Maasai Mall 2nd floor Uchumi building	0702 154325	OP
Thika Clinic	zuri Centre 3rd floor	072 5211701	OP
Nakuru Clinic	Polo Centre 1st floor kenyatta Avenue	0512 214622/3	OP

Eldoret Clinic	Metro Plaza 3rd floor oginga odinga street	0700 480380| 0532 031632	OP
Kisumu Clinic	Al-imran Plaza oginga odinga street 1st Floor	0725 589246	OP
Mombasa Clinic	Aga Khan Drs plaza 1st floor	0733 900520	OP
Avenue Hospital Parklands	Off Limuru road, 1st parklands avenue	0711 060000	OP
Avenue Hospital Kisumu		0711 060346	OP
Nairobi Town Clinic	Second Floor - Nakumatt Lifestyle, Monrovia Street, City Centre	0722 673500	OP
METROPOLITAN HOSPITAL			
Buru Buru	Rabai Road Buru Buru Phase 5 P O Box 8080-00515	0781 730/3 | 0722 207665 | 0733 602114	OP/IP
NAIROBI WEST HOSPITAL LTD			
Nairobi West	Gandhi Avenue, Nairobi West P.O Box 808-00515	6002684/5 | 0722 200944 | 0734 0200944	OP/IP
AAR HEALTHCARE			
Williamson	George Williamson,4th Ngong Ave	0735 655000 | 0709 701000 | 0773 538272 | 0771 245277	OP
Sarit	Sarit Centre, Westlands	020 2416720 | 0731 191064	OP
City Center	ICEA Building, Kenyatta Ave	020 318924 | 0731 191070 | 020 2215762	OP
Thika Rd Roysambu	Falcon Nest Hse, Roysambu Rd	020 2028051 | 0731 191076	OP
Ngong	Ngong Town ,1st floor milele mall ngong road	0737333566 | 0791237153 | 0775 604899	OP

Adams	Greenhouse, Adams, Ngong Rd	0706 595786 | 0731 191077	OP
Karen	Great Jubilee Centre, Langata Rd	0735 963412 | 020 2631852	OP
Mountain Mall	Mountain Mall, 1st Floor Thika RD	0733 888256	OP
Embakasi	Wanandege Sacco Building	0733 888259	OP
Greenhouse	Greenhouse, Adams Aracade	020 3861317 | 0731 191077	OP
Donholm	Donholm Centre Building	0733 881420 | 0770 256646	OP
Thika	Zuri Centre, Thika	0734 657172	OP
Nakuru	Giddo Plaza, George Morara Rd	0731 191068 | 0771678227	OP
Eldoret	Saito Centre, Oloo Street	053 206 0811 | 0732 979785	OP
Kisumu	Al Imran Plaza, Oginga Odinga Str	0770339972 | 057 2024892	OP
Mombasa	Lulu Centre , Machakos Str	0412 311009 | 0412229045 | 0731 191067	OP
Nyali	Krish Plaza, Links Road, Nyali Mbs	0734 808025	OP
Kitengela	Ground floor ,safari House kitengela town	073 7952552	OP
Ruaka	1st floor Rwaka Plaza junction of northern bypass & limuru Rd	0731 191079	OP
Pangani	Muranga Rd P.O.Box 33071 -00600	2430064 | 6763482 | 0722 203884	OP
Syokimau	Gateway Mall, 1st floor Syokimau	0784 700149	OP

Lavington	Westfield Mall, Gitanga Road near Othaya Rd	0780 200456	OP
Buruburu	Mumias South Road, 1st Floor, Mesora Centre Next to Kenol Petrol Station	0780 888234	OP
South C	Ole Shapara Avenue, Opp. CID Training School	0780 888150	OP
THE RETREAT FACILITY			
Limuru		0715 003150 | 0721 276027	OP/IP
LIMURU COTTAGE HOSPITAL			
Limuru	Limuru branch & Kentmere branch	0790 414518 | 0722 260511	OP/IP
GURU NANAK HOSPITAL			
Murang'a road- Ngara	Ngara	0722 533650 | 020 2392515	OP/IP
STRATHMORE UNIVERSITY MEDICAL CENTRE			
Madaraka	Ole Sangale Road, Madaraka	0703 034000 | 0703 034007 | 0703 034010	OP
CHIROMO LANE MEDICAL CENTRE			
Westlands	1048 Braeside	0729 359501 | 0786 265143	OP/IP
WESTLANDS MEDICAL CENTRE			
Westlands	Krishna Centre 3rd Floor, Suite E 17 /Ngong Rd	020 2573243 | 0722 708176	OP

MENELIK MEDICAL CENTRE

Ngong Rd	Menelik Rd Off Ngong Road	3875934/66	OP/IP

LANGATA HOSPITAL

Langata	Langata Shopping centre, P.O Box 934 - 00517 Nairobi	0724485376 / 0734533786 / 020604893/7	OP/IP

CITY HEALTH HOSPITAL

Nairobi CBD	Tom Mboya street	0204408298/0740429779	OP

RADIANT GROUP OF HOSPITALS

Pangani Branch	Chai raod just after pagani girls	721851276	OP/IP
Kiambu CBD Br	next to standrard chartered building	700550004	OP
kasarani Branch	kasarani mwiki road near equity Bank	0712250987/0700550007	OP/IP
kiambu Depot Branch - 24 hrs	kiambu githuguri road	0704990772/0735357382	OP
Umoja innercore Branch	Innercore	717666626	OP/IP

MARIAKANI COTTAGE HOSPITAL

Mlolongo Branch	Mombasa Road behind the new weighbridge entry road is at 3D hotel	0720 521159, 020 2513306	OP/IP

MELCHIZEDEK HOSPITAL

Nairobi	Dagoretti Corner, along Naivasha Road. PO Box 20085-00200 Nairobi	0720768892/0733241238	OP/IP

THE NAIROBI SOUTH HOSPITAL

South C	South C Shopping Centre - Muhoho Avenue	020-601164 / 0721-700408	OP/IP

CAREVILLE WELLNESS CENTRE(GP AND PAEDIATRICS)

Nairobi	46Ngong Road -Bayswear court	0205213505/0711-635-804	OP

SAVANNAH HEALTHCARE SERVICES

Nairobi CBD	Gilfilan House Kenyatta avenue mezzanine floor	22242851/2403898	OP/IP
Main hospital-Upperhill branch	Upperhill-mara road		OP/IP

RUARAKA UHAI NEEMA HOSPITAL

Ruaraka	Next to Kasarini Sports centre	2535326 / 0720 282 509/0721 451 397	OP/IP

ST. FRANCIS COMMUNITY HOSPITAL KASARANI

Kasarani	Mwiki - Kasarani	2514595/07; 0713969606;736562277	OP/IP

JOSMA HEALTH SERVICES

Kasarani	Kasarani -Mwiki Road at seasons stage	254 717 181007	OP

BEN- AMMI MEDICAL CENTRE

Upper hill	2nd floor NHIF Building Upper hill	020-2737987/8/ 020 2715906	OP

IVORY HEALTH SOLUTIONS

Nairobi	Kimanthi Street, Corner House Mezzanine 2	0791009817/ 0782009817/0791-009818	OP
Githunguri	LASOI BUILDING,Githunguri Town Centre, Opposite Mogas Petrol Station,Along Githunguri-Kiambu road,	0796-769819 ; 0791-009817	OP/IP

SINAI HOSPITAL

Rongai	The Silver Plaza, along Magadi Rd just after the Nazarene University magadi rd junction.	020-2033990 /0726806412	OP/IP

SEVENTH DAY ADVENTIST (BETTER LIVING HOSPITAL)

Nairobi	Milimani Likoni Road SDA Clinic(Monday to Friday 1 PM)	0725011582 0722 455646 0722143758	OP/IP

LUTON HOSPITAL

Nairobi	Ngong Road, China Cntr, Nairobi		OP/IP

JAMAA HOSPITAL

Buruburu	Off Rabai Rd Uhuru Junction Buruburu	786547/787033/0725221456/	OP/IP

NEEMA HOSPITAL

Kahawa Sukari	kahawa sukari-thika road	020 2378436/0707807551/0720 374 198	OP/IP

LIONS SIGHTFIRSTEYE HOSPITAL

Kangemi-Loresho	Kaptagat Road off Waiyaki Way,Loresho	020-4180626 / 4183239	OP/DAYCASE

LADNAN HOSPITAL

Pangani	Pangani	707000730	OP/IP
Wajir	Wajir town		OP/IP

FATIMA MATERNITY HOSPITAL

Rongai	Ongata Rongai along Magadi Road	020-2458471 / 0725-051064	IP

KOMAROCK MODERN HEALTHCARE

Komarock Estate	Komarock Estate, Mwangaza Road, Sector 3A	733637729	OP/IP
Utawala	utalawa	0721-262023	OP/IP

GARLANDS MEDICAL CENTRE

Rongai	The Focus Place, Ground Floor - Ongata Rongai	020-8006600 / 0720-710088	OP

PENDA MEDICAL CENTRES

Embakasi	Kwa Njenga, Catherine Ndereba Road, 1st Floor	793483994	OP
Transami	Next to Muhindi Mweusi Supermarket	110901639	OP
Pipeline	Pipeline Stage, opposite Jacmil Supermarket along	797380022	OP
Tassia	Tassia Kwa Ndege Stage	706149222	OP
Umoja 1	Umoja 1 / Jasho Stage	793269677	OP

Umoja 2	Opposite the Chief's Cam	718050440	OP
Kayole	Kayole Corner	712994304	OP
Luckysummer	Lucky Terminal opposite Happy view Supermarket	797480235	OP
North	Area 3 at 29/30 Stage	768497758	OP
Sunton	Sunton Stage, behind Thikamatt Supermarket	719105914	OP
Kasarani	Along seasons stage next to Ideal Mini Matt Supermarket	769637057	OP
Githurai 45	Junction of Mwiki Rd and Mwihoko Rd, 1st floo	740141561	OP
Zimmerman	Base Stage ,Behind Power Star Supermarket	740130553	OP
West	Kahawa Station Road, Karura Stage, after Mahiga Primary	718050387	OP
Kangemi	Off Waiyaki Way, next to Co-operative Bank	706149203	OP
Eastleigh	Old Gmatt near Kamus stage on 18th Stre	793326976	OP
Langata	Opposite Langata boys	793269254	OP

KALIMONI MISSION HOSPITAL

Juja	Along Juja Farm rd	0718642944/0718 505 038	OP/IP

RUAI FAMILY HOSPITAL

Ruai	Ruai Family Comples	750399377	OP/IP

CAREMAX HEALTH LTD			
Juja	Juja City Mall , Ground Flr	0717 488 516	OP
Mombasa road	Gateway mall, 4th floor	762812229	OP
KILELESHWA MEDICAL CENTRE			
Kileleshwa	Kilelshwa kandara Road	705729287	OP
PLAINS VIEW NURSING HOME			
Ruiru	Thika super high way-Ruiru	"06754356/0727910826 "	OP
HURLINGHAM CHILDREN CLINIC			
Upper Hill, Nairobi	Upper Hill Medical Centre, 1st Flr	722207071	OP
BARIKA MEDICAL CENTRE			
Hurlingham	Hurlingham, Nairobi	0799490274	OP/IP
JACARANDA MATERNITY			
kahawa west	Kiamumbi-kamiti road	786628763	OP/IP
MOTHER AND CHILD HOSPITAL			
Eastleigh	1st avenue,section 3,	722570363	OP/IP

CHECKUPS MEDICAL CENTRE

Upperhill	general accident house,ralph bunche road	703665191	OP

SYOKIMAU HEALTH CENTER

Syokimau	Katani road	728727825	OP

KING DAVID'S HOSPITAL-NGONG

Ngong Town	Ngong Business Arcade	791300535	OP/IP

AMURT HEALTH CARE CENTRE

mountain view estate	Mountain View estate along Waiyaki Way	0716693188/0722701578	OP

KENYATTA NATIONAL HOSPITAL-PRIVATE WING (OUTPATIENT &INPATIENT)

Kenyatta national hospital building-Private wing	Primecare (Inpatient and outpatient)	202444441/ 0202737390/ 0730643000	OP/IP

HEALTH BASICS INTERNATIONAL

Ruaraka, Ngumba Estate	Behind Garden city	0741084886/0711226811	OP(Nutrition)

DR. AGARWAL'S EYE HOSPITAL (ORBIT HEALTHCARE SERVICES)

goodman tower,2nd floor	waiyaki way westlands	708103101	OP/DAYCASE

HALISI FAMILY HOSPITAL (KITENGELA)

Kitengela town	Kitengela-Kajiado Rd	0748866586/0735425474	OP/IP

ONE HEALTH LIMITED

Hurlingham, Arwing Kodhek Road	Unipen Apartments Block A	0745 101010	OP

ST PAULS HEALTH SERVICES LIMITED

Kitengela Town	Kitengela/Kajiado Road	0701 172 074	OP/IP

NAIROBI WOMEN'S HOSPITAL

Hurlingham	Hurlingham Medicare Plaza, P.O. Box 21570, Nairobi	0704 873 197 / 0728 249 825 / 6	OP/IP
Adams Arcade	Ngong Road	0703 081 021 / 0704 873 207	OP/IP
Kitengela	MK Arcade Namanga Road	0708 480 507	OP/IP
Nakuru Hospital -Hyrax	Behind Tuskys (Hyrax) Supermarket Nairobi Nakuru High way	0703 643 082 / 0711 113 499	OP/IP
Nakuru CBD Hospital	CBA Center Building, Along Kenyatta Avenue, opposite Merica Hotel	0743 237 272	OP/IP
Naivasha	Prema plaza, Moi avenue, near NHIF building	0716300046/ 0729787444	OP/IP

TRINITY CARE CENTRE

Ngong Town	Ngong Town Along Ngong -Kahara Road	0723 057 975/0722 773 158	OP

JUMUIA HOSPITAL

Huruma-Nairobi	Huruma	720884432	OP/IP

REALE HOSPITAL UTAWALA			
Utawala	Utawala	0724 504441/0718 344444	OP/IP
JANICE CHOLERTON MEDICAL & CANCER HOSPITAL			
Ngumo- sunview estate	Ngumo	714734343	OP/IP
MUTHAIGA EYE CLINIC			
Getrudes children hospital	Muthaiga	736575068	OP
MARINA HEALTHCARE LIMITED			
Embakasi	Embakasi	720388000	OP
LITTLE ROCK CHILDRENS CLINIC			
Embakasi	Embakasi	0723980639/0759288500	OP
AAR HOSPITAL			
Kiambu road		0111176000/0111176999	OP/IP
KENYATTA UNIVERSITY TEACHING, REFERRAL & RESEARCH HOSPITAL			
KU		+254 800 721038	OP/IP
CARE HOSPITAL			
Eastleigh		0780 700 444/ 0739 136 969	OP/IP

WATERFRONT CLINIC			
Waterfront mall	Karen	768368266	OP
PROLIX SOLUTIONS LIMITED (PSL HEALTHCARE)			
Nairobi	Ngumba estate	0711938809 / 0721959088	OP/IP
ST ODILIAS DISPENSARY			
Karen	Karen	738453327	OP/IP
CANSPI COMPANY LIMITED			
Ruaka	Ruaka	0700 927583/ 0100 611563	OP
ST SCHOLASTICA UZIMA HOSPITAL			
Ruaraka	Thika Super highway(Survey)	0718061200/0733413583	OP/IP
CITY EYE HOSPITAL			
Ngong Road	Ngong Rd, opposite traffic police	711634161	DAYCASE
ST MARYS MISSION HOSPITAL			
Lang'ata	Lang'ata	722417633	OP/IP
MEDIATRIX HEALTH SERVICES LTD			
	Applewood adams, 11nth floor	0768669050 or 0752855915	OP

METROCARE IMAGING CENTRE			
		0722487472	OP
MEDILIFE HOSPITAL			
3rd Parklands, Ridgecourt		0738494444/0703494444	OP/IP
KENYA AIRWAYS MEDICAL CENTRE			
	KQ Pride Centre / JKIA, Embakasi	0741001917	OP
DR RASIK KANTARIA JALARAM MEDICAL SERVICES			
Parklands	Jalaram Rd, Off Ring RD	0205012212/0795332899	OP/ DAYCASES
MEGALIFE HOSPITAL			
Ruai	Ruai	0703 711 711 / 0705 711 711	OP/IP
WESTLANDS LASER EYE HOSPITAL			
Westlands	Westside Towers, Lower Kabete Rd	0703112233	OP/DAYCAS-ES
3RD PARK HOSPITAL			
3rd Parklands, PMC	Park Medical Centre	0730819900	OP/IP
TRANQUIL MEDICAL CENTRE			
Langata	Langata District	0724799588	OP/IP

SHREE SWAMINARAYAN HOSPITAL

Langata			OP/IP

KINANI MEDICAL & DENTAL CARE

Kibera	Kibra Drive, next to KCB Bank	0750 729812/0723201755	OP

PHADAM HOSPITAL

Umoja	Umoja	0722945026/0704899856	

ROYAL EYE & EAR HOSPITAL

Parklands	Park Medical Centre	0743006000/0743006001	

CALGARY HEALTHCARE LTD

Nairobi	KMA Centre Ltd, 7th floor	0796168846	OP

MARIE STOPES KENYA CLINICS

Nairobi	Sameer Business Park, Block E, 1st floor	717709052
Nairobi	1st Avenue, next to St Teresa Catholic Church	721467734
Eldoret	J. W. Mall, Uganda Road, opposite Central Bank of Kenya	0721537420
Nairobi	Kangemi Shopping Center, near Sidian Bank and off Waiyaki Way	721483882
Nairobi	3rd Floor, Room 3.7, Golf Course Commercial Building	0721 477979

Kisumu	Along Kisumu Kakamega Road opposite New Nyanza Provincial Referral Hospital	721486564	
Nairobi	Greenwood Mall, 2nd floor	0721 483400	
Mombasa	Ganjoni, Opposite KCB Bank, off Moi Avenue	721486564	
Nyeri	Along Kimathi Street, next to Safaricom Center	721482560	
Nairobi	Showbe along Muranga road on the 1st floor	0721 537168	
Kajiado	Along Magadi road, Rescom house 1st floor adjucent to Kware Market.	790553092	
Kiambu	4th Floor Maathai Matco collection building, along Uhuru Street	0721 471624	
Nakuru	Jennifer Riria Hub, 1st floor, Kipchoge Keino Avenue	0721 487109	
Nairobi	4th Floor of JKUAT Towers, along Kenyatta Avenue	721487163	
Nairobi	Along Kindaruma Rd, Kilimani	793379465	
Lavington	Lavington	0710392757	

THE GYNO SOLUTIONS CENTRE

Kiambu	Kiambu Town	0715540106	OP/IP

MYER KIDNEY & SPECIALITY HOSPITAL

Nairobi	KMA Centre	0716170170	OP/IP

CERBA LANCET KENYA LTD			
Nairobi	5th Avenue Office Suites ground floor		OP
GEAR HEALTH SYSTEMS LTD			
Westlands	Jasmine Centre	0713152100	OP
ROYAL VICTORY ENTERPRISE HOSPITAL			
Outering Road, Embakasi	Embakasi		Mental Health/Rehab
NGARA COMPREHENSIVE HEALTH SERVICES			
Ngara	Starehe	0722916580	OP/IP
MALAICA			
Daykio Plaza, Ngong Road	Ngong Road	0111053370/0707125041	OP/IP (Maternal/ Child services)



OLDMUTUAL

REGIONS (INPATIENT & OUTPATIENT)

KISUMU

Kisumu Specialists Hospital	Along Kisumu -Kakamega Highway at Riat Junction	0780 154131/057 202 0501	OP/IP
The Aga Khan Hospital Kisumu	Otieno Oyoo, Off Busia Rd Next to Kisumu Boys High School	057-2020005/ 0733637800 / 2040372	OP/IP
Meridian Medical Centre	Tivoli Centre, 1st Floor	020-2585647 / 0720-245843	OP
AAR Kisumu	1st Floor, Al Imran Plaza, Oginga Odinga Road	057-2024892 / 770339972	OP
Avenue Healthcare Clinic - Kisumu	1st Floor, Al Imran Plaza,Oginga Odinga Road	057-2024670/2/3	OP/IP
Avenue Hospital	Kisumu kakamega Road	718860200	OP/IP
Aga Khan Hospital – Kibuye Medical Centre	Opp. Oshwl Supermarket	"0572532793 "	OP
Inuka Hospital	Mahagir Plaza , Along Odera street	0715 173 299	OP/IP
Tayiba medical centre	Tayiba-Railway mosque	775399410	OP/IP
Synergy Clinics - Tom Mboya	Tom Mboya Estate near Pinecon Hotel	0707145488/0740444777/07425 55333	OP/IP
Katito Medical Centre	Katito Town	750677900	OP/IP
Haim Healthcare	Megaplaza Kisumu	738450165	OP

BONDO

Bondo Medical Centre	Bondo Town	727843968	OP

KENOL

Kenol Hospital	Kenol	722999513	OP/IP

LOITOKTOK

Ryattah Medical Centre	Oloitoktok	712428002	OP/IP
Kimana Ultracare Hospital	Kimana	727464448	OP/IP
Kilimanjaro Mission Hospital	Kimana	725874704	OP

MARA

Olkurruk Medical Clinic	Angama Mara	740257356	OP

BUSIA

Tanaka Nursing Home	Kisumu / Busia Road, P O Box 485 Busia	722350124	OP/IP
Aga Khan Busia Medical Centre	"Next to KCB Bank Kisumu – Busia Road"	05522181/0737277675	OP
Appex Hospital	malaba	722402066	OP/IP
Pesi Medical Centre	Next to Baptist Church P.O.Box 94-50400 Busia	0721 244511/0738421680	OP/IP
Busia dental solutions	Ingonyera plaza, 2nd floor room 5	0724816623, 0716670491	OP

BUNGOMAT

Fountain Healthcare	Bungoma Mumias Road	0719711009/	OP/IP

Aga Khan Bungoma medical Centre	"Next to yakomart Bugoma – mumias Highway"	"055 20 30857/020 2532791 "	OP/IP
New Elgon View Medical Cottage	Along Bugoma Mumias road	774744910	OP/IP
Bungoma West Medical Services/ Bungoma West Hospital	Kandunyi -malaba Stage	0724 278 870/ 0721 587 349	OP/IP
The Hopkins Crescent Hospital	Kanduyi Bungoma Road,next to Shell Petrol Station	0708 530 193	OP/IP
Bungoma Childrens Clinic	Tronic Plaza, Bungoma	0746 333841/0729 024335	OP/IP
Zion Medical Centre, Bungoma	Bungoma Mumias Road	799676969	OP/IP

ELDORET

Moi Teaching & Referral Hospital	Nandi Rd, Memorial Wing , P O Box 3 Eldoret	053-33471/2, 61749 / 0722 436 471	OP/IP
Reale Hospital	Elgon view Estate, Nyerere road	"720738740 "	OP/IP
Reale Medical Centre	Saito Centre 1st Floor	"720738740 "	OP/IP
St Lukes Trauma and Orthopaedic Hospital	P.O Box 7905, Eldoret.Nandi Road	0532060071/2/ 0707611625/ 0704 253 090	OP/IP
"AA R Eldoret- "	1st Floor, Saito Centre, Oloo Street	053-2060811 / 0732-979785	OP
Eldoret hospital-In patient only	P.O Box 2234 ,Eldoret	053-206 2000/2032293/0722231438	IP
Avenue Healthcare Clinic – Eldoret	3rd Floor, Metro Plaza, Oginga Odinga Street	053-2031632/633	OP
Cedar Hospital (Both IP &OP)	Sosiani Street Opp Arya Priimary	0726 007 594/020 245165	OP/IP
Cedar Clinical Associates	P.O. Box 2670 Eldoret,next to MTRH	0718-200367	OP

The Aga Khan University Hospital - Eldoret Medical Centre	Ground Floor Zion Mall next to Catholic Cathedral, Uganda/Nairobi Highway	020-3662562 / 053-2030060/1	OP
Fountain Hospital	Nandi Rd next to Hindu Temp.	"0702937982 "	OP/IP
Dr H.N Vadgama	Orthorpaedic surgeon Eldoret hospital drs plaza	735906060	OP
Top hill hospital	Garden road,elgon view	0782121214/0712915804	OP/IP
Elgon View Hospital	P.O Box 8406, Eldoret. Eldoret Kapsabet Highway	053-2062996/ 0707642686	OP/IP
Oak Tree Centre for Kidney and Chronic Diseases	Nandi Road	724727277	OP/IP

HOMABAY

Aga khan Hospital – Homabay medical Centre . (Outpatient Only)	Cold springs Hotel Buidling Kisumu – Homabay Highway	0592121005	OP
Sori Lake Side Hospital	Karungu	723415705	OP/IP
Termary healthcare	Along Kendu bay- Homabay road	0740439074/0702974751	OP/IP

KITALE

Cherangany Nursing Home	Kitale - Eldoret Rd P.O Box 1881 Kitale 300200	054- 31422/0722545938/3550148 /3544629	OP/IP
The Aga Khan University Hospital – Kitale Medical Centre.	Mega Centre next to Nakumatt makasembo Road	05430881	OP
Crystal Cottage Hospital and Medical Clinic Ltd (c/o Dr usage Mmbulika)	Kitale Town	0706298164/0706298402/	OP/IP
Dr John Kisiangani Welime - Paediatrician	Kitale Drs Plaza	0710103227/0723814147	OP

Reale hospital clinic	Absa building 1st floor	0720738740/0721238715/0719999960	OP/IP

KISII

Agakhan Hospital - Kisii Medical centre	Opp. Oshwal Supermarket	0734341425/0572031479	OP
Innovation Eye Centre	Box 1250 ,Kisii	5831994	OP/DAYCASE
Kisii Teaching & Referral Hospital	Kisii Town along Hospital Road	0700434303/0734749322	OP/IP

NYANSIONGO

St Joseph Nyansiongo mission hospital	Nyansiongo	713623550	OP/IP

NYANSIONGO

KERICHO

Siloam Hospital	Kericho - Kisumu Rd, next to Kericho District Hospital	052-21200/21289/21283	OP/IP
St. Leonard's Hospital	Nyagacho Estate P.O BOX 128 - 20200	0722-770667 / 0737-859402	OP/IP
Fig Tree Health Service (OP ONLY)	Cengecha lane next to G4s P.O.Box 1185-20200	0733 368358	OP
"Aga khan Hospital – Kericho Medical Centre. (Outpatient Only)"	Ushma plaza Hospital/Temple Road	0522020623	OP
Kericho Out patient Centre	Nenyon Buidling , Temple Road opp. Family bank	0739478678/0700695464	OP
AIC Litein Hospital	Hospital road-litein town	0726126367/0753329803	OP/IP
Southrift Hospital	Southrift Hospital Building	0111053550/0780888880	OP/IP

BOMET

Tenwek Mission Hospital	P O Box 39 Bomet	052 - 22096/22506 / 020 2045542 / 0728091900	OP/IP

BARINGO (KABARNET)

Barnet Medical Centre- OP only	Stadium Rd, Kabarnet	0722 408755 05321257	OP
Bliss medical centre	Baringo Lelbatai Building 1st Floor, Kabarnet next to NHIF Office	780442912	OP
Parkerra Medical Clinic Limited	Marigat	0722 449 799	OP/IP
Kerio Hospital- OP only	Potters business centre-Kabarnet town	0725469650/0729825030/07710 32492	OP
Tionycare Hospital	Kabarnet town	+254 746 781 685	OP/IP

MIGORI

St Joseph's Hospital	Off Kisii Rd P O Box 25040400 Suna Migori	059-20213 / 0722 454 556	OP/IP
Lifecare Hospital (Migori Only)	Migori	0780100043/0722 385 974	OP/IP

RONGO

Royal Medical Hospital & Maternity Home	Rongo town	0715748454/0792753216	OP/IP

MBITA

Katito Medical Centre	Mbita Town, Mbita excghange mall, 1,2,3rd floor	783011144	OP

SIAYA

Bama Hospital LLP	P .O Box 76 Siaya	0722680162 / 057 321794	OP/IP
Inuka Hospital	Ugunja Kisumu ,Gen	0737129956/ 0725937516	OP/IP

KAKAMEGA

Nala Maternity & Nursing Home	Muruli Road, Otiende Estate	056-30755 /0722379425	OP/IP
Lupe medical and Dental clinic	Tuskys mega mall, kakamega webuye road 2nd floor room 14.	0722785487/0722376242	OP/IP
The Aga Khan Hospital-Kakamega Medical Centre	Tuskys building mega mall, webuye road	05620311789/ 0202125097/ 0726117161	OP
Jumuia Hospitals	Kaimosi	739661266/0713407837	OP/IP
Bliss medical centre	Mega mall building opposite Muliro gardens, 2nd floor.	780622537	OP

MUMIAS

St. Mary's Mumias Hospital	Mumias Town P O Box 250 Mumias	+254726712382 +254789712382	OP/IP

OYUGIS

Matata Hospital	P.O.Box 27 Oyugis	020 - 2333268	OP/IP

LUANDA

Equator Medical Services - Luanda	Kisumu-Busia Road P.O. Box 795, Luanda.	0733-635995	OP/IP

VIHIGA

Sabatia Eye Hospital	Vihiga	0723721316/0733731013	OP/IP

KAJIADO

St Crispin Afya Hospital	Kajiado	745404646	OP/IP
Kitengela medical services	Kajiado	0727 035521	OP
Halisi Family Hospital(Kitengela)	Kitengela-Kajiado Rd	0748866586/0735425474	OP/IP

NAROK

Medicatia hospital	lenana estate	0746869867/0721 539 510	OP/IP
The Aga Khan Medical Centre	Narok town		OP

NAROK

Valley Hospital	West Road, P O Box 2055 Nakuru	051 – 2212462/5/0723466718	OP/IP
Bloom Hospital Nakuru	Golden Life Mall		OP/IP
Evans Sunrise Medical Centre	West Road, P O Box 2055 Nakuru	0712247365 / 0733247365	OP/IP
Aga Khan University Clinic (Outpatient Only)	4th, Floor Riva Business Centre, Kenyatta Avenue	051-2217003	OP
Aga Khan University Westside Medical Centre (Outpatient Only)"	1st Floor, Westside Mall	051-2031220/21/22 or 3562594	OP
The Karen Hospital Clinic (Outpatient Only)	Post Bank Building along Kenyatta Avenue	051-22116402/3/4 /0723812701	OP

AAR Nakuru (Outpatient Only)	st Floor, Giddo Plaza, George Morara Road (Nakuru-Eldoret Highway)	051-2215599 / 051-2216739 / 0731- 191068	OP
Avenue Healthcare Clinic - Nakuru	1st Floor, Polo Centre, Kenyatta Avenue	051-2214622 / 2214623	OP
Optimum Current Healthcare – Dr James M. Gakara OBGY	Tamoh Plaza Nakuru	0733784994/ 0724265848/ 0722961335	OP/IP
Dr Amos Otara – OBGY	Gateway House –Mburu Gichua Road 1 st floor	0722747470/ 0718084141	OP
Primecare Fertility Centre	Nakuru	0722313838/0721172987	OP/IP
Vinet Medical Services	Gilgil -Biashara Centre 2nd Floor	0734 416 658/0763 419 541	OP
Metropolitan Pharmacy	Kangei & Nyakinta Bilding, Kenyatta Av. Nakuru	0716438134/051-2216776	PHARMACY
Deep white dental	Westsidemall 2nd floor along Kenyatta avenue Box 9466	0774993933/0715308555	

NAIVASHA

Ndonyo Health Centre	Touchline Arcade Equity Bank Centre	050 202121437 / 0715242692 / 0721218744	OP
The Aga Khan University Hospital - Naivasha Clinic (Outpatient Only)	Wambugu Hotel Annex, Moi Road	050-2030443/4 020-3662587	OP
B & L Heathcare Naivasha Medical & dia gnostic Centre . Outpatient Only)	Box 2844-00200	0718255010/0734246100	OP
South lake medical centre(Flamingo medical centre)	DCK market-naivasha	0759212962/0722 206033	OP

MOLO

Dr. Wabore Medical clinic	Molo	722780595	OP

SAMBURU

Community Medical & Lab Services	P.O Box 213 - 20600 Maralal	0701-363-515 / 0723 -824-951/0720-250803	OP/IP
Al Abrar Nursing Home	Jamia mosque-Maralal	0720468836/0714696811/0771212458	OP/IP
Samburu doctors plaza	maralal	0724743621/0724743598	OP/IP

LODWAR

Africana mall healthcare ltd	africana mall building	0702913030/0727929860	OP
Lodwar hills hospital	Lodwar Town	798933332	OP/IP
Lodwar tumaini medical services	Lodwar town		OP
Namo hospital	Lodwar Town	782618889	OP/IP
Lodwar County and Referral Hospital	Lodwar Town	705906767	OP/IP

COAST

MOMBASA

The Aga Khan, Hospital	Vanga Road Mombasa	041 - 312953/4/5, 227710/5	OP/IP
Aga Khan Changamwe	Next to KCB and Co-operative Bank	041 - 312953/4/5, 227710/5	OP
Aga khan Mtwapa	Tuskys Mall	041 - 312953/4/5, 227710/5	OP
Aga Khan Nyali	Naivas Shopping mall	041 - 312953/4/5, 227710/5	OP

Mombasa Hospital - In patient only	Off Mama Ngina Drive, Mombasa	041-2228712	IP
Getrudes Mombasa	Links Plaza – First Floor	0733888229/0715691677	OP
Bomu Medical Centre	Changamwe	0734574755 / 0722 574755	OP/IP
Nyali Chidren's Hospital	Links Road Nyali	020-3576581/0733728317	OP/IP
Mewa Hospital	Kingorani Mombasa Town	041-2490608	OP/IP
Meridian Medical Centre - Mombasa Clinic (Outpatient Only)	Moi Avenue, Ole Monana House, groung floor opposite Total Kenya	020 - 2691541 / 0719-802261	OP
AAR Mombasa and AAR Nyali (Outpatient Only)	Lulu Centre, Machakos Str Krish Plaza, Links Road, Nyali Mbs	0731-191067	OP
Avenue Healthcare Clinic - Mombasa Outpatient Only)	1st Floor, Aga Khan Doctors' Plaza, Nyerere Road	041-2316104 / 2316380	OP
Health Source Medical Centre (Outpatient Only)	Links Plaza ,Links Rd Nyali 1st floor/ Biashara Building Mombasa town	786477699	OP
Health Source Medical Centre (Outpatient Only)	Nyerere Avenue Biashara bank building , Ground flr		OP
premier hospital nyali	Nyali, Links Road	717999000	OP/IP
Nyali Healthcare	Nyali, Links Road	0727-668880	OP/IP
Light house for christ eye centre	Abdel Nasser road	0724620888/0733226179	OPTICAL
Tudor Health care	All branches	0723 272683	OP/IP
Mikindani Hospital	Mikindani	759777777	OP/IP
Lions medical centre	Agakhan road	0718854235/ 0786617616	OP/IP

Pandya Hospital	Nyerere Avenue	0734 600 663	OP/IP
EMALI			
Kilome Maternity & Nursing Home	Emali	0721 249339/ 0729695395	OP/IP
Mulatya Memorial Hospital (Formerly Makindu Nursing Home)	Makindu	0721-791236 / 0711-370100 / 0726-869359	OP/IP
Bliss Healthcare	Emali, opposite KCB bank		OP
Suleiman Farooq Medical Centre	Mtito Andei - Makueni Opposite Caltex Petrol Station	791895025	OP/IP
WOTE - MAKUENI			
Rapha Health Services	Wote Town. P.O.Box 520-9300 wote mkn	0711507933	OP/IP
Kikoko Mission Hospital	Kalongo, Nunguni	786244181	OP/IP
VOI			
Dr. M.Z. Hanif	P.O. Box 516, Chumvini, Voi, Old Post Office Road , Opposite Telcom	043-30580, 30216/ 0722237961	OP
St .Joseph Shelter Of Hope	P.O Box 286-80300 Voi	0731411968/ 0786825021	OP/IP
The River Jordan Medical Centre Voi	Voi Town	0738 366 341	OP/IP
Dawida Maternity and Nursing Home	Voi Town	711910361	OP
The Aga Khan Medical Centre	Opposite Potters house		OP
Lemacate Dental	Potters house ground flr, Voi	0722 382306	DENTAL

Light house for christ eye centre	Voi town		

WUNDANYI

Dawida Maternity and Nursing Home	Opposite Barclays Bank, Wundanyi	711910361	OP/IP
The River Jordan Medical Centre	Opposite Dan Mwazo CDF hall	0738 366 341	OP/IP

TAVETA & MWATATE

Dawida maternity and nursing home(Tuweta medical centre)	Taveta town	711910361	OP/IP
Aga Khan medical centre - mwatate	Dawida hotel ground floor- Mwatate	115165351	OP
Tsavo Comprehensive Medical Annex	Njiiris building, Voi	0722919735/0722240027	OP/IP
Ryattah Medical Centre	Opposite the Taveta Level 4 Hospital	712428002	OP/IP

KILIFI

Pwani Medical Centre	Off Jomo kenyatta Avenue	041-7522374/0202622444	OP
New kilifi maternity & nursing home	kilifi	705104454	OP/IP
Aga khan medical centre	kilifi		OP
Tudor healthcare- Kilifi	Kilifi business centre	'0774784168	OP/IP
Bliss medical centre- Mtwapa	Creek Building, Mtwapa Town	0780 100 104	OP
Biem dental clinic(Dr.Patrick kihara)	Alliance tower	0741 534943	DENTAL

Kilifi dental centre	Sokoni, Kilifi North	0720 883070	DENTAL
Medicross medical centre	Next to Gakala Driving School, Kilifi Malindi Highway	0748 589 516	OP
Mephi health services	Prison road-off mbsa-malindi highway	722139925	OP/IP
Khairat medical centre	next to kimawasco	712403509	OP/IP
Welcare diagnostic centre	Vipingo ridge	770129289	OP
Kilifi county referral hospital	Kilifi	721342794	OP/IP

DIANI

Palm Beach Hospital	South Coast Diani	+254 724 699 101	OP/IP
Ukunda Medical Centre	South Coast Ukunda,	0733 820 562	OP
Diani Beach Hospital	South Coast, Diani	0722 569 261 / 0735 223 223	OP/IP
Schartz Medical Services	South Coast	714447031	OP/IP

MALINDI

Star Hospital	Off Jomo Kenyatta,Malindi	042 –20910/30759	OP/IP
Tawfiq Hospital	Malindi, P.O. Box 629-80200	0707975908/0718765333	OP/IP
Meridian Medical Centre-Galana Hospital	Stanchart Arcade - Ground Floor on Lamu Road off Kenyatta Road	020-2519372 / 0719-802442	OP
Aga Khan University Hospital - Malindi Medical Centre	1st Floor, Oasis Mall above Nakumatt Supermarket, Malindi/Lamu Road	042-2120773	OP

Maimoon Medical Centre	Malindi	0722-241620 / 0734-208429	OP/IP
Medicross medical centre	Ground Floor FN Plaza, Causarina Road CBD	0799 517 047	OP
BAMBURI			
Arawa Hospital	Bamburi	113838589	OP/IP
LAMU			
Langoni Nursing Home	Lamu Town	0722-668642	OP/IP
Ibnusina Medical Clinic	Harambee Road, Lamu Town	042-433555/0721447985	OP/IP
Siha Medical Home	Mpeketoni-Lamu	714933270	OP
CENTRAL			
NANYUKI			
The Aga Khan Unver.Nanyuki Medical centre	1st Floor, Silver Plaza, next to Nakumatt,	Tel: +254 062 203 1220/21	OP
The Nanyuki Hospital	Nanyuki Town	769985053	OP/IP
Equity Afia medical centre	Nanyuki town		OP
Nomad dental centre	Nanyuki Town,Laipha house, 1st Floor	0714 004 300	DENTAL
Optica Nanyuki	Nanyuki town-		OPTICAL
Bliss GVS Healthcare	Nanyuki Town		OP

Danjos Medical Centre(Dr Njoroge)	Nanyuki		OP
Optex Opticians Nnayuki	Nanyuki		OPTICAL
Good Life Pharmacy	Nanyuki Mall		PHARMACY
The Nanyuki Cottage Hospital	Nanyuki		OP/IP

THIKA

Central Memorial Hospital	Upper Road ,P.O Box 1734, Thika	067 - 22884/22728/31115/0710-480526, 0733-736057	OP/IP
Naidu Hospital	Riverside Road, Oppsite Thika Water Company	0735 600 237/	OP/IP
The Mater Hospital Satelite Clinic Thika	Next toTuskys Supermarket	0202687564 / 0712229988	OP
Avenue Healthcare Clinic Thika	Next to Aga Khan Diagnostic Centre, Kenyatta Highway	020-3578902/3/4	OP/IP
St. Matias Mulumba Mission Hospital	Makongeni	020 2308959	OP/IP
Thika Nursing Home	Next to Tuskys	728929259	OP/IP
Dr Charles Kamotho	TIC, Thika	0729663889/0112447897	OP
Mary Help of the Sick Mission Hospital	Thika Kenyatta Highway	0722 832 484	OP/IP

MURANGA

Kiriani Mission Hospital	Kiriani town	0723704530/0726707717/0727961633	OP/IP
Focus clinical and diagnostics centre(OP only)	muranga town	716735569	OP

NYAHURURU

Charity medical hospital	Nyahururu Site	713719805	OP/IP
Aga Khan medical centre Nyahururu	Ground Floor GF Plaza, Kenyatta Avenue Next to Laikipia Comfort Hotel Nyahururu Town	+254 65 2022111/ 18/0711092679	OP
Pearl health	Nyahururu town	715340203	OP ONLY
Pope Bendict XVI Hospital	Nyahururi	0723612625/0712612764	OP/IP

RUMURUTI

Unison medical centre	Rumuruti town	718809568	OP/IP

NYERI

Outspan Hospital	Baden Powell Road, P.O Box 2058,10100 Nyeri	061-2030742 / 0722696901	OP/IP
Consolata Hospital- Mathari	Ihururu Road P O Box 25 - 10100 Nyeri	020-2666023/24 or 0721358137/0705505062/020-3536939/0729098324	OP/IP
Karen Outreach Clinic (Outpatient only/Open for Afya Imara patients)	Kenyatta Road , Caledonia House Next to Equity Bank	020-3535857 / 020-30757 / 0727-547214	OP
Meridian Medical Centre (Outpatient Only)	Catheral Road, Barclys Bank Building	020-2585648 / 0720-246380	OP
The mountain springs health services(Dr. P samuel Njuguna-Gynaecologist)	nyeri town	0700873854/0725218789	OP

RUMURUTI

The Aga Khan University Hospital	Ground Floor, Prestige Plaza Kimathi Way	020-3662520 / 612031446 / 0731-338014	OP

MURANGA

Jamii Hospital	Kuguru Road, P O Box 1230 - 10101 Karatina	061-72728 / 061-72377 / 0712-275175 /0722864819	OP/IP
P.C.E.ATumutumu Hospital	Tumutumu Town	0720948474 / 020-3562503	OP/IP

GITHUNGURI

Beta Healthcare	Githunguri / Kiambu / Ruiru Roads Junction P.O Box 00216 Githunguri	020 2021670 /0728 674216	OP/IP

KIJABE

AIC Kijabe Hospital	Nairobi / Nakuru Highway P O Box 20 -00220 Kijabe	709728200	OP/IP
AIC CURE -International Children's Hospital	Nairobi / Nakuru Highway - Kijabe	020-3246620 / 0733770653 / 0721377124	OP/IP

RUIRU

Medilife Hospital		0738494444/0703494444	OP/IP

KIAMBU

The Aga Khan University Clinic (Outpatient Only)	Standard Chartered Building, Kiambu	066-202416 / 066-202405/6	OP
St Marys Mother & Child Medical Centre Ltd	Biashara street, Kiambu	0722 666 485	OP/IP
St Scholastica Uzima Hospital	Thika Super highway	0718061200/0733413583	OP/IP

KIKUYU

The Aga Khan University Hospital Kikuyu Medical Centre	1st Floor, Muguku Business Centre	066-31170/1/3 or 3562585	OP
Premier Medical Centre	Above Barclays Bank Kikuyu, next to UAP office	0722 657 533	OP
Garden Arcade Healthcare Ltd	Kikuyu	718225599	OP
PCEA Kikuyu Hospital	Kikuyu	793454406	OP/IP
Complete care dental Clinic	Phoenix House 1st flr	0725 237 560	DENTAL

EASTERN

KIKUYU

Kitengela Medical Services	Namanga Road, Athi River	045 26188/04522652/0727151821	OP
Machakos Doctors Plaza	Imani Plaza 2	0715566911/078056691	OP
Bishop Kioko Catholic hospital	Along Konza Road P .O Box 2240 -90100 Machakos	044- 21415 / 0721-179359/ 0738-627651	OP/IP
"Meridian Medical Centre - Machakos Clinic"	Kiamba Mall 3rd Floor (Above new Naivas Supermarket)	020-3504269 / 0704 -132779	OP
The Aga Khan University New Machakos Medical Centre	Shanbad House, next tp Syokimau road behind Naivas Supermarket	044-21389 / 3662517	OP
Angel medical centre	2nd flr KCB Building, Machakos	0708 761 844/0725 261628	OP
Royal smiles dental clinic	machakos doctors plaza	0707616520/0715566911/0780566911	DENTAL
German medical centre	Machakos	0793060432/0754606555	OP

Bahati Hospital, Joska	Joska, along Kang'undo Road	0710793945/0736441954	OP/IP
Machakos childrens clinic	ABC imani plaza 11 3rd floor	0796723292/0798732770	
Veteran Mission Hospital	Katani Road	710177177	OP/IP
Dr.Alice K. Isika Kasyoka	machakos wote road opposite machakos unver. College	0736637317/0721404445	OP

ISIOLO

Isiolo Medical Centre - Dr. Namasaka (Outpatient Only)	P.O Box 200 Isiolo, Behind Bomen Hotel	722678401	OP
Galaxy Hospital	Isiolo Marsabit Highway	0704560777/0716959569	OP/IP
Health Pact Limited	Isiolo Marsabit Highway	0790 197 917 / 0724 172 527	OP/IP
AVI -Mater care maternity Hospital- 24hrs	P.O.Box 340-60300 Isiolo town	0708296492	OP/IP

MWINGI

Mwingi Family Hospital Nursing Home	Musal Garden ; mwingi Kitui	0720506431/0721682330	OP/IP
Mwingi Medicare Centre	Behind mwingi library	0704641088/0723326940	OP/IP

MATUU

Matuu cottage medical centre	opposite matuu police station, off thika garissa highway	0719295502/0718821365	OP

MATUNGULU/ TALA

Matungulu medical centre	Tala market street	723715180	OP/IP

ATHI RIVER

Athi River Medical Services	P.O Box 336 - 00204 Athi River Shopping Centre	020-2477715 / 0720-882777	OP/IP

MERU

Milimani Maternity & Nursing Home	Milimani Area, New Meru Town, P O Box 326 - 60200 Meru	064-30189 / 0725-401247	OP/IP
Woodlands Hospital	Gitimbine Area Along Meru / Nkubu Road, PO Box 495 Meru	064-3132110/064-3132417/0721-666688	OP
Consolata Hospital - Nkubu	Nkubu Town Centre	708153912	OP/IP
The Aga Khan University Hospital (Outpatient Only)	1st Floor, Hart Towers Kenyatta Avenue	020-3662588 / 064-30420/21 0731-338010	OP
Karen Hospital Satelite Clinic (Outpatient Only)	Njuri Ncheke avenue next to Royal Hotel	064-31399 / 064-31400 / 0707-929011	OP
Meru doctors Plaza(outpatient Only)	I&M building 2nd floor	705656265	OP/IP
Meru Jordan Hospital	Kambakia	0722525007/0727305757	OP/IP
Amm Acumen healthcare ltd(outpatient only)	Ngacha house- njuri ncheke strt	0740810255/0722697276	OP
Grace Park Medical centre	Meru	11153800	OP/IP

KIIRUA

St. Theresa's Mission Hospital - Kiirua	Meru / Nanyuki Road. P.O Box 2095-60200 Meru	0702-065486 / 0727 - 811041 /0725-016656	OP/IP

MAUA

Precious Life Health care	Meru / Maua Road Next to Oil Lybia. P.O. Box 600 - 60600 Maua	0720-567066	OP/IP

Maua Methodist Hospital	Maua	254-64-210-03/21107 or +254 733361286	OP/IP
MATUNGULU/ TALA			
Komarock Modern Healthcare	Chuka town	112889142	OP/IP
CHOGORIA			
PCEA chogoria hospital	Chogoria town	+254 713 656 186	OP/IP
EMBU			
Imara Mediplus (specialists Clinic)	Box 1446-60100 Njue plaza embu meru highway	0722353250/ 0780353250	OP/IP
Embu Children Clinic(Kenya Tenri Society)	Majimbo, next to Cereals Board,Along Embu - Kiritiri Road	068-30950 / 0722-891560 / 0723-386706 / 0718-918189	OP
Focus clinical and diagnostics centre(OP only)	Embu town		
Aga Khan Hospital-Embu	Eastern Emporium building, 2nd Floor along Kenyatta Avenue	+254 68 30236/ 31407/ 0737 000 020	OP
MWEA			
Our Lady of Lourdes Mwea Hospital	P.O Box 51 Wanguru, Mwea, off Nairobi - Embu Road	020-2032382 / 0722-260748 /0737-801707	OP/IP
Our Lady of Lourdes Mwea Hospital - Satellite Clinic	Equity Building, 1st Floor, Mwea town	020-202623573	OP
KERUGOYA			
Kerugoya medical centre	Next to Kerugoya Retail Market	711291262	OP
ACK Mt Kenya Hospital	Kerugoya - Karitina Highway P O Box 598 Kerugoya	020-2033971 / 0722897833	OP/IP

Focus clinical and diagnostics centre	Kerugoya town	0706188948/0727264245	OP

KITUI

Jordan Hospital	Kitui Town P O Box 1143 - 90100 Machakos	044-4422531/4422530	OP/IP
Muthale Mission Hospital	Muthale Village, Muthini, Mutonguni	020-3581723, 0717797047	OP/IP
Muthale Mission Satellite Clinic	Ngonde Building Kitui Town	0716229203	OP/IP
The Neema Hospital	Kitui town p.o box638-90200	0735103835/0725427767	OP/IP

KAKUMA

Kakuma Mission Hospital	Kakuma Town Centre	0728143434/0791650713	OP/IP
Bliss GVS healthcare ltd-Kakuma	Kakuma town centre	725392415	OP
The gateway diagnosis and healthcare ltd	Kakuma town centre	723055539	OP/IP
The Guardian Pharmaceutical Nursing Home	Kakuma.	795609284	OP/IP
P4 Light Jojamu Ltd	kakuma	729953113	OTICAL/DAY CASE

MOYALE

Afya Nursing Home	Al-Amin Building, P.O Box 77 - 60700 Moyale	"0721-322314 / 0711-796277 / 0728-808640"	OP/IP
Moyale Nursing Home	Moyale Town	069-52086/0720776581/	OP/IP
Taqwa nursing home	Moyale Town	722619919	OP/IP

NORTH EASTERN

GARISSA

Excel Health Services	Garissa P.O Box 501	0705669753/0790530099/0720795578	OP/IP
Garissa Nursing Home	Garissa Ndogo,Sankuri Rd P.O BOX 269 - 70100	0729264918/0720499140/0727712446	OP/IP
Alliance Medical Centre Ltd.	Garissa town, mombasa and Medina mall in eastaleigh	0719854476/0717973590	OP/IP
Medina Hospital	Garissa town	0720719127/0720719177/0711774387	OP/IP
Garissa ENT medical centre	Garissa	0757248300/0702305238	OP/IP
Antaliya Hospital	Garissa	899001003	OP/IP
Tawheed Community Nursing Home	Garissa Town	791599655	OP/IP

HOLA

Siha Medical Home - OP/IP	Hola town	722994768	OP/IP
Tawheed Community Nursing Home -OP/IP	Hola town- near KCB	719683799	OP/IP
Equity Afia- Hola medical centre-OP	Hola town	765000091	OP

LOKICHOGGIO

AIC Health Ministries(AIC LOKICHOGGIO HEALTH SERVICES)	Lokichoggio	0714231729/+254 718 785 379	OP
Eureka Loki Medical Centre	Lokichoggio	722311048	OP
Songot medical clinic	Lokichoggio	722264539	OP

MANDERA

Blue Light Nursing Home	Mandera Town Centre P O Box 185 70300 Mandera	0722619859 / 0721883078 /	OP/IP
Elwak Nursing Home	Elwak	724975621	OP/IP
Mandera west Nursing home	Takaba	0720756788/0705070502	OP/IP
The Mandera Hospital	Mandera town	0722177232/+254725061539	OP/IP
Southgate Medical Centre	Elwak	726062463	OP/IP

KAPENGURIA

Bwena Medical Centre	Kapenguria	0729-600019/0729600031	OP/IP
Bliss medical centre	Kapenguria		OP
Moonlight dental clinic	Kapenguria		DENTAL
Bible Faith Church Medical Services	Kapenguria	727085023	OP/IP

MARSABIT

Mountain Medical	Marsabit Town	725823542	OP
ISMC Health Services	Marsabit Town	724660418	OP/IP
Havana Hospital Limited	Marsabit Town	0716 238 109	OP/IP
Talent Medical Services	Market Way	0722640073/0722945481/0721592038	OP

MARALAL

Laisamis Catholic Hospital	Laisamis	0732686281/0721298701	OP/IP

WAJIR

Samaad Maternity & Nursing Home	Wajir East	726507019	OP/IP
Ladnan Hospital Wajir	Wajir	722307456	OP/IP
Aga Khan medical centre	Wajir- OPP Wajir township primary	0111011888/ 0730011888	OP
Equity Afia medical centre	Wajir town,County commissioner's round about,Near sunrise book shop,opposite Dubai electronics.Adjacent to Afmagalla cafe	765000261	OP
Siriba Nursing Home	Habaswein, Wajir South.	728369777	OP/IP

DADAAB

Habib Pharmacy- Habib Nursing Home	Dadaab	721112411	OP/IP

Dagahley Medical Health Care Services Ltd	Dadaab	723832377	OP/IP

SOLOLO

Sololo Catholic Mission	Isiolo Marsabit Highway	708157124	OP
Ramata Nursing Home	Moyale- Isiolo	722978937	OP/IP

DAGAHLEY

Dagahley Medical Health Care Services Ltd	Dagahley	723832377	OP/IP

MARIE STOPES KENYA CLINICS

Nairobi	Sameer Premier Clinic	Sameer Business Park, Block E, 1st floor	717709052
Nairobi	Eastleigh Nursing Home	1st Avenue, next to St Teresa Catholic Church	721467734
Eldoret	Eldoret Clinic	J. W. Mall, Uganda Road, opposite Central Bank of Kenya	0721537420
Nairobi	Kangemi Clinic	Kangemi Shopping Center, near Sidian Bank and off Waiyaki Way	721483882
Nairobi	Kenyatta Market Clinic	3rd Floor, Room 3.7, Golf Course Commercial Building	0721 477979
Kisumu	Kisumu Clinic	Along Kisumu Kakamega Road opposite New Nyanza Provincial Referral Hospital	721486564
Nairobi	Meru Clinic	Greenwood Mall, 2nd floor	0721 483400
Mombasa	Mombasa Clinic	Ganjoni, Opposite KCB Bank, off Moi Avenue	721486564
Nyeri	Nyeri Clinic	Along Kimathi Street, next to Safaricom Center	721482560

Nairobi	Pangani Clinic	Showbe along Muranga road on the 1st floor	0721 537168
Kajiado	Rongai Clinic	Along Magadi road, Rescom house 1st floor adjucent to Kware Market.	790553092
Kiambu	Thika Clinic	4th Floor Maathai Matco collection building, along Uhuru Street	0721 471624
Nakuru	Nakuru Clinic	Jennifer Riria Hub, 1st floor, Kipchoge Keino Avenue	0721 487109
Nairobi	ICEA Premier Clinic	4th Floor of JKUAT Towers, along Kenyatta Avenue	721487163
Nairobi	Kilimani Premier clinic	Along Kindaruma Rd, Kilimani	793379465

MARIE STOPES KENYA CLINICS

Changamwe	Changamwe Medical Centre	Romollas Building, 3rd Floor,At the Junction between Magongo Road and Airport road, adjacent to Shell petrol station Changamwe.	765000037	Changamwereception@equi-tyafia.co.ke
Bamburi	Bamburi Medical Center	"Baraka House, Along Dr. Felix Mandl Road Opposite Petrolynk Petrol Station Bamburi"	765000625	bamburireception@equityafia.co.ke
Mombasa	Mombasa CBD Medical Center	"3rd floor Mombasa Mall along Jomo Kenyatta Avenue"	765000421	mombasacbdreception@equi-tyafia.co.ke
Miritini	Miritini Medical Centre	Near Abelex computers, Opp Miritini Secondary School, Estate Road, Mombasa	765000514	Miritinireception@equityafia.co.ke
Kwale	Kwale Medical Centre	Kwale Town Opposite Kenya Women Foundation	765000652	Kwalereception@equityafia.co.ke
Malindi	Malindi Medical Center	Blue Marlin Building opposite Absa Bank	765000403	malindireception@equityafia.co.ke
Mtwapa	MtwapaMedical Centre	Naivas Mtwapa, 2nd Floor	765000535	

Hola	Hola Medical Center	Equity Afia Hola next to Ardhi House, County Road	765000091	holareception@equityafia.co.ke
Mpeketoni	Mpeketoni Medical centre	Mpeketoni Town, Opposite Premium Butchery and Hotel	765000597	mpeketonireception@equityafia.co.ke
Voi	Voi medical center	Maghaba Plaza Ground Floor, Kenya Power Street.	765000101	voireception@equityafia.co.ke
Taita Taveta	Taveta Medical Center	KCB building, first floor, Taveta	765000290	tavetareception@equityafia.co.ke
Garissa	Garissa Medical centre	Aqsa Shopping Mall, 2nd flooor along Miraa Street Opposite KCB Bank	765000246	garissareception@equityafia.co.ke
Wajir	Wajir Medical Centre	Wajir town,County commissioner's round about,Near sunrise book shop,opposite Dubai electronics. Adjacent to Afmagalla cafe	765000261	wajirreception@equityafia.co.ke
Marsabit	Marsabit Medical Centre	2nd floor Total plaza, Total petrol station	765000066	marsabitreception@equityafia.co.ke
Moyale	Moyale Medical Centre	1st Floor ,Along Biashara Street, Near Moyale Park	765000772	Moyalereception@equityafia.co.ke
Isiolo	Isolo Medical Centre	Equity Afia building, Ground Floor, Along Isiolo-Moyale Highway opposite Hass Petrol Station	765000197	isioloreception@equityafia.co.ke
Meru	Meru Medical Centre	Imenti Complex 2nd floor,Opposite Main Stage	765000034	MeruReception@equityafia.co.ke
Nkubu	Nkubu Medical Center	KCB Building First floor, Meru-Nkubu Highway	765000108	nkubureception@equityafia.co.ke
Chuka	Chuka medical centre	Chuka Town, Forest Road Daima Plaza 2nd floor, near PCEA church.	765000196	chukareception@equityafia.co.ke
Embu	Embu Medical center	Mugo shopping center, 1st Floor, along Kubukubu-kiritiri Road	765000222	embureception@equityafia.co.ke
Kitui	Kitui Medical Centre	C House, 2nd Floor, Kitui-Kibwezi Road opp. Maguna Supermarket	765000058	kituireception@equityafia.co.ke
Mwingi	Mwingi Medical Centre	"Equity Afia Mwingi-Lutuni Plaza, Ground floor along Nzeluni Road opposite Mumbuni Maternity Hospital"	765000230	mwingireception@equityafia.co.ke

Syokimau	Syokimau Medical Centre	Teko Shell, Syokimau Service Station, Shop B, 3rd Floor next to Naivas Supermarket, Msa Road	765000044	syokimaureception@equityafia.co.ke
Matuu	Matuu Medical Centre	3rd Floor, A1 Plaza, along KC Road, Matuu	765000055	matuureception@equityafia.co.ke
Sabaki	Athi River Medical Center	Signature Mall,1st Floor,Sabaki along Mombasa Road	765000333	athiriverreception@equityafia.co.ke
Machakos	Machakos Medical Centre	Kiamba Mall 2nd Floor, Ngei Road CBD	765000067	machakosreception@equityafia.co.ke
Katani Road	Katani Road Medical Center	"Be Energy Petrol Station, 1st Floor Opposite 360 degrees apartments"	765000590	katanireception@equityafia.co.ke
Greatwall-Mlolongo	Greatwall medical centre	1st Floor, Leiyan Mall, Great Wall Gardens Apartments,	765000164	greatwallgardensreception@equityafia.co.ke
Mlolongo	Mlolongo Medical Centre	Mlolongo town, Summerland building opposite Family Bank,2nd floor	765000551	
Wote	Wote Medical Center	Nesa Plaza 1st floor Opposite Rubis Petrol	765000105	wotereception@equityafia.co.ke
Emali	Emali Medical Centre		765000089	emalireception@equityafia.co.ke
Olkalou	Olkalau Medical Centre	Old Tower sacco Headquarters,Olkalou-Nyahururu Road	765000214	olkalaureception@equityafia.co.ke
Nyeri	Nyeri Medical Centre	Kang'aru Annex, Kimathi way-Nyeri	765000007	NyeriReception@equityafia.co.ke
Karatina	Karatina Medical Centre	The trade centre 2nd floor along Railway road	765000054	KaratinaReception@equityafia.co.ke
Kutus	Kutus Medical Centre	200m from the Kirinyaga University Junction,along Kutus - Kagio Road	765000136	kutusreception@equityafia.co.ke
Kenol	Kenol Medical Centre	Equity Bank Building, Mbotco Plaza, First Floor along Kenol Sagana Road	765000049	kenolreception@equityafia.co.ke
Murang'a	Murang'a Medical Centre	ECN Building Ground & 1st Floor, Uhuru Street near National oil Petrol Station, Opp Absa bank	765000052	Murangareception@equityafia.co.ke
Thika	Thika Medical Centre	80 West Place building , Opposite Tuskys Chania Supermarket	765000005	ThikaReception@equityafia.co.ke

Ruiru	Ruiru Medical Centre	Lilly House, Mathigu Road, Ruiru	765000006	RuiruReception@equityafia.co.ke
Kikuyu Branch	Kikuyu Medical Centre	1st Floor Live well House,Along Kikuyu -Nderi road, Kikuyu	765000030	KikuyuReception@equityafia.co.ke
Githurai	Githurai Medical Centre	Charma House, 2nd-floor Ngumba Road next to Equity Bank	765000039	Githuraireception@equityafia.co.ke
Kiambu	Kiambu Medical Centre	Pongezi Plaza, Along Biashara Street, Opposite Kangangi Market	765000036	Kiambureception@equityafia.co.ke
Eastern ByPass – Kamakis	Bypass Medical Centre	The Premier Northpark Mall	765000046	Bypassreception@equityafia.co.ke
Limuru	Limuru Medical Centre	Gitungo House Ground floor Kiambu Road, Opposite Naivas,	765000060	Limurureception@equityafia.co.ke
Juja	Juja Medical Centre	Kalimoni Highwayview Plaza, Ground Floor, Near Juja Bridge	765000062	jujareception@equityafia.co.ke
Githunguri	Githunguri Medical Center	K-unity Building, Githunguri Town	765000099	githungurireception@equityafia.co.ke
Thika Makongeni	Makongeni Medical Center	Makongeni Plaza, Thika Makongeni	765000109	makongenireception@equityafia.co.ke
Kimbo- Ruiru	Kimbo medical center	Lake oil petrol station, Matangi Road	765000163	kimboreception@equityafia.co.ke
Kahawa Sukari	Kahawa Sukari Medical Center	Ruhan plaza 2nd floor RM 201-Along Kahawa Sukari Avenue next to Quickmart Supermarket	765000022	kahawasukarireception@equityafia.co.ke
Kinoo	Kinoo Medical Center	Tatahotte Plaza Ground Floor along Chief's road	765000154	kinooreception@equityafia.co.ke
Ruaka	Ruaka Medical Center	Ruaka Town (Opposite Fukuo Flats)	765000650	ruakareception@equityafia.co.ke
Wangige	Wangige Medical Center	"Self Ridges Supermarket Building ,Ground Floor, Wangige Town(Wangige -Mwimuto Road)"	765000441	wangigereception@equityafia.co.ke
Kenyatta Road - Ruiru	Kenyatta Road Medical Centre	Murera Road, mustard sweet waters building ,100 m past the railway line.	765000306	Kenyattaroadreception@equityafia.co.ke

Kimende	Equity Afia Medical Centre Kimende	Wamathu Apartment, Kimende Road, Kiambu Limuru District	765000352	Kimendereception@equityafia.co.ke
Banana	Banana Medical Centre	Equity Afia Banana, Shell Petrol station next to Chantilly International School ,Along Banana-Raini Road.	765000346	bananareception@equityafia.co.ke
Gachie	Gachie Medical Centre	Equity Afya Gachie, Next to Shell Petrol Station	765000669	Gachiereception@equityafia.co.ke
Ruiru 2	Ruiru 2 Medical Centre	Ruiru Town, along Kamiti Rd, at AIPCA church, 1st floor	765000510	Ruirutworeception@equityafia.co.ke
Ruiru OJ	Ruiru OJ Medical Centre	Ruiru Oj, Along Eastern Bypass Rd, Opposite Landmark Garden Grill/Ruiru Ceramics and Tiles Hardware	76500771	
Lodwar	Lodwar Medical Centre	Kanamkemer along Robert Junction, Catholic Road opposite Emojong Hardware	765000068	lodwarreception@equityafia.co.ke
Kakuma	Kakuma Medical Center	Opposite Lucky Petrol station	765000110	kakumareception@equityafia.co.ke
Kapenguria	Kapenguria Medical Center	Laikong House 2nd Floor Opposite Main Stage	765000103	kapenguriareception@equityafia.co.ke
Maralal	Maralal medical centre	Equity Afia Maralal, Ground Floor Mplaa Plaza along upper hill road	765000187	maralalreception@equityfia.co.ke
Kitale	Kitale Medical Centre	Parkview towers, 3rd Floor Along Moi Avenue street.	765000050	KitaleReception@equityafia.co.ke
Eldoret	Eldoret Medical Centre	Faulu Building 1st Floor along Uganda Road, (Opposite Catholic Cathedral)	765000070	eldoretreception@equityafia.co.ke
Kimumu	Kimumu Medical Centre	Equity Afia Kimumu , (Eldoret) 1st View Point House ,Eldoret - Iten Road ,Kimumu Centre	765000152	kimumureception@equityafia.co.ke
Iten	Iten Medical Centre	Be Energy Petrol Station, 1st Floor	765000536	itenreception@equityafia.co.ke
Kapsabet	Kapsabet Medical Center	Sonoiya Heights 1st Floor along Jean - Marie Seroney Road	765000020	kapsabetreception@equityafia.co.ke;
Kabarnet	Kabarnet Medical Centre	Kabarnet Business Centre, 1st floor, along Kenya School of Government Road	765000119	kabarnetreception@equityafia.co.ke

Nanyuki	Nanyuki Medical Centre	Nanyuki Business Centre, Nyeri-Nanyuki road, opposite Toyota Kenya	765000087	nanyukireception@equityafia.co.ke
Nyahururu	Nyahururu Medical Center	Pongezi Mbaria complex Building opposite Laikiapia County Offices	765000240	nyahururureception@equityafia.co.ke
Nakuru	Nakuru Medical Centre	2nd Floor Rasma Plaza, Oginga Odinga Street, Nakuru	765000008	NakuruReception@equityafia.co.ke
Naivasha	Naivasha Medical Centre	Lemacy Building, 1st Floor behind Biashara Plaza along Mbaria Kaniu Road, Naivasha	765000047	naivashareception@equityafia.co.ke
Nakuru	Nakuru Section 58 Medical Center	Nakuru Section 58 Centre next to Hygienic Supermarket along Oginga Odinga Street	765000600	nakuru2reception@equityafia.co.ke
Narok	Narok Medical Centre	Bomet road, next to Family Bank,Opposite Bata shop	765000121	Narokreception@equityafia.co.ke
Ongata Rongai	Ongata Rongai Medical Centre	1st Floor Siron Place, Magadi Road, Ongata Rongai	765000001	RongaiReception@equityafia.co.ke
Kajiado	Kajiado Medical Centre	Kajiado Business Hub First floor. Opposite A & B Hardware	765000500	Kajiadoreception@equityafia.co.ke
Kitengela	Kitengela Medical Centre	Maasai Discovery building along Nairobi-Namanga Highway	765000041	Kitengelareception@equityafia.co.ke
Ngong	Ngong Medical Centre	Ngong Heights along Ngong Road	765000042	Ngongreception@equityafia.co.ke
Oloitoktok	Oloitoktok Medical Centre	Damian Shopping Centre	765000260	oloitoktokreception@equityafia.co.ke
Kericho	Kericho Medical Centre	Kelunet Plaza, Opposite Kipchimatt Supermarket along Temple Road	765000215	kerichoreception@equityafia.co.ke
Bomet	Bomet Medical Centre	Bomet Town,Chamat Holdings, Opposite Gulpark Hotel	765000526	Bometreception@equityafia.co.ke
Kakamega	Kakamega Medical Centre	Walia Business Centre, Kisumu - Kakamega Highway,	765000033	kakamegareception@equityafia.co.ke
Chavakali	Chavakali Medical Center	Ahulwo Plaza next to Rubis, along Ksm -Kakamega Road	765000106	chavakalireception@equityafia.co.ke
Bungoma	Bungoma Medical Center	Jacaranda Building Ground Floor Behind County Government's Offices	765000236	bungomareception@equityafia.co.ke

Busia	Busia Medical Centre	Khetias Supermarket Building,1st Floor Opposite Mitra Hardware	765000616	Busiareception@equityafia.co.ke
Siaya	Siaya Medical Center	JAO Building along Court Road, Siaya Town	765000414	siayareception@equityafia.co.ke
Kisumu	Kisumu Medical Centre	Kondele Business Centre, next to Shivling Supermarket, Kisumu Kakamega Road	765000045	kisumureception@equityafia.co.ke
Kisumu	Kisumu CBD Medical center	Tivoli Centre, First floor Opposite City Hall Off Achieng Oneko Road	765000104	kisumureception@equityafia.co.ke
Migori	Migori Medical Centre	Banana Center along Awendo - Migori Highway (Opposite Ola Energy filling Station)	765000585	Migorireception@equityafia.co.ke
Kisii	Kisii Medical Centre	Ouru Complex, 3rd floor Kisii-Kisumu Highway	765000053	KisiiReception@equityafia.co.ke
Nyamira	Nyamira Medical Centre	Nyamira Plaza First Floor	765000493	nyamirareception@equityafia.co.ke
Buruburu	Buruburu Medical Centre	The Point Mall, Rabai Road, Next to Naivas Supermarket	765000002	BuruReception@equityafia.co.ke
Kawangware	Kawangware Medical Centre	Alingo Plaza Ground and First Floor on Naivasha Road	765000004	KawangwareReception@equityafia.co.ke
Kayole	Kayole Medical Centre	Pinnacle Business Centre, Spine Road, Next to Equity Bank, Kayole Branch	765000003	KayoleReception@equityafia.co.ke
Utawala Branch	Utawala Medical Centre	1st Floor Eunrobe Plaza, Opposite Administration police training Along Eastern-Bypass	765000010	UtawalaReception@equityafia.co.ke
Biashara Street	Biashara Street Medical Centre	Laxmi Plaza, 4th Floor, Biashara Street, Nairobi	765000031	biasharareception@equityafia.co.ke
Embakasi	Embakasi Medical Centre	Tassia Estate, Along Fedha Road near Tumaini Supermarket	765000032	EmbakasiReception@equityafia.co.ke
Kasarani	Kasarani Medical Centre	Equity Afia Building, Near Naivas Supermarket, Opposite Vision Plaza.	765000035	kasaranireception@equityafia.co.ke
Upper Hill	Upperhill Medical Centre	KMA Centre, Ground floor Mara road	765000048	UpperhillReception@equityafia.co.ke

Langata	Langata Medical Centre	Freedom Heights Mall, 4th Floor Along Langata Road	765000051	LangataReception@equityafia.co.ke
Imara Daima	Imara Daima Medical Centre	Villa Franca Shopping Centre, Cosmas Ndeti Road	765000043	imaradaimareception@equityafia.co.ke
South B	South B Medical Centre	Vumira House, 1st Floor, Mchumbi Road, South B Shopping Centre	765000061	southbreception@equityafia.co.ke
Ngong Road	Ngong Road Medical Centre	KISM Towers, 1st Floor, Ngong Road, near Prestige Mall	765000056	ngongroadreception@equityafia.co.ke
Pangani	Pangani Medical Centre	Goodwill Building Ground Floor-Agoi Road, Pangani Shopping Centre	765000065	panganireception@equityafia.co.ke
Mountain Mall	Mountain Mall Medical Centre	2nd Floor Mountain Mall Building along Thika Road	765000069	mountainmallreception@equityafia.co.ke
Kariobangi	Kariobangi Medical Centre	Along Outering Road, Near Equity Bank	765000083	kariobangireception@equityafia.co.ke
Ruai	Ruai Medical Centre	Woodlands Plaza, Equity Bank building along Kangundo Road	765000081	ruaireception@equityafia.co.ke
Lavington	Lavington Medical Centre	Lavington Mall, 3rd Floor, James Gichuru Road	765000086	lavingtonreception@equityafia.co.ke
Umoja	Umoja Medical Centre	Moi Drive - Opposite PCEA Umoja 1	765000084	umojareception@equityafia.co.ke
Eastleigh	Eastleigh Medical Centre	Off General Waruingi Road, Near Ismariot Hotel	765000085	eastleighreception@equityafia.co.ke
Moi Avenue	Moi Avenue Medical Center	4th floor Agro House, Moi Avenue, Nairobi CBD	765000090	moiavenuereception@equityafia.co.ke
Westlands	Westlands Medical Center	Reliance Centre 1st Floor, Woodvale Groove	765000095	westlandsreception@equityafia.co.ke
Roysambu	Roysambu Medical Center	Shell Petrol Station-Mirema, along Kamiti Road	765000098	roysambureception@equityafia.co.ke
Kangemi	Kangemi Medical Center	2nd Floor Range Chem Towers (Near Mountain View Mall), Waiyaki Way	765000094	kangemireception@equityafia.co.ke
Chokaa	Chokaa Medical Center	Hurlingham 2nd Avenue - Off Kangundo Road	765000229	chokaareception@equityafia.co.ke

Donholm	Donholm Medical Center	Along Savannah Road, Opposite Deliverance Church, Donholm	765000038	donholmreception@equityafia.co.ke
Embakasi	Emakasi Village Medical Center	"Embakasi Road, opposite Embakasi Police Station"	765000525	embakasivillagereception@equityafia.co.ke
Nairobi West	Nairobi West Medical Center	Westend Place along Mai Mahiu Rd, Opposite Magharibi Plaza behind T Mall (Lang'ata Road)	765000111	Nairobiwestreception@equityafia.co.ke;
Joska	Joska Medical Centre	Woodville centre in Joska town along Kangundo Road	765000113	joskareception@equityafia.co.ke
Mwiki	Mwiki Medical Centre	Equity Afia Mwiki ,Maji Mazuri, between redsoil stage and mlima stage.	765000189	mwikireception@equityafia.co.ke
Saika	Saika Medical Centre	Along Kangundo Road, Next to Kayole Junction	765000335	SaikaReception@equityafia.co.ke
Utawala Kinka	Utawala Kinka Medical Centre	Utawala airways road	765000656	Utawalakinkareception@equityafia.co.ke



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LIVIA DENTAL

Kisii	Marine Dental Clinic	Gusii Mwalimu Sacoo Next to Kisii Stadium	254722781755
Nairobi	Dr. susan maina	Reinsurance Plaza, 10th Floor, Nairobi	254722521037
Nairobi	Unicorn Dental Clinic	Jamhuri Heights Ground Floor next to Deliver-ance Church, Langata, Nairobi	254711256747
Athi River	Cool Smile Dental Clinic	Kitengela next to Nairobi Womens Hospital	254720220762
Nairobi	Deans Dental Clinic	Garden City, 2nd Floor, Next to KCB Bank, Nairobi	254714986528
Malindi	Dental Art Center	Oasis Mall, Ground floor, Malindi-Lamu	254723681746
Nairobi	Dr. Munyao Ambrose And Associates	Corner house 5th floor Nairobi	254722689014
Nairobi	All Smiles Dental Practice Ltd	Upper Hill Medical Centre, Java House, Ralph Bunche Road, Nairobi	254722513561
Nairobi	Keystone Dental	95 Riverside, Keystone Park, Block B, 4th Floor.	254733741712
Nairobi	Prestige Dental Services ltd	Upper Hill, 7 th Floor,Fortis Suites 704,Hospital Rd, Upperhill,Nairobi	254710174393
Nairobi	Prestige Dental Services	Afya Centre, Second Floor , Afya Centre, Nairobi	254722833910
Nairobi	Bush Smiles Dental Clinic	CBD Corner House 1st floor	254700113043
Nairobi	Progressive Dental Care Ltd	queensway house 2nd floor	254722295085
Kisumu	Advance Care Dental Center Limited	Behind Golden Elite primary School, Tom Mboya Estate	254709746443
Nairobi	Dental Dynamix	12, Kugeria Maisonettes, Ralph Bunche Road, Nai-robi	254720732092
Nairobi	Smartsmile Dentalcare Clinics	KMA Centre 3rd Floor Suit 303	254722223195

Nairobi	Westlands Dental Care	Soin Arcade, 1st floor, Suite 26.	254733527533
Nairobi	Signature Smiles Dental Centre	Nextgen mall, 1st Floor, Suite 38, Mombasa Rd	254721430163
Nairobi	Dr. Musima and Associates Ltd	Prof Nelson Owuori Building, 4th Floor,	254724951395
Nairobi	Afya Mile Dental Clinic	Afya Centre, 1st Floor, Nairobi	254721679492
Kitale	Quitale Dental Studio	Mazop plaza, Moi Ave, Kitale	254726220796
Isiolo	Isiolo Dental Clinic	Halcha Plaza 1st Foor, A2, Isiolo	254724761126
Kisii	Peak Dental Clinic Kisii	Ouru Towers Building, 1st floor,Opp Aga Khan Hospital.	254716022770
Thika	Dental Capital Thika, Maisha Heights	Maisha Heights , 2nd floor, opp pizza inn, Kenyat-ta Hwy, Thika	254722911825
Nairobi	Family Health Dental Clinic- T Mall	T-Mall, 3rd Floor Langata Rd,	254718501426
Kiambu	Thika Dental Care Centre	Thika Bazaar, 2nd floor, Kenyatta Hwy	254722557747
Nakuru	Advent Med and Dentcare Centre	Polo Centre, 1st Floor, Nakuru	254725985651
Nairobi	FamilyHealth Dental Clinic Buruburu	The Point Mall, Rabai Road, 1st Floor, Suite C90	254723803883
Nairobi	Dental Capital - Nairobi	Mountain Mall, Ground floor,Thika Road	254710303050
Nairobi	Jesus Is The Answer Dental Clinic	National Bank Building, 2nd Floor, Nairobi	254722327475
Nairobi	Abdallah &Associates Dental	ABSA Towers along Loita Street ,12th Floor.	254717063711
Nairobi	Noble Smiles Dental Care,	Royal Square 7th Floor, Along Ngong Road	254721723484

Nairobi	Absolute Dental limited	Eco bank Towers, 1st floor, Muindi Mbingu St, Nairobi	254702340032
Nairobi	Royal Smiles Dental -Garden City	Garden City Business Park, 1st Floor, Block A, Suite A103, Thika Rd, Nairobi	254795803669
Nairobi	NEWSMILE FAMILY DENTISTRY	Wanandege Sacco Plaza, 3rd floor, Wing A, Embakasi Road, Off Airport North Road.	254743075188
Kisumu	Hawi Gentle Care Dental Clinic	Ecobank Towers, 4th floor, Oginga Odinga Rd,	254792657447
Kisii	Nova Pryme Health	The Place 3rd Floor, Kamandura - Mai Mahiu - Narok Rd, Kisii,	254722949249
Nairobi	DENTISTRY NOW,	Spur mall Juja, first floor rm F22 Ruiru	254711141387
Nairobi	Gegocare Dental Clinic	Likoni Lane Kileleshwa	254729373573
Nairobi	Versatile Dental Solutions	Louimwa Mall, 1st floor, Kamiti Road	254711239750
Bungoma	Bungoma Dental And EyeCare Centre, Mumias	Bungoma Town, Hibho Plaza 1st Floor,Moi Avenue next to Moghe plaza	254735247432
Nairobi	Dentiplus limited	Unga House, 5th Floor Muthithi Rd, Nairobi	254726950334
Nairobi	Miamis Dental clinic	Zimmerman canopy stage, Mitchelle Plaza 1st Floor kamiti road	254718852294
Meru	Menosmart Dental Clinic	Makutho Building 1st floor along the Embu - Meru highway	254725434777
Eldoret	Insmile Dental Center	Elgon View 64 resort 1st Foor suite 17	254719515515
Nairobi	VIP Dental Suite	ALLAMANO CENTRE, 4th Floor, Nairobi	254706174809
Eldoret	The Dental Specialists' Centre	Off Nandi Road, Opp Mediheal Hospital	254703195918
Kilifi	Kilifi Dental Center	Equity Bank Building, 4th Floor, Kilifi	254720883070

Nairobi	Maximal Dental Clinic	On your way to Kamaki's next to Quickmart Supermart, Opp Osha petrol Station.	254746159329
Ongata Rongai	Dr Teeth Rongai Dental Care ltd	Shop 211, Isalu Centre, Near, Loise James house, Magadi Rd, Ongata Rongai,	254746963666
Nairobi	Grand Dental Specialist	Along Waiyaki way, Mountain view Mall 3rd Floor	254113556628
Turkana	Dr. Ebei Dental Clinic	Biashara Centre Turkana County, Lodwar,	254705856328
Nairobi	Reign Dental Services	Trance Towers South- B	254703592444
Nairobi	Ruby Smiles Dental Clinic	Pumwani opp Don Bosco	254748877562
Nanyuki	Dental Capital - Nanyuki	National Bank Building, 1st Floor, Nanyuki Town	254708545444
Embu	Bertus Dental Centre	Neema Plaza, 2nd Floor, Room 205, Embu	254726619191
Kakamega	ST. CHRISTINE MEDICAL CENTRE	Joyland Kakamega, 1KM from CBD	254708730552
Athi River	Diaries Dental Clinic	Jempark Complex, Ground floor, Wing A, Athi River Kenya,	254710864455
Eldoret	Green Leaf Dental Clinic	Daima Towers, M2, Eldoret	254722538113
Kericho	Figtree Dental Options	Kericho Town, Kelunet, 1st Floor,	254729696523
Meru	Zuhura Dental Centre	Kirukuri Road-opp. Barclays bank, Meru, (He never responds to calls hasn't billed using Livia for a while)	254721684529
Baricho	Orthomax Dental Centre	Behind kose Heights, Argwings Kodhek Groove, Nairobi	254726776375
Nakuru	Smiledent Dental Centre	3rd floor CDN plaza Nakuru	254725443276
Nairobi	Evolution Dental	Blue Violet Plaza, 4th floor room 405,Kamburu Dr, Nairobi,	254772782555

Nairobi	Dr Johnson Wambugu	CITAM Business Park, Hurlingham, Nairobi,	254722707174
Nairobi	Smile Art	Lumen square, 2nd floor,shivachi road suite 301a Nairobi,	254720103292
Nairobi	Mwanjeles East Africa Dental Solution	Upperhill,Fortis Suites, 3rd floor, Hospital Rd, Nairobi,	254721721236
Busia	Blossom Dental Clinic	Busia-Kisumu Highway Between Equity Bank And Busia County Assembly, Busia	254722345566
Nairobi	Mirage Dental, Jeda Plaza	Jeda Plaza, Lumumba Drive, Next to Shell Petrol Station, Off Kamiti Road, Roysambu,	254726202507
Makueni	Dr Teeth Rongai Dental Care Makueni	Next to Ulilinzi petrol station	254728415471
Nairobi	Smartsmile Dentalcare Clinics	CBD, CBK Pension Towers 1st floor Harambee Avenue,	254729624473
Nakuru	Evergreen Dental Care Limited	Golden Life Mall, 7th floor, Nakuru	254713816591
Kajiado	DND Dental Clinic, Kitengela Plaza,	Kitengela Plaza, Nairobi - Namanga Road, Kitengela,	254721385699
Kapenguria	LoiKan Dental	Paves Towers, 2nd floor, Opp Equity Bank Kapenguria	254702387083
Nairobi	Radiant Dental and Orthodontics Centre ltd	Jubilee exchange House, 2nd floor, Room 246	254712243127
Voi	Sihaa Dental Clinic	The Distar Building 1st Floor	254722927425
Kilifi	BIEM Dental Clinic Ltd	Alliance Towers Building, Ground Floor, Suit No2, Next to Naivas Supermarket	254741534943
Kiambu	Baraka Smile Dental	Maguna's building, 3rd Floor, Opp Kahawa Wendani Barracks	254726405187
Nairobi	Pyramid Dental Clinic	Jadala Place Building Next to Double Tree Hotel, 3rd floor, Kilimani	254795328782
Nairobi	Buruburu Dental Centre Ltd	Nairobi City Centre Mall, 2nd Floor,Ronald Ngala Street	254113028727

Nairobi	All Smiles Dental Practice	Westlands Square, Ground Floor, Nairobi,	254725151471
Nairobi	Sterling Dental Clinic	Suite 01, 3rd Floor, Park Suites, Parklands Road Nairobi	254746629029
Eldoret	Eden Dental Suite	Metro Towers, Room C39, 2nd Floor Eldoret	254739209748
Kisumu	Lake Dental - Kisumu	Mega Plaza, Oginga Odinga street, Block B, 4th floor Kisumu	254707465855
Kitui	Emerald Dental Clinic Kitui	C- House, wthin Kitui Township	254718454423
Thika	Dove Dental Clinic	Zuhura Place, Kenyatta Highway, Thika Town	254720827330
Ongata Rongai	Lucent Dental Clinic	Rescom House, Ongata Rongai	254716851669
Ongata Rongai	Lucent Dental Clinic	Imani Avenue, Ongata Rongai,	254703332000
Nairobi	Gobind Dental Clinic (GDC)	I & M Building, 13th Floor,Muindi Mbingu St, Nairobi,	254724295094
Nairobi	Heartland Dental Clinic	B- arcade Mall, Next to Aible Pharmacy Yaya ,Kilimani	254718859134
Kisumu	Prestige Dental Services	Mega Plaza, Oginga Odinga Road, Kisumu,	254798200369
Kiambu	Heights Dental,	Maisha heights building groung floor Kenyatta Avenue	
Kiambu	Smiles And Grins LLP	Kiambu Road, Feruzi Towers,6th floor, wing A	254113207124
Nairobi	Madaraka Dental Centre Ltd	Madaraka Shopping Centre of Nairobi West (Ole Sangale Road). Dry cleaners building next to Club Kutwa.	254725853782
Kakamega	The Smile Suite Dental Centre	Mega Mall , 4th Floor, Kakamega Township, Kakamega	254708058013
Nairobi	Apollo Dental Clinic, Spring Valley	Spring Valley Business Park, Near Spring Valley Police Station, Nairobi	254718441155

Ruiru	Isla Dentistry	Eastern Bypass, Ruiru, Adjacent to Green Spot Gardens	254706804028
Nairobi	Buruburu dental Centre Ltd,	Mumias Road Buruburu ground floor , Next National Bank	254723819397
Gitaru	Smith dental clinic Limited	Eureka Towers, 1st floor, Rm 106, Kikuyu	254112354268
Kitengela	Mintfresh Dental Clinic	Family Bank 2nd Floor, Opp Kitengela Mall, Kitengela	254710453287
Nairobi	Dr. Teeth Rongai Dental Utawala	Kangundo Rd, Grey park Apartments, 3rd floor ,Opp Shell Pertol Station, Eastern bypass	254705025745
Kitengela	Lonestar Dental Care	Next to Ola energy pertol station, Kitengela	254726489013
Trans Nzoia	Bungoma Dental And Eyecare Centre	New Ambwere House, 4th Floor ,Next CSG, Kitale Town	254725453599
Kisumu	Kisumu Smiles Gentle Care	United Mall, Wing A, First Floor	254723743441
Nairobi	Seromba Dental	Kimathi Street, Corner House, 5th floor	254722689014
Nairobi	Family Health Dental Clinic	T-Mall Lang'ata Road and The Point mall- 1st Floor, along Rabai Road	0718501426 / 0733219208

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OTHER SERVICES



PHARMACIES AND CHEMISTS

Inkamed Pharmacy	Uchumi house Nairobi CBD.	0790831742
Inkamed Pharmacy	Nextgen mall Mombasa Road	0740233302
Le Grande Pharmacy	5th Avenue Building, 3rd Floor,Suite 2	0736786671 / 0724040388 / 2137585
Malibu Pharmacy	Head Office-Re-Insurance Plaza, Taifa Rd	0791 690006/0723 369252
Malibu Pharmacy	Moi Avenue Branch-Agriculture House	0701 747474
Malibu Pharmacy	Kaunda Street Branch-Vedic House (Next to Barclays Queensway)	0704 747474
Malibu Pharmacy	Hurlingham Branch-Arwings Kodhek Road, Roughton Court,	0702 747474
Malibu Pharmacy	Westlands Branch-Kenrail towers, Ground floor, Ring Rd	0705 747474
Malibu Pharmacy	Upperhill Branch-JF center next to Nairobi hospital	0707 747474
Malibu Pharmacy	Agakhan Walk Branch-Re- Insurance Plaza, Ground floor.	0706 747474
Malibu Pharmacy	Supreme Centre Branch-Arwings Kodhek Road, Roughton Court	0715 747474
Malibu Pharmacy	Mombasa Branch-Diamond Trust Building, Moi Avenue	0720 747474
Malibu Pharmacy	Kisumu Branch-Reinsurance Plaza, Oginga Odinga st	0710 747474
Malibu Pharmacy	Eldoret Branch-Zion Mall, Malaba road	0708 747474
Malibu Pharmacy	Adlife Branch, Adlife Plaza, Mezzanine, Ring Road Kilimani	0725 747474

Queens ville Pharmacy	Prof.Nelson Awori centre , ground floor and JF centre 1st flor	0711579306/020 202710410
Orion Pharmacy	Forest Plaza, Forest Road/kolobot road	0722656000/ 0731846946/ 0715791244
Orion Pharmacy	Landmark Plaza-Opp Nairobi Hospital	0770896947/ 0735555200/ 0728660660
Orion Pharmacy	Oil Libya plaza-muthaiga road	0721649777/ 0202431513
Orion Pharmacy	SKSS Mandir complex- next to swaminarayan temple langata	0799873282/ 0708353088
Orion Pharmacy	Riverside Branch, 14 Riverside Drive	020-2073399 / 0721-649777
Upper Hill Medical Centre Pharmacy	UHMC Complex, Ralph Bunche Road, Ground Floor	020-2721580/ 0733 667 777
Marian Pharmacy	KMA centre,3rd floor	0727447070/0735013040
One stop Pharmacy	Kaunda St. Branch- Nairobi CBD	0753 000 101 / 0745 327 702
One stop Pharmacy	Peponi Road Branch- Westlands	0753 000 102 / 0745 327 701
Metropolitan chemists	1) Nairobi branch- Consolidated bank house,loita street Nairobi	0703686662
Metropolitan chemists	2) Nakuru branch- Kang'ei Nyakinyua Buuilding, kenyatta avenue, Nakuru	0716438134
Caitra Pharma	Greenhouse mall, ngong road	0798605463
Goodlife pharmacies	All branches-country wide	
Blinkhealth pharmacy	Buruburu	0791891969
ShiELD Pharmacy	Westlands	0727838603

Thomson & Thomsons Pharmacy	Westlands, Lavington, Buruburu, Bahati- All branches	0707738162
CIC Pharmacy	Opposite KMA building	0115222777
Axcess Pharmacy	Kasarani, Machakos	0705015501
Sako Pharmaceuticals Ltd c/o Njimia	Soro House, Commercial Street Thika	0202363864, 067-22158/ 0735244504/0700334871
Gathimaini Pharmacy	Commercial Street, Thika	0723 486327

OPTICIAL

Optica	All Branches	
Eyestyle Opticians	RMS-TNS Building, Mpaka Rd, Westlands	0722718444
Optica Ltd /All oulets	Moi Avenue, the Junction / York House/Kisumu/Eldore/ Mombasa	2220516/336754
Parkins Optical Ltd	Nairobi- Jadala Place, 1st floor room M7, Ngong rd, Mombasa - Epic Centre, Links rd Nyali, Kitui- C House	0748 188697, 0798555395, 0717076808
Trinity Opticals Limited	Kisumu(Megacity & Megaplaza(swan city), Bungoma(Beside Tuutis restaurant) Webuye(Behind Kenya Women Bank)	0790304482/0792895837/0798 356958/0798356899
Star Optics	Jubilee Exchange Bldg	2216041/+254 723 760 810
Eye- Modes	Kenya Cinema Plaza	020 510 1074/ 0722 700272
Eye Care Consultants Limited	Ecobank Towers/ABC Place/Parklands Medi plaza	2211033/0722908703/4445799/ 0722733000/3740093/0714 853 717 / 3740125 /
Cambridge & Co.Ltd	KCS House opp. International Life Hse,Mama Ngina Street/ Kasuku Centre, Kileleshwa	2213421/2222259/0722908702/0 733698750/4343042/072614739 4/0734475970

Jaff's Optical House Ltd	Sarit Centre and The Village Market Branch	020-3745264 / 3753858/9 or 0733-707394 / 0720-416002
K.K. Optics Limited	Tubman Road, opposite Jamia Shopping Mall	0707-312610 / 0775-157314
K.K. Optics Limited	Waumini House Waiyaki Way, Near Naivas Stage Westlands	0780 312 610
K.K. Optics Limited	NHIF building, 1st floor - NHIF HQ, Upperhill, Nairobi	0782 312 610
Vijay Optica-Mombasa	Along Moi Avenue, opposite Chase Bank - Mombasa	041-2221767 / 2223813 / 0733-242908 / 0720-853343
"Innovation Eye Centre KISII"	P.O Box 1250 - 40200 KISII	0005831994
Jaff's Optical House Ltd	Jubilee Insurance House-CBD	0785 47446/0714216515
Radium health services	Voi, taveta, changamwe, mwatate, busia , kisii	781666999/0701666667
African eyediology	Kilifi, mombasa	0719281233
Vision and sight solutions	Kisumu, kakamega, bungoma,homabay, kitale	0736492221/0720657051
Mamy Eye Wear East Africa	Kanha Building, opp. Sarit Center, Westlands	0115626403
Optex Opticians Ltd	3rd Parklands, next to The Aga Khan University Hospital	0704520201 / 0780520201
Optex Opticians Ltd	Shree Icon, Nakumatt Junction, Highridge	0704520201/ 0780520201
Optex Opticians Ltd	Meditest Diagnostic Services Limited-Scalters House, Westlands	0704520201/0781607827
Optex Opticians Ltd	Mountain Mall-Thika Road, Ground Floor, Opposite National Bank	0704520201/0781607827
Optex Opticians Ltd	Kayole; Shujaa Mall, Ground Floor Next to Cleanshelf Supermarket	0729886601/ 0780520201

Optex Opticians Ltd	Ngong Road; Green house Mall next to Naivas entrance	0704520201/0780520201
Optex Opticians Ltd	Juja City Mall, Ground Floor Opp Bata Shoe, along Thika Road Super Highway	0704520201/ 0780520201
Optex Opticians Ltd	Sukari Mall-Kahawa sukari	0704520201/ 0780520201
Optex Opticians Ltd	Nairobi CBD at the Junction of Ronald Ngala Street & Mfangano Street.	0704520201/ 0781607827
Optex Opticians Ltd	Kcb Kencom first floor,	0704520201/0700897007
Optex Opticians Ltd	Eastleigh, Health Gate Hospital	0729886601/ 0780520201
Optex Opticians Ltd	Gusii Plaza, Ground Floor along Kisii-Kisumu Highway	0704520201/ 0781607827
Optex Opticians Ltd	Ram Hospital	0729886601/0780520201
Optex Opticians Ltd	Mediforte Hospital	0704520201/ 0781607827
Optex Opticians Ltd	Hema hospital	0704520201/0700897007
Optex Opticians Ltd	Opp Kisii Mart supermarket & next to Shivling supermarket	0704520201/ 0781607827
Optex Opticians Ltd	CBD Next to Safaricom Shop, Opposite Easy Coach/ Main Stage along Migori – Isebania Road	0729886601/0780520201
Optex Opticians Ltd	Ombo Mission Hospital	0704520201/ 0781607827
Optex Opticians Ltd	Akidiva Memorial Hospital	0704520201/ 0781607827
Optex Opticians Ltd	Nanyuki Cottage Hospital- Next to St Christopher High School	0729886601/0780520201
Optex Opticians Ltd	nanyuki town opp cider mall	0704520201/0700897007

Optex Opticians Ltd	Wama Nursing Home.	0704520201/ 0781607827
Optex Opticians Ltd	Our Lady of Mercy Health Center- Kebirigo(Ibaara)	0729886601/0780520201
Optex Opticians Ltd	St Anne's Sega Mission Hospital	0704520201/ 0781607827
Optex Opticians Ltd	Rhine Building Opp NHIF Office	0704520201/ 0781607827
Optex Opticians Ltd	Nyeri Mall, Ground Floor Next to Naivas Supermarket	0704520201/ 0781607827
Optex Opticians Ltd	Gateway Hospital, Safi Estate	0729886601/0780520201
Optex Opticians Ltd	Busia town ,kisumu busia highway opp shivling supermakert	0704520201/0700897007
Optex Opticians Ltd	Tanaka Nursing Home, Busia	0704520201/ 0781607827
Optex Opticians Ltd	New Point Hospital, Njoro Landmark Plaza Building	0704520201/ 0781607827
Optex Opticians Ltd	Njuri Njeke Street, Suleman Mussani Memorial Building next to town Mosque, near Continental Hotel	0729886601/0780520201
Optex Opticians Ltd	Silver Crest Hospital	0704520201/ 0781607827
Optex Opticians Ltd	Max Cure Hospital	0704520201/ 0781607827
Optex Opticians Ltd	Karen Crossroads Mall, Ground Floor	0704520201/ 0781607827
Optex Opticians Ltd	Wabera Street, Saif Building behind Avenue Hospital	0704520201/ 0781607827
Optex Opticians Ltd	Along Kipchamba street Opp Post Bank	0729886601/ 0780520201
Optex Opticians Ltd	Neema Hospital	0704520201/0780520201

Optex Opticians Ltd	Santamore Specialized Surgical Hospital	0704520201/0780520201
Optex Opticians Ltd	Opposite to sansora Buildings	0704520201/0780520201
Optex Opticians Ltd	Menorah Hospital near Total Petrol station	0704520201/0780520201
Optex Opticians Ltd	Embu Mama ngina street.	0704520201/0700897007
Optex Opticians Ltd	Nyali plaza	0704520201/0700897007
Optex Opticians Ltd	Khetias crossroads	0704520201/0700897007
Kirimara Optical Ltd	Embu, Nyeri, Meru, Isiolo, Nanyuki	722939379
Baus Optical Ltd	680 Hotel, Standard Street,CBD (Opp. Bruce House)	736930146
Baus Optical Ltd	1st Floor,Fairlane Center,Buruburu(upstairs Quickmart,next to Bata)	707820187
Baus Optical Ltd	Ground Flr., T Square mall, Buruburu(New Naivas)	797893467
Baus Optical Ltd	Shop B17, China Center back yard,Ngong Rd,(Opp.Coptic Hospital)	0797428213,
Baus Optical Ltd	Oginga Odinga Street (Opp. Eco Bank,next to Members Premium Hotel)	0736965500,
Baus Optical Ltd	Quickmart Supermaket, Road to Utawala Academy,Embakasi	793712541
Baus Optical Ltd	Hilton Hotel, Mama NGina Street, CBD,Nairobi(Opp. Kimathis Statue)	0735580001,
Baus Optical Ltd	1st Floor, Sheel Petrol Station, Kiambu Road (next to KFC Kiambu Rd.)	745854337
Baus Optical Ltd	Hilton Hotel, Mama NGina Street, CBD,Nairobi(Opp. Kimathis Statue)	0735905417,

Baus Optical Ltd	Ground Flr, Total Petrol Station Clay City, Kasarani Mwiki Rd.(next to KFC)	0708 713303
Baus Optical Ltd	Ground Flr, Ouru Complex Building(next to Equity Bank)	0797424917,
Baus Optical Ltd	Ground Flr. Mega City Mall,Ondiek Highway, Kisumu	795285085
Baus Optical Ltd	Mega Plaza Biulding,Oginga Odinga Street,Kisumu	725007574
Baus Optical Ltd	Ground Flr., Mega Centre, Next to Standard Charters Bank, nearQuickmart)	797389367
Baus Optical Ltd	Ground Flr., Kitengela Mall (adjacent Naivas Supermarket)	797298515
Baus Optical Ltd	Ground Flr, Westfield Mall.Gitanga Rd. (Opp. Quickmart tills Lavington), Nairobi	745713354
Baus Optical Ltd	Ground Flr, Akamba Building, (Behind KFC,Opp. Roof Galaxy Hotel)	708795237
Baus Optical Ltd	Ground Flr, Edfri Building Ghana Street.(Next to Magunas Downtown)	0788230583,
Baus Optical Ltd	Giwa House, Moi Avenue, (Opp. the Clarion Hotel)	736125448
Baus Optical Ltd	Jomon Kenyatta Road,Mombasa (next to ABSA Bank, near JomoKenyatta round about	781595374
Baus Optical Ltd	Shop No.G3, Ground Flr., Mountain View Mall, Wayaki Way. Nairobi	718960269
Baus Optical Ltd	Kenyatta Avenue, (next to KCB Bank Platinum Opp. Woolmatt Supermarket)	746536251
Baus Optical Ltd	1st Floor,Nanyuki Mall (Upstairs Safaricom&Stanbic)	
Baus Optical Ltd	Quickmart Narok, Basic Moran (next to I&M Bank)	706881781
Baus Optical Ltd	Quickmart Nyali, Links Road. (Oppsite Umoja)	

Baus Optical Ltd	Ground Flr.,Prestige plaza,Kimathi Way (Above Mathais Supermartket)	738443358
Baus Optical Ltd	Tuskys Parking lot, Ongata Rongai(near Tuskys Stage)	797267094
Baus Optical Ltd	Ground Flr. Rose Avenue Shopping Centre, Kindaruma Road. (Next to Carrefour Market)	706046638
Baus Optical Ltd	Ground Flr., Pacific Mall, Mombasa road (Opp. Naivas Supermarket-katani)	797391753
Baus Optical Ltd	Ground Flr. Thika Business Centre.(next to Naivas Main Entrance), Thika	769324586
Baus Optical Ltd	Shop No.3, Ground floor, Bishan Plaza, Mpaka Road	0753007655,
Baus Optical Ltd	At the James Gichuru Round About	723737272
Baus Optical Ltd	Inside The Nairobi Hospital, at the entrance	116317481
Baus Optical Ltd	Kericho Town, at the main Roundabout	708826565
Baus Optical Ltd	Karen Roundabout at Shell Petrol Station	116317482
The Urban Tortoise Eyecare & Eyewear	Lavington & Roselyne	739489636
Optic Studio	Machakos	715211199
International Optica	Lamu, Mombasa Garissa, Nairobi, Kilifi, Dar es Salaam, Zanzibar	701861222

DENTAL

Rufus Kanyogo-procare dental .	Fort Granite Flats- Bishops Rd.	2725353/ 0722- 517764
Family Dental Centre (Dr.Joseph Masiga)	Bemunda Plaza -1st floor , suite B6 , Ngong Road .	020-2441721/2/ 0720234250/ 0735531118
Dr Emma. Wainaina- Dentplan Dental servces	Dentplan Consolidated Bank House 3rd floor .	2240242 / 2243959 / 0788195234
Molars Dental	Molars Dental Practice, Electricity Hse 3rd Floor	020 2428104, 0751856900, 0722856900
Molars Dental Lounge - Hurlingham branch	Molars Lounge, Lenana Road, next to Pharmacy and Poisons Board, Gate Number 209/362	0710856901, 0796856900, 0722856900
Dr. B.N.Mbira	5th Avenue Office Suites - Ngong Rd	2711570 / 2711560
Nairobi Premier Dental Clinic	Kimathi Hse 7th Floor Opposite New Stanely Hotel .	020 2615690/ 0701859649/
Dr. B.J .Nathwani (Muthaiga dental care)	Limuru raod ,Old Muthaiga Shopping centre,box63501-00619 nbi.	0722715524/0722716071
Dr. Daniel kemei (Paeditric Dentistry)	Kugeria Court,Ralph Bunce rd ,next to UHMC box42167 nbi	0707634100/0722807277/
Jane Oloo	Queensway Hse - 3rd Floor	2219054 / 2220519 / 0722403340
Dr Lucy Mutara (Astradental services Westalnds)	Ist floor Mpaka rd ,westlands Box 2031	0721502512/0732561558
Dr Matthew Akama	Landmark Plaza	020-2710184 / 0716-643982
Dr. R.K.W. Mumenya	Menelik Hospital / The Green House (Ngong Road	3872651 / 3883909 /
Dental Clinic (Dr JN Gachigo)	Nelson Awori Building 5th Floor Room B3	0726436625/0722784824
Vimak Dental Centre	ICEA Building 2nd Floor, Thika -Maisha Heights Building	315177 / 0720285819

Dr. Lorna Sande	Prof. Nelson Awori Centre Ground Floor, Suite A3	020-2430110 / 0710-569959 / 0736579375
Dr. (Mrs) Catherine Boit	National Bank Builiding, South Wing Podium	729983272/020 224 2129
Dr.MineshShah(the westside dental -practice	Doctors park, third parklands avenue	0719432550/0733704287/0719 432550
Dr. George R. Owino &Associates Dental Centre	Corner House, 3rd Floor	2228287 / 2228930 / 2229050 /0722-216848
Dr. Humphrey M. Muriithi	Ben-Ammi Medical Centre, N.H.I.F 2nd Floor	020-2737987/8 OR 0722-288891 /0733-487192
Iris Dental Clinic - Dr.Patricia Komu	south field mall 1st floor Airport north road	020-2025049 / 0733300860 /0703140800 / 0721481703
DentalDoc (Dr. Nicholas Gichu & Dr. Emily Njanja Nyamu)	Samaj Building, off Muhohoh Avenue, Nairobi West	0722-818700
Dr. Joseph Karanja	KMA Centre, suite 205	0722-400550
Complete care dental Clinic	Phoenix House 1st flr	0725 237 560
Deep White Dental Ltd	Westside Mall 2nd flr, Kenyatta Avenue Nakuru	0729 993935
Church Army Dental Clinic	Church Army Community Centre, Jogoo Road	020-8052666 / 0722-408269
All Smiles Dental Practice(dr. Nisha sapra)	Upperhill medical centre 3rd Floor/	020 2323917 0202324518 /
Dr. Stella N. Kubasu	Prof. Nelson Awori Centre 4th Floor, Wing A,Room 5A	0713073581/2711610/2711353
Supreme Dental Centre	Standard Building ;Standard street 5th Floor P. O.Box 51401-00100	0721359771/0715308555/070279 9390
The Karen Dental Practice(DR. Sahil popat)	Karen Shopping centre	0721608767/0700720300
"Fine Touch Dental care –(Dr Miriam Muriithi)"	5th Avenue suites 7th floor suite 4	0716752136/0732280107

Legacy Dental Centre	Roysambu -Thika road	0713730796/0715754214
Elite Dental clinic - Dr Odupoy	Lavington mall 3rd floor	7229996212
lavingtone Dental	Lavington	7277536767
Naivasha Dental Clinic (DR. ELIAB MUTHIMA)	Mama Ngina St Next to Diplomat House	0729 571 247/0722360285
Densmile Dental Clinic(paediatric dentist)	Kitengela , Naivas Building	+254 790 330 294
Densmile Dental Clinic(paediatric dentist)	Jewel complex, roysambu(TRM)	0714 518185
Ivory Dental Care Services	Centenary House-westlands, behind delta towers	0723349504
Horton dental(dr Nathwani S)	two rivers mall,second floor	0705467866
Dental Health providers	Off ngong road, menelik road	0202518541/0714254053
Dent Options(Dr livingstone wanyama)	Professor nelson awori centre	0735349515/0750349515
Moonlight Dental centre	Silverpool office suites-jabavu lane hurlingham	0740409710/0204400282
Dr Teeth Rongai dental care	Isalu centre off magadi road Rongai	0710717638/0723110025
Smile africa	spring valley business park	0733500800
Royal smiles dental clinic	Ruaka square mall,room 409	0708042681/0205286317
Royal smiles dental clinic-machakos branch	machakos dotors plaza ground floor	0707616520/0715566911/0780566911
optimal health ltd(Dr. Nelson Matu)-periodontist	kma centre, suite 204	0705135745/0722793909

Dr. Doris Njeri Mbugua -dental surgeon	upperhill medical centre 4th floor,4D	0733600667
64 dental suites	zion mall, 3rd floor	0741693777
Dr Shem Rakewa Dental Clinic	Mega city mall-kisumu	0725494834/0732224624
Parkview dental centre(Dr. catherine Maundu)	T-mall building-langata road	0711853811
Yaya collins dental clinic	Yaya center 3rd floor suite 8	0728229631/0723934728/02020 35183
Smile essence dental centre(Dr. Linda Kigera)	1)Hurlingham park,suite c2	707348180/722858879
Smile essence dental centre(Dr. Linda Kigera)	2)Diamond business centre-Embakasi	0715221773/0729095300
Dr. Rose Njeri Waweru	Regent court, Argwings Kodhek rd suite C1	0725759010/0732755687
Nomad dental centre	Nyeri,Nanyuki,Eldoret, Webuye,Nakuru, Thika,Nairobi	0721 367 734,0743473700
Skyline dental and Maxillofacial centre (Dr. Timothy Warui)	jewel complex 1st floor,Roysambu	0720913550
Executive dental (Dr. David Oyugi)	Titan Complex, Chaka Road(Near Yaya Centre)	0728632498/0722836889
Arrrow Dental Clinic	Yala Towers, 8th Floor, Office 801, Biashara Street	0740579064
Elephant Dental Limited	Reinsurance Plaza 10th Floor	0792 595 602/ 0710 500 500
UONBI Eye Services	Ralphe Bunche Rd off Valley Road	0745563240
Biem Denatal Clinic	Kilifi	0727766150

HOME NURSING SERVICES

Avenue Hospital Parklands	Off Limuru road, 1st parklands avenue	0711060000
Ava Medicare Limited	KUGERIA MASIONETTE OFFICE NO 3	0706060607

REHABILITATION SERVICES

The Retreat Facility	Main Facility(Limuru) - Mungai Close Off St Juliens RD	0715003150/0721276027/0721219237
The Retreat Facility	Ngong - 2nd Oloolua Close, Off Forest line Rd	0715003150/0721276027/0721219237
The Retreat Facility	Limuru Annex - End of Mungai close Rd	0715003150/0721276027/0721219237
Nueva Esperanza Treatment & Rehab	Membley Estate Northern Bypass	0715186520/0780659743

AMBULANCES

AAR Rescue	George Williamson House ,4th Ngong Ave, 2nd Floor	0725225225
Ruaraka Uhai Neema Hospital Ambulance	Thika Road ,Opp. Safari Park	0707861744/0726793011
Critical care Ambulace services	Care hospitalbuilding eastleigh pumwani	072891800/ 0723937630/ 0715216 808
Alpha Ambulance Services	Nairobi & Nakuru	711475475/0715000333
Rescue.co	Countrywide	

AIR EVACUATIONS

Amref flying doctors	Wison Airport	254 20 6992299/ 6992000/ 3315454/ 3315454/ 6002492 (0) 733639 088/ 736 359 362/ 722 314 239

FERTILITY SERVICES

Fertility Point	Nelson Awori,	0799894979

OVERSEAS PROVIDERS

INDIA

TX Group of Hospitals	India	0723 972550
Zydus Hospital	Ahmedabad, Hyderabad	91 79 66190201
Narayana Hrudayalaya Hospital		919606764362
Appollo group of Hospitals		0724680981
Max Healthcare		0110710198

OLDMUTUAL

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (0) 711 065 100, +254 (20) 2850 000, Email oldmutualgeneralinsurance@oldmutual.co.ke
www.oldmutual.co.ke

MEDICAL SERVICE PROVIDER CONTRACT

BETWEEN

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

AND

AAR HEALTH CARE (KENYA) LIMITED

OUTPATIENT ONLY

M Salla* (Chairman), BA Mbeche, Dr. J. Mwai, S Kasinga, A Waititu, J Ogalloh (Managing Director)

Tanzanian*

ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)

Regulated by the Insurance Regulatory Authority



OLDMUTUAL

	For the Company	AAR HEALTH CARE (KENYA) LIMITED
Contact Name	**PROVIDER RELATIONS**	**CREDIT CONTROL**
Address	**Old Mutual General Insurance Kenya Limited P.O. Box 43013-00100 Nairobi, Kenya**	**AAR Health Care (Kenya) Limited P.O. Box 41766 – 00100 Nairobi, Kenya**
Tel	+254 020 2850 000	+254 0709701000
Cell	+254 0711065100	+254 0730655000
Email	providerrelations@oldmutual.co.ke	clientservice.ke@aar-healthcare.com

33.1.1. A notice will be deemed to have been received:

33.1.1.1. On the date of delivery, if delivered by hand;

33.1.1.2. Subject to the limitations in the following sentence, on the date of delivery, if delivered email (unless delivered after 4:30 p.m. East Africa Time, in which case the notice will be deemed to have been delivered on the immediately following business day).

(i) five days after the date of mailing, in the case of registered mail with sufficient postage prepaid; and

(ii) On the date of delivery by courier to the proper address, in the case of prepaid receipted courier service.

34. Governing law

This Agreement shall be governed by and construed in accordance with the Laws of Kenya and each party hereby submits to the non-exclusive jurisdiction of the High Court of Kenya.

**********INTENTIONALLY LEFT **BLANK**** **********

OLDMUTUAL

In witness whereof the parties herein subscribe to this Agreement on the day and the year first above written

SIGNED and Sealed by the Duly Authorised Representatives of

AAR HEALTH CARE (KENYA) LIMITED

And delivered in the presence of:

Name: Elizabeth Wasunna

Designation: General Manager:

Date: 30TH AUGUST 2024

Signature: Wasunna

Name: Catherine Matheka

Designation: Financial Controller:

Date: 30th August 2024

Signature:

AAR Healthcare
As human as you
AAR HEALTHCARE KENYA LIMITED
5th Floor Williamson House,
P. O. Box 41766 - 00100, NAIROBI
T: +254 730 655 000

SIGNED by the Duly Authorised Signatories of

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

Name: Ken Omami

Designation: Ag. General Manager – Health Business

Date: 02/09/2024

Signature:

Name: Dr Elijah Matolo

Designation: Medical Practice Manager – Health Business

Date: 02/09/2024

Signature: Matolo



OLDMUTUAL

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (0) 711 065 100, +254 (20) 2850 000, Email oldmutualgeneralinsurance@oldmutual.co.ke
www.oldmutual.co.ke

MEDICAL SERVICE PROVIDER CONTRACT

BETWEEN

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

AND

ALPHA AMBULANCE SERVICE LIMITED
GROUND AMBULANCE

M Salim* (Chairman), BA Mbache, Dr. J. Mwai, S Kasinga, A Waititu, J Ogalloh (Managing Director)

Tanzanian

ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)

Regulated by the Insurance Regulatory Authority

OLDMUTUAL

MEDICAL SERVICE PROVIDER CONTRACT

This Agreement is made on 22ND of AUGUST 2023

BETWEEN

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED of P.O. Box 43013-00100, NAIROBI a Limited Liability Company incorporated and registered in Kenya under the Companies Act, Chapter 486 of the Laws of Kenya (now repealed) whose registered office is at Old Mutual Tower, Upper Hill Road hereinafter referred to as the **"Company"** which expression shall where the context so aamits include its successors and assigns of the one part:-

AND

ALPHA AMBULANCE SERVICE LIMITED of P.O. Box 11920 - 00100 NAIROBI a Licensed Healthcare Provider whose registration details are PVT-6LU9R2D and its registered office is at UTAWALA hereinafter referred to as the **'Provider' or** the which expression shall where the context so admits include its successors and assigns) of the other part:-

WHEREAS:

(a) The Company insures/operates healthcare scheme(s) for eligible members on its own behalf and/or on behalf of third parties;
(b) By opening an account, the Company wishes to procure access to health care services for its members;
(c) The Provider is a registered and licensed healthcare provider;
(d) The Provider is willing and capable of providing the said healthcare services and for this purpose has agreed to open an account in the name of the Company and shall, subject to the terms and conditions of the Agreement provide services within it scope, capabilities and resources to the Company's scheme members.

PREAMBLE

The Company appoints the Provider with a view of a long-term partnership in service of the Company's insured members. The appointment is based on the willingness and readiness of the Provider to offer high quality healthcare services, which are cost-effective and meet the needs and expectations of the members. The Company and the Provider commit to always offer superior customer experience to the Insured members.

1. APPOINTMENT

1.1 The Company hereby appoints the Provider and the Provider hereby accepts the appointment to be part of the Company's Provider Panel and to provide the agreed healthcare services to the Company's members;

	For the Company	ALPHA AMBULANCE SERVICE LIMITED
Contact Name	**PROVIDER RELATIONS**	MICHAEL KIMEU
Address	**Old Mutual General Insurance Kenya Limited P.O. Box 43013-00100 Nairobi, Kenya**	ALPHA AMBULANCE SERVICE LIMITED P.O. BOX 11920-00100 NAIROBI - KENYA
Tel	+254 020 2850 000	+254 0711475475
Cell	+254 0711065100	+254 715000333
Email	providerrelations@oldmutual.co.ke	alphaambulanceservices@gmail.com

33.1.1. A notice will be deemed to have been received:

33.1.1.1. On the date of delivery, if delivered by hand;

33.1.1.2. Subject to the limitations in the following sentence, on the date of delivery, if delivered email (unless delivered after 4:30 p.m. East Africa Time, in which case the notice will be deemed to have been delivered on the immediately following business day).

(i) five days after the date of mailing, in the case of registered mail with sufficient postage prepaid; and

(ii) On the date of delivery by courier to the proper address, in the case of prepaid receipted courier service.

34. Governing law

This Agreement shall be governed by and construed in accordance with the Laws of Kenya and each party hereby submits to the non-exclusive jurisdiction of the High Court of Kenya.

********************************INTENTIONALLY LEFT BLANK********************************

In witness whereof the parties herein subscribe to this Agreement on the day and the year first above written

SIGNED and Sealed by the Duly Authorised Representatives of

ALPHA AMBULANCE SERVICE LIMITED

And delivered in the presence of:

Director MICHAEL AMBROSI

Director/Secretary FRANCISCAH LUGOSE

ALPHA AMBULANCE SERVICE LTD
Date: 29/08/23
Sign:
Tel: 0711 475 475
0715 000 333
P.O. Box 14920-00100, NAIROBI

SIGNED by the Duly Authorised Signatories of

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

Name: Ken Omami

Designation: Ag. General Manager – Health Business

Date: 29/08/2023

Signature:

Name: Dr Elijah Matolo

Designation: Medical Practice Manager – Health Business

Date: 23-08-2023

Signature:

UAP INSURANCE COMPANY LIMITED
UAP Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (20) 2850 000, 0711 065 100, Email uapinsurance@uap-group.com www.uapoldmutual.com

SERVICE PROVIDER CONTRACT FOR THE PROVISION OF MEDICAL SERVICES

BETWEEN

UAP INSURANCE COMPANY LTD

AND

CAPSULE LIMITED

(Rescue.co)

ROAD AMBULANCE SERVICES

M Sallu* (Chairman), BA Mboche, L Baccouche***, Dr. J. Mwai, S Kasinga, A Waititu, D Kuria (Managing Director)

Australian*** Tanzanian*

ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)

Regulated by the Insurance Regulatory Authority

UAP INSURANCE COMPANY LIMITED
UAP Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (20) 2850 000, 0711 065 100, Email uapinsurance@uap-group.com www.uapoldmutual.com

SERVICE LEVEL AGREEMENT

This Service Agreement is made on **14th February 2022**

BETWEEN

UAP INSURANCE COMPANY LTD Of P.O. Box 43013-00100 a Limited Liability Company incorporated and registered in Kenya under the Companies Act, Chapter 486 of the Laws of Kenya whose registered office is at Bishop's Garden Towers, Bishops Road hereinafter referred to as the **"UAP"** which expression shall where the context so admits include its successors and assigns of the one part:-

AND

CAPSULE LIMITED of P.O. Box..2578-00606; hereinafter referred to as **'CAPSULE LIMITED '** the which expression shall where the context so admits include its successors and assigns) of the other part:-

WHEREAS:

(a) The UAP insures/operates healthcare scheme(s) for eligible members on its own behalf and/or on behalf of third parties;
(b) By opening an account, UAP wishes to procure access to health care services for its members;
(c) **CAPSULE LIMITED** is a registered and licensed healthcare provider;
(d) **CAPSULE LIMITED** is willing and capable of providing the said healthcare services and for this purpose has agreed to open an account in the name of UAP and shall, subject to the terms and conditions of the Agreement provide services within it scope, capabilities and resources to UAP's scheme members.

1. **APPOINTMENT**

1.1 UAP hereby appoints **CAPSULE LIMITED** and **CAPSULE LIMITED** hereby accept the appointment and to render the services to bonafide UAP medical insurance members as part of the **UAP Provider** panel;

1.2 The Medical Services provider engaged shall be accessible to members as necessary at:
Physical,address:...153 Shanzu Road...**Email:**...info@rescue.co.
. Phone:+254(0)110.939 001

The panel of Providers will be circulated to all members;

1.3 This contract supersedes any previous contract of agreement.

1.4 That the service provider shall provide the following:

- Organizational Profile
- Audited Financial Statements of the two previous years
- Clinical Governance structure and quality of care reports
- Details of continuous medical education programs for health professionals in the
- facility;

M Sallu* (Chairman), BA Mboche, L Baccouche***, Dr J Mwai, S Kasinga, A Wanjiku, D Kuria (Managing Director)

UAP INSURANCE COMPANY LIMITED
UAP Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (20) 2850 000, 0711 065 100, Email uapinsurance@uap-group.com www.uapoldmutual.com

	For UAP	**For CAPSULE LIMITED**
Contact Name	**PROVIDER RELATIONS**	Customer Success
Address	**UAP Insurance Company Ltd** **P.O. Box 43013-00100** **Nairobi, Kenya**	Capsule Limited P. O. Box Nairobi, Kenya.
Tel	+254 020 2850 000	+254110929001
Fax		
Cell	+254 0711065100	0714911 911
Email	**providerrelations@uap-group.com**	info@rescue.co.

22.1.1 A notice will be deemed to have been received:

22.1.1.1 On the date of delivery, if delivered by hand;

22.1.1.2 Subject to the limitations in the following sentence, on the date of delivery, if delivered by fax or electronic mail (unless delivered after 4:30 p.m., Nairobi time, in which case the notice will be deemed to have been delivered on the immediately following business day). Delivery of a notice by fax will be considered sufficiently given only if a transmission verification report is printed by the sending machine showing the date and time of the transmission, the phone number to which the transmission was sent, the number of pages transmitted and an indication that the transmission was made successfully;

(i) five days after the date of mailing, in the case of registered mail with sufficient postage prepaid; and

(ii) On the date of delivery by courier to the proper address, in the case of prepaid receipted courier service.

23. Governing law

23.1 This Agreement shall be governed by and construed in accordance with the Laws of Kenya and each party hereby submits to the non-exclusive jurisdiction of the High Court of Kenya.

M Sallu* (Chairman), BA Mbochie, L Baccouche***, Dr. J. Mwai, S Kaunga, A Wallitu, D Kuria (Managing Director)

UAP INSURANCE COMPANY LIMITED
UAP Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (20) 2850 000, 0711 065 100, Email uapinsurance@uap-group.com www.uapoldmutual.com

In witness whereof the parties herein subscribe to this Agreement on the day and the year first above written

Sealed with the common seal of)
)
CAPSULE LIMITED)
And delivered in the presence of:)
)
)
Director)
)
)
)
Director/Secretary)

Caitlin Dolkart
03 / 03 / 2022

CAPSULE LIMITED
P. O. Box 2087 - 00606,
NAIROBI

Sealed with the common seal of)
)
UAP INSURANCE COMPANY LTD)
And delivered in the presence of:)
)
)
)
General Manager –Health Business)
)

Dr Elijah Matolo (for GM-Health)
14th March 2022

Head of Claims -Health Business)

Fred Morton Maina
17/03/2022

M Salu* (Chairman), BA Mboche, L Baccouche**, Dr J Mols, S Kasinga, A Warbtu, D Kuria (Managing Director)
Australian** Tanzanian*
ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)
Regulated by the Insurance Regulatory Authority

UAP INSURANCE COMPANY LIMITED
Bishops Garden Towers, Bishops Rd
PO Box 43013 - 00100, Nairobi, Kenya
Tel: +254 (20) 2850 000, Fax +254 (20) 2719 030
Email: uapinsurance@uap-group.com
www.uap-group.com, www.oldmutual.co.ke

Renewal

SERVICE PROVIDER CONTRACT FOR THE PROVISION OF MEDICAL SERVICES

BETWEEN

UAP INSURANCE COMPANY LTD

AND

CRITICAL CARE SERVICES (AMBULANCE)

J Mwangi (Chairman), J Wambugu (MD), Prof. JH Kimwa, G Odle, PK Mwangi (OGW)
Mrs. BA Mbaabu, M Hudson*, M Watson**, S Boscawen***, P Buyens****
British*, Dual New Zealand & British**, Australian***, Dutch****
ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)

SERVICE LEVEL AGREEMENT

This Service Agreement is made on 11TH April, 2018

BETWEEN

UAP INSURANCE COMPANY LTDOf P.O. Box 43013-00100 a Limited Liability Company incorporated and registered in Kenya under the Companies Act, Chapter 486 of the Laws of Kenya whose registered office is at Bishop's Garden Towers, Bishops Road hereinafter referred to as the **"UAP"** which expression shall where the context so admits include its successors and assigns of the one part:-

AND

CRITICAL CARE SERVICES (AMBULANCE)of P.O. Box ...A6041.....Nairobi hereinafter referred to as the **"CRITICAL CARE SERVICES (AMBULANCE)"** which expression shall where the context so admits include its successors and assigns) of the other part:-

WHEREAS:

(a) The UAP insures/operates healthcare scheme(s) for eligible members on its own behalf and/or on behalf of third parties;
(b) By opening an account, UAP wishes to procure access to health care services for its members;
(c) **CRITICAL CARE SERVICES (AMBULANCE)**is a registered and licensed healthcare provider;
(d) **CRITICAL CARE SERVICES (AMBULANCE)**
(e) is willing and capable of providing the said healthcare services and for this purpose has agreed to open an account in the name of UAP and shall, subject to the terms and conditions of the Agreement provide services within it scope, capabilities and resources to UAP's scheme members.

1. **APPOINTMENT**
   1.1 UAP hereby appoints **CRITICAL CARE SERVICES (AMBULANCE)**and **CRITICAL CARE SERVICES (AMBULANCE)**hereby accept the appointment and to render the services to bonafide UAP medical insurance members as part of the **UAP Provider** panel;
   1.2 The Medical Services provider engaged shall be accessible to members as necessary;
   Physical Location.MUINAMI STREET; **Email**.Criticalcaresrv1@gmail.com
   Phone...0728.....918.000

   The panel of Providers will be circulated to all members;
   1.3 This contract supersedes any previous contract of agreement.
   1.4 That the service provider shall provide the following:

   - Organizational Profile
   - Audited Financial Statements of the two previous years
   - Clinical Governance structure and quality of care reports
   - Details of continuous medical education programs for health professionals in the facility;
   - evidence of the type and scope of current professional indemnity insurance for the facility
   - Proposed costs of all outpatient services provided

2. **SERVICE LIMIT AND EXCLUSIONS**
   2.1 Eligible schemes
   2.1.1 Unless otherwise specified this agreement shall cover all UAP's insured members/policyholders provided that they have been duly referred to **CRITICAL CARE SERVICES (AMBULANCE)**pursuant to the terms of this agreement;

	For UAP	For
Contact Name	Caroline Kamoche	CRITICAL CARE SERVICES (AMBULANCE)
Address	UAP Insurance Company Ltd P.0. Box 43013-00100 Nairobi, Kenya	AHMED A. MOHAMED P. O. BOX 46041 NAIROBI, KENYA
Tel	+254 020 2850 000	0728 918 000
Fax		
Cell	+254 0711065491	0715 216 806
Email	CKamoche@uap-group.com	Criticalcareservices71@gmail.com

22.1.1 A notice will be deemed to have been received:

22.1.1.1On the date of delivery, if delivered by hand;

22.1.1.2Subject to the limitations in the following sentence, on the date of delivery, if delivered by fax or electronic mail (unless delivered after 4:30 p.m., Nairobi time, in which case the notice will be deemed to have been delivered on the immediately following business day). Delivery of a notice by fax will be considered sufficiently given only if a transmission verification report is printed by the sending machine showing the date and time of the transmission, the phone number to which the transmission was sent, the number of pages transmitted and an indication that the transmission was made successfully;

(i) five days after the date of mailing, in the case of registered mail with sufficient postage prepaid; and

(ii) On the date of delivery by courier to the proper address, in the case of prepaid receipted courier service.

23. Governing law

23.1 This Agreement shall be governed by and construed in accordance with the Laws of Kenya and each party hereby submits to the non-exclusive jurisdiction of the High Court of Kenya.

In witness whereof the parties herein subscribe to this Agreement on the day and the year first above written

Sealed with the common seal of)

CRITICAL CARE SERVICES (AMBULANCE))

And delivered in the presence of:)

)

)

Director)

)

Director/Secretary)

Sealed with the common seal of)

)

UAP INSURANCE COMPANY LTD)

And delivered in the presence of:)

)

)

)

Kang'e McDonald 18/4/18

General Manager –Health Division)

)

for

Matura Nyakundi

Claims Manager -Health Division) 18/04/2018

UAP INSURANCE COMPANY LIMITED
Britam Garden Towers, Bishops Rd
PO Box 43013 - 00100, Nairobi, Kenya
Tel: +254 (20) 2830 000 Fax +254 (20) 2719 030
Email: uapinsurance@uapgroup.com
www.uapgroup.com, www.oldmutual.co.ke

SERVICE PROVIDER CONTRACT FOR THE PROVISION OF MEDICAL SERVICES

BETWEEN

UAP INSURANCE COMPANY LTD

AND

INTENSIVE CARE AIR AMBULANCE

(AIR AMBULANCE SERVICES)

SERVICE LEVEL AGREEMENT

This Service Agreement is made on **7th December 2021**

BETWEEN

UAP INSURANCE COMPANY LTD Of P.O. Box 43013-00100 a Limited Liability Company incorporated and registered in Kenya under the Companies Act, Chapter 486 of the Laws of Kenya whose registered office is at Bishop's Garden Towers, Bishops Road hereinafter referred to as the **"UAP"** which expression shall where the context so admits include its successors and assigns of the one part:-

AND

INTENSIVE CARE AIR AMBULANCE of P.O. Box 27567 - 00506 hereinafter referred to as **'INTENSIVE CARE AIR AMBULANCE '** the which expression shall where the context so admits include its successors and assigns) of the other part:-

WHEREAS:

(a) The UAP insures/operates healthcare scheme(s) for eligible members on its own behalf and/or on behalf of third parties;

(b) By opening an account, UAP wishes to procure access to health care services for its members;

(c) **INTENSIVE CARE AIR AMBULANCE** is a registered and licensed healthcare provider;

(d) **INTENSIVE CARE AIR AMBULANCE** is willing and capable of providing the said healthcare services and for this purpose has agreed to open an account in the name of UAP and shall, subject to the terms and conditions of the Agreement provide services within it scope, capabilities and resources to UAP's scheme members.

1. **APPOINTMENT**

1.1 UAP hereby appoints **INTENSIVE CARE AIR AMBULANCE** and **INTENSIVE CARE AIR AMBULANCE** hereby accept the appointment and to render the services to bonafide UAP medical insurance members as part of the **UAP Provider** panel;

1.2 The Medical Services provider engaged shall be accessible to members as necessary at:

Physical address: Wilson Airport **Email:** ifwa@ifwaircare.com

Phone: +254 733 600600 / +254 733 600600

The panel of Providers will be circulated to all members;

1.3 This contract supersedes any previous contract of agreement.

1.4 That the service provider shall provide the following:

- Organizational Profile
- Audited Financial Statements of the two previous years
- Clinical Governance structure and quality of care reports
- Details of continuous medical education programs for health professionals in the
- facility;
- evidence of the type and scope of current professional indemnity insurance for the facility
- Proposed costs of all outpatient services provided

2. **SERVICE LIMIT AND EXCLUSIONS**

2.1 Eligible schemes

notice in writing.

21. Full Agreement

21.1 This Agreement, the schedules and the appendices annexed hereto shall constitute the entire agreement between the parties hereto and is no way subject to any condition precedent and no statement or representation or warranty made verbally or contained in any correspondence, brochures, pamphlets, or otherwise howsoever shall give rise to any legal liability whatsoever on the part of the hospital and alteration, waiver or modification of the terms of this agreement shall not be valid unless signed by a Director of **INTENSIVE CARE AIR AMBULANCE** and by any person authorised by UAP.

22. Notices

22.1 Any notice, request, demand or other ("notice") required or permitted to be given or sent under this Agreement must be in writing in the English language and must be: (i) delivered by hand; or (ii) by fax; or (iii) by electronic mail; or (iv) by prepaid registered mail or by any other method of prepaid receipted couriers courier service, in either case, return receipt requested at the address or fax number given below or at such other address or number as each party may from time to time notify in writing to the other party for these purposes. The contact persons for each party shall be as hereunder:

	For UAP	**For INTENSIVE CARE AIR AMBULANCE**
Contact Name	**PROVIDER RELATIONS**	PATIENT ADMIN
Address	**UAP Insurance Company Ltd** **P.0. Box 43013-00100** **Nairobi, Kenya**	INTENSIVE CARE AIR AMBULANCE PO BOX 27567 - 00506 NAIROBI, KENYA
Tel	+254 020 2850 000	+254 722600600 / 733600600
Fax		
Cell	+254 0711065100	+254 722600600 / 733600600
Email	**providerrelations@uap-group.com**	icu@icuambulance.com

22.1.1 A notice will be deemed to have been received:

22.1.1 1On the date of delivery, if delivered by hand;

22.1.1.2Subject to the limitations in the following sentence, on the date of delivery, if delivered by fax or electronic mail (unless delivered after 4:30 p.m., Nairobi time, in which case the notice will be deemed to have been delivered on the immediately following business day). Delivery of a notice by fax will be considered sufficiently given only if a transmission verification report is printed by the sending machine showing the date and time of the transmission, the phone number to which the transmission was sent, the number of pages transmitted and an indication that the transmission was made successfully;

(i) five days after the date of mailing, in the case of registered mail with sufficient postage prepaid; and

(ii) On the date of delivery by courier to the proper address, in the case of prepaid receipted courier service.

23. Governing law

23.1 This Agreement shall be governed by and construed in accordance with the Laws of Kenya and each party hereby submits to the non-exclusive jurisdiction of the High Court of Kenya.

In witness whereof the parties herein subscribe to this Agreement on the day and the year first above written

Sealed with the common seal of)
)
INTENSIVE CARE AIR AMBULANCE)
And delivered in the presence of:)
)
)
Director)
)
)
)
Director/Secretary)

Sealed with the common seal of)
)
UAP INSURANCE COMPANY LTD)
And delivered in the presence of:)
)
)
)

Dr Elijah Matolo (for GM-Health)
10th January 2022

General Manager – Health Business)
)

Matolo

UAP INSURANCE KENYA LTD.
MEDICAL
26 JAN 2022
AAQ
P.O. Box 43013 - 00100, NAIROBI

Head of Claims -Health Business)

Fred Morton Maina
12/01/2022

OLDMUTUAL

Tuesday, 01 September 2026

CORPORATE HEALTH INSURANCE COVER

SCOPE OF COVER

Name	**NATIONAL BIOSAFETY AUTHORITY**
Policy period	**2026 - 2027**

01 September 2026
HUMAN RESOURCE MANAGER
NATIONAL BIOSAFETY AUTHORITY,
NAIROBI.

Dear Sir/Madam,

RE: MEDICAL INSURANCE PROPOSAL

We refer to your request for our quotation. Thank you for your interest in our products.
We are delighted to propose our **Corporate Health Insurance cover** customized to the specific needs of your organization.

The Old Mutual Corporate Health Insurance solution provides a comprehensive cover with a boutique of options highlighted below:

a) **Inpatient** as the primary benefit to cater for hospitalization costs.
b) **Outpatient** for routine outpatient services, consultations, diagnostics and drugs.
c) **Dental** cover for routine dental consultations, extractions, fillings.
d) **Optical** cover for optical consultations, prescribed lenses and frames.

We also have below key value-added services that enhance your cover:

- **Fund Management:** an option where Old Mutual manages an estimated fund amount to cater for costs for conditions other than inpatient.
- **Chronic Disease Management Program:** helps scheme members with chronic conditions access specialists, diagnostics, free drug deliveries, follow ups to improve health outcomes.
- **Political Violence and Terrorism Cover (Passive).**

We offer top-notch services aided by:

a) Technology Applications: Our robust technology platforms ensure seamless service and reduce cases of fraud, misuse, over-utilization and overcharging through our thorough claims vetting and medical audit processes.

b) Excellent Provider Management: Our countrywide network of service providers is customized to client needs. Additionally, we offer overseas referral to approved facilities.

Kindly review this quotation. We shall be delighted to discuss further.

Proposed Terms and Scope of Cover

1. Inpatient

#	Cover	Limit Per Family	Standalone / Sub-Limit
1)	**Overall Limit**	**A- Kes 2,000,000** **B-Kes 4,500,000** **C -Kes 4,000,000** **D -Kes 3,500,000** **E - Kes 3,000,000**	Standalone
2)	**Bed Net of NHIF**	**A-Ensuite** Max Kes 30,000 **B Ensuite** Max Kes 30,000 **C -SPR** Max Kes 22,000 **D -SPR** Max Kes 20,000 **E- SPR** Max Kes 18,000	Sub-limit of Inpatient
3)	**Lodger Fee** for Accompanying Parent/Guardian	Children **12 Years** and below	Sub-limit of Inpatient
4)	**Emergency Evacuation** Within East Africa	Air & Road Ambulance	Sub-limit of Inpatient
5)	**Acute Illnesses, and Accidents**	Full Inpatient Limit	Sub-limit of Inpatient
6)	Pre-**existing conditions and Chronic** illnesses	A-Kes 1,000,000 B-Kes 1,700,000 C -Kes 1,500,000 D-Kes 1,200,000 E -Kes 1,000,000	Sub-limit of Inpatient
7)	**Organ Transplant** (cost of donor or securing the organ is excluded)	Subject to condition sublimit	Sub-limit of Inpatient
8)	**Newly Diagnosed Chronic** illnesses Newly diagnosed Chronic conditions will be covered fully under the standard benefits purchased to the full inpatient limit and revert to the above pre-existing sub-limit after renewal.	Full Inpatient Limit	Sub-limit of Inpatient
9)	**Psychiatric and Psychological** Illnesses including rehabilitation from alcohol and drug abuse.	A-Kes 800,000 B- Kes 1,500,000 C - Kes 1,000,000 D -Kes 700,000 E-Kes 700,000	Sub-limit of Inpatient
10)	**Post Hospitalization 30 days after discharge** (On Reimbursement) **Post Hospitalization treatment shall be related to cause of pre-authorization limited to 30 days after discharge and is on a reimbursement basis**	**Kes 50,000**	Sub-limit of Inpatient
11)	**Congenital, Neo-natal and prematurity** conditions. This applies under below conditions: • Child has not been discharged. If discharged, not more than three (3) days after discharge.	A-Kes 800,000 B- Kes 1,200,000 C - Kes 1,000,000 D -Kes 800,000 E-Kes 700,000	Sub-limit of Inpatient

12)	**Non - accidental dental in-patient** illnesses.	**A-Kes 350,000** **B- Kes 500,000** **C - Kes 500,000** **D -Kes 400,000** **E- Kes 400,000**	Sub-limit of Inpatient
13)	**Non - accidental Ophthalmic in-patient** illnesses, includes cover for laser treatment and cataract operations.	**A-Kes 350,000** **B- Kes 500,000** **C - Kes 500,000** **D -Kes 400,000** **E- Kes 400,000**	Sub-limit of Inpatient
14)	**Accident Related Dental and Optical** treatment	Full Inpatient Limit	Sub-limit of Inpatient
15)	**External medical supportive appliances e.g., wheelchairs.** Shall be covered based on medical necessity as prescribed by a consultant specialist and subject to approval by OLD MUTUAL Insurance Company Ltd. This shall be on pre-authorisation basis.	**A-Kes 200,000** **B- Kes 300,000** **C - Kes 300,000** **D -Kes 250,000** **E- Kes 250,000**	Sub-limit of Inpatient
16)	**Last Expense**	**A-Kes 100,000** **B-E -Kes 200,000**	Sub-limit of Inpatient
17)	**Chiropractor on referral**	Covered subject to pre-authorization	Sub-limit of Inpatient
18)	**Male Circumcision including both ritual and medically necessary subject to condition sublimit**	Kes 200,000	Sub-limit of Inpatient
19)	**IVF, fertility and infertility treatment**	Kes 500,000 per family, up to 3 cases per annum.	Sub-limit of Inpatient
20)	**Passive War /Terrorism** and **Political Violence** treatments	Full Inpatient Limit	Sub-limit of Inpatient
21)	**Home Nursing (Subject to Pre-authorization)**	Subject to condition sub-limit	Sub-limit of Inpatient
22)	**First Ever Emergency Caesarean** Section	**Kes 350,000**	Sub-limit of Inpatient
23)	**Maternity Complications** before & after delivery provided: • This benefit applies only when maternity is purchased. • A separate pre-authorization is provided outside of the maternity benefit. • This benefit does not cater for delivery charges. This benefit cannot be used as a substitute for maternity if the maternity benefit is exhausted.	**Kes 350,000**	Not covered
24)	**Sexually Transmitted Infections**	Kes 200,000	Sub-limit of Inpatient
25)	**Ambulance Services; Emergency only**	Covered subject to pre-authorization	Sub-limit of Inpatient
26)	**Critical Illness Lumpsum cash pay-out upon first diagnosis of either cancer, stroke, heart attack, kidney failure or paralysis.** **Cover ceases at 65 years.**	750,000 lumpsum payout	Stand-alone lumpsum cash payout
27)	**Covid-19 Inpatient treatment**	Family limit- Kes 1,000,000	Sub-limit of Inpatient

	Group limit-Kes 10,000,000	

1.1 Services Covered Under Inpatient & Day Patient

Below services are catered for under inpatient hospitalization, and day patient.

a) **Hospital Accommodation Charges.**
b) **Doctor's fees; Physician, Surgeon & Anesthetist.**
c) **ICU/HDU and Theatre charges.**
d) **Drugs/Medicines, Dressings and Internal Surgical appliances.**
e) **Pathology, X-ray, Ultrasound, ECG and Computerized Tomography (CT), PET Scan, MRI Scans.**
f) **Radiotherapy and Chemotherapy.**
g) **In-patient Physiotherapy.**
h) **Emergency Road and Air Evacuation subject to overall cover limit.**
i) **Day care surgery**
j) **Home nursing care**

Maternity			
Caters for normal delivery, elective and subsequent caesarean sections. It also covers maternity related complications unless a separate maternity related complications benefit is purchased. Maternity and first ever emergency caesarian section benefits are mutually exclusive. Maternity packages are recommended and available.			
	Scope	**Limit per family**	**Standalone/Sub-Limit**
	Overall Limits	**B- E Kes 200,000**	**Maternity is standalone**
	Normal Delivery, Elective & subsequent Caesarean sections, delivery due to a maternity complication.		

Outpatient			
	Scope	**Limit**	**Standalone / Sub-Limit**
	Overall Limit	**A-** Kes 100,000 **B-**Kes 450,000 **C-**Kes 400,000 **D-**Kes 350,000 E- Kes 300,000	Standalone
	Medical check-ups as guided by the gender, age and health profile of the insured.	Kes 50,000	Within OP
	Antenatal and Post-natal services	Covered	Within OP
	Pre-existing & Chronic Conditions & Illnesses, including HIV, Cancer & Diabetes	To Full Outpatient Limit ARVs covered	Within OP
	Vaccines	KEPI & Baby Friendly covered for children aged 5 years below as per below schedule.	Within OP

		Kes 50,000 for all categories **<u>Special Coverage for HPV Vaccine</u>** Human Papilloma Virus (HPV) vaccine shall be offered exclusively at Gertrude's Children's Hospital and its branches. The Ministry of Health (MOH) HPV vaccine is approved for girls aged 10 - 14 years old. It is offered in 2 doses, 6 months apart. This will be covered to a max of Kes 20,000 To book an appointment for HPV vaccination or for enquiries about the HPV vaccine, please call **020-7206888**. **Private HPV vaccines are not covered.**	
	Travel vaccines	Kes 30,000	Within OP
	Family planning	Kes 20,000	Within OP
	Private vaccines	Kes 30,000	Within OP
	Supplements are covered where they have direct action in managing a diagnosed condition.	On Pre-authorization relevant to condition	Within OP
	Sexually Transmitted Infections	Kes 30,000	Within OP
	Prescribed Medicated soaps, ointments & creams are covered where they have direct action in managing a diagnosed condition.	On Pre-authorization relevant to condition	Within OP
	Gynaecological Treatment	Kes 30,000	Within OP
	IVF, fertility and infertility treatment	Kes 30,000	Within OP
	Covid-19 Treatment	On Pre-authorization relevant to condition	Within OP
	Chiropractor on referral from orthopedic	On Pre-authorization relevant to condition	Within OP
	Occupational Therapy, including Hydrotherapy, Delayed Milestone Therapy, Speech Therapy, and Behavioral Therapy	On Pre-authorization relevant to condition	Within OP
	Counselling	Covered	Within OP
	External appliances e.g., ankle braces, Knee braces as medically indicated	On Pre-authorization relevant to condition	Within OP

<u>KEPI VACCINES</u>

These are in the Kenya Expanded Programme of Immunization, standard vaccines provided by the government, which all children must get.

VACCINE	
KEPI	**Time administered**

BCG	at birth
POLIO	at birth, 6th, 10th and 14th week
PENTAVALENT	6th, 10th and 14th week
PNEUMOCOCCAL	6th, 10th and 14th week
MEASLES VACCINE	9 months
ROTA VIRUS	6weeks and 10 weeks
YELLOW FEVER	9 months

BABY FRIENDLY VACCINES

The components are the same as those found in the KEPI but have enhancements to reduce adverse reactions that some babies would get, for example, fever, allergic reaction.

	Co-payment Schedule- For options with copayment	
	Provider and Its Branches	**Co-Pay**
1	Aga Khan University Hospital	Nill
2	Nairobi Hospital	Nill
3	Karen Hospital	Nill
4	MP Shah Hospital	Nill
5	AAR Healthcare	Nill
6	Mombasa Hospital	Nill
7	Mater Hospital	Nill
8	Gertrude's Children's Hospital	Nill
	All Others	

Dental	**Limit per family**	**Standalone / Sub-Limit**
Overall Limit	**Kes 100,000**	Dental is Standalone
Anesthetist's fees, Hospital and Operating theatre cost, Fillings, Extraction, Root canal, Scaling/ Cleaning necessitated by a medical condition and prescribed by our appointed dentist.	Covered	Within Dental
Dental Exclusions Crowns, Caps, Bridges, Orthodontics, Dentures, Self-prescribed scaling. Replacement or repair of old dentures bridges and plates unless damage to dentures, bridges and plates becomes necessary as a result of accident.		
Optical	**Limit per family**	Standalone/Sub-Limit
Overall Limit	**Kes 100,000**	**Optical is standalone**

	Frame limit	**50% of the Optical limit**	Frames replaceable after every 2 years
	Optical Service, Frames, Lenses. PrescribedPhotocromatic ,Blue block ,Contact and antiglare lenses **Optical Exclusions:** plano lenses		

Scheme General Exclusions

- Cosmetic surgery unless caused by accident.
- Weight management treatments and drugs.
- Participation in professional & hazardous sports e.g., bungee jumping, paragliding.
- Family planning unless when purchased within the outpatient benefit. If this benefit is purchased and catered for within the outpatient benefit, inpatient treatment related to family planning is not covered.
- Infertility related treatment.
- Treatment other than by registered medical practitioner.
- Self-referred or self-prescribed treatment.
- Nutritional supplements unless prescribed as part of medical treatment.
- Specialists Fees unless referred by a general practitioner.
- Alternative treatment - Acupuncturist, Herbalist.
- Participation in Riot, Strike and Civil commotion.
- Naval, Military or Air force operations.
- Expenses recoverable under any other insurance e.g., NHIF, GPA, WIBA.
- Beauty treatment in nature cure clinics or health hydros.
- Purchase of external surgical appliances (frames, wheelchairs), available on lease.
- Diagnostic equipment (e.g., Glucometers, BP machines).
- Experimental treatment.
- Contamination by radio activity from nuclear fuel, waste or fission.
- Pandemics and epidemics, unless where the Company has offered a buy back option, usually by way of a sub-limit within the main cover limit, for a specified pandemic or epidemic.
- Soaps, creams, moisturizers, shampoos, toothpaste, hospital toiletries, diapers, sanitary towels, outside those provided during admission.
- Benefits not purchased or indicated in the underwriting summary.

*This list is not exhaustive please refer to the policy document

GENERAL TERMS	
Eligibility	
	Person(s) from birth to sixty-four (64) years can join the scheme. Existing members remain in the scheme up to the age of seventy (70). Dependents include spouse, own children, legally adopted and foster children aged from birth to 18 years. Children over the age of 18 but below 25 years will be covered under their families if proof of schooling is provided. We shall allow children to join the cover from birth, upon notification. • Premature babies, babies with congenital conditions and birth trauma shall be covered under the congenital conditions or neonatal benefit, based on the medical condition and cover availability. • Birth Notification shall be sent to us within 7 days, baby is introduced by way of filing an application form and the respective additional premiums thereon are paid within 14 days.
Waiting Periods	All waiting Periods have been waived.

NHIF	• All eligible members must have valid NHIF membership. Eligible members in this case imply Kenyan citizens in formal employment. • Hospital bills shall be undertaken net of NHIF where applicable and will be advised from time to time by the scheme administrator according to NHIF guidelines. • All admissions/hospitalizations are done net of NHIF rebates.
Premium Payment(s)	• Premiums are payable upfront. • Mid-term addition of members to the policy will attract additional premium. Invoices for these additions are payable in full will be issued monthly. The premium charged for inpatient and outpatient benefits for additional members shall be prorated. Dental, Optical and Maternity premium will not be prorated. • Inpatient shall be the only benefit whose premium shall be refunded on a prorated basis for mid-term resignation subject to no claims recorded. The credit notes shall be issued 90 days from the deletion date.
Hospitalization costs and professional fees	Will be as per pre-negotiated tariffs between the Company and its service providers, and subject to the Company's reasonable and customary rates.
Territorial Limit	• Kenya, Tanzania, Uganda, Rwanda, and South Sudan. • In case of services sought outside these regions, or where a valid provider is not found as regards emergency medical need, the insured member's claims shall be settled on re-imbursement subject to reasonable and customary rates as determined by the company. Members can submit claims accessed within the first 60 days outside of the territorial scope. The claims must be submitted within 90 days from the date of service.
Policy Validity	• This policy is valid for one (1) year as specified above, unless cancelled by either party by giving a one (1) month notice.
Overseas referral	• Treatment(s) not available locally will be to a medical facility approved by the company and excludes Western Europe, Australia, USA, South Africa and Canada. • The Company has credit facilities in India, and the referral must be approved by the company and respective government department. • Air fare for patient and accompany person on economy class is payable from the overall cover limit (inpatient), while accommodation and related costs such as taxi are excluded. • Air fare shall be paid by member and reimbursed by the company, unless where the Old Mutual has been able to procure a ticket. • Lodger fee is payable for children within the lodger fee age.
Exceeded benefits	• The member shall be liable for benefits utilized beyond the limit of cover.
Administration	**Cards:** • Virtual Smart Cards shall be issued to all members of the scheme. **Healthcare Providers:** • Restricted to only Old Mutual Panel of providers within the territorial scope.
Access to Specialists	• Access to Specialists is not restricted, provided they are within Old Mutual Panel of service providers.
Credit facilities	• Old Mutual has a country wide panel of service providers which is customizable to meet the client's requirements. Members will be restricted to the appointed service providers. In case of genuine reasons for using a non-panel provider, reimbursement shall be allowed subject to Old Mutual's reimbursement policy. • Specialists (except for the appointed Pediatricians, Gynecologists, Ophthalmologists and Dentists) will only be seen on referral from General Practitioners.

Tele-medicine and drug delivery	• Routine prescriptions and refill of prescriptions to be done using our 'Meds on wheels' platform which can be accessed through our Chronic Disease Management Program. • We encourage members with chronic illnesses to have their treatment managed by specialists on our panel of providers.
Reimbursements	• We encourage members to adhere to our panel of providers. Reimbursement is not allowed except in cases of genuine medical emergency in a setting where no appointed service provider is available. • Routine/ Refill of prescriptions to be done using our 'Meds on wheels' platform which can be accessed through our Chronic Disease Management Program. We encourage members with chronic illnesses to have their treatment managed by specialists on our panel of providers. • In any case of allowable inpatient reimbursement, we will only refund 80% of the total costs. • The Outpatient reimbursements will be as below: o **Consultations; GP - Kshs.3,000, Specialist- Kshs.4,000, Pediatrician & gynecologists will be 100% of Old Mutual customary & reasonable rates for doctors' fees for both in and outpatient services** o Diagnostics, lab, x-ray, and medicines will be at 100%. • All claims sent for reimbursement must have the following attached: o Claim form duly signed by both the member and the provider and stamped by the provider o Copy of prescription, Laboratory tests and X-ray services done with breakdown of each item billed if not indicated in the claim form. o Receipts of payment made which must be stamped by the provider. o KRA PIN and mode of payment
Critical Illness Cover	**What is the Critical Illness Cover embedded in your medical cover?** Critical Illness Cover is intended to provide a lump sum cash payment on first positive diagnosis of an illness covered by a qualified medical practitioner and supported by medical evidence acceptable to Old Mutual General Insurance Kenya Ltd. Unlike the payments made to the hospital upon treatment, this payment is meant to alleviate the financial strain experienced when certain critical illnesses are diagnosed for the first time. It could enable the insured to seek treatment at a facility of their choice, locally or abroad, and manage the lifestyle changes that come with diagnosis e.g. appropriate forms of transport, hiring a home nurse, among others. **What are the key features of Critical Illness Cover?** • A lump sum benefit of KES 750,000. • Covers the principal member well as the insured dependents. • For children, cover starts from birth and excludes congenital illnesses. • Cover ceases at age 65 years. • Cover is embedded within the medical cover. • The insured has the freedom to choose how the payout is spent. • Only one claim is payable per year of cover per family. **How does one claim for the Critical Illness Lumpsum?** In order to process payment, the insured will be required to furnish Old Mutual General Insurance Kenya Ltd with the following documents: • Certified copy of claimant's National ID card or birth certificate for children • Doctor's report diagnosing the illness and original copies of the medical Invoices.

	• Duly completed Old Mutual Life Insurance Company Ltd Kenya (OMLAC) Claim form.

RATES

NATIONAL BIOSAFETY AUTHORITY					
Benefit	**Benefit Limit**	**Family Size**	**No. of Families**	**Premium per Family**	**Total Premium**
Inpatient					
A	2,000,000	M	4	35,600	142,400
		M+1		64,600	-
		M+2		86,500	-
		M+3	-	113,200	-
		M+4		135,700	-
		M+5		158,200	-
		M+6		180,600	-
				-	
B	4,500,000	M		41,100	-
		M+1		77,900	-
		M+2		104,300	-
		M+3	1	136,400	136,400
		M+4	-	163,500	-
		M+5	-	190,600	-
		M+6	-	217,600	-
				-	
C	4,000,000	M	-	39,300	-
		M+1	-	73,500	-
		M+2	1	98,400	98,400
		M+3	4	128,700	514,800
		M+4	1	154,200	154,200
		M+5	-	179,800	-
		M+6	1	205,300	205,300
				-	
D	3,500,000	M	3	38,100	114,300
		M+1	2	70,500	141,000
		M+2	3	94,400	283,200
		M+3	10	123,500	1,235,000
		M+4	3	148,100	444,300
		M+5	1	172,600	172,600
		M+6	-	197,100	-
				-	
E	3,000,000	M	4	37,500	150,000
		M+1	2	69,200	138,400
		M+2	-	92,600	-

		M+3	3	121,200	363,600
		M+4	4	145,200	580,800
		M+5	3	169,200	507,600
		M+6	-	193,300	-
				-	
				-	
Outpatient				-	
A	100,000	M	4	44,500	178,000
		M+1		80,200	-
		M+2		102,500	-
		M+3	-	125,000	-
		M+4		125,000	-
		M+5		125,000	-
		M+6		125,000	-
				-	
B	450,000	M		75,700	-
		M+1		136,300	-
		M+2		169,100	-
		M+3	1	225,000	225,000
		M+4	-	293,800	-
		M+5	-	312,500	-
		M+6	-	331,300	-
				-	
C	400,000	M	-	71,200	-
		M+1	-	128,300	-
		M+2	1	163,900	163,900
		M+3	4	212,500	850,000
		M+4	1	268,800	268,800
		M+5	-	300,000	-
		M+6	1	325,000	325,000
				-	
D	350,000	M	3	66,800	200,400
		M+1	2	120,300	240,600
		M+2	3	153,700	461,100
		M+3	10	200,000	2,000,000
		M+4	3	252,500	757,500
		M+5	1	294,800	294,800
		M+6	-	309,400	-
				-	
E	300,000	M	4	62,300	249,200
		M+1	2	112,200	224,400
		M+2	-	143,500	-
		M+3	3	187,500	562,500
		M+4	4	237,500	950,000
		M+5	3	277,500	832,500

		M+6	-	299,999	-
				-	
				-	
Dental	100,000	M	11	20,364	223,999
		M+1	4	25,454	101,818
		M+2	4	31,819	127,274
		M+3	18	39,772	715,898
		M+4	8	49,715	397,723
		M+5	4	62,144	248,577
		M+6	1	77,681	77,681
				-	
Optical	100,000	M	11	32,755	360,301
		M+1	4	40,942	163,767
		M+2	4	51,178	204,713
		M+3	18	63,972	1,151,497
		M+4	8	79,965	639,721
		M+5	4	99,956	399,824
		M+6	1	99,956	99,956
				-	
Maternity	200,000	Per family	46	21,500	989,017
				Total	20,067,766
				TL & PHPF - 0.45%	90,305
				Stamp Duty	40
				Total Premium Payable	**20,158,111**

Issued by:
Daniel Kimathi Muthuri

Signature: _____D.K.M__ _____ Date: _____03109/2026_____

Health Business

NB: The details herein are only a summary of the cover for quick and easy reference. All other terms and conditions are contained in the policy document and or any endorsements thereto.

It is hereby stated and agreed that this summary forms part of the policy document

OLDMUTUAL

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (0) 711 065 100, Email oldmutualgeneralinsurance@oldmutual.co.ke
www.oldmutual.co.ke

PRICE SCHEDULE FORM NATIONAL BIOSAFETY PROVISION OF MEDICAL INSURANCE COVER FOR STAFF AND BOARD MEMBERSUNDERWRITERS ONLY

Based on the information contained in the description of benefit packages, deliverables and technical requirements, we the undersigned herein provided a breakdown of costs as tabulated below as being the final and absolute price **(premium)** for Provision of Medical Insurance Cover for Staff and Board Members- Underwriters Only for a period of twelve (12) months from the date contract commencement **(To be filled on company letterhead).**

SUMMARY OF THE PRICE SCHEDULE

1	2	3	4	5	6	7	8
No of item to be insured	**Description of item to be insured**	**Value of item to be insured**	**Major contingencies requiring insurance**	**Insurance period**	**Insurance Premium per specified period (Tender Price)**	**Price discount (if any)**	**Total Tender Price**
1.	Inpatient	50	0	Twelve (12) months	5,382,300	0	5,382,300
2.	Outpatient	50	0		8,783,700	0	8,783,700
3.	Maternity	50	0		989,017	0	989,017
4.	Dental	50	0		1,892,969	0	1,892,969
5.	Optical	50	0		3,019,779	0	3,019,779
6.	Last Expense	50	0		0	0	0
Total Tender Price Before Tax							20,067,766
Add: 0.03% PPRA Capacity Levy							40
Add: 16% VAT (If applicable)							90,305
TOTAL TENDER PRICE							20,158,111

M Obonyo (Chairman), Dr. M Sallu* , BA Mboche, A Waititu, P Chimanga**, J Ogalloh (Managing Director)

Tanzanian*, Zimbabwean**

ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)

Regulated by the Insurance Regulatory Authority

Name of Tenderer [Old Mutual General Insurance Kenya]

Name of the Officer Signing LEVI NYAMWARO

Signature of Tenderer.....

[signature of the person signing the Tender]

Date .....14/9/2026.....

Official Rubber Stamp/Seal: .....

N/B: This Price Schedule Form shall NOT be modified at all by bidders and shall only be signed by the person whose name appears in the letter of Power of Attorney. Modification of this Price Schedule may lead to disqualification.

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (0) 711 065 100, +254 (20) 2850 000, Email oldmutualgeneralinsurance@oldmutual.co.ke
www.oldmutual.co.ke

14 September 2026

The Chief Executive Officer
National Biosafety Authority
NACOSTI Building, Loresho , Off Waiyaki Way
P.O. Box 28251–00100
Nairobi, Kenya

RE: PREAUTHORIZATION

Reference is made to the above subject matter as a requirement in the tender for the provision of insurance services: PROVISION OF MEDICAL INSURANCE COVER FOR STAFF AND BOARD MEMBERS- UNDERWRITERS ONLY Tender No: NBA/753/0001/2026-27

We, Old Mutual General Insurance Kenya Ltd, hereby confirm that there shall be no preauthorization for all outpatient cases subject to Old Mutual customary & reasonable rates.

Yours Faithfully,

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED P.O. Box 43013 - 00100, NAIROBI

P.O. NKIROTE K. MWOMA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

LEVI NYAMWARO
GENERAL MANAGER DISTRIBUTION

M Sallu* (Chairman), BA Mboche, L Baccouche***, Dr. J. Mwai, S Kasinga, A Waititu, D Kuria (Managing Director)

Australian*** Tanzanian*

ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)

Regulated by the Insurance Regulatory Authority

REPUBLIC OF KENYA

OFFICE OF THE DATA PROTECTION COMMISSIONER

Serial N0.: 00577/1

CERTIFICATE OF REGISTRATION

REGISTERED

This certificate is awarded to

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

Identification

434-677A-6EE6 as a

Data Controller

for a period of two (2) years starting from the date indicated below.

Data Commissioner

Place of Issuance: Kenya. Certificate Valid from 14/10/2024 to 14/10/2026

*NOTE: This an online generated certificate

REPUBLIC OF KENYA

OFFICE OF THE DATA PROTECTION COMMISSIONER

Serial N0.: 00576/1

CERTIFICATE OF REGISTRATION

REGISTERED

This certificate is awarded to

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

Identification

434-677A-6EE6 as a

Data Processor

for a period of two (2) years starting from the date indicated below.

Data Commissioner

Place of Issuance: Kenya. Certificate Valid from 14/10/2024 to 14/10/2026

*NOTE: This an online generated certificate

Insurance Regulatory Authority
Bima Bora Inua Taifa
IRA

CFN/IRA/01/030/01

15th April, 2026

CERTIFIED TRUE COPY OF THE ORIGINAL.
.....
COMMISSIONER OF INSURANCE

The Principal Officer,
Old Mutual General Insurance Kenya Limited,
P. O. Box 43013-00100,
NAIROBI.

Dear Sir,

RE: APPROVAL OF REINSURANCE ARRANGEMENTS FOR THE YEAR 2026

Approval is hereby granted for the reinsurance arrangements of Old Mutual General Insurance Kenya Limited for the year 2026 in line with sections 8 and 29 of the Insurance Act as follows:

TREATY	REINSURER	SHARE
Fire Surplus Treaty	Swiss Reinsurance Company Limited	37%
	African Reinsurance Corporation	25.5%
	SCOR SE-Africa Branch	5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (ZEP-RE (PTA Reinsurance Company))	10%
	East Africa Reinsurance Company Limited	2.5%
Engineering Surplus Treaty	Swiss Reinsurance Company Limited	37.5%
	African Reinsurance Corporation	20%
	SCOR SE-Africa Branch	5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	14.5%
	East Africa Reinsurance Company Limited	3%
	Swiss Reinsurance Company Limited	12.5%

Fire & Engineering Single Risk and Catastrophe Excess of Loss	African Reinsurance Corporation	40%
	SCOR SE-Africa Branch	5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	17.5%
	East Africa Reinsurance Company Limited	2.5%
	Continental Reinsurance Limited	2.5%
Miscellaneous Accident Surplus Treaty	Swiss Reinsurance Company Limited	10%
	African Reinsurance Corporation	37.5%
	Continental Reinsurance Limited	2.5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	25%
	East Africa Reinsurance Company Limited	5%
Marine Cargo and Hull Surplus Treaty	Swiss Reinsurance Company Limited	20.5%
	African Reinsurance Corporation	35%
	SCOR SE-Africa Branch	5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	19.5%
Marine Hull & Cargo Excess of Loss Treaty	Continental Reinsurance Limited	2.5%
	African Reinsurance Corporation	45%
	SCOR SE-Africa Branch	7.5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	22.5%
	East Africa Reinsurance Company Limited	2.5%
Political Violence, Terrorism and Sabotage Surplus	African Reinsurance Corporation	32.5%
	Continental Reinsurance Limited	15%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	32.5%
Political Violence, Terrorism and Sabotage XOL Treaty	African Reinsurance Corporation	50%
	Continental Reinsurance Limited	5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	25%



Bonds Quota Share	African Reinsurance Corporation	42.5%
	SCOR SE-Africa Branch	5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	22.5%
	East Africa Reinsurance Company Limited	5%
	Continental Reinsurance Limited	5%
Travel Quota Share	African Reinsurance Corporation	12.5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	17.5%
	MAPFRE Asistencia, Compañía Internacional De Seguros Y Reaseguros S.A.	50%
Aviation Quota Share Treaty	African Reinsurance Corporation	50%
	Continental Reinsurance Limited	5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	22.5%
	East Africa Reinsurance Company Limited	2.5%
Motor, Accident & Excess Liability of Loss	African Reinsurance Corporation	40%
	Continental Reinsurance Limited	2.5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	27.5%
	SCOR SE-Africa Branch	5%
	East Africa Reinsurance Company Limited	5%
Medical Catastrophe Excess of Loss	African Reinsurance Corporation	50%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	10%
	Continental Reinsurance Limited	10%
	East Africa Reinsurance Company Limited	10%
SME Insurance Excess of Loss	African Reinsurance Corporation	50%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	30%
Special Contingency Insurance Quota	AXA XL Syndicate Limited	92%
	East Africa Reinsurance Company Limited	8%

Directors and Officers Liability Quota Share	African Reinsurance Corporation	50%
	Continental Reinsurance Limited	5%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	20%
	East Africa Reinsurance Company Limited	5%
Professional Indemnity Brokers Surplus	African Reinsurance Corporation	50%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	12%
	Continental Reinsurance Limited	9%
	East Africa Reinsurance Company Limited	9%
Credit and Bond Quota Share Treaty.	Credit Guarantee Insurance Corporation of	92%
	East Africa Reinsurance Company Limited	8%
Gross Solvency Quota Share	African Reinsurance Corporation	10%
	SCOR SE-Africa Branch	50%
	Kenya Reinsurance Corporation Limited	20%
	ZEP-RE (PTA Reinsurance Company)	10%
	Swiss Reinsurance Company Limited	10%
Agriculture Quota Share Treaty	Continental Reinsurance Limited	25%
	African Reinsurance Corporation	35%
	ZEP-RE (PTA Reinsurance Company)	20%
	Kenya Reinsurance Corporation Limited	20%

This approval is issued pursuant to Section 29 of the Insurance Act strictly for regulatory compliance only and shall not be used by the insurer for business acquisition purposes.

Please be advised accordingly.

Yours faithfully,

Bernard Gitangi
Ag. Deputy Director – Supervision (Prudential)
For: **INSURANCE REGULATORY AUTHORITY**

OLDMUTUAL

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (0) 711 065 100, +254 (20) 2850 000, Email oldmutualgeneralinsurance@oldmutual.co.ke
www.oldmutual.co.ke

15 September 2026

The Chief Executive Officer
National Biosafety Authority
NACOSTI Building, Loresho , Off Waiyaki Way
P.O. Box 28251–00100
Nairobi, Kenya

RE: DECLARATION OF NO LITIGATION

Reference is made to the above subject matter as a requirement in the tender for the provision of insurance services: PROVISION OF MEDICAL INSURANCE COVER FOR STAFF AND BOARD MEMBERS- UNDERWRITERS ONLY Tender No: NBA/753/0001/2026-27

We, Old Mutual General Insurance Kenya Ltd, hereby confirm that we do not have any pending or ongoing litigation.

Yours Faithfully,

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED P.O. Box 43013 - 00100, NAIROBI

P. NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

LEVI NYAMWARO
GENERAL MANAGER DISTRIBUTION

M Sallu* (Chairman), BA Mboche, L Baccouche***, Dr. J. Mwai, S Kasinga, A Waititu, D Kuria (Managing Director)

Australian*** Tanzanian*

ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)

Regulated by the Insurance Regulatory Authority

SMART VIRTUAL ACCESS
CUSTOMER PROCEDURAL MANUAL



Smart
ACCESS

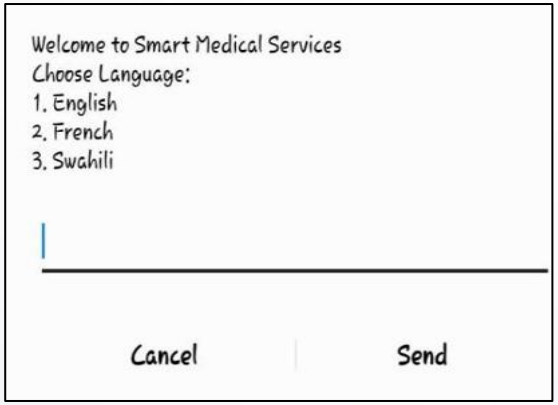
1.Customer Experience

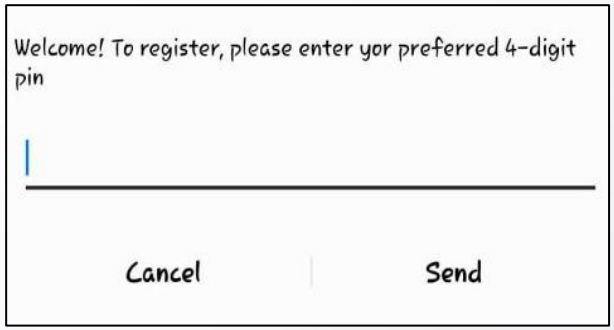
Member

All members onboarded on Virtual access will have received notification on text & email and related communication from their scheme administrator. The below step by step procedures detailed below to access services using Smart virtual access.

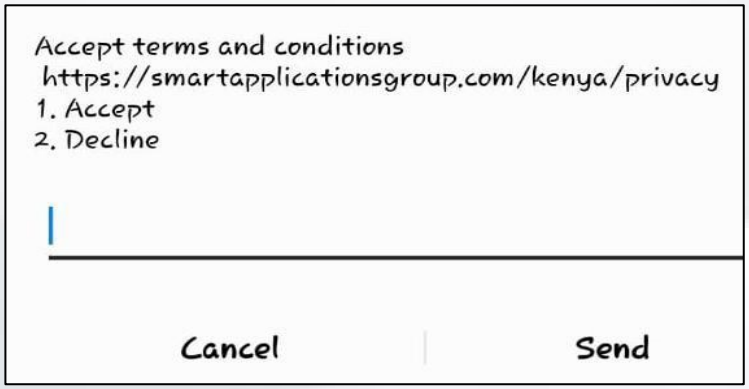
I. Virtual Access Using USSD

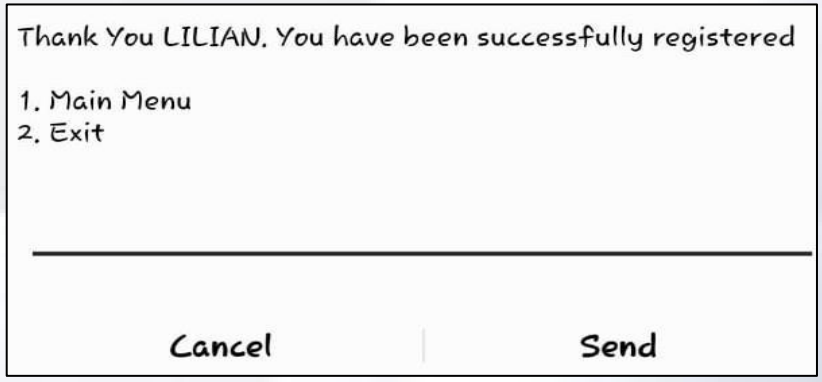
Using the USSD code *891#, register to create your PIN credentials for use while using virtual Access USSD. Users should be advised that credit is required to use the code.

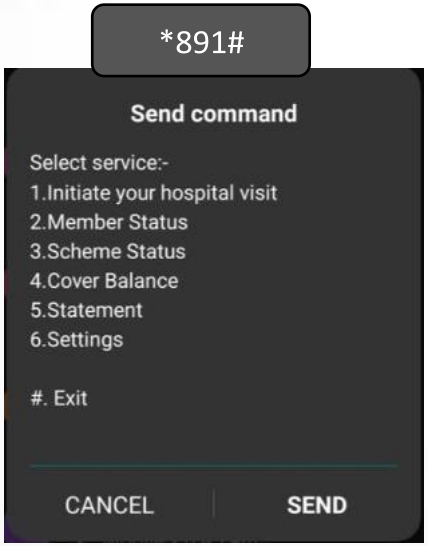


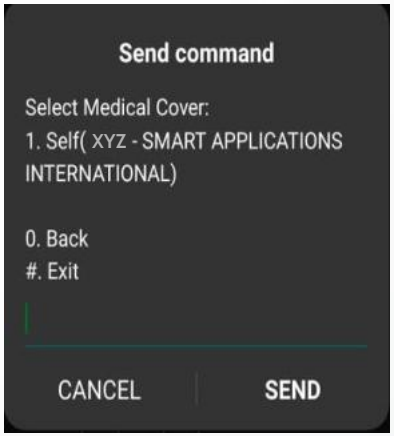


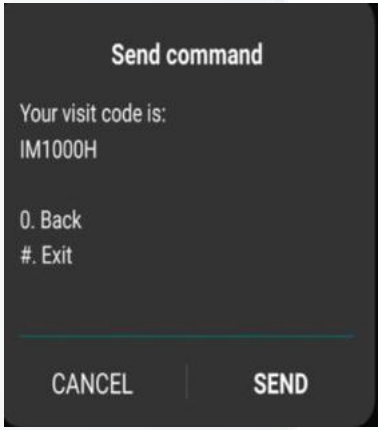










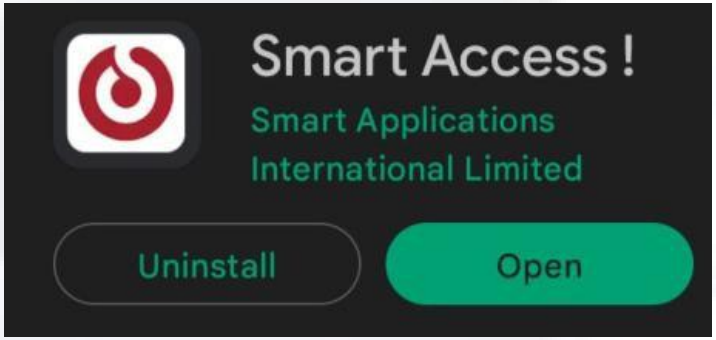


II. Virtual Access Using APP

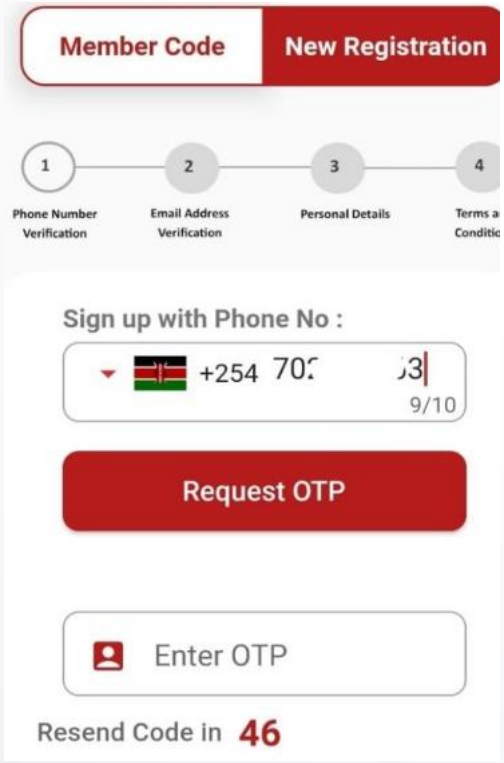
Using the below illustrated steps, the Smart Access APP can be used for virtual access visit initiation. Internet bundles are required.

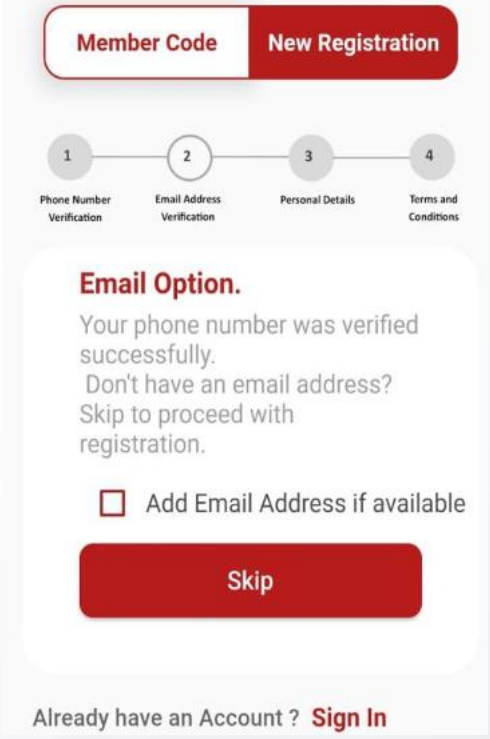
a. Download APP

The Smart Access APP can be found both on playstore for Android users and Appstore for IOS users.



b. Sign up using Mobile Number/email address OR both



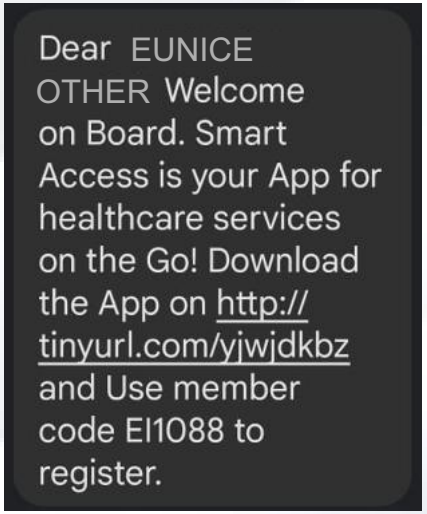


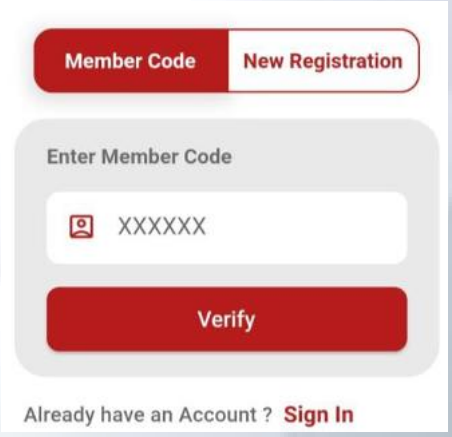


c. Sign up using Member code

This options links you directly to your virtual scheme cover details i.e. your email address & mobile phone number. You can then proceed to creation of password for login credentials, profile set up and reading terms & conditions.

- Member code are sent once a member is activated for Virtual access by scheme administrator and can use the code to register on the APP.

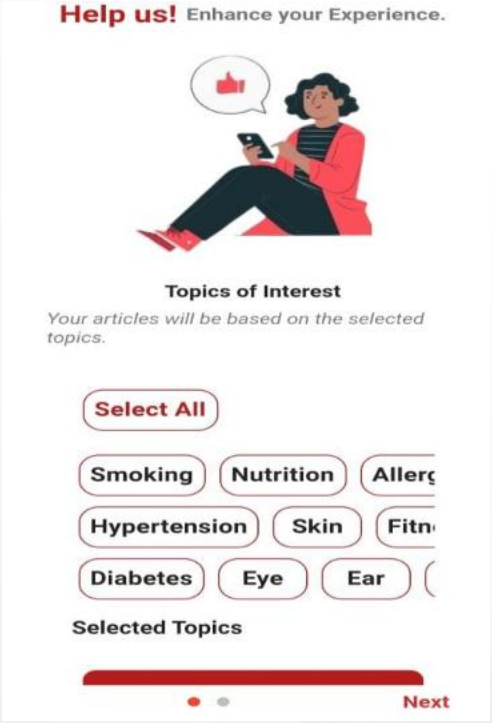




Smart ACCESS

d. Article Preference selection

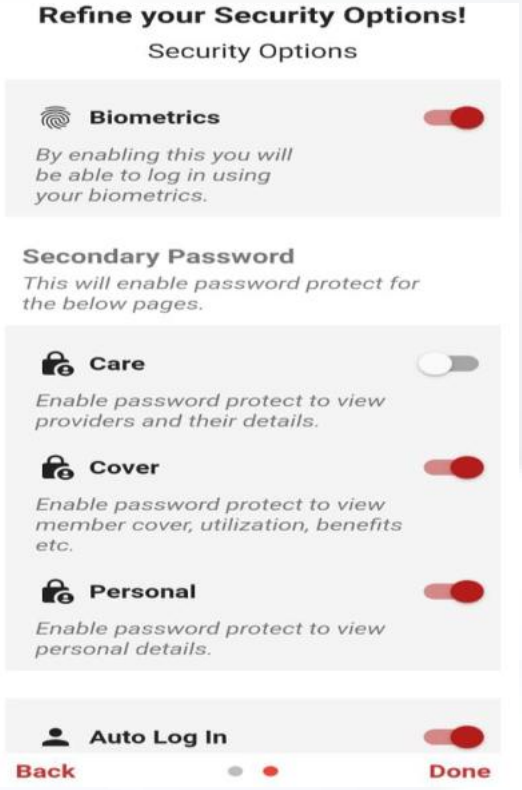
The Smart virtual access APP comes with added benefits for health related tips and news on related Topics as selected/preferred by member.

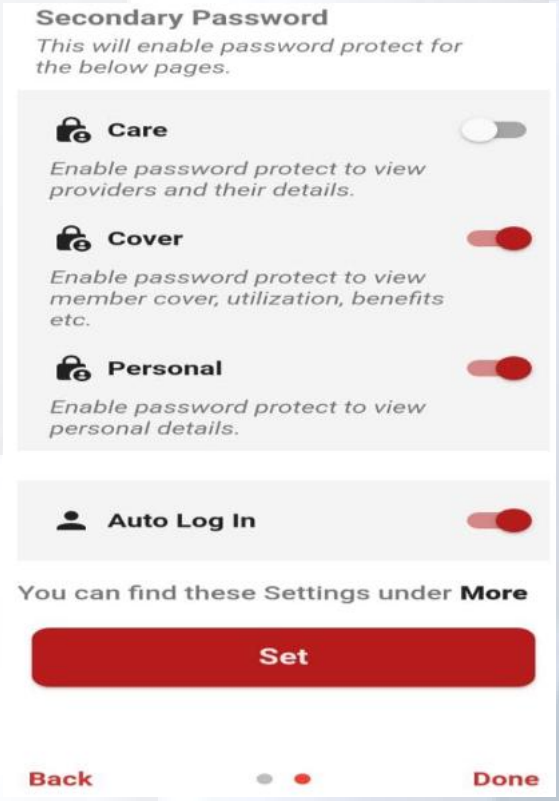


e. Security settings

The APP enables member to set up the below security measure that will ensure their medical information on the App is secured.

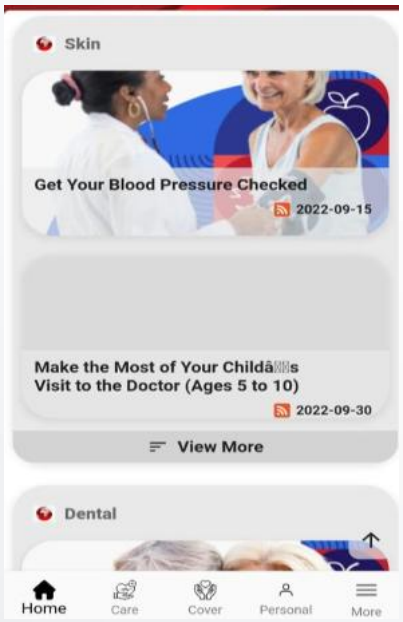
- Biometric – to secure App biometrically
- Password protect on all other page navigation on the App as shown below.

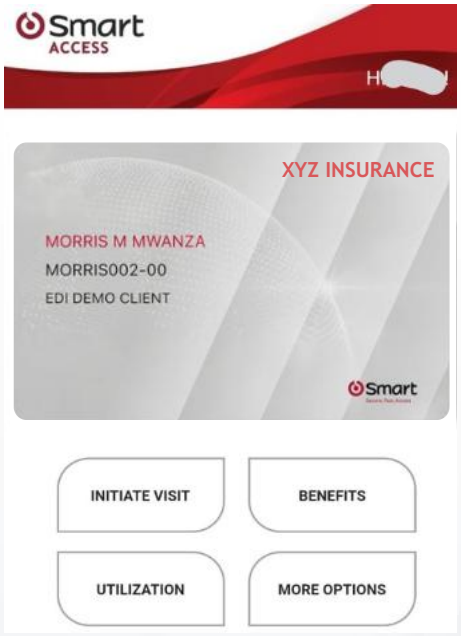




f. Home Page

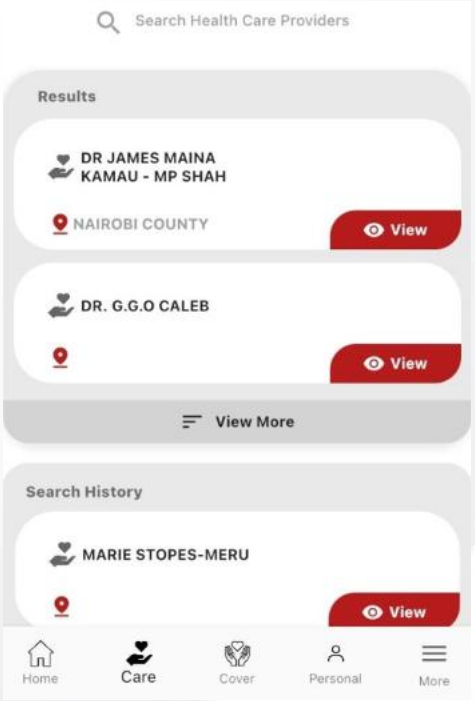
This page gives you view for Health related articles as per your preference selection.

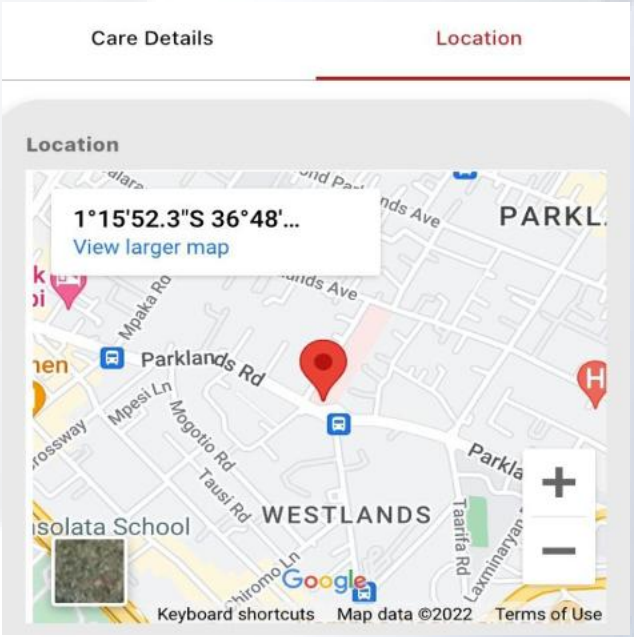




g. Medical provider to visit

The App provides full list of all medical providers serving Smart patients with their Geo locations. This will be enhanced over time to give more information such as services being rendered,

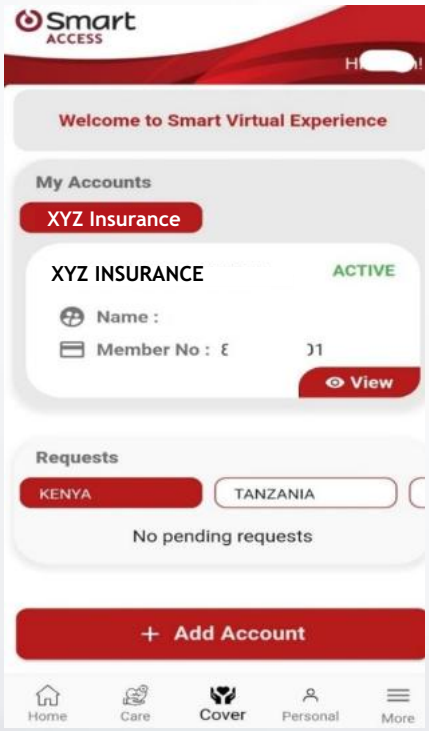


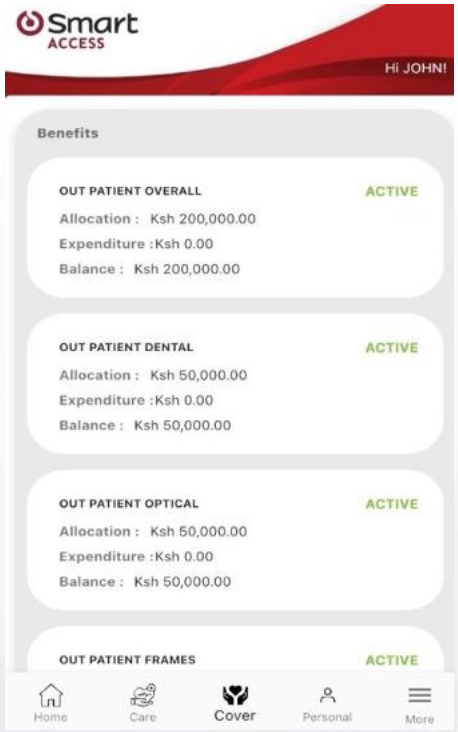


Smart ACCESS

h. Medical Cover

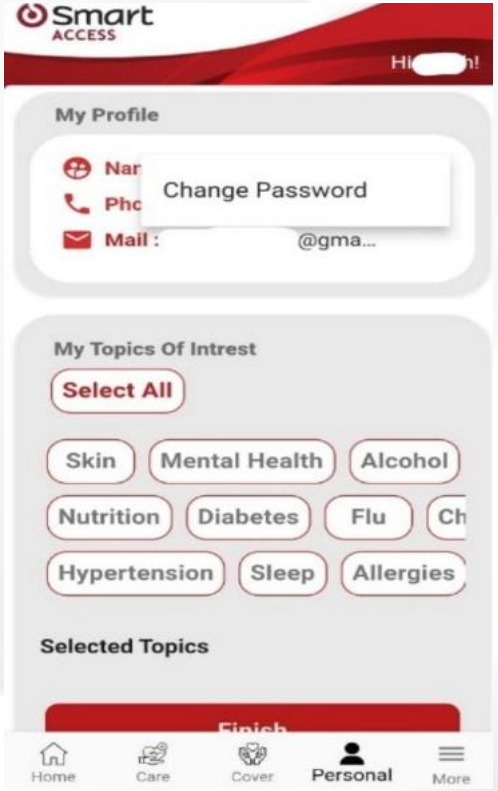
The application gives member full visibility to the principal and dependants benefit details and cover status.
Spouses can access the cover by also accessing VA through App or USSD with their individual login credentials.





a. Personal page

Enables one to change password, reset topics.



Smart ACCESS

Summary process for USSD use on virtual access

Below is a detailed step by step process for flow when using the Smart Access USSD feature for virtual access

USSD USER GUIDE STEPS	
STEP	**PROCEDURE**
Step 1	Dial *891# on Safaricom or Airtel
Step 1.1	Select country policy resides in
Step 2	Welcome to Smart medical Services: Choose a Language: 1. English 2. French 3. Swahili
Step 3	Select language of choice by replying with the appropriate number, eg reply using 1 for English
Step 4	You'll be prompted to register your account. Account Registration request. Enter member number. You'll then enter your member number as provided by your insurance.
	You will get a prompt informing you your registration has been sent successfully.
Step 5	If you dial *891# you will get the below message: Dear member, your registration request is pending approval. Kindly contact us on 0800723600
Step 5.1	If a member has not been flagged for virtual, the member needs to be approved on the KYC portal.
	Members who are flagged as virtual get access immediately and proceed to the registration page.
Step 6	Once access has been granted (if needed) proceed to dial *891# after receiving a notification (if KYC access was needed).
Step 7	You will be prompted to enter your 4 digit code.
Step 8	Confirm pin provided

Step 10	Select security question. This will prompt you to select what question you'd like to answer based on the two questions provided.
Step 11	On selecting a question, you will be prompted to provide the answer.
Step 12	You'll be asked to accept or decline the terms and conditions. The link is provided to allow the user to read them on a browser
Step 13	If you decline, you'll have to being the registration process.
Step 14	A thank you message will prompt you to either exit or go to main menu
step 15	On exit: You will leave the application
Step 16	On main menu you will have the below options available : 1. Initiate you hospital visit 2. member status 3. scheme status 4. Cover balance 5. Statement 6. Settings # Exit
Step 17	Select 1: to initiate your hospital visit: You will receive a prompt showing you the visit code to provide at the cashiers at the hospital to commence billing, you will also receive the code via sms.
Step 18	Select 2: You can check your member status by selecting 2, then selecting the cover whose status you wish to check.
Step 19	Select 3: You can check the scheme status you are covered in.

Step 20	Select 4: you can check your cover balance by selecting the cover and you'll receive a list of benefits and the balances associated with them.
Step 21	Select 5: You will be prompted to select the cover you'd like to receive a statement for. Statements will be sent to only emails associated with those accounts on member details on record.
Step 22	Select 6: This is the setting option allowing you to perform two actions: 1. Change language 2. Change pin
Step 23	Select 6, the select 1 to change language to your preferred language by keying in the associated number. You'll be asked to confirm the language change by selecting options 1 or 2 with accept and decline respectively.
Step 24	Select 6, then select 2 to change pin, you'll be asked to provide the answer on the security question. If answer is correct, you'll be asked to enter the new password and confirm the new password. You can also change pin before you log in after dialling *891#

Summary process for use of APP on Smart Virtual Access

Below is a detailed step by step process for flow when using the Smart Access APP for virtual access.

APP USER GUIDE STEPS		
STEP	**CATEGORY**	**DESCRIPTION**
Step 1	Download App	Download app on playstore under the name "smartaccess" (android users)

	Download App	Download app on Appstore under the name "smartaccess" (iOS users)
Step 2	**Signup**	**Register using new registration (phone number only)**
Step 2	**Signup**	Select country phone number is registered in
Step 2	**Signup**	Enter phone number
Step 2	**Signup**	Request OTP
Step 2	**Signup**	Enter OTP sent on phone (sms)
Step 2	**Signup**	Enter Username or pick from the username suggestion on the bottom of the text field.
Step 2	**Signup**	Confirm names prepopulated on the first and last name fields are correct.
Step 2	**Signup**	Enter preferred password - take note of the password strength recommendation but it's not mandatory
Step 2	**Signup**	Confirm password - must be the same
Step 2	**Signup**	Click register
Step 2	**Signup**	Accept terms and conditions by ticking you've read the terms and conditions and click accept

Step 2	**Signup**	**Register under new registration (email only)**
Step 2	**Signup**	Select country of residence
Step 2	**Signup**	Enter email address
Step 2	**Signup**	Request OTP
Step 2	**Signup**	Enter OTP sent on email
Step 2	**Signup**	Enter Username or pick from the username suggestion on the bottom of the text field.
Step 2	**Signup**	Confirm names prepopulated on the first and last name fields are correct.
Step 2	**Signup**	Enter preferred password - take note of the password strength recommendation but it's not mandatory
Step 2	**Signup**	Confirm password - must be the same
Step 2	**Signup**	Click register
Step 2	**Signup**	Accept terms and conditions by ticking you've read the terms and conditions and click accept

Step 2	**Signup**	**Register under new registration (both email and phone number)**
Step 2	**Signup**	Select country of residence
Step 2	**Signup**	Enter phone number
Step 2	**Signup**	Request OTP
Step 2	**Signup**	Enter OTP sent on phone (sms)
Step 2	**Signup**	Enter email address
Step 2	**Signup**	Request OTP
Step 2	**Signup**	Enter OTP sent on email
Step 2	**Signup**	Enter Username or pick from the username suggestion on the bottom of the text field.
Step 2	**Signup**	Confirm names prepopulated on the first and last name fields are correct.
Step 2	**Signup**	Enter preferred password - take note of the password strength recommendation but it's not mandatory
Step 2	**Signup**	Confirm password - must be the same
Step 2	**Signup**	Click register
Step 2	**Signup**	Accept terms and conditions by ticking you've read the terms and conditions and click accept

Step 2	**Signup**	**Register using member code**
Step 2	**Signup**	Enter member code received on SMS when being onboarded and submit
Step 2	**Signup**	Enter OTP sent to prepopulated phone number or email or both as appears on abacus and submit
Step 2	**Signup**	Enter Username or pick from the username suggestion on the bottom of the text field.
Step 2	**Signup**	Confirm names prepopulated on the first and last name fields are correct.
Step 2	**Signup**	Enter preferred password - take note of the password strength recommendation but it's not mandatory
Step 2	**Signup**	Confirm password - must be the same
Step 2	**Signup**	Click register
Step 2	**Signup**	Accept terms and conditions by ticking you've read the terms and conditions and click accept
Step 2	**Signup**	Click proceed on the congratulations message
Step 3	**Article preferrence selection**	select the topics you'd be interested to see in the application, set and click next.

Step 4	**Refine security options**	select the additional security features you'd like:
Step 4	**Refine security options**	Biometrics: to be picked from phone biometrics
Step 4	**Refine security options**	Select secondary password: allows you to lock certain pages by adding a password
Step 4	**Refine security options**	one done choosing your preference, click done.
Step 4	**Refine security options**	click ok on the congratulatory message
Step 5	**Home**	This is the place you view article selections as per your preference
Step 5	**Home**	on selecting and article, the article opens in an in APP browser that allows a user to share the article through the different messaging platforms on their phone.
Step 6	**Care**	A user is able to select the hospital near me to view hospitals within their radius.

Step 6	**Care**	A user is also able to search based on speciality, country, region and name
Step 7	**Cover**	A user can add their cover onto the application by: clicking add account
Step 7	**Cover**	The user will go through the **1st Step** to link their account with the provided details
Step 7	**Cover**	If **step one** is unable to link the account the user is sent to step 2
Step 7	**Cover**	In **step 2**: the user is asked to enter their country*, insurance, email is available, phone number, member no, and ID. Mandatory fields are tagged with an asterisk
Step 7	**Cover**	Once an account is linked the member will see their details under my account with the insurance tags at the top.
Step 7	**Cover**	Once a card is linked the user will be able to see:
Step 7	**Cover**	Virtual card- will include the member name, member number, customer name, customer logo and smart logo
Step 7	**Cover**	Initiate visit- this is the code that the member will receive on sms and on device and present it to the hospital.
Step 7	**Cover**	benefits- a member will be able to view their benefits listed.

Smart ACCESS

Step 7	**Cover**	Utilization- a member will be able to see and their utilizations based on hospital and amount spend
Step 7	**Cover**	more option: The member can request for a statement and the member can also grant access to a specific dependants allowing them the right to view other members in the cover, their benefits and initiate hospital visits for them.
Step 8	**Personal**	The member is able to view the data they logged in with
Step 8	**Personal**	The member is able to change their password by clicking on the three vertical dots under my profile.
Step 8	**Personal**	The member is able to view and reset their topics of interests and once selected they should click finish
Step 9	**More**	Member is able to log out
Step 9	**More**	Member is able to see the language setting, but the language is changed before sign in
Step 9	**More**	Change password protection options and biometric options
Step 9	**More**	Activate/deactivate location
Step 9	**More**	view FAQs
Step 9	**More**	view contact us
Step 9	**More**	View about us
Step 9	**More**	One is also able to see the version of the app.

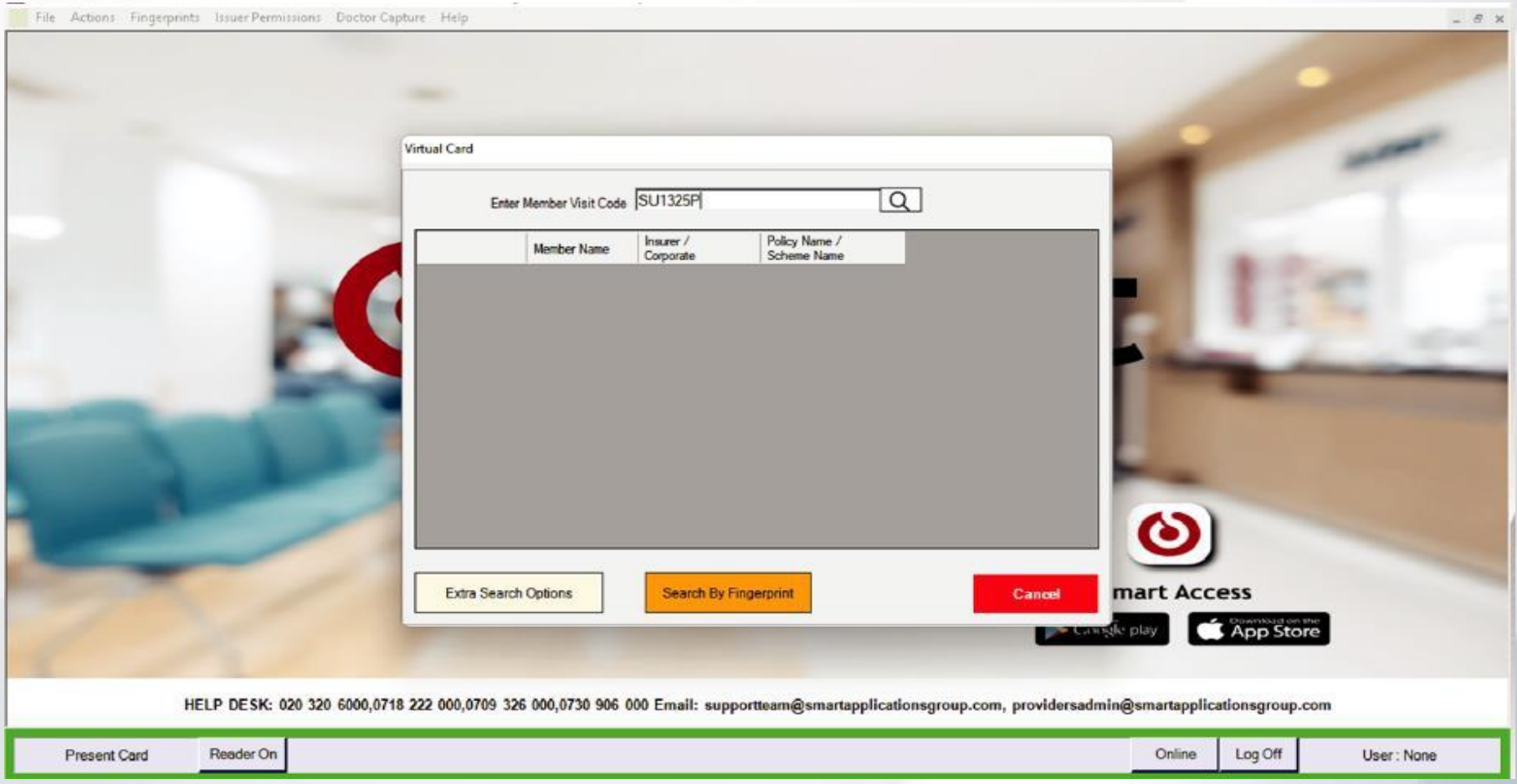
Smart
ACCESS

I. Smartlink for Virtual Access

a. Visit code

To access services using VA, each member will need to initiate the visit code using the Smart VA APP or USSD. This requires on to have installed the App and will also require airtime.

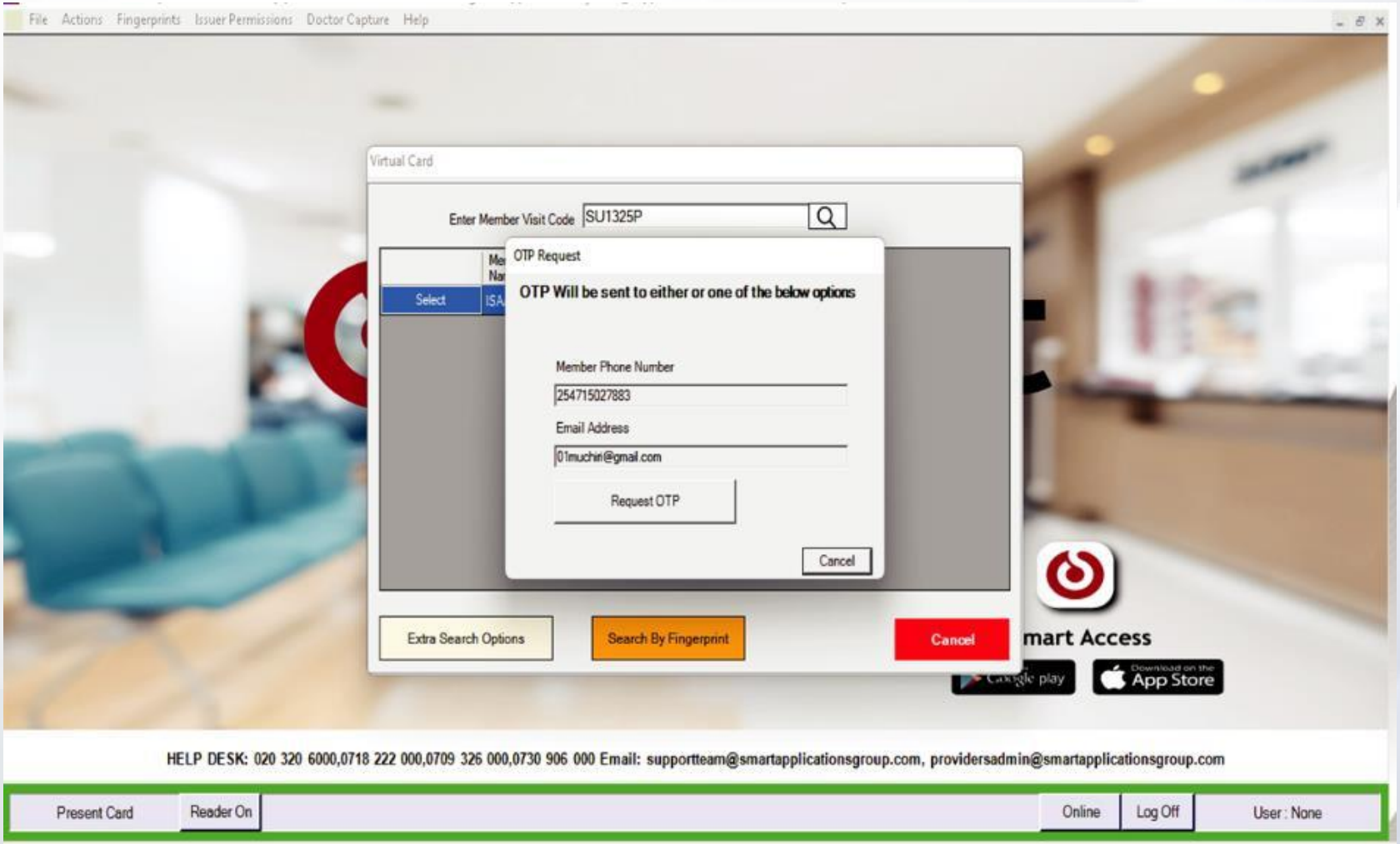
The visit code generate will be used to search for the member on SL virtual access.



b. **OTP**

For first time visits, cashier will initiate OTP using the details displayed from the search i.e. Mobile number & email Address. Member should receive OTP and relay it back to the cashier to proceed with billing.

- OTP will not be required for members who have used their Smart virtual card before.



The above processes will open benefit details for the member's virtual card and billing should proceed as usual.

- OTP might be required where fingerprints cannot be used to authenticate the bill, which will be similar process as cardless.

Smart

Secure, Fast, Access

INTERNATIONAL HOUSE, MAMA NGINA STREET

P.O. BOX: 57776 - 00200, NAIROBI,KENYA

TEL: +254 20 320 6000 +254 730 906 000, +254 709 326 000

WHATSAPP: +254 718 222 000

E-MAIL: INFO@SMARTAPPLICATIONSGROUP.COM

WEBSITE: WWW.SMARTAPPLICATIONSGROUP.COM

OLDMUTUAL

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
Old Mutual Tower, Upper Hill Road, PO Box 43013 - 00100, Nairobi, Kenya
Tel +254 (0) 711 065 100, +254 (20) 2850 000, Email oldmutualgeneralinsurance@oldmutual.co.ke
www.oldmutual.co.ke

14 September 2026

The Chief Executive Officer
National Biosafety Authority
NACOSTI Building, Loresho , Off Waiyaki Way
P.O. Box 28251–00100
Nairobi, Kenya

RE: COMMITMENT

Reference is made to the above subject matter as a requirement in the tender for the provision of insurance services: PROVISION OF MEDICAL INSURANCE COVER FOR STAFF AND BOARD MEMBERS- UNDERWRITERS ONLY Tender No: NBA/753/0001/2026-27

We, Old Mutual General Insurance Kenya Ltd, hereby confirm that we will commit to implement the medical insurance cover benefit.

Yours Faithfully,

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED P.O. Box 43013 - 00100, NAIROBI

P. NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

LEVI NYAMWARO
GENERAL MANAGER DISTRIBUTION

M Sallu* (Chairman), BA Mboche, L Baccouche***, Dr. J. Mwai, S Kasinga, A Waititu, D Kuria (Managing Director)

Australian*** Tanzanian*

ISO 9001 Certified | A Member of the Association of Kenya Insurers (AKI)

Regulated by the Insurance Regulatory Authority

DATED 14TH SEPTEMBER 2026

SPECIAL POWER OF ATTORNEY

Made By

OLD MUTUAL GENERAL INSURANCE COMPANY LIMITED

(The "Principal")

In Favour Of

LEVI NYAMWARO: MANAGER DISTRIBUTION

(The "Attorney")



APPOINTMENT

KNOW ALL MEN WHOM IT MAY CONCERN:

THAT WE, **OLD MUTUAL GENERAL INSURANCE COMPANY LIMITED of** Post Office Box Number 23842-00100 Nairobi, Kenya (hereinafter referred to as the **"Principal"**) hereby NOMINATE AND APPOINT **LEVI NYAMWARO who is the GENERAL MANAGER- DISTRIBUTION** of Post Office Box Number: **43013-00100** Nairobi, as OUR TRUE AND LAWFUL ATTORNEY with authority and in our name and on our behalf (hereinafter referred to as the **"Attorney"**)

1. AUTHORITY

To manage, transact and generally conduct all lawful business, act or activity on our behalf and in our name without any reference to us **AND** without prejudice to the generality of the foregoing to sign, attend and otherwise participate on our behalf and in our name (in so far as our attendance or participation would be requisite) all documents, correspondence, meetings and other activities relating to:

Our participation in Tender **NBA/753/0001/2026-27 For PROVISION OF MEDICAL INSURANCE COVER FOR STAFF AND BOARD MEMBERS- UNDERWRITERS ONLY AT NATIONAL BIO-SAFETY AUTHORITY (**hereinafter referred to as 'the tender').

(a) taking delivery of letters, telegraphic messages, drafts, packages and securities of any kind, from **NATIONAL BIO-SAFETY AUTHORITY** against the necessary receipt and discharge signature.

(b) attending, taking part in or voting at any and all meetings of the bidders of this tender;

(C) attending or taking part in negotiations with the **NATIONAL BIO-SAFETY AUTHORITY** in respect of the tender.

(d) attending or taking part in arbitration, suits, actions and other legal or equitable proceedings in respect of the tender where our interests are concerned;

(e) execution, signing, sealing and delivery of all deeds, contracts, receipts, acknowledgement, notices instruments, documents and letters necessary and proper for effectively doing or causing to be done any or all of the acts relating to our participation in respect of the tender;

2. REVOCABILITY

THAT this Power of Attorney shall be valid for three months from the date of execution herein unless revoked by us in writing but any acts done during that period shall be binding on us without any limit in point of time and shall be revoked by the Principal's insolvency or convenes a meeting of or makes or proposes to make any arrangement or composition with its creditors or has a liquidator, receiver, administrator, manager, trustee or similar officer appointed over any of its assets or is either compulsory or voluntarily wound up.

3. MODE OF OPERATION

The attorney shall write down all those acts he makes pursuant to this Power of Attorney and must execute the documents so written.

4. **RATIFICATION**

The Principal agrees to ratify everything that the Attorney does on the Donor's behalf and to its benefit so far as the same is relates to its participation in the tender and is lawful.

5. **NATURE OF THIS POWER OF ATTORNEY**

This Power of Attorney is a deed and has been executed by the principal as a deed. The power hereby given shall be given the widest interpretation and shall be considered as an express authority to do and perform all such acts and things as the Donor shall deem necessary and expedient to be done for the purposes aforesaid.

6. **GOVERNING LAW**

This Power of Attorney shall be governed by the Laws of the Republic of Kenya.

IN WITNESS whereof we have executed this document under seal at …Nairobi on this…12th day of…DECEMBER…. Two Thousand and Twenty-Five.

In the presence]

NKIROTE NJIRU]

(Name of director)]

In the presence]

NANNETTE MIINGI]

]

(Name of director/**secretary**)]

Before me]

LEVI NYAMWARO

(Appointed Attorney)]

]

NANNETTE W. MIINGI
Certified Public Secretary
I.C.P.S. (K) No: 2320
P. O. Box 58200 - 00200, NAIROBI.
.....
Company Secretary

Appointed person specimen signature

COMMISSIONER FOR OATHS

NKIROTE K. MWORIA
ADVOCATE & COMMISSIONER FOR OATHS
P.O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
.....
NKIROTE K. MWORIA · ADVOCATE,
P. O. Box 61581-00200, NAIROBI

2024-2021 audited financial statements have been attached(Mapped documents)

Below is also a link for the audited financial statements

MERGED FINANCIALS 2024-2021.pdf

Auditors Practicing License

AUDITORS PRACTISING LICENSE

No.	YEAR OF COVER	Full Name of Client	Physical Address	Contact Person (Landline,Mobile no. & Email)	Client Employee Numbers	Client Numbers of Lives	Annual Premium Charged	SERVICES PROVIDED	REFERENCE LETTER
1	2024-2025	KENYA ASSOCIATION OF RETIRED OFFICERS	Transnational Plaza, Mama Ngina Street, 6th floor	Contact Person: HUMAN RESOURCE MANAGER Landline; 0720 830036 Mobile No; 0720 830036 Email; karonairobi2018@gmail.com	1724	2662	419,104,414	MEDICAL INSURANCE	ATTACHED
2	2024-2025	PARLIAMENTARY SERVICE COMMISSION	Parliament Building, Parliament Road	Contact Person: The Clerk, National Assembly Landline; 254 2 2221291 Mobile No; 254 2 2221291 Email; clerk.senate@parliament.go.ke	450	1875	330,259,299	MEDICAL INSURANCE	ATTACHED
3	2017-2024	EAST AFRICA BREWERIES LTD	Garden City Business Park, Block A, 5th Floor	Contact Person: Group Managing Director and CEO Landline;. 0721416259 Mobile No;. 0721416259 Email; alphonce.kuchanja@eabl.com	1100	4411	195,867,932	MEDICAL INSURANCE	ATTACHED
4	2024JAN-DEC	SAMASOURCE KENYA EPZ LIMITED	2nd Floor, Block D3, Sameer Business Park Nairobi Kenya	Contact Person: Chief Executive Officer Landline;020 2092870 Mobile No;020 2092870 Email; ea.enquiries@samasource.org	3415	4849	176,405,853	MEDICAL INSURANCE	ATTACHED
5	2024-2025	KENYA RAILWAYS CORPORATION	Workshops Road Off Haile Selassie Avenue, Nairobi, Kenya	Contact Person: Director General Landline;+254709907000 Mobile No; +254709907000 Email; info@krc.co.ke	2047	6841	159,990,742	MEDICAL INSURANCE	ATTACHED
6	2014-2023	TEACHERS SERVICE COMMISSION	TSC Towers Kilimanjaro Rd, Nairobi	Contact Person: Chief Executive Officer Landline;- 0798 487813 / +254 719 029000/ +254 719 029014 Mobile No;- 0798 487813 / +254 719 029000/ +254 719 029014 Email;Ciiku.Migwi@Minet.co.ke	Over 10,000	Over 45,000	159,488,099	MEDICAL INSURANCE	ATTACHED
7	2015-2022	CFAO MOTORS KENYA LIMITED	CFAO Mobility, Uhuru Highway Nairobi	Contact Person: Chief Executive Officer Landline; 0798 487813 / +254 719 029000/ +254 719 029014 Mobile No; 0798 487813 / +254 719 029000/ +254 719 029014 Email;Ciiku.Migwi@Minet.co.ke	689	2756	149,680,672	MEDICAL INSURANCE	ATTACHED
8	2025-2026	KENYA SHIPYARD	HERUFI HOUSE,TREASURY BUILDINGS, NAIROBI KENYA	info@kenyashipyards.co.ke Phone- +254-700-278-278	128	640	19,880,381	MEDICAL INSURANCE	ATTACHED
9	2025-2026	HUDUMA SECRETARIATE	Address: Lonrho Africa House, Nairobi,Kenya Call: 1919 Whatsapp: 0747 191919 Mail: info@hudumakenya.go.ke Postal: P.O BOX 47716-00100	Address: Lonrho Africa House, Nairobi,Kenya	220	880	18,315,437	MEDICAL INSURANCE	ATTACHED
10	2025-2026	OFFICE OF REGISTRAR OF POLITICAL PARTIES	Lion Place, 1st, 2nd & 4th Floors Karuna Close, Waiyaki Way, Westlands	Phone- 0204022000 email address- info@orpp.or.ke	118	590	31,000,000	MEDICAL INSURANCE	ATTACHED
TOTAL PREMIUM							**1,659,992,829**		

KENYA ASSOCIATION OF RETIRED OFFICERS

KENYA ASSOCIATION OF RETIRED OFFICERS(KARO)
NAIROBI BRANCH

Transnational Plaza
6th Floor,
Mama Ngina Street
P.O. Box 54738 - 00200 Nairobi
Tel: 0745 961 191
0720 830 036

REF: KARO/OPER/6/VOL.II/12
GENERAL MANAGER,
MEDICAL DEPARTMENT
OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
HEAD OFFICE,
OLD MUTUAL TOWER, UPPERHILL ROAD
P.O. BOX 43043-00100
NAIROBI, KENYA

7th June, 2024

Dear Sir/Madam

RE: MEDICAL COVER FOR KARO MEMBERS 2024/2025

Enclosed, please find a list of 500 KARO Members who have paid their premiums for the period 1st July, 2024 to June 30th, 2025,totaling to Kshs. 119,286,241 (One hundred and nineteen million two hundred and eighty six thousand two hundred and forty one) only

Enclosed, find a pay-in-slip Kshs. 119,286,241 (One hundred and nineteen million two hundred and eighty six thousand two hundred and forty one) only

Kindly acknowledge the payment

Yours Sincerely

AHMED HUSSEIN AHMED, MBS, HSC
CHAIRMAN

NB: The list will be sent to you by email.

E-mail: karonairobi2018@gmail.com
website: www.karonairobi.com

CONTRACT AGREEMENT

FOR

PROVISION OF MEDICAL INSURANCE SERVICES

BETWEEN

KENYA ASSOCIATION OF RETIRED OFFICERS

AND

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

This Agreement is made on this 1st day of July 2024

Between:

KENYA ASSOCIATION OF RETIRED OFFICERS of P.O Box . Nairobi and whose registered office is at Transnational Plaza, Mama Ngina Street, 6th floor (hereinafter referred to as **"the Client"** which expression shall where the context so admits include its successors and permitted assigns) of the one part;

and

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED of P.O. Box 43013-00100, Nairobi and whose registered office is at Old Mutual Tower, Upperhill Road, Upperhill hereinafter referred to as **"the Insurer"** which expression shall where the context so admits include its successors and permitted assigns) of the other part.

WHEREAS the insurer has been selected to provide medical insurance services to the Client's members and it has accepted a to a premium of of which is inclusive of all applicable government taxes and other statutory deductions (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. THAT in consideration of the payments to be made by the Client to the Insurer as herein mentioned, the Insurer hereby covenants with the Client to provide its members with medical cover
2. THAT the Client hereby covenants to pay the Insurer in consideration of the provision of the services and, the contract price of (Premium price)
3. THAT all payments shall be made by way of electronic money transfer system.
4. THAT the services listed in this contract shall commence on 1st July 2024
5. **Duration of the Contract**

   This Agreement is for a term of one (1) year for the period commencing on through to , or any other period(s) as may be subsequently agreed by the parties in writing, subject to the termination clause and shall be renewable at the option of and on such terms as may be agreed upon between the parties including payment of the applicable premium.

6. **Designated Representatives**

   The Insurer's Designated Representative shall be the Managing Direct or any other such person as may be subsequently designated in writing by the Insurer, and who shall have authority to act for the Insurer with respect to all matters pertaining to this Agreement.

   The Client's Designated Representatives shall be the Head of the Association or any other such person as may be subsequently designated in writing by the Client and shall have authority to act for the Client with respect to all matters pertaining to this Agreement.

KENYA ASSOCIATION OF RETIRED OFFICERS
NAIROBI BRANCH

28. Notices

Any notices given by one party to the other pursuant to this Contract shall be sent to the other party by post or by E-mail and confirmed in writing to the other party at the address referred to on page 2 of this agreement or such other address as either party may from time to time notify the other party.

A notice shall be effective when delivered or on the notice's effective date, whichever is later.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed for and on behalf of:
KENYA ASSOCIATION OF RETIRED OFFICERS

NAME: Ahmed Hussein Ahmed

DESIGNATION: Chairman

In the presence of: -

SHEILA K. AMANI
ADVOCATE
COMMISSIONER FOR OATHS
P.O. Box 44573 - 00100 NAIROBI

NAME: [illegible]

DESIGNATION: [illegible]

KENYA ASSOCIATION OF RETIRED OFFICERS
NAIROBI BRANCH

Signed for and on behalf of
OLD MUTUAL GENERAL INSURANCE KENYA

NAME: J. Ogalloh

DESIGNATION: M.D

In the presence of: -

NAME: _____

DESIGNATION: _____

PARLIAMENTARY SERVICE COMMISSION

REPUBLIC OF KENYA

Telegraphic Address
'Bunge', Nairobi
Telephone: 2848000
Fax: 2243694
E-mail: clerk.senate@parliament.go.ke
When replying please quote

Parliament of Kenya
Parliament Buildings
P.O. Box 41842-00100
NAIROBI
KENYA

CLIENT/REFERENCE/2024

17th October, 2024

To Whom it may concern

Dear Sir/Madam

RE: REFFERENCE LETTER FOR OLD MUTUAL GENERAL INSURANCE KENYA LTD

This is to confirm that OLD MUTUAL GENERAL INSURANCE KENYA LTD has been our medical insurance underwriter through ZAMARA RISK AND INSURANCE BROKERS from January, 2024 to date.

The medical insurance premium for the current year is Kes 339,410,339.

During this period, OLD MUTUAL GENERAL INSURANCE KENYA LTD has provided medical services to honourable Members of Parliament and their dependants including paying claims and reimbursements as per terms and period agreed in the contract. For this reason, we recommend them to any organization seeking medical insurance services.

Yours faithfully,

MS. JOAN AWINJA
FOR: CLER OF SENATE/SECRETARY
PARLIAMENTARY SERVICE COMMISSION

REPUBLIC OF KENYA

Telegraphic Address
'Bunge', Nairobi
Telephone: 2848000
Fax: 2243694
E-mail: clerk.senate@parliament.go.ke
When replying please quote



Parliament of Kenya
Parliament Buildings
P.O. Box 41842-00100
NAIROBI
KENYA

CLIENT/REFERENCE/2024

17th October, 2024

RE: **CLIENT REFERENCE FORM**

This is to certify that **OLD MUTUAL GENERAL INSURANCE KENYA LIMITED** who is participating in your tender for provision of insurance services has been providing us with similar services.

The Insurance Policy(i.e.) handled are Class of Insurance	**Period of Cover (2 years)**
Medical Insurance	01st January 2024 to 31st December 2025

Performance Evaluation

(The insured to indicate client rating by ticking the appropriate box)

How do you rate the performance of the insurance broker as per the following: -	**Excellent**	**Good**	**Average**	**Poor**
1. Claims handling		✓		
2. Underwriting responsiveness		✓		
3. General customer care		✓		

Declaration

We confirm that the above medical insurance Provider is currently engaged to handle our medical insurance Cover and pays our medical claims in due time. The total annual premium paid is Kshs.339,410,339 million: **425** number of Staff and **1875** number of lives.

Name of authorized signatory.....
Title ....Ag: Director Human Capital & Administrative Services
Signature .....
Date ....17/10/24.....
Official stamp of the insured .....
Telephone contacts ....2848000 (Ext 3808).....

KENYA RAILWAYS

P.O. BOX 30121-00100, Nairobi, Kenya
Tel: 0709-907 000
Cell: 0728-603 581, 0728-603 582
Email: info@krc.co.ke
Website: www.krc.co.ke

KENYA RAILWAYS
right on track

Ref: HRM/5/2

Date: September 4, 2024

TO WHOM IT MAY CONCERN

Dear Sir/Madam

RE: REFERENCE LETTER FOR OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

This is to confirm that Old Mutual General Insurance Company Limited has been our medical insurance underwriter since August 2024 to our staff of more than 2,000 members.

The medical insurance premium for the current insurance period is Kes 179,609,302.

During this period, Old Mutual General Insurance Kenya Limited has provided reliable services to our utmost satisfaction including paying claims and reimbursements in due time. For this reason, we would like to recommend them to any organization seeking medical insurance services.

This is to certify that **Old Mutual General Insurance Kenya Limited** who is participating in your tender for provision of insurance services has been providing us with similar services for the period of:

The Insurance Policy, i.e. Class of Insurance	Period of Cover
Medical Insurance and Group Life	2024-To Date

Performance Evaluation

(The insured to indicate client rating by ticking the appropriate box)

How do you rate the performance of the insurance broker as per the following:	Excellent	Good	Average	Poor
1. Claims handling	✓			
2. Underwriting responsiveness	✓			
3. General customer care	✓			

Declaration

We confirm that the above Medical insurance Provider is currently engaged to handle our Medical insurance Cover and pays our medical claims in due time.

Please do not hesitate to contact the undersigned for any clarity.

Yours Faithfully,



CHRP, Asava Kadima (CHRA)

Ag. GENERAL MANAGER- CORPORATE SERVICES

P.O. BOX 30121-00100, Nairobi, Kenya
Tel: 0709-907 000
Cell: 0728-603 581, 0728-603 582
Email: info@krc.co.ke
Website: www.krc.co.ke

KENYA RAILWAYS
right on track

Our Ref: KR/L/K/5/1448 **Date:** 16th September, 2024

The Managing Director,
Old Mutual General Insurance Kenya Limited,
Old Mutual Tower, Upper Hill Road,
P.O.Box 43013 - 00100,
NAIROBI.

Dear sir,

RE: CONTRACT FOR PROVISION OF STAFF MEDICAL INSURANCE SERVICES.

TENDER NO. KRC/SCM/100/2023-2024

We refer to the above matter.

Kindly find attached the contract duly signed for your further action.

We thank you for your continued support.

Yours faithfully,

V. Mulwa
Principal Legal Officer,
For: Ag. General Manager Legal Services & CS.

DATED THIS 16th DAY OF September 2024

KENYA RAILWAYS CORPORATION

AND

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

CONTRACT AGREEMENT FOR PROVISION OF STAFF MEDICAL INSURANCE SERVICES

DRAWN BY:-
CORPORATION SECRETARY
KENYA RAILWAYS
P.O. BOX 30121 - 00100
NAIROBI
KR/L/K/S/1448

KENYA RAILWAYS

CONTRACT AGREEMENT FOR PROVISION OF STAFF MEDICAL INSURANCE SERVICES

THIS AGREEMENT is made the ...16th... day of September..... **2024** between **KENYA RAILWAYS CORPORATION** of P.O. Box 30121 - 00100, **NAIROBI** (hereinafter called "the Procuring entity" which expression shall where the context so admits include its agents, authorized servants and successors in title) of the one part, and **OLD MUTUAL GENERAL INSURANCE KENYA LIMITED** of P.O. Box 43013, GPO, **NAIROBI** (hereinafter called "the Tenderer" which expression shall where the context so admits include its agents, servants and successors in title) of the other part.

WHEREAS the procuring entity invited bids vide Tender No. **KRC/SCM/100/2023-2024** for the provision of staff medical insurance services.

AND WHEREAS upon evaluation of the submitted bids, the Procuring Entity accepted a tender by the Tenderer for the provision of the aforesaid services.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:-

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the conditions of contract referred to.

2. The following documents shall be deemed to form and shall be read and construed as part of this Agreement, viz;

    (a) Tender documents;
    (b) Procuring entity's Letter of Award dated 31st July, 2024 and;
    (c) Performance Bond.
    (d) Policy document.
    (e) Underwriting summary.

3. The Contract price as agreed between the parties shall be **Kenya Shillings One Hundred and Seventy Nine Million, Six Hundred and Nine Thousand, Three Hundred and Two Shillings only (Kshs. 179,609,302.00)** inclusive of all taxes, per annum.

4. The Tenderer shall provide a Performance Security of equivalent to five (5) per centum of the contract price in form of a Bank Guarantee from a bank registered in Kenya on or before the commencement date.

5. The Contract shall commence on the 29th day of **August, 2024** and shall continue to be in force for a period of **One (1) Year** renewable once based on satisfactory provision of services.

6. The Contract Manager for the procuring entity shall be the General Manager – Corporate Services.

7. In consideration of the payment to be made by the Procuring Entity as specified herein, the Tenderer hereby covenants with the Procuring Entity, throughout the subsistence of this Agreement, to provide the services and to remedy any defects therein and maintain ready for use in conformity in all respects with the provisions of this contract.

8. The Tenderer shall not assign this contract or subcontract any portion thereof without the Procuring Entity's prior written consent.

9. The Procuring Entity hereby covenants to pay the Tenderer, in consideration of satisfactory provision of services, the remedying of defects therein and maintaining ready for use, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

10. This Contract may be terminated by either party by giving thirty (30) days' notice in writing but the Procuring Entity reserves its right to terminate the contract in its discretion without notice on account of substandard/unsatisfactory performance of the services on the part of the Tenderer. Such termination shall not entitle the Tenderer to any liquidated or unliquidated damages and shall be without prejudice to the Procuring Entity's right to pursue any other legal remedies available to it.

22. If for whatever reason both parties fail to agree on the appointment of a single Arbitrator the dispute shall be referred upon application by either party to the Chairman for the time being of the Nairobi Branch of Chartered Institute of Arbitrators of the United Kingdom who shall appoint an Arbitrator.

23. The provisions of the Arbitration Act 1995 or the Act or Acts for the time being in force in Kenya in relation to arbitration shall apply.

24. Save for the Arbitral Award, each Party shall bear its own costs of the Arbitration.

IN WITNESS WHEREOF the parties hereto have caused this Agreement to be executed the day and year first above written.

SIGNED for and on behalf of)
the **PROCURING ENTITY**)
KENYA RAILWAYS)
)
)
)
MANAGING DIRECTOR)

I, V. Mutua, Advocate, do certify that I was present and saw P. Maina (Managing Director) of the Procuring Entity Executing this Agreement.

Signature of Witness: .....
Name: .....
Address: .....
Occupation: .....

SIGNED for and on behalf of the **TENDERER)**

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED)
)
)
In the Presence of:)
)
)
..... JAPHETH OGALLOH -)
DIRECTOR)
)
.....)
DIRECTOR

I ..... Sheila W. Maina ..... Advocate, do certify that I was present and saw 1..... Japheth Ogalloh ..... (Director and 2..... (Director/Secretary) of the Tenderer executing this Agreement.

Signature of Witness: .....
Name: .....
Address: .....
Occupation: .....

DRAWN BY:
CORPORATION SECRETARY,
KENYA RAILWAYS,
P. O. BOX 30121 – 00100
NAIROBI

CHURCH WORLD SERVICE (CWS)



CORPORATE HEALTH COVER

CONTRACT DOCUMENT - CHURCH WORLD SERVICE AND WITNESS CWS

A Warm Welcome to Old Mutual General Insurance Kenya Limited

Thank you for taking out your Comprehensive Health Insurance Cover Policy with us and welcome to Old Mutual General Insurance Kenya Limited.

We are one of the leading insurance and financial services companies in East Africa, with our headquarters in Nairobi and a network of branches spread across Kenya. Regionally, we have presence across five countries in East Africa; Kenya, Uganda, Tanzania, Rwanda and South Sudan.

At Old Mutual General Insurance Kenya Limited, our customers are our inspiration and we seek to build lifelong relationships with you by offering relevant services that enhance your quality of life. We do so in a simple, friendly, efficient and inclusive way, giving you what you want, when and where you want it. In so doing, we are able to serve and empower you, ensuring your peace of mind and financial freedom.

oldmutual.co.ke

INTRODUCTION TO YOUR POLICY

Dear Esteemed Client, Thank you for choosing Old Mutual General Insurance Kenya Limited as your Insurer of choice. Welcome to this Health Insurance policy underwritten by Old Mutual General Insurance Kenya Limited. This is your Policy Document. It serves as evidence of a legally binding contract of insurance between you (the Insured) and us (Old Mutual General Insurance Kenya Limited). Please read it carefully and in case of any queries, contact us or your intermediary within 30 days of receipt.

Yours Faithfully



.....

For Managing Director

Old Mutual General Insurance Kenya Limited

PRIVACY NOTICE

Introduction

Thank you for choosing Old Mutual General Insurance Kenya Limited. Old Mutual General Insurance Kenya Limited ("we", "us" or "our"), as data controller, respects your privacy and is committed to protecting your personal data and the personal data of third parties that you provide to us. This Privacy Notice is a summary of our Privacy Policy and describes how we collect, use, disclose, transfer, store or otherwise process your personal data and tells you about your privacy rights and how the law protects you. For the full version of the Privacy Policy, please visit oldmutual.co.ke or contact us for a copy.

Personal data means any information relating to you as an identified or identifiable natural person. In order for us to provide the services you have requested from us, it is necessary that we collect and process personal data from you.

The Types of Personal Data That We Collect

We may collect, use, store, transfer or otherwise process personal data about you or persons connected to you including identification information such as name and national identity card number or passport number, KRA PIN, nationality, gender, contact information such as email address, telephone number and postal address and information relevant to your insurance policy or relevant to your claim such as your health data.

If we require information about other people connected to you, we may request you to provide such information. If you are providing information about another person, please ensure that they know you are doing so and are content with their information being provided to us. It might be helpful to show them this Privacy Notice and our Privacy Policy and direct them to us if they have any concerns.

How Do We Collect Your Personal Data?

For most part, we will collect personal data directly from you and this may include personal data you provide when you apply for our products or services, make enquiries, register for our products offered through mobile and online platforms, request marketing information to be sent to you, give us feedback or contact us.

In some instances, we may collect and receive your personal data from third parties or publicly available sources including medical professionals and hospitals; directly from an individual or employer (or your employer's service provider) who has a policy with us under which you are insured; directly from an employer which funds a cover that we administer where you are a beneficiary; directly from a person who is making a claim or application to us and they include information about you which is related to that claim or application; insurance brokers or agencies; the Government of Kenya's e-citizen portal, Integrated Population Registration Services platform and other Government platforms; or publicly available sources such as the Companies Registry and the Business Registration Service.

How Do We Use Your Personal Data And What Legal Basis Do We Have For Processing Your Personal Data?

We use your personal data to provide you with our insurance services. In this regard, we rely on the following lawful basis for processing your personal data:

- Performance of contract: Including setting up and administering a contract of insurance by providing you with a quote for the insurance policy, underwriting the risks to be insured or processing any claims that might be submitted under the policy;
- Legal and regulatory obligations: Compliance with our legal and regulatory obligations such as KYC obligations under different statutes including the Proceeds of Crime and Anti-Money Laundering Act (No.9 of 2009) and the Tax Procedures Act (No. 29 of 2015);
- Consent: We will also rely on your consent as a lawful basis for processing your personal data in the instances where we (a) process personal data relating to a child; (b) process sensitive personal data outside Kenya; and (c) provide you with marketing information; and
- Legitimate interests: for our legitimate business interests, including prevention and detection of fraud.

In the event that you fail to provide us with your personal data when requested, we may not be able to perform the contract we have or that we wish to enter into with you. In that case, we may have to cancel a product or service you have with us.

You have the right to withdraw your consent to our processing of your personal data at any time but please note, that your withdrawal will not affect the lawfulness of our processing of your personal data which was based on prior consent before your withdrawal or which is based on other legal basis for processing of your personal data. Please further note we may not be able to provide you with our products and services if you withdraw your consent.

Who Do We Share Your Personal Data With?

In connection with the above purposes, we may share your personal data with third parties located within and outside Kenya such as our affiliates, public authorities or governments when required by law, our third-party service providers who help us manage our products and services including those service providers who maintain our IT and office systems, provide marketing and advertising services, provide application processing, fraud monitoring, call center and/or other customer services. In that connection, we will take adequate steps to protect your personal data including entering into agreements with third party recipients of your personal data (as applicable) governing protection of personal data.

Data Security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. We have also put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

Retention and Storage of Your Personal Data

We will only retain your personal data for as long as may be necessary to fulfil the purpose we collected it for, including for the purposes of satisfying any legal, regulatory, tax, accounting or reporting obligations.

Your Legal Rights

You have the right to:

- be informed of the use to which your personal data is to be put as we have endeavoured to outline in this Privacy Notice and our Privacy Policy;
- request access to your personal data that we hold about you;
- object to the processing of all or part of your personal data;
- request correction of inaccurate, false or misleading data that we hold about you; and
- request deletion of false or misleading data that we hold about you.

Contacting Us

If you have any concerns about the use of your personal data, questions about this Privacy Notice or our Privacy Policy including any requests to exercise your legal rights under the law, please contact us using the details set out below:

Email address:	dataprivacy@oldmutual.co.ke
Postal address:	P.O. Box 43013-00100, Nairobi
Physical address:	Old Mutual Tower
Telephone number:	+254 20 2850000

We will respond to your questions or concerns in a timely manner and in compliance with the relevant laws.

CONTRACT SIGN OFF

THIS POLICY is made this _____day of _____ 2020 between Old Mutual General Insurance Kenya Limited, a limited liability company duly registered in the Republic of Kenya of Post Office Box 43013, 00100 Nairobi (hereinafter referred to as the Company) which expression shall where the context so admits include its successors and/or assigns and _____of Post Office Box_____ (hereinafter referred to as the Insured) which expression shall where the context so admits include his or her personal representatives.

WHEREAS

a. The Company is registered as an Insurance company in Kenya and is engaged in the business of providing, among others, medical insurance cover within the Republic of Kenya;

d. The Insured is desirous of obtaining the medical insurance cover as herein expressly described and has, by the Proposal, applied to the Company for the medical insurance cover contained in this Policy; and

c. The Company is ready and willing to offer the Insured the medical insurance cover set out in this Agreement and the Insured is agreeable to taking the medical insurance cover herein offered subject to the terms and conditions herein set out.

In **WITNESS WHEREOF** this policy has been signed at Nairobi.

For and Behalf of Old Mutual General Insurance Company Kenya Limited

Name: Lydia Ngima

Signature: 

Date: 25/09/2023

Corporate Health Insurance Cover

UNDERWRITING SUMMARY

Insurance Contract

Name	**CHURCH WORLD SERVICE AND WITNESS**
Agency / Broker	**TRUSTMARK INSURANCE BROKERS**
Contract Period	**01/10/2023 – 30/09/2024 (both dates included)**

This document summarises what is covered under this health insurance cover. It shall be read together with the policy document. Details provided herewith clarify the information in the policy document.

Policy Details	
Policy Name (Insured Client)	**CHURCH WORLD SERVICE AND WITNESS**
Policy Number	**KEA1B1/19/PB121/000002**
Postal Address	**P. O. Box 14176, NAIROBI and P.O. Box 71497 Dar es Salaam**
Intermediary (Agent/Broker)	**TRUSTMARK INSURANCE BROKERS**
Period of Insurance	**From: 01/10/2023**
	To: 30/09/2024

1. This Inpatient

#	Cover	Limit	Standalone / Sub-Limit
1)	**Overall Limit**	**Kes 5,000,000**	**Per Person**
2)	**Bed**	En-suite Room up to **Kshs. 30,000**	Sub-limit of Inpatient
3)	**Lodger Fee** for Accompanying Parent/Guardian	Children **18 Years** and below	Sub-limit of Inpatient
4)	**Emergency Evacuation** Within East Africa: Kenya, Uganda, Tanzania, Rwanda and South Sudan.	Air Ambulance & Road Ambulance	Sub-limit of Inpatient
5)	**Acute Illnesses, and Accidents**	Full Inpatient Limit	Sub-limit of Inpatient
6)	Pre-**existing conditions and Chronic** illnesses	Full Inpatient Limit	Sub-limit of Inpatient
7)	**Organ Transplant** (cost of donor or securing the organ is excluded)	Full Inpatient Limit	Sub-limit of Inpatient
8)	**Newly Diagnosed Chronic** illnesses covered up to the full inpatient limit within the first year and revert to the pre-existing sub-limit on renewal	Full Inpatient Limit, Maximum Kes 5,000,000	Sub-limit of Inpatient
9)	**Psychiatric and Psychological** illnesses. This shall include attempted suicide	Full Inpatient Limit	Sub-limit of Inpatient
10)	**Rehab and substance abuse**	Kshs 500,000	Sub-limit of Inpatient
11)	**Post Hospitalization 4 weeks after discharge** (On Reimbursement)	Kes 50,000	Sub-limit of Inpatient
12)	**Congenital** Conditions **Neo-natal and prematurity** conditions. this applies under below conditions; • Child has not been discharged. • If discharged, not more than three (3) days after discharge.	Kes 1,500,000	Sub-limit of Inpatient
13)	**Non - accidental dental in-patient** illnesses.	Kes 500,000	Sub-limit of Inpatient
14)	**Non - accidental Ophthalmic in-patient** illnesses, includes cover for laser treatment.	Full Inpatient Limit	Sub-limit of Inpatient
15)	**Accident Related Dental and Ophthalmic** treatment	Full Inpatient Limit	Sub-limit of Inpatient
16)	**External prosthesis and External medical appliances** Shall be covered based on medical necessity as prescribed by a consultant specialist and subject to approval by Old Mutual. This shall be on pre-authorisation basis.	Kes 100,000	Sub-limit of Inpatient
17)	**Last Expense**	Kes 200,000 Per Person	Standalone
18)	**Passive War /Terrorism** and **Political Violence** treatments	Full Inpatient up to a maximum of 5M	Sub-limit of Inpatient
19)	**Home Nursing (Subject to Pre-authorization) up to 90 days**	Subject to condition sub-limit	Sub-limit of Inpatient
20)	**First Ever Emergency Caesarean** Section, Elective & subsequent Caesarean sections	Kes 300,000	Sub-limit of Inpatient

SERVICE LEVEL AGREEMENT

Meetings	Renewal meeting	2 Months to renewal date
	Review of Scheme performance Health talks Member education Service Meetings	Quarterly /on request
Preauthorization	Issuance of Undertaking letters on admission Issuance Maternity Booking letters Elective admission letters Notification on oversees referral Declined cases notification Hospital visits Help lines	24 Hours 24 hours 24 hours 24 hours Immediate On every admission 24/7 availability
Claims	Settle Reimbursement claims to members	10 working days
	Last expense payments upon submission of full documentation	48 hours
Reports	Member statements Fund Statements Scheme performance reports	Monthly Monthly Quarterly
Medical cards	Issue medical cards to new members and card Replacement	5 working days
Queries	Acknowledge queries on email Update Complaints/disputes	24 hours 24 hours
Policy Docs	Corporate Retail Business Endorsements	7 days Same day 30 days
Premium payment	Corporate Retail Business Fund	upfront Cash and carry 1 month float deposit
Debiting	Corporate	Within 30 days



OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
5TH FLOOR, UAP OLD MUTUAL TOWER, UPPER HILL ROAD, ,
PO BOX - 43013-00100 NAIROBI KENYA
Tel (0)711 065 000
Email

INVOICE/DEBIT NOTE

NAME : CHURCH WORLD SERVICE AND WITNESS
CUSTOMER CONTACT NO. : 0
POLICY CODE : KEA1B1/19/PB121/000001/05
AGENT NAME : TRUST MARK INSURANCE BROKERS LTD
CLASS : HEALTH INSURANCE

INVOICE NO : OMIKE/10/23/INV-1001001
INVOICE DATE : 06 OCT 2023
QUOTATION NO. : OMIKE/10/23/QUT-1000094.3
QUOTATION DATE : 06 OCT 2023
POLICY PERIOD : 01 OCT 2023 TO 30 SEP 2024
TYPE : RENEW
PLAN : CHURCH WORLD SERVICE AND WITNESS

SL#	CATEGORY NAME	CATEGORY MEMBERS	CATEGORY TOTAL	BENEFIT	FAMILY SIZE	NO. OF FAMILY	RACK RATE	TOTAL	NO OF LIVES
1	RSC NRB IP_5M OP_ 170K 2023-2024	1809	190,661,674.00	DENTAL	M+N	1809	7,783.00	14,079,447.00	1809
				IN-PATIENT	M+N	1809	39,823.00	72,039,807.00	1809
				MATERNITY	M+0	270	20,494.00	5,533,380.00	270
				MATERNITY	M+1	122	20,494.00	2,500,268.00	244
				MATERNITY	M+2	111	20,494.00	2,274,834.00	333
				MATERNITY	M+3	121	20,494.00	2,479,774.00	484
				MATERNITY	M+4	71	20,494.00	1,455,074.00	355
				MATERNITY	M+5	17	20,494.00	348,398.00	102
				MATERNITY	M+6	3	20,494.00	61,482.00	21
				OUT-PATIENT	M+N	1809	41,604.00	75,261,636.00	1809
				OPTICAL	M+N	1809	6,262.00	11,327,958.00	1809
				EXCESS OF LOSS	M+N	1809	1,824.00	3,299,616.00	1809
2	RDP NRB IP_5M OP_ 170K 2023-2024	48	4,936,630.00	DENTAL	M+N	48	7,783.00	373,584.00	48
				IN-PATIENT	M+N	48	39,823.00	1,911,504.00	48
				MATERNITY	M+0	1	20,494.00	20,494.00	1
				MATERNITY	M+1	2	20,494.00	40,988.00	4
				MATERNITY	M+2	3	20,494.00	61,482.00	9
				MATERNITY	M+3	2	20,494.00	40,988.00	8
				MATERNITY	M+4	4	20,494.00	81,976.00	20
				MATERNITY	M+5	1	20,494.00	20,494.00	6
				OUT-PATIENT	M+N	48	41,604.00	1,996,992.00	48
				OPTICAL	M+N	48	6,262.00	300,576.00	48
				EXCESS OF LOSS	M+N	48	1,824.00	87,552.00	48
3	RSC RW IP_5M OP_ 170K 2023-2024	56	5,858,456.00	DENTAL	M+N	56	7,783.00	435,848.00	56
				IN-PATIENT	M+N	56	39,823.00	2,230,088.00	56
				MATERNITY	M+0	7	20,494.00	143,458.00	7
				MATERNITY	M+1	2	20,494.00	40,988.00	4
				MATERNITY	M+2	5	20,494.00	102,470.00	15
				MATERNITY	M+3	2	20,494.00	40,988.00	8
				MATERNITY	M+4	3	20,494.00	61,482.00	15
				MATERNITY	M+6	1	20,494.00	20,494.00	7
				OUT-PATIENT	M+N	56	41,604.00	2,329,824.00	56
				OPTICAL	M+N	56	6,262.00	350,672.00	56

EXCESS OF LOSS	M+N	56	1,824.00	102,144.00	56

BASIC PREMIUM:	201,456,760.00
TRAINING LEVY (TL):	380,753.28
POLICY HOLDER COMPENSATION FUND (PHCF):	475,941.60
STAMP DUTY (SD):	0.00
POLICY CHARGE:	0.00
LOADING:	0.00
DISCOUNT:	11,080,121.80
MEMBER LOADING:	0.00
PENALTY CHARGE:	0.00
CARD RATE:	0.00
GROSS AMOUNT:	191,233,333.08
TOTAL PREMIUM:	191,233,333.08 (KES)

(AMOUNT IN WORDS)

ONE HUNDRED NINTY ONE MILLION TWO HUNDRED THIRTY THREE THOUSAND THREE HUNDRED THIRTY THREE AND EIGHT CENTS O

TOTAL **191,233,333.08 (KES)**

ISSUED BY : MR SAMUEL GETUI

AUTHORISED SIGNATURE :



(FOR AND ON BEHALF OF HEALTH BUSINESS)

ISO 9001 CERTIFIED | A MEMBER OF THE ASSOCIATION OF KENYA INSURERS(AKJ)

WITNESS WHEREOF THIS AGREEMENT is executed by the duly authorized signatories of the parties

In the presence of

Lydia Ngima **25/09/2023**

Name & Signature of Witness

Signed by:

NAME: Ken Omami **25/09/2023**

Head-Corporate Retention & Customer Experience Health Business

DESIGNATION

For and on behalf of
Old Mutual General Insurance Kenya Limited

In the presence of

Boniface Khaoira

Name & Signature of Witness

Signed by:

NAME: Hellen Muthoka

DESIGNATION:

For and on behalf of
Trustmark Insurance Brokers

In the presence of

Name & Signature of Witness

Signed by:

NAME: Scott Muttersbaugh

DESIGNATION: RSC Africa Director.

For and on behalf of
Church World Service and Witness and Church World Services Africa

EAST AFRICAN BREWERIES LIMITED

Kenya Breweries Limited | UDV (Kenya) Limited

Subsidiaries of the EABL Group

28th September 2022

To whom it may Concern;

Dear Sir/ Madam,

RE: **REFERENCE LETTER FOR UAP INSURANCE COMPANY LTD.**

This is to confirm that UAP INSURANCE COMPANY LTD has been our medical insurance underwriter since 2014 to our staff of more than 2458

The medical insurance premium for the current insurance period is > Kes. 100m

During this period, UAP INSURANCE COMPANY LTD has provided reliable services to our utmost satisfaction including paying claims and reimbursements in due time. For this reason, we would like to recommend them to any organization seeking medical insurance services.

Do not hesitate to contact the (HR office/ relevant office) for any clarity.

Yours Faithfully,

SIGNATURE

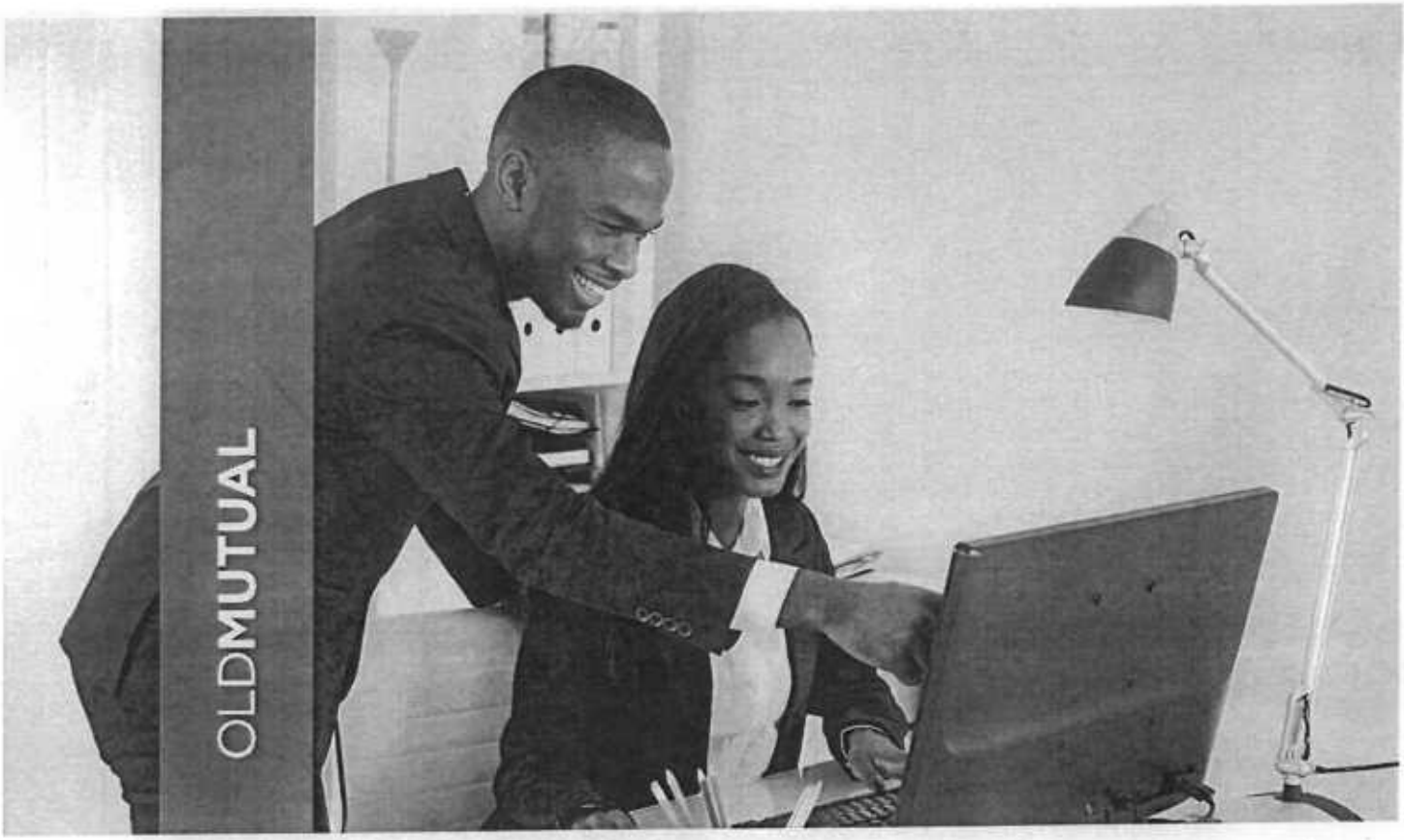
FULL NAME ALPHONCE ILUCHANYA

IN CAPACITY OF OCCUPATIONAL HEALTH SERVICES MANAGER

COMPANY NAME EABL

EAST AFRICAN BREWERIES PLC
P. O. Box 30161 - 00100,
NAIROBI, KENYA
EABL
21 SEP 2022
OCCUPATIONAL HEALTH SERVICES MANAGER

Garden City Business Park, Block A, 5th Floor
P. O. Box 30161 - 00100 Nairobi, Kenya
T: + 254 20 864 4000/856 2701 E: info@eabl.com
www.eabl.com



CORPORATE HEALTH COVER

CONTRACT DOCUMENT - EABL, EAST AFRICA BREWERIES LTD

A Warm Welcome to Old Mutual General Insurance Kenya Limited

Thank you for taking out your Comprehensive Health Insurance Cover Policy with us and welcome to Old Mutual General Insurance Kenya Limited.

We are one of the leading insurance and financial services companies in East Africa, with our headquarters in Nairobi and a network of branches spread across Kenya. Regionally, we have presence across five countries in East Africa; Kenya, Uganda, Tanzania, Rwanda and South Sudan.

At Old Mutual General Insurance Kenya Limited, our customers are our inspiration and we seek to build lifelong relationships with you by offering relevant services that enhance your quality of life. We do so in a simple, friendly, efficient and inclusive way, giving you what you want, when and where you want it. In so doing, we are able to serve and empower you, ensuring your peace of mind and financial freedom.

oldmutual.co.ke

INTRODUCTION TO YOUR POLICY

Dear Esteemed Client, Thank you for choosing Old Mutual General Insurance Kenya Limited as your Insurer of choice. Welcome to this Health Insurance policy underwritten by Old Mutual General Insurance Kenya Limited. This is your Policy Document. It serves as evidence of a legally binding contract of insurance between you (the Insured) and us (Old Mutual General Insurance Kenya Limited). Please read it carefully and in case of any queries, contact us or your intermediary within 30 days of receipt.

Yours Faithfully



.....

For Managing Director

Old Mutual General Insurance Kenya Limited

PRIVACY NOTICE

Introduction

Thank you for choosing Old Mutual General Insurance Kenya Limited. Old Mutual General Insurance Kenya Limited ("we", "us" or "our"), as data controller, respects your privacy and is committed to protecting your personal data and the personal data of third parties that you provide to us. This Privacy Notice is a summary of our Privacy Policy and describes how we collect, use, disclose, transfer, store or otherwise process your personal data and tells you about your privacy rights and how the law protects you. For the full version of the Privacy Policy, please visit oldmutual.co.ke or contact us for a copy.

Personal data means any information relating to you as an identified or identifiable natural person. In order for us to provide the services you have requested from us, it is necessary that we collect and process personal data from you.

The Types of Personal Data That We Collect

We may collect, use, store, transfer or otherwise process personal data about you or persons connected to you including identification information such as name and national identity card number or passport number, KRA PIN, nationality, gender, contact information such as email address, telephone number and postal address and information relevant to your insurance policy or relevant to your claim such as your health data.

If we require information about other people connected to you, we may request you to provide such information. If you are providing information about another person, please ensure that they know you are doing so and are content with their information being provided to us. It might be helpful to show them this Privacy Notice and our Privacy Policy and direct them to us if they have any concerns.

How Do We Collect Your Personal Data?

For most part, we will collect personal data directly from you and this may include personal data you provide when you apply for our products or services, make enquiries, register for our products offered through mobile and online platforms, request marketing information to be sent to you, give us feedback or contact us.

In some instances, we may collect and receive your personal data from third parties or publicly available sources including medical professionals and hospitals; directly from an individual or employer (or your employer's service provider) who has a policy with us under which you are insured; directly from an employer which funds a cover that we administer where you are a beneficiary; directly from a person who is making a claim or application to us and they include information about you which is related to that claim or application; insurance brokers or agencies; the Government of Kenya's e-citizen portal, Integrated Population Registration Services platform and other Government platforms; or publicly available sources such as the Companies Registry and the Business Registration Service.

How Do We Use Your Personal Data And What Legal Basis Do We Have For Processing Your Personal Data?

We use your personal data to provide you with our insurance services. In this regard, we rely on the following lawful basis for processing your personal data:

- Performance of contract: Including setting up and administering a contract of insurance by providing you with a quote for the insurance policy, underwriting the risks to be insured or processing any claims that might be submitted under the policy;
- Legal and regulatory obligations: Compliance with our legal and regulatory obligations such as KYC obligations under different statutes including the Proceeds of Crime and Anti-Money Laundering Act (No.9 of 2009) and the Tax Procedures Act (No. 29 of 2015);
- Consent: We will also rely on your consent as a lawful basis for processing your personal data in the instances where we (a) process personal data relating to a child; (b) process sensitive personal data outside Kenya; and (c) provide you with marketing information; and
- Legitimate interests: for our legitimate business interests, including prevention and detection of fraud.

In the event that you fail to provide us with your personal data when requested, we may not be able to perform the contract we have or that we wish to enter into with you. In that case, we may have to cancel a product or service you have with us.

You have the right to withdraw your consent to our processing of your personal data at any time but please note, that your withdrawal will not affect the lawfulness of our processing of your personal data which was based on prior consent before your withdrawal or which is based on other legal basis for processing of your personal data. Please further note we may not be able to provide you with our products and services if you withdraw your consent.

Who Do We Share Your Personal Data With?

In connection with the above purposes, we may share your personal data with third parties located within and outside Kenya such as our affiliates, public authorities or governments when required by law, our third-party service providers who help us manage our products and services including those service providers who maintain our IT and office systems, provide marketing and advertising services, provide application processing, fraud monitoring, call center and/or other customer services. In that connection, we will take adequate steps to protect your personal data including entering into agreements with third party recipients of your personal data (as applicable) governing protection of personal data.

Data Security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. We have also put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

Retention and Storage of Your Personal Data

We will only retain your personal data for as long as may be necessary to fulfil the purpose we collected it for, including for the purposes of satisfying any legal, regulatory, tax, accounting or reporting obligations.

Your Legal Rights

You have the right to:

- be informed of the use to which your personal data is to be put as we have endeavoured to outline in this Privacy Notice and our Privacy Policy;
- request access to your personal data that we hold about you;
- object to the processing of all or part of your personal data;
- request correction of inaccurate, false or misleading data that we hold about you; and
- request deletion of false or misleading data that we hold about you.

Contacting Us

If you have any concerns about the use of your personal data, questions about this Privacy Notice or our Privacy Policy including any requests to exercise your legal rights under the law, please contact us using the details set out below:

Email address:	dataprivacy@oldmutual.co.ke
Postal address:	P.O. Box 43013-00100, Nairobi
Physical address:	Old Mutual Tower
Telephone number:	+254 20 2850000

We will respond to your questions or concerns in a timely manner and in compliance with the relevant laws.

CONTRACT SIGN OFF

THIS POLICY is made this ___**01st**___day of ____**January**_____**2022** between Old Mutual General Insurance Kenya Limited, a limited liability company duly registered in the Republic of Kenya of Post Office Box 43013, 00100 Nairobi (hereinafter referred to as the Company) which expression shall where the context so admits include its successors and/or assigns and ___ **EAST AFRICA BREWERIES LTD STAFF MEDICAL** ___of Post Office Box_____ **30161-00100, NAIROBI.**_____ (hereinafter referred to as the Insured) which expression shall where the context so admits include his or her personal representatives.

WHEREAS

a. The Company is registered as an Insurance company in Kenya and is engaged in the business of providing, among others, medical insurance cover within the Republic of Kenya;

d. The Insured is desirous of obtaining the medical insurance cover as herein expressly described and has, by the Proposal, applied to the Company for the medical insurance cover contained in this Policy; and

c. The Company is ready and willing to offer the Insured the medical insurance cover set out in this Agreement and the Insured is agreeable to taking the medical insurance cover herein offered subject to the terms and conditions herein set out.

In **WITNESS WHEREOF** this policy has been signed at Nairobi.

For and Behalf of Old Mutual General Insurance Company Kenya Limited

Name: _____**Daisy Rutto**_____

Signature: _____ _____

Date: _____**01/01/2022**_____

Policy Details	
Policy Name (Insured Client)	**EAST AFRICA BREWERIES LTD STAFF MEDICAL**
Policy Number	**EABL/09**
Postal Address	**P.O BOX 30161-00100, NAIROBI.**
Intermediary (Agent/Broker)	**Gras Savoye Kenya Insurance Brokers Limited**
Period of Insurance	**From: 01/01/2022**
	To: 31/12/2022

BENEFITS SUMMARY

Benefit	Inpatient	Excess of Loss	Last Expense	Maternity	Dental	Outpatient	Optical
Limit	1,500,000	5,000,000	200,000	250,000	50,000	500,000	50,000 (Frames capped at 20,000)
Scope	Family	Family	Person	Family	Person	Person	Person
	Insured	Insured	Insured	Funded	Funded	300,000 (Insured)-All Categories except A 200,000 (Insured)-CAT A 200,000 (Funded)	Funded

#	Cover	Limit				Standalone / Sub-Limit
1)	**Overall Limit**	**Kes 1,500,000**				**Per Family**
2)	**Bed**	**Level**	**Bed Limit (Staff)**	**Bed Limit (Dependants)**		Sub-limit of Inpatient
		Level EXE	Ensuite Room, Pavilion, South Wing	Ensuite Room, Pavilion, South Wing		
		Level 1,2,2A,3,1A	Ensuite Room, Pavilion, South Wing	Ensuite Room, Pavilion, South Wing		
		Level 4, 4B,4C,4D	Ensuite Room	Standard Private Room		
		Level 4A	Ensuite Room, pavilion, south wing (only 30 staff)	Standard Private Room		
		Level 5	Standard Private Room	Standard Private Room		
		Level 6 & 7	Standard Private Room	Standard Private Room		
		Level A,B,C,D	Standard Private Room	Standard Private Room		
3)	**Lodger Fee** for Accompanying Parent/Guardian	Children **12 Years** and below and extended up to 18 years for special children				Sub-limit of Inpatient
4)	**Emergency Evacuation** Within East Africa	Air Ambulance & Road Ambulance				Sub-limit of Inpatient
5)	**Acute Illnesses, and Accidents**	Full Inpatient Limit				Sub-limit of Inpatient
6)	Pre-**existing conditions and Chronic** illnesses	Full Inpatient Limit				Sub-limit of Inpatient
7)	**Organ Transplant** (cost of donor or securing the organ is excluded)	up to the sublimit indicated for the conditions necessitating the transplant				Sub-limit of Inpatient
8)	**Newly Diagnosed Chronic** illnesses covered up to the full limit for the first year and	Full Inpatient Limit, Maximum Kes 1,500,000				Sub-limit of Inpatient

Issued by:
Daisy Rutto

Signature: _____ _____ Date : **26.01.2022**

Health Business

NB: The details herein are only a summary of the cover for quick and easy reference. All other terms and conditions are contained in the policy document and or any endorsements thereto.

It is hereby stated and agreed that this summary forms part of the policy document

Fees shall be charged yearly in advance for existing members and monthly for any additional members who joins during currency of the cover and shall be payable within 14 days of receipt of an invoice from the fund administrator.

21. This agreement shall be terminated by any of the following ways: -
    a) **Material breach**: Should either party commit a material breach of this agreement and fail to remedy the breach within 14 (fourteen) days after receiving written notice to do so, then the other party shall be entitled, without prejudice to any other remedy it may have, to cancel the agreement by giving 30 days written notice to that effect to the other party;
    b) **By Notice:** Either by giving 30 days' notice in writing; or
    c) **Lapse of term**: Where the term of the agreement lapses, and the client fails to exercise its right to renewal.

    Provided that upon termination the unutilised funds will be refunded to the client net of outstanding claims, debt and taxes. The client will be liable to pay all treatment bills received after termination of this agreement as per terms stipulated in earlier clause.
22. Any dispute or claim arising out or relating to this Agreement and/or breach thereof shall be determined by a single Arbitrator to be appointed by Agreement between the parties or in default of such an Agreement within Fourteen (14) days of the notification of such dispute by either party to the other, upon application by either party to the Chairman of the Chartered Institute of Arbitrators who shall appoint a single arbitrator to determine the dispute. The Arbitration shall be carried out in accordance with the current provisions of the Arbitration Act or any statutory modifications or enactments thereof. The Arbitration decision shall be final and binding to the parties.

Signed: _____

For OLD MUTUAL Insurance

Name: KEN OMAMI

Kindly peruse through this contract document. If no revision is received within thirty (30) days from issuance of this document, the contract shall be deemed effective and in force for this period of insurance.

SERVICE LEVEL AGREEMENT

Meetings	Renewal meeting Review of Scheme performance Health talks Member education Service Meetings	2 Months to renewal date Quarterly /on request
Preauthorization	Issuance of Undertaking letters on admission Issuance Maternity Booking letters Elective admission letters Notification on oversees referral Declined cases notification Hospital visits Help lines	24 Hours 24 hours 24 hours 24 hours Immediate On every admission 24/7 availability
Claims	Settle Reimbursement claims to members Last expense payments upon submission of full documentation	10 working days 48 hours
Reports	Member statements Fund Statements Scheme performance reports	Monthly Monthly Quarterly
Medical cards	Issue medical cards to new members and card Replacement	5 working days
Queries	Acknowledge queries on email Update Complaints/disputes	24 hours 24 hours
Policy Docs	Corporate Retail Business Endorsements	7 days Same day 30 days
Premium payment	Corporate Retail Business Fund	upfront Cash and carry 1 month float deposit
Debiting	Corporate	Within 30 days



OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
5TH FLOOR, UAP OLD MUTUAL TOWER, UPPER HILL ROAD, ,
PO BOX - 43013-00100 NAIROBI KENYA
Tel (0)711 065 000
Email

INVOICE/DEBIT NOTE

NAME : EAST AFRICA BREWERIES LTD STAFF MEDICAL
CUSTOMER CONTACT NO. : 121212121212
POLICY CODE : EABL/08
AGENT NAME : GRAS SAVOYE KENYA INSURANCE BROKERS

CLASS : HEALTH INSURANCE

INVOICE NO : UAPIN/01/22/INV-1003095
INVOICE DATE : 20 JAN 2022
QUOTATION NO. : UAPIN/01/22/QUT-1000678.4
QUOTATION DATE : 20 JAN 2022
POLICY PERIOD : 01 JAN 2022 TO 31 DEC 2022
TYPE : RENEW
PLAN : EAST AFRICA BREWERIES LTD STAFF MEDICAL
SERVICE TYPE : NOT ASSAIGNED

SL#	CATEGORY NAME	CATEGORY MEMBERS	CATEGORY TOTAL	BENEFIT	FAMILY SIZE	NO. OF FAMILY	RACK RATE	TOTAL	NO OF LIVES
				DENTAL	M+N	47	0.00	0.00	47
				IN-PATIENT	M+0	13	44,976.00	584,688.00	13
				IN-PATIENT	M+1	3	64,425.00	193,275.00	6
				IN-PATIENT	M+2	2	82,902.00	165,804.00	6
				IN-PATIENT	M+3	3	99,676.00	299,028.00	12
				IN-PATIENT	M+4	2	113,048.00	226,096.00	10
				FUNERAL	M+N	47	0.00	0.00	47
				MATERNITY	M+0	13	0.00	0.00	13
				MATERNITY	M+1	3	0.00	0.00	6
				MATERNITY	M+2	2	0.00	0.00	6
				MATERNITY	M+3	3	0.00	0.00	12
1	EABL KISUMU MGT LEVEL 5,6 & 7 [IP 1.5M OP 500K] 2022	47	3,076,699.00	MATERNITY	M+4	2	0.00	0.00	10
				OUT-PATIENT	M+0	13	37,239.00	484,107.00	13
				OUT-PATIENT	M+1	3	69,683.00	209,049.00	6
				OUT-PATIENT	M+2	2	82,722.00	165,444.00	6
				OUT-PATIENT	M+3	3	99,499.00	298,497.00	12
				OUT-PATIENT	M+4	2	113,633.00	227,266.00	10
				OPTICAL	M+N	47	0.00	0.00	47
				EXCESS OF LOSS	M+0	13	9,715.00	126,295.00	13
				EXCESS OF LOSS	M+1	3	9,715.00	29,145.00	6
				EXCESS OF LOSS	M+2	2	9,715.00	19,430.00	6
				EXCESS OF LOSS	M+3	3	9,715.00	29,145.00	12
				EXCESS OF LOSS	M+4	2	9,715.00	19,430.00	10

OUT-PATIENT	M+0	3	26,795.00	80,385.00	3
OUT-PATIENT	M+1	5	48,269.00	241,345.00	10
OUT-PATIENT	M+2	18	55,045.00	990,810.00	54
OUT-PATIENT	M+3	35	64,753.00	2,266,355.00	140
OUT-PATIENT	M+4	39	69,502.00	2,710,578.00	195
OUT-PATIENT	M+5	15	71,744.00	1,076,160.00	90
OUT-PATIENT	M+6	2	72,148.00	144,296.00	14
OPTICAL	M+N	506	0.00	0.00	506
EXCESS OF LOSS	M+0	3	5,119.00	15,357.00	3
EXCESS OF LOSS	M+1	5	5,119.00	25,595.00	10
EXCESS OF LOSS	M+2	18	5,119.00	92,142.00	54
EXCESS OF LOSS	M+3	35	5,119.00	179,165.00	140
EXCESS OF LOSS	M+4	39	5,119.00	199,641.00	195
EXCESS OF LOSS	M+5	15	5,119.00	76,785.00	90
EXCESS OF LOSS	M+6	2	5,119.00	10,238.00	14

BASIC PREMIUM:	133,786,549.00
TRAINING LEVY (TL):	267,573.10
POLICY HOLDER COMPENSATION FUND (PHCF):	334,466.37
STAMP DUTY (SD):	0.00
POLICY CHARGE:	0.00
LOADING:	0.00
DISCOUNT:	0.00
GROSS AMOUNT:	134,388,588.47
CARD RATE:	0.00
FEES TYPE:	PER MEMBER PER YEAR
FEES VALUE:	800.00
VAT ON ADMIN FEES:	318,080.00
EXCISED DUTY ON ADMIN FEES:	397,600.00
COMMISSION:	0.00
FUND AMOUNT:	30,000,000.00
PENALTY CHARGE:	0.00
TOTAL PREMIUM:	167,092,268.47 (KES)
EXCHANGE AMOUNT	**167,092,268.47 (KES)**

ISSUED BY : MS CAROLINE MBABU

AUTHORISED SIGNATURE :



(FOR AND ON BEHALF OF HEALTH BUSINESS)

PRINT

WITNESS WHEREOF THIS AGREEMENT is executed by the duly authorized signatories of the parties

In the presence of

Daisy Ruto 26/01/2022

Name & Signature of Witness

Signed by:

NAME: Ken Omami 26/01/2022

Head-Corporate Retention & Customer Experience Health Business

DESIGNATION

For and on behalf of
Old Mutual General Insurance Kenya Limited

In the presence of

Farhana Manji

Name & Signature of Witness

Signed by:

NAME: Beartice Alukwa

DESIGNATION:

For and on behalf of
Gras Savoye Insurance Brokers

In the presence of

Edna Otieno

Name & Signature of Witness

Signed by:

NAME: Alphones Kuchanja

DESIGNATION: Director, Employee Benefits

For and on behalf of
EAST AFRICA BREWERIES LTD

CFAO MOTORS

formerly Toyota Kenya Limited

28th September 2022

CFAO GROUP COMPANIES
c/o CFAO Motors Kenya Limited
P.O Box 3391-00506
Nairobi, Kenya

To WHOM IT MAY CONCERN,

Dear Sir/ Madam,

RE: REFERENCE LETTER FOR OLD MUTUAL GENERAL INSURANCE KENYA LTD

This is to confirm that OLD MUTUAL GENERAL INSURANCE KENYA LTD has been our medical insurance underwriter since (***2013***) to our staff of more than (***10,000***)

The medical insurance premium for the current insurance period is **>Kes.169.9M**

During this period, OLD MUTUAL has provided reliable services to our utmost satisfaction including paying claims and reimbursements in due time. For this reason, we would like to recommend them to any organization seeking medical insurance services.

Do not hesitate to contact the (HR office/ relevant office) for any clarity.

Yours Faithfully,

Signature: .....

Full Name: ...**William Wambugu** .....

CFAO Motors Kenya Limited

P.O. BOX 3391 -00506
NAIROBI - KENYA

formerly Toyota Kenya Limited

CLIENT REFERENCE FORM

This is to certify that **OLD MUTUAL GENERAL INSURANCE KENYA LTD.** Who is participating in your tender for provision of insurance services has been providing us with similar services for the period of:

The Insurance Policy(i.e.) handled are Class of Insurance	**Period of Cover**
Medical Cover	01/04/2013 upto date

Performance Evaluation

(*The insured to indicate client rating by ticking the appropriate box*)

How do you rate the performance of the insurance broker as per the following:-	**Excellent**	**Good**	**Average**	**Poor**
1. Claims handling	✓			
2. Underwriting responsiveness	✓			
3. General customer care	✓			

Declaration

We confirm that the above Medical insurance Provider is currently engaged to handle our Medical insurance Cover and pays our medical claims in due time. The total annual premium paid is Kshs. **... 169,970,006/-**.....

Period of cover.....**01/04/2022 to 31/03/2023**.....

Name of authorized signatory.....**William Wambugu**.....

Title .....**Human Resources Manager**.....

Signature .....

Date .....28/09/2022.....

Official stamp of the insured .....

Telephone contacts .....**020 696700**.....

cfao MOTORS
P.O. BOX 3391 -00506
NAIROBI - KENYA

SBM BANK

SBM bank

28Th May 2025

TO WHOM IT MAY CONCERN

Dear Sir/ Madam,

RE: REFERENCE LETTER FOR OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

We write to confirm that Old Mutual General Insurance Kenya Limited are our Insurance underwriters for **SBM Bank** Medical Cover for the last 5 (Five) years.

Old Mutual General Insurance Kenya currently manages staff Medical Insurance covers whose total premium is over **Kshs. 126,000,000.**

The core services offered include Insurance advisory, cover placement, claims management, data analytics, gap analysis, policy administration, 24- hour call-center support among other insurance administration services.

Old Mutual Limited have proven to be professional and efficient in carrying out their duties and displaying exemplary levels of service and support.

Accordingly, we have no hesitation in recommending Old Mutual General Insurance Kenya to any organization which would wish to use them as the Medical Insurance underwriter.

Yours Faithfully,

For and on behalf of **SBM Bank (Kenya) Limited.**

Simon Maina
Ag. Director, Human Resources

SBM BANK (KENYA) LIMITED
HUMAN RESOURCES

Andrew Munyao
Chief Finance Officer

ILRI

ILRI
INTERNATIONAL LIVESTOCK RESEARCH INSTITUTE

CGIAR

To whom it may concern

Dear Sir/ Madam,

RE: **REFERENCE LETTER FOR UAP INSURANCE COMPANY LTD.**

This is to confirm that UAP INSURANCE COMPANY LTD has been our medical insurance underwriter since **1st May 2020** to our staff of more than **400 members**

The medical insurance premium for the current insurance period is **Kshs. 90,000,000**

During this period, UAP INSURANCE COMPANY LTD has provided reliable services to our utmost satisfaction including paying claims and reimbursements in due time. For this reason, we would like to recommend them to any organization seeking medical insurance services.

(brief description of company - optional)

Do not hesitate to contact the (HR office/ relevant office) for any clarity.

Yours Faithfully,

SIGNATURE

FULL NAME Solomon Muasa

IN CAPACITY OF P/HOD Manager.

COMPANY NAME ILRI

Company's Official Rubber Stamp

INTERNATIONAL LIVESTOCK RESEARCH INSTITUTE
ILRI
P. O. Box 30709
Nairobi 00100,
Kenya

ILRI
INTERNATIONAL LIVESTOCK RESEARCH INSTITUTE

CGIAR

CLIENT REFERENCE FORM

This is to certify that **UAP INSURACNE COMPANY LTD.** Who is participating in your tender for provision of insurance services has been providing us with similar services for the period of:

The Insurance Policy(i.e.) handled are Class of Insurance	Period of Cover

Performance Evaluation

(The insured to indicate client rating by ticking the appropriate box)

How do you rate the performance of the insurance broker as per the following:-	Excellent	Good	Average	Poor
1. Claims handling	✓			
2. Underwriting responsiveness	✓			
3. General customer care		✓		

Declaration

We confirm that the above Medical insurance Provider is currently engaged to handle our Medical insurance Cover and pays our medical claims in due time. The total annual premium paid is **Kshs.90,000,000**

Period of cover...1st May 2020 to date.....

Name of authorized signatory..Solomon Muasa

Title ..P&OD Manager.....

Signature .....

Date .....22nd April 2021.....

Official stamp of the insured .....

INTERNATIONAL LIVESTOCK RESEARCH INSTITUTE
ILRI
P.O. Box 30709
Nairobi 00100,
Kenya

Telephone contacts ...020 422 3000.....

Patron: Professor Peter C Doherty AC, FAA, FRS
Animal scientist, Nobel Prize Laureate for Physiology or Medicine–1996

Box 30709, Nairobi 00100 Kenya
Phone +254 20 422 3000
Fax +254 20 422 3001
Email ILRI-Kenya@cgiar.org

ilri.org
better lives through livestock

ILRI is a CGIAR research centre

Box 5689, Addis Ababa, Ethiopia
Phone +251 11 617 2000
Fax +251 11 667 6923
Email ILRI-Ethiopia@cgiar.org

ILRI has offices in • East Africa • South Asia • Southeast and East Asia • Southern Africa • West Africa

RTI

RTI INTERNATIONAL

Africa Regional Office

5th Floor, The Westwood • Vale Close, off Ring Road Parklands • PO Box 1181 Village Market
00621 Nairobi (Westlands), Kenya • Telephone +254 20 42 41000 • Fax +254 20 37 49921 • www.rti.org

October 7, 2022

RTI International

Africa Regional Office | The Westwood, Vale Close, Off ring Road, Parklands

P.O Box 1181-00621

Nairobi.

To whom it may concern,

Dear Sir/ Madam,

RE: **REFERENCE LETTER FOR OLD MUTUAL GENERAL INSURANCE KENYA LIMITED.**

This is to confirm that Old Mutual General Insurance Kenya Limited formerly UAP Insurance Company Ltd has been our insurance underwriter since (***March 2010***) to our staff of more than (***500***)

The premium for the current insurance period is **Kes *71,795,600.14/-***

During this period, Old Mutual General Insurance Kenya Limited has provided reliable services to our utmost satisfaction including paying claims and reimbursements in due time. For this reason, we would like to recommend them to any organization seeking insurance services.

Do not hesitate to contact the HR office for any clarity.

Yours Faithfully,

RTI INTERNATIONAL

Arthur Aziz

Regional Human Resources Manager-Africa and Middle East Region

Official Mobile: +254 701484519

RTI International.

RTI INTERNATIONAL

Africa Regional Office

5th Floor, The Westwood • Vale Close, off Ring Road Parklands • PO Box 1181 Village Market
00621 Nairobi (Westlands), Kenya • Telephone +254 20 42 41000 • Fax +254 20 37 49921 • www.rti.org

CLIENT REFERENCE FORM

This is to certify that **Old Mutual General Insurance Kenya Limited.** Who is participating in your tender for provision of insurance services has been providing us with similar services for the period of:

The Insurance Policy(i.e.) handled are Class of Insurance	Period of Cover
Medical Insurance Cover	**March 2010 to 17th May 2023**

Performance Evaluation

(*The insured to indicate client rating by ticking the appropriate box*)

How do you rate the performance of the insurance broker as per the following:-	Excellent	Good	Average	Poor
1. Claims handling	✓			
2. Underwriting responsiveness	✓			
3. General customer care	✓			

Declaration

We confirm that the above insurance Provider is currently engaged to handle our insurance Cover and pays our claims in due time. The total annual premium paid is **Kshs....71,795,600.14/....**

Period of cover....**18/05/20222 to 17/05/2023**.....

Name of authorized signatory.....**Arthur Aziz**.....

Title ... **Regional Human Resources Manager-Africa and Middle East Region**....

Signature ...RTI INTERNATIONAL.....

Date .....**07th October 2022**.....

Official stamp of the insured .....

Telephone contacts .... **+254 701484519**...

KMA

REGISTERED OFFICE
KMA CENTRE, CHYULU RD,
P.O BOX 413 - 00202 (KENYATTA)
NAIROBI.
Email:info@kmasacco.com
Website:www.kmasacco.com

TEL: 020 2675620
CELL: 0722 519037

Kenya Medical Association

REGULATED NON WDT SAVINGS AND CREDIT CO-OPERATIVE SOCIETY LIMITED

15TH FEBRUARY 2022

To whom it may Concern;

Dear Sir/ Madam,

RE: **REFERENCE LETTER FOR UAP INSURANCE COMPANY LTD.**

This is to confirm that UAP INSURANCE COMPANY LTD has been our medical insurance underwriter since **2011** to our staff of more than **Four Hundred and Sixty-Four members.**

The medical insurance premium for the current insurance period is **Kes. 50,000,000.**

During this period, UAP INSURANCE COMPANY LTD has provided reliable services to our utmost satisfaction including paying claims and reimbursements in due time. For this reason, we would like to recommend them to any organization seeking medical insurance services.

(brief description of company - optional)

Do not hesitate to contact the (HR office/ relevant office) for any clarity.

Yours Faithfully,

KENYA MEDICAL ASSOCIATION
REGULATED NON WDT SACCO SOCIETY LTD
P. O. BOX 413 - 00202, NAIROBI
GROUP CHIEF EXECUTIVE OFFICER
SIGN:.....

CPA ANDREW.K. MUTUA

GROUP CHIEF EXECUTIVE OFFICER

REGISTERED OFFICE
KMA CENTRE, CHYULU RD,
P.O BOX 413 - 00202 (KENYATTA)
NAIROBI.
Email:info@kmasacco.com
Website:www.kmasacco.com

TEL: 020 2675620
CELL: 0722 519037

Kenya Medical Association

REGULATED NON WDT SAVINGS AND CREDIT CO-OPERATIVE SOCIETY LIMITED

CLIENT REFERENCE FORM

This is to certify that **UAP INSURANCE COMPANY LTD.** Who is participating in your tender for provision of insurance services has been providing us with similar services for the period of:

The Insurance Policy(i.e.) handled are Class of Insurance	Period of Cover
Medical Insurance	11 Years
Motor Insurance	11Years
Professional Indemnity Insurance	11 Years

Performance Evaluation

(*The insured to indicate client rating by ticking the appropriate box*)

How do you rate the performance of the insurance broker as per the following:-	Excellent	Good	Average	Poor
1. Claims handling	✓			
2. Underwriting responsiveness	✓			
3. General customer care	✓			

Declaration

We confirm that the above Medical insurance Provider is currently engaged to handle our Medical insurance Cover and pays our medical claims in due time. The total annual premium paid is **Kshs. 50,000,000** for a cover period of **1 Year.**

Name of authorized signatory: **CPA ANDREW.K. MUTUA**

GROUP CHIEF EXECUTIVE OFFICER KENYA MEDICAL ASSOCIATION
REGULATED NON WDT SACCO SOCIETY LTD
P. O. BOX 413 - 00202, NAIROBI
GROUP CHIEF EXECUTIVE OFFICER

Signature .....

Date 15/02/22 SIGN: .....

TSC

TEACHERS SERVICE COMMISSION

Telephone: Nairobi 2892000
Email: info@tsc.go.ke
Web: www.tsc.go.ke

When replying please quote
Ref. N°:
TSC/T/014/2019-
2022/152

TSC HOUSE
KILIMANJARO ROAD
UPPER HILL
PRIVATE BAG- 00100
NAIROBI, KENYA

25th October, 2021.

Mr. Sammy Muthui
Managing Director
Minet Kenya Insurance Brokers
P.O. Box 48279 – 00100
NAIROBI.

MINET KENYA INSURANCE BROKERS LTD. RECEIVED 26 OCT 2021 CEO's Office NAIROBI

RENEWAL OF CONTRACT – TEACHERS MEDICAL INSURANCE COVER

The above captioned matter refers.

On behalf of the Commission, I am pleased to inform you that the Contract between the Teachers Service Commission and Minet Kenya Insurance Brokers Limited for the Provision of Teachers Medical Insurance Cover has been renewed for the 3rd Year with effect from 1st November, 2021 to 31st October, 2022 at a contact sum of Kenya Shillings Fourteen Billion, Twenty-Six Million, Two Hundred and Sixty-Two Thousand Five Hundred shillings only (**Kshs.14,026,262,500**) as per the provisions of Clauses 2.2 and 3.0 of the aforementioned contract respectively.

The terms and conditions of this renewal shall be as provided for in the contract executed by parties on 1st November, 2019.

DR NANCY NJERI MACHARIA, CBS
SECRETARY/CHIEF EXECUTIVE

67623

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED (Name)

of **P.O. BOX 43013-00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF THE ORIGINAL.
05-Jan-26
COMMISSIONER OF INSURANCE

Dated the **17th August, 2022**

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. KIPTUM
Commissioner of Insurance

REPUBLIC OF KENYA

BUSINESS REGISTRATION SERVICE
P. O. BOX 30404-00100
NAIROBI

TO
TIMOTHY KIMOSOP
P.O. BOX 43013
00100 - G.P.O NAIROBI

THE COMPANIES ACT, 2015

Records relating to the below company held by the Companies Registry as at **04 September 2026**

COMPANY NAME	OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
TYPE OF COMPANY	PRIVATE LIMITED COMPANY
COMPANY NUMBER	C.17074
NOMINAL SHARE CAPITAL	1,000,000,000.00
NUMBER AND TYPE OF SHARES (VALUE PER SHARE)	ORDINARY: 200000000 (KSH.5.0 EACH)
DATE OF REGISTRATION	1996-01-19
REGISTERED OFFICE	TELEPHONE: +254711065000, EMAIL: OLDMUTUALGENERALINSURANCE@OLDMUTUAL.CO.KE, COUNTY: NAIROBI DISTRICT: STAREHE DISTRICT LOCALITY: CBD STREET:UPPER HILL ROAD, , BUILDING: OLD MUTUAL TOWER
POSTAL ADDRESS	P.O BOX 43013 00100 - G.P.O NAIROBI
ENCUMBRANCES	

Name of Directors and Shareholders of the above company with their particular are as follows

I Certify that this Is a True Copy of the Original
.....
ANNROTE K. NAWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

ANNROTE K. NAWORIA ADVOCATE P.O. Box 61581-00200 NAIROBI FOR OATHS

NAME	DESCRIPTION	ADDRESS	NATIONALITY.	SHARES
UAP HOLDINGS LIMITED	SHAREHOLDER	P.O BOX 43013 - 00100 - G.P.O NAIROBI	KENYA	ORDINARY 199999998
JAINE WAITHERERO KIMEMIA	DIRECTOR	P.O BOX 46964 - 00100 - G.P.O NAIROBI	KENYA	
JOSEPH BARRAGE WANJUI	DIRECTOR SHAREHOLDER	P.O BOX 43013 - 00100 - G.P.O NAIROBI	KENYA	ORDINARY 1
NKIROTE KANANU MWORIA	SECRETARY	P.O BOX 43103 - 00100 - G.P.O NAIROBI	KENYA	
FRANKLIN SIBANDA	DIRECTOR	15 HELLEN STEPHEN STREET,JOHANNESBURG 2001	SOUTH AFRICA	
MICHAEE SALLU	DIRECTOR	PLOT 312, BLOCK C, MBEZI BEACH DAR ES SALAAM 75513 DAR ES SALAAM	TANZANIA	
JAMES NGATIA MUGUIYI	SHAREHOLDER	P.O BOX 43103 - 00100 - G.P.O NAIROBI	KENYA	ORDINARY 1
BETTY ANN WANJIRU WANJUI	DIRECTOR	P.O BOX 46037 - 00100 - G.P.O NAIROBI	KENYA	
ANDREW WAITITU NGUNYA	DIRECTOR	P.O BOX P.O BOX 1905 - 00502 - KAREN	KENYA	
JAPHETH ODIRA OGALLOH	DIRECTOR	P.O BOX 43013 - 00100 - G.P.O NAIROBI	KENYA	
PETROS CHIMANGA	DIRECTOR	FLAT 38, 60 RIVER GARDENS WALK, LONDON SE10 0TY P.O.BOX 43013 - 00100	ZIMBABWE	
WANGECI GATHINJI	DIRECTOR	P.O BOX 17340 - 00100 - G.P.O NAIROBI	KENYA	
			TOTAL	200000000

I Certify that this is a True Copy of the Original
.....
NKIROTE K. MWORIA - ADVOCATE, P.O. Box 61581-00200 NAIROBI

Yours Faithfully,
REGISTRAR OF COMPANIES

REF NO: OSPVT-DWIK8EZY

DISCLAIMER: THIS IS A SYSTEM GENERATED CERTIFICATE AND DOES NOT REQUIRE A SIGNATURE.

NAIROBI CITY COUNTY

City Hall Building,
City Hall Way,
Nairobi, Kenya

P.O. Box 30075-00100
Nairobi, Kenya
info@nairobi.go.ke

UNIFIED BUSINESS PERMIT
TRADE LICENCE

LICENSE NO.: **UBP430486**
VALIDITY: **ANNUAL**

EFFECTIVE DATE: **18 JUL, 2026**
EXPIRY DATE: **20 JUL, 2027**

Nairobi City County grants this Trade License to

BUSINESS NAME: **OLD MUTUAL GENERAL INSURANCE KENYA LIMITED - MAIN OFFICE-UPPER HILL**

Registration details:

Registration No.: -
KRA PIN: **P000609359J**
Postal address: -

Physical address:

Unit: -, Floor: -, OLD MUTUAL TOWERS,
Plot: 209/19560, UPPERHILL ROAD, Kilimani,
Dagoretti North, Nairobi

To engage in the following activities/businesses/occupations:

600 PROFESSIONAL, TECHNICAL AND FINANCIAL SERVICES

Large financial services including Saccos and co-operative societies with over 25 employees

- Direct Life, Health, and Medical Insurance Carriers

Having paid a license fee of **KES. 178,000.00 (ONE HUNDRED SEVENTY EIGHT THOUSAND SHILLINGS ONLY)**

100	SBP	KES. 150,000.00
200	FIRE	KES. 25,000.00
400	PEST CONTROL	KES. 3,000.00

BUSINESS UNDER THIS PERMIT SHALL BE CONDUCTED AT THE ADDRESS AS INDICATED

Date of Issue: **18 Jul, 2026**

By Order of:

I CERTIFY THAT THIS IS A TRUE COPY
OF THE ORIGINAL DOCUMENT
WHICH I HAVE EXAMINED
IRUNGU ROBERT KAMAU
ADVOCATE &
COMMISSIONER FOR OATHS
P. O. Box 35208 – 00200
NAIROBI

NAIROBI CITY COUNTY DIRECTOR T.L.D

DISCLAIMER

Issuance of this permit does not exempt the permit holder from compliance checks, inspections, top-ups or adherence to applicable laws. The Nairobi City County Trade Licensing Act 2019 Section 17(1) gives the Director the powers to suspend or cancel a permit in case of false information or non-compliance with the applicable laws.

POWERED BY Nairobi Pay

UBP430486

E-Verify

Scan this QR Code to verify the authenticity of this document

Alternatively visit nairobiservices.go.ke

NAIROBI CITY COUNTY

City Hall Building,
City Hall Way,
Nairobi, Kenya

P.O. Box 30075-00100
Nairobi, Kenya
info@nairobi.go.ke

TERMS & CONDITIONS

This licence is issued under section 12 of the Act subject to the following terms and conditions: -

1. Compliance with the provisions of the Nairobi City County Trade Licensing Act and any other legislation relevant to the trade.
2. This licence is not transferable.
3. Where a business is carried on in or from more than one premise, the business carried on in or from each premise is deemed to be separated business and as such a separate license is required;
4. The licence holder must notify the Director of any changes in the nature of trade, directorship or ownership of the business, location of business or cessation of trade.
5. The licence is a Nairobi City County Government property and must be displayed in a conspicuous place within the business premises and the licence holder must produce the licence whenever an authorized officer requires him or her.
6. The owner of the business should not sell/display their goods outside their licensed premises.
7. A person who forges or alters a licence without authority commits an offence and shall be liable on conviction to a fine not exceeding Kenya shillings fifty thousand or to imprisonment for a term not exceeding three months, or both.
8. A person who fails or neglects to renew a licence as required and continues to operate the business or trade commits an offence and shall be liable on conviction to a fine not exceeding Kenya shillings fifty thousand or to imprisonment for a term not exceeding three months, or both.
9. Granting of this License does not legitimise any illegal activity including occupation of a county road reserve or any prohibited area.
10. Under this license, it shall be the duty of every occupier, or owner or agent of a house, or other premise to clean or cause to be cleaned ten meters radius around his or her house or other premises or any area otherwise in his or her control
11. The licence holder shall ensure that appropriate safety measures are in place to mitigate fire and other hazards.
12. The licensed business shall only be conducted in full compliance with National and County health and safety laws and regulations.
13. The licensed business shall submit to periodic inspections for compliance with applicable standards, regulations and laws.
14. The licence holder shall comply with any other condition or directive as shall be necessary for purposes of health, hygiene and safety.
15. Subject to compliance to provided signage dimensions, siting & location requirements as per Outdoor Advertising & Signages policy (2015), NCG Advertising Act (2018) & PLUPA (2019).

I CERTIFY THAT THIS IS A TRUE COPY
OF THE ORIGINAL DOCUMENT
WHICH I HAVE EXAMINED
IRUNGU ROBERT KAMAU
ADVOCATE &
COMMISSIONER FOR OATHS
P. O. Box 35208 – 00200
NAIROBI

POWERED BY

Nairobi Pay

KENYA REVENUE AUTHORITY

Tax Compliance Certificate

For General Tax Questions
Contact KRA Call Centre
Tel: +254 (020) 4999 999
Cell: +254(0711)099 999
Email: callcentre@kra.go.ke

www.kra.go.ke

Taxpayer PIN : P000609359J

Certificate Date: 15/10/2025

Name and Address :

Old Mutual General Insurance Kenya Limited
UAP OLD MUTUAL TOWER, NAIROBI CITY, Nairobi West District,
PO Box:43013,
Postal Code:00100

Certificate Number:
KRALTO1522382325

This is to confirm that Old Mutual General Insurance Kenya Limited,
Personal Identification Number P000609359J
has filed relevant tax returns and
paid taxes due as provided by Law.

This Certificate will be valid for twelve (12) months up to 14/10/2026.

I Certify that this is a true copy of the original
.....
JUDY W. GITARI
ADVOCATE & COMMISSIONER FOR OATHS

Caveat This certificate is issued on the basis of information available with the authority as at the certificate date mentioned above. The Authority reserves the right to withdraw the certificate if new evidence materially alters the tax compliance status of the recipient.

Disclaimer : This certificate is system Generated and therefore does not require signature.You may confirm validity of this certificate on the iTax Portal by using the TCC Checker.This certificate confirms your compliance status for a period of five years preceding the date of issue. The certificate may however be with withdrawn on grounds of outstanding debt affecting periods prior to this.

VAT 2

Kenya Revenue Authority

DOMESTIC TAXES DEPARTMENT

Effective Date of Registration (EDR)	*VAT Registration Number*	*PIN*
08/01/2008	0179179E	P000609359J

VAT - Certificate of Registration

Issued to: UAP PROVINCIAL INSURANCE COMPANY LIMITED
Postal Address: P.O. BOX 43013 , 00100 NAIROBI
Physical Address: Road/Street: 1ST NGONG AVENUE, NAIROBI
Building/Plot No.: BISHOP GARDEN
Date of Issue: 10/01/2008 L.W. NJOE

For: COMMISSIONER OF DOMESTIC TAXES

I CERTIFY that this is a
True copy of the Original

NKIROTE K. MWORIA-ADVOCATE
P. O. Box 61581-00200 Nairobi

NKIROTE K. MWORIA
ADVOCATE & COMMISSIONER FOR OATHS
P.O. Box 61581-00200 NAIROBI

KENYA REVENUE AUTHORITY

www.kra.go.ke

PIN Certificate

For General Tax Questions
Contact KRA Call Centre
Tel: +254 (020) 4999 999
Cell: +254(0711)099 999
Email: callcentre@kra.go.ke

Certificate Date : 06/06/2022

Personal Identification Number
P000609359J

This is to certify that taxpayer shown herein has been registered with Revenue Authority

Taxpayer Information

Taxpayer Name	OLD MUTUAL GENERAL INSURANCE KENYA LIMITED
Email Address	UAPINSURANCETAXCOMPLIANCE@UAPOLDMUTUAL.COM

Registered Address

L.R. Number :	**Building :** UAP OLD MUTUAL TOWER
Street/Road : UPPERHILL ROAD	**City/Town :** NAIROBI CITY
County : Nairobi	**District :** Nairobi West District
Tax Area : Nairobi West	**Station :** LTO
P. O. Box : 43013	**Postal Code :** 00100

Tax Obligation(s) Registration Details

Sr. No.	Tax Obligation(s)	Effective From Date	Effective Till Date	Status
1	Income Tax - Withholding	28/10/2021	N.A.	Active
2	VAT on Services Imported	10/09/2021	N.A.	Active
3	Income Tax - Company	08/01/1993	N.A.	Active
4	Income Tax - PAYE	01/01/1995	N.A.	Active
5	Value Added Tax (VAT)	08/01/2008	N.A.	Active

The above PIN must appear on all your tax invoices and correspondences with Revenue Authority. Your accounting end month is December unless a change has been approved by the Commissioner-Domestic Taxes Department. The status of Tax Obligation(s) with 'Dormant' status will automatically change to 'Active' on date mentioned in "Effective Till Date" or any transaction done during the period. This certificate shall remain in force till further updated.

I CERTIFY THAT THIS IS A TRUE COPY
OF THE ORIGINAL DOCUMENT
WHICH I HAVE EXAMINED
UNGU ROBERT KAMAU
ADVOCATE &
MISSIONER FOR OATHS
. Box 35208 – 00200
NA OBI

Disclaimer : This is a system generated certificate and does not require signature.

Form of Tender Security- Demand Bank Guarantee

Beneficiary:
THE CEO,
NATIONAL BIOSAFETY AUTHORITY,
P.O BOX 28251 - 00100,
GPO, KENYA.
Request for Tender No.:NBA/753/0001/2026-27
Date: 15th, September 2026
TENDER GUARANTEE No.: MD2625806381
GUARANTOR:SIDIAN BANK LTD

1. We have been informed that **OLD MUTUAL GENERAL INSURANCE KENYA LIMITED** of **P.O. Box 43013-00100 , GPO KENYA** (Hereinafter called "the Applicant") has submitted or will submit to the Beneficiary its Tender dated **15th, September 2026** (hereinafter called "the Tender") for the execution of **PROVISION OF MEDICAL INSURANCE COVER FOR STAFF AND BOARD MEMBERS- UNDERWRITERS ONLY** under Request for Tenders No**.: NBA/753/0001/2026-27** ("the ITT").

2. Furthermore, we understand that, according to the Beneficiary's Conditions, Tenders must be supported by a Tender guarantee.

3. At the request of the Applicant, **WE SIDIAN BANK LTD** of **P.O. Box 25363 - 00603, Nairobi, Kenya** having our registered office at **K-Rep Centre, Kilimani, Wood Avenue, Nairobi**, **Kenya**, as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of **KES. 326,000 (Kenya Shillings Three Hundred Twenty-six Thousand Only)** upon receipt by us of the Beneficiary's complying demand, supported by the Beneficiary's statement, whether in the demand itself or a separate signed document accompanying or identifying the demand, stating that either the Applicant

a. has withdrawn, its Tender during the period of Tender validity set forth in the Applicant's Letter of Tender ("the Tender Validity Period"), or any extension thereto be provided by the Applicant; or
b. having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension thereto provided by the Applicant,
    i. has failed to sign the contract agreement, or
    ii. has failed to furnish the performance security, in accordance with the Instructions to Tenderers ("ITT") of the Beneficiary's tendering document to Tenderers;

4. This guarantee will expire:

a. if the Applicant is the successful Tenderer, upon our receipt of copies of the Contract agreement signed by the Applicant and the performance security issued to the Beneficiary in relation to such Contract agreement; or
b. if the Applicant is not the successful Tenderer, upon the earlier of:
    i. our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or
    ii. thirty days after the end of the Tender Validity Period.

5. Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before **3rd, May 2027.**

This guarantee is subject to the Uniform Rules for Demand Guarantees (URDG) Revision 2010, ICC Publication No. 758.
Yours faithfully;
For: Sidian Bank Limited,

AUTHORIZED SIGNATORY **AUTHORIZED SIGNATORY**

This document has been digitally produced. To verify please visit https://credible-gateway.sidianbank.co.ke/storage/SAXA33.pdf or scan the above QR Code

67623

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED (Name)

of **P.O. BOX 43013-00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF THE ORIGINAL.
05-Jan-26
COMMISSIONER OF INSURANCE

Dated the **17th August, 2022**

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. KIPTUM
Commissioner of Insurance

67623

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED (Name)

of **P.O. BOX 43013-00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF THE ORIGINAL.
03/01/25
COMMISSIONER OF INSURANCE

Dated the **17th August, 2022**

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. KIPTUM
Commissioner of Insurance

67623

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED (Name)

of **P.O. BOX 43013-00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF THE ORIGINAL
for: [illegible]
06/03/24

Dated the **17th August, 2022**

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. KIPTUM
Commissioner of Insurance

INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY

67623

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED (Name)

of **P.O. BOX 43013-00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON-LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF THE ORIGINAL.
JOHN NJOROGE
COMMISSIONER OF INSURANCE
19/01/2023

Dated the **17th August, 2022**

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. KIPTUM
Commissioner of Insurance

REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY INSURANCE REGULATORY AUTHORITY

I CERTIFY THAT THIS IS A TRUE COPY
OF THE ORIGINAL DOCUMENT
WHICH I HAVE EXAMINED
IRUNGU KAMAU
ADVOCATE &
COMMISSIONER FOR OATHS
P. O. Box 35208 – 00200
NAIROBI

67623

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED (Name)

of **P.O. BOX 43013-00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON-LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF
THE ORIGINAL.
for COMMISSIONER OF INSURANCE
01/11/2022

Dated the **17th August, 2022**

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. KIPTUM
Commissioner of Insurance

2021

NKIROTE K. MWORIA
ADVOCATE & COMMISSIONER FOR OATHS
P.O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of P.O. BOX 43013-00100 (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON-LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF THE ORIGINAL
COMMISSIONER OF INSURANCE

Dated the 18th December, 2017

Date: 4th January, 2021

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. KIRUM
Ag. Commissioner of Insurance

2020

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/REINSURER

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of P.O. BOX 43013-00100 (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF THE ORIGINAL
COMMISSIONER OF INSURANCE

Dated the 18th December, 2017

7/2/2020

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. SIRATUM
Ag. Commissioner of Insurance

NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

2019

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of **P.O. BOX 43013-00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT LINKED AND LINKED INVESTMENT/NON LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

CERTIFIED TRUE COPY OF THE ORIGINAL.
for: COMMISSIONER OF INSURANCE
4/6/19

Dated the **18th December, 2017**

P.O. BOX 43505, 00100
NAIROBI

GODFREY K. KIRTUM
Ag. Commissioner of Insurance

NKIROTE K. MWORIA
ADVOCATE & COMMISSIONER FOR OATHS
P.O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

2018

r.34(2)

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER/~~REINSURER~~

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of P.O. BOX 43013-00100 (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business:-

LONG TERM INSURANCE BUSINESS
~~LIFE ASSURANCES/ANNUITIES/PERSONAL PENSION/UNIT-LINKED AND-LINKED INVESTMENT/NON-LINKED INVESTMENT/GROUP LIFE/GROUP CREDIT/ PERMANENT HEALTH/DEPOSIT ADMINISTRATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE DOMESTIC/FIRE COMMERCIAL/ LIABILITY/MARINE/MOTOR-PRIVATE/MOTOR-COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORK INJURY BENEFITS/MEDICAL/MICRO-INSURANCE MISCELLANEOUS------

Subject to the provisions of the Insurance Act (Cap 487)

Dated the 18th December, 2017

P.O. BOX 43505, 00100
NAIROBI

GODFREY E. KIMTUM
Ag. Commissioner of Insurance

NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

2017

32892

IRA

EXPIRES ON
31st December, 2017

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of **P.O. BOX 43013-00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business---

LIFE BUSINESS
~~LIFE ASSURANCE/ANNUITIES/PENSIONS: (A) PERSONAL PENSION (B) DEPOSIT ADMINISTRATION/GROUP LIFE/GROUP CREDIT/PERMANENT HEALTH/ INVESTMENT: (A) UNIT LINK AND LINKED INVESTMENTS (B) NON-LINKED INVESTMENT~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING / FIRE - DOMESTIC / FIRE - INDUSTRIAL / LIABILITY/MARINE/MOTOR -PRIVATE/ MOTOR - COMMERCIAL/PERSONAL ACCIDENT/THEFT/ WORKMEN'S COMPENSATION/MEDICAL/MICRO INSURANCE MISCELLANEOUS -----

Subject to the provisions of the Insurance Act (Cap 487) and the conditions endorsed hereon, for a period of twelve months ending **31st December, 2017**

CONDITIONS

Dated the **28th October, 2016**

P.O. BOX 43505, 00100
NAIROBI

NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

SAMMY M. MAKOVE
Commissioner of Insurance

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE
P. O. Box 61581-00200, NAIROBI

2016

32727

IRA

EXPIRES ON
31st December, 2016

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of **P.O. BOX 43013 - 00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business---

LONG TERM INSURANCE BUSINESS
~~BOND INVESTMENT/INDUSTRIAL LIFE/ORDINARY LIFE/SUPERANNUATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING / FIRE - DOMESTIC / FIRE - INDUSTRIAL / LIABILITY/MARINE/MOTOR -PRIVATE/ MOTOR - COMMERCIAL/PERSONAL ACCIDENT/THEFT/ WORKMEN'S COMPENSATION/MEDICAL/MICRO INSURANCE MISCELLANEOUS -----

Subject to the provisions of the Insurance Act (Cap 487) and the conditions endorsed hereon, for a period of twelve months ending **31st December, 2016**

CONDITIONS

Dated the **23rd October, 2015**

P.O. BOX 43505, 00100
NAIROBI

SAMMY M. MAKOVE
Commissioner of Insurance

NKIROTE K. MWORIA
ADVOCATE & COMMISSIONER FOR OATHS
P. O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

2015

32565

IRA

EXPIRES ON
31st December, 2015

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of **P.O. BOX 43013 - 00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business---

LONG TERM INSURANCE BUSINESS
~~BOND INVESTMENT/INDUSTRIAL LIFE/ORDINARY LIFE/SUPERANNUATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING / FIRE - DOMESTIC / FIRE - INDUSTRIAL / LIABILITY/MARINE/MOTOR -PRIVATE/ MOTOR - COMMERCIAL/PERSONAL ACCIDENT/THEFT/ WORKMEN'S COMPENSATION/MEDICAL/MICRO INSURANCE MISCELLANEOUS -----

Subject to the provisions of the Insurance Act (Cap 487) and the conditions endorsed hereon, for a period of twelve months ending **31st December, 2015**

CONDITIONS

Dated the **10TH FEBRUARY, 2015**

P.O. BOX 43505, 00100
NAIROBI

SAMMY M. MAKOVE
Commissioner of Insurance

NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

2014

026974

IRA

EXPIRES ON
31 ST December, 2014

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of **P.O. BOX 43013 - 00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business---

LONG TERM INSURANCE BUSINESS
~~BOND INVESTMENT/INDUSTRIAL LIFE/ORDINARY LIFE/SUPERANNUATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING / FIRE - DOMESTIC / FIRE - INDUSTRIAL / LIABILITY/MARINE/MOTOR -PRIVATE/ MOTOR - COMMERCIAL/PERSONAL ACCIDENT/THEFT/ WORKMEN'S COMPENSATION/MEDICAL/MICRO INSURANCE MISCELLANEOUS -----

Subject to the provisions of the Insurance Act (Cap 487) and the conditions endorsed hereon, for a period of twelve months ending **31st December, 2014**

CONDITIONS

Dated the **22ND NOVEMBER, 2013**

P.O. BOX 43505, 00100
NAIROBI

SAMMY M. MAKOVE
Commissioner of Insurance

NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

2013

019934

IRA

EXPIRES ON
31 ST December, 2013

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of **P.O. BOX 43013 - 00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business---

LONG TERM INSURANCE BUSINESS
~~BOND INVESTMENT/INDUSTRIAL LIFE/ORDINARY LIFE/SUPERANNUATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING / FIRE - DOMESTIC / FIRE - INDUSTRIAL / LIABILITY/MARINE/MOTOR -PRIVATE/ MOTOR - COMMERCIAL/PERSONAL ACCIDENT/THEFT/ WORKMEN'S COMPENSATION/MEDICAL/ MISCELLANEOUS -----

Subject to the provisions of the Insurance Act (Cap 487) and the conditions endorsed hereon, for a period of twelve months ending **31st December, 2013**

CONDITIONS

Dated the **26TH NOVEMBER, 2012**

P.O. BOX 43505, 00100
NAIROBI

SAMMY M. MAKOVE
Commissioner of Insurance

NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. BOX 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

2012

016539

IRA

EXPIRES ON
31 ST December, 2012

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER

Registration is granted to

UAP INSURANCE COMPANY LIMITED (Name)

of **P.O. BOX 43013 - 00100** (Address)

NAIROBI

to carry on, in Kenya/outside Kenya, the following classes of insurance business---

LONG TERM INSURANCE BUSINESS
~~BOND INVESTMENT/INDUSTRIAL LIFE/ORDINARY LIFE/SUPERANNUATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING / FIRE - DOMESTIC / FIRE - INDUSTRIAL / LIABILITY/MARINE/MOTOR -PRIVATE/ MOTOR - COMMERCIAL/PERSONAL ACCIDENT/THEFT/ WORKMEN'S COMPENSATION/MEDICAL/ MISCELLANEOUS -----

Subject to the provisions of the Insurance Act (Cap 487) and the conditions endorsed hereon, for a period of twelve months ending **31st December, 2012**

CONDITIONS

Dated the **8TH MARCH, 2012**

P.O. BOX 43505, 00100
NAIROBI

SAMMY M. MAKOVE
Commissioner of Insurance

NKIROTE K. MWORIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

I Certify that this is a True Copy of the Original
NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

REGISTRATION NO.
INS/01/030/01

01 07 30

EXPIRES ON
31st December, 20 07

REPUBLIC OF KENYA

REGISTRATION AS AN INSURER

Registration is granted to:

UAP PROVINCIAL INSURANCE COMPANY LIMITED (*name*)

of P O BOX 43013 - 00100 (*address*)

NAIROBI.

to carry on, in Kenya/outside Kenya, the following classes of insurance business:

LONG/TERM INSURANCE BUSINESS
~~BONDS/INVESTMENT/ANNUITY~~/ORDINARY LIFE/SUPERANNUATION

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE—DOMESTIC/FIRE—COMMERCIAL/
LIABILITY/MARINE/MOTOR—PRIVATE/MOTOR—COMMERCIAL/PERSONAL
ACCIDENT/THEFT/WORKMEN'S COMPENSATION/MISCELLANEOUS

subject to the provisions of the Insurance Act, 1984 and the conditions endorsed hereon, for a period of twelve months ending 31st December, 20 07

CONDITIONS

NONE

Dated the 6TH MARCH 2007

P.O. Box 43505
NAIROBI

SAMMY M MAKOVE
Commissioner of Insurance

GPK 5840—3m—7/99

01 09 03

IRA
INSURANCE REGULATORY AUTHORITY

REGISTRATION No.
IRA/01/030/01

EXPIRES ON
31st December, 20..09..

REGISTRATION AS AN INSURER

Registration is granted to : UAP PROVINCIAL INSURANCE COMPANY LIMITED .....(Name)

of..... PO BOX 43013 - 00100 ..... (Address)

..... NAIROBI .....

To carry on, in Kenya / Outside Kenya, the following classes of insurance business :

LONG / TERM INSURANCE BUSINESS
~~BONDED INVESTMENT/INDUSTRIAL LIFE~~/ORDINARY LIFE/SUPERANNUATION

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE - DOMESTIC/FIRE - COMMERCIAL/ LIABILITY/MARINE/MOTOR - PRIVATE/MOTOR - COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORKMEN'S COMPENSATION/MISCELLANEOUS .....

.....

Subject to the provisions of the Insurance Act, 1984 and the conditions endorsed hereon, for a period of twelve months ending 31st December, 20 09 .....

CONDITIONS

NONE

Dated the 27TH JANUARY, 2009

P.O. Box 43505, 00100
NAIROBI

SAMMY M MAKOVE
For : Insurance Regulatory Authority

01 10 15

IRA
INSURANCE REGULATORY AUTHORITY

REGISTRATION No.
IRA/01/030/01

EXPIRES ON
31st December, 2010...

REGISTRATION AS AN INSURER

Registration is granted to :
UAP INSURANCE COMPANY LIMITED .....(Name)

of..... PO BOX 43013 - 00100 ..... (Address)

NAIROBI .....

To carry on, in Kenya / Outside Kenya, the following classes of insurance business :

~~LONG TERM INSURANCE BUSINESS~~
~~BOND INVESTMENT INDUSTRIAL LIFE ORDINARY LIFE SUPERANNUATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/FIRE - DOMESTIC/FIRE - COMMERCIAL/ LIABILITY/MARINE/MOTOR - PRIVATE/MOTOR - COMMERCIAL/PERSONAL ACCIDENT/THEFT/WORKMEN'S COMPENSATION/MISCELLANEOUS .....

.....

Subject to the provisions of the Insurance Act, 1984 and the conditions endorsed hereon, for a period of twelve months ending 31st December, 2010.....

CONDITIONS

Dated the 27TH JANUARY, 2010

P.O. Box 43505, 00100
NAIROBI

SAMMY M MAKOVE
For : Insurance Regulatory Authority

01 11 33

IRA
INSURANCE REGULATORY
AUTHORITY

EXPIRES ON
31ST December, 2011

REGISTRATION NO.
IRA/01/030/01

REGISTRATION AS AN INSURER

Registration is granted to:
UAP INSURANCE COMPANY LIMITED (Name)

of P.O. BOX 43013-00100 (Address)

NAIROBI.

To carry on, in Kenya, the following classes of insurance business:

~~LONG TERM INSURANCE BUSINESS~~
~~BOND INVESTMENT/INDUSTRIAL LIFE/ORDINARY LIFE/SUPERANNUATION~~

GENERAL INSURANCE BUSINESS
AVIATION/ENGINEERING/ FIRE – DOMESTIC/ FIRE – INDUSTRIAL/
LIABILITY/MARINE/MOTOR – PRIVATE/MOTOR - COMMERCIAL/PERSONAL
ACCIDENT/THEFT/WORKMEN'S COMPENSATION/MEDICAL/
MISCELLANEOUS

Subject to the provisions of the Insurance Act,1984 and the conditions endorsed hereon, for a period of twelve months ending 31st December,2011

CONDITIONS

Dated the 11TH JANUARY 2011

P.O BOX 43505, 00100
NAIROBI

SAMMY M. MAKOVE
For: Insurance Regulatory
Authority

Certificate of Membership

The Association of Kenya Insurers

P.O. Box 45338, 00100 GPO, Nairobi Kenya

No. A.K.I M10336

Expires on
31st December 2026

This is to certify that

Old Mutual General Insurance Kenya Limited.

is a member of the Association

Issued this 1st *day of* Jan 2026

Signed

Chairman

Secretary / Executive Director

AKI
ASSOCIATION OF KENYA INSURERS

Association Of Kenya Insurers
Certified True Copy Of The Original
Date: 14.01.2026
Signature:

Digitally signed by *dmvic.com Date: 07.01.2026 09:27 EAT

CFN/IRA/00/001/03
17th July, 2018

CIRCULAR NO. IC & RE – 01/2018

To: Insurance & Reinsurance Companies

RE: CONTINUOUS MONITORING OF INSURERS' RISK PROFILE

The Insurance (Amendment) Act, 2017, changed the licensing regime for insurers with effect from 7th July 2017. As a result, insurers are no longer required to renew their registration annually as previously required under Section 188 of the Insurance Act.

The Authority has developed a framework for continuous monitoring of insurers which requires insurers to furnish the Authority with information from time to time.

Consequently, pursuant to the provisions of Section 7 of the Insurance Act, all insurers are required submit the following to the Authority latest by **30th September 2018:**

1. An updated corporate profile. The '**Corporate Profile Return**' can be downloaded from the IRA ERS Portal under the "Documents tab" and uploaded on the IRA ERS submission Portal https://insurersportal.ira.go.ke/IRAERSPortal/. Please note that the template used will be similar to the 'Renewal of Registration' template previously used during licensing.

2. An Investment policy as provided for under Section 50(2) of the Insurance Act as amended in 2015 and the Investment Guidelines issued by the Authority on 3rd April 2017. Please note that the policy should be

submitted under item No. 7 in the Applicants Attachments section in the Corporate Profile Return together with the certificate from the Central Bank of Kenya.

3. Current and future premium rates for Annuities, Group Life and Group Credit insurance business. Please note that the rates should be submitted under item No. 4 in the Applicants Attachments section in the Corporate Profile Return together with the Actuary's Certificate.

Lastly, in line with the Authority's objective of protecting the interest of policyholders and insurance beneficiaries as provided for under Section 3A(2) of the Insurance Act, all insurers are required to incorporate the phrase "**Regulated by the Insurance Regulatory Authority**" in all their stationeries and advertising materials. This requirement should be implemented with immediate effect.

Yours faithfully,

GODFREY K. KIPTUM
Ag. COMMISSIONER OF INSURANCE & CHIEF EXECUTIVE OFFICER

No. C. 17074

CERTIFICATE OF CHANGE OF NAME

I hereby Certify, that–

UAP PROVINCIAL INSURANCE COMPANY LIMITED .....

having, with the sanction of a **Special Resolution** of the said Company, and with the approval of the REGISTRAR OF COMPANIES, changed its name, is now called *UAP INSURANCE COMPANY LIMITED ....*

and I have entered such new name on the Register accordingly.

Given under my hand at Nairobi this *TWENTY FOURTH* day of *DECEMBER* Two Thousand. *AND EIGHT.*

CERTIFIED AS TRUE COPY

NKIROTE K. MWOBIA ADVOCATE & COMMISSIONER FOR OATHS P.O. Box 61581-00200 NAIROBI

Dy. Registrar of Companies

GPK 6115—3m—9/99—(F9)

No. C. 17074

CERTIFICATE OF CHANGE OF NAME

I hereby Certify, that—

PROVINCIAL INSURANCE COMPANY OF EAST AFRICA LIMITED.....

having, with the sanction of a **Special Resolution** of the said Company, and with the approval of the REGISTRAR OF COMPANIES, changed its name, is now called UAP PROVINCIAL INSURANCE COMPANY LIMITED

and I have entered such new name on the Register accordingly.

Given under my hand at Nairobi this NINETEENTH day of JANUARY One Thousand Nine Hundred and NINETY SIX

CERTIFIED AS TRUE COPY

NKIROTE K. MWORIA
P.O. Box 67581-00200 NAIROBI
ADVOCATE & COMMISSIONER FOR OATHS

Snr. Asst Registrar of Companies

GPK 5726—6m—5/91—(F9)

DUPLICATE FOR THE FILE

No. C. 17074

CERTIFICATE OF INCORPORATION

I hereby Certify, that—

PROVINCIAL INSURANCE COMPANY OF EAST AFRICA LIMITED

Is this day Incorporated under the Companies Act (Cap. 486) and that the Company is LIMITED.

Given under my hand at Nairobi this NINTH day

of FEBRUARY One Thousand Nine Hundred and SEVENTY EIGHT

Asst. Registr of Companies

GPK 1049—5m—6/77—(F9)

NKIROTE K. MWOBIA
ADVOCATE & COMMISSIONER FOR OATHS
P.O. Box 61581-00200 NAIROBI

CERTIFIED AS TRUE COPY

REPUBLIC OF KENYA

Company Reg No. **C.17074**

Application ID. **CN-MMS76R**

CERTIFICATE OF CHANGE OF NAME

I hereby **CERTIFY,** that-

UAP INSURANCE COMPANY LIMITED

having, with the sanction of the SPECIAL RESOLUTION of the said Company, and with the approval of the REGISTRAR OF COMPANIES, changed its name, and is now called:-

OLD MUTUAL GENERAL INSURANCE KENYA LIMITED

and I have entered such new name in the Register accordingly.

Given under my hand at Nairobi this **13 May 2022**

.....

Registrar Of Companies

This is a system generated certificate. To validate this document send the word **BRS** to **21546**

I Certify that this is a True Copy of the Original

.....

NKIROTE K. MWORIA - ADVOCATE,
P. O. Box 61581-00200, NAIROBI

SELF-DECLARATION FORMS

FORM SD1 & SD2

SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015 (SD1)

AND

SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE (SD2

I, **LEVI NYAMWARO**., of Post **Office Box…43013 00100…….. NAIROBI** ..... being a resident of ……**NAIROBI**……. in the Republic of **KENYA**..... do hereby make a statement as follows: -

1. THAT I am the **GENERAL MANAGER DISTRIBUTION** of **OLD MUTUAL GENERAL INSURANCE KENYA LTD** who is a Bidder in respect of **Tender No.** NBA/753/0001/2026-27 for PROVISION OF MEDICAL INSURANCE COVER FOR STAFF AND BOARD MEMBERS-UNDERWRITERS ONLY for NATIONAL BIO-SAFETY AUTHORITY and duly authorized and competent to make this statement.

2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred from participating in procurement proceeding under Part IV of the Act.

3. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/or agents NATIONAL BIO-SAFETY AUTHORITY which is the procuring entity.

4. THAT the aforesaid Bidder, its servants and/or agents /subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of NATIONAL BIO-SAFETY AUTHORITY.

5. THAT the aforesaid Bidder will not engage/has not engaged in any corrosive practice with other bidders participating in the subject tender.

6. THAT what is deponed to herein above is true to the best of my knowledge, information and belief.

…GM-DISTRIBUTION……..…. **7th September 2026…**

(Title) **(Signature)** **(Date)**