# COUNTY GOVERNMENT OF MOMBASA

## DEPARTMENT OF HEALTH SERVICES.

## PROVISION OF COMPREHENSIVE CLEANING SERVICES FOR COUNTY HEALTH FACILITIES

## PERIOD OF THREE (3) YEARS

## RESERVED FOR YOUTH, WOMEN AND PWD

## TENDER NO. CGTRH/T/012/2026/27-2028/29

**Date of Tender Closing/Opening: 2nd December 2026**

**Time: 1000 hours East African Time**

COAST GENERAL TEACHING AND REFERRAL HOSPITAL
P.O BOX 90231 - 80100
MOMBASA,
KENYA
Tel: +254722207868 / 0733977018
Email: ceocgtrh@yahoo.com or cgtrh.procurement@gmail.com

**TABLE OF CONTENTS**

**TENDER DOCUMENT** ..... Error! Bookmark not defined.
TABLE OF CONTENTS ..... 2
INVITATION TO TENDER ..... 5
PART 1 - TENDERING PROCEDURES ..... 7
SECTION I -INSTRUCTIONS TO TENDERERS ..... 8
A. General ..... 8
1. Scope of Tender ..... 8
2. Throughout this tendering document: ..... 8
3. Fraud and Corruption ..... 8
4. Eligible Tenderers ..... 10
5. Qualification of the Tenderer ..... 12
B. Contents of Tendering Document ..... 12
6. Sections of Tendering Document ..... 12
7. Site Visit ..... 12
8. Pre-Tender Meeting ..... 12
9. Clarification of Tender Documents ..... 13
10. Amendment of Tender Documents ..... 13
C. Preparation of Tenders ..... 13
11. Cost of Tendering ..... 13
12. Language of Tender ..... 13
13. Documents Comprising the Tender ..... 14
14. Form of Tender and Activity Schedule ..... 14
15. Alternative Tenders ..... 14
16. Tender Prices and Discounts ..... 15
17. Currencies of Tender and Payment ..... 15
18. Documents Establishing Conformity of Services ..... 15
19. Documents Establishing the Eligibility and Qualifications of the Tenderer ..... 16
20. Period of Validity of Tenders ..... 17
21. Tender Security ..... 17
22. Format and Signing of Tender ..... 18
D. Submission and Opening of Tenders ..... 18
23. Sealing and Marking of Tenders ..... 18
24. Deadline for Submission of Tenders ..... 19
25. Late Tenders ..... 19
26. Withdrawal, Substitution and Modification of Tenders ..... 19
27. Tender Opening ..... 19
E. Evaluation and Comparison of Tenders ..... 20
28. Confidentiality ..... 20
29. Clarification of Tenders ..... 21
30. Deviations, Reservations, and Omissions ..... 21
31. Determination of Responsiveness ..... 21
32. Arithmetical Errors ..... 22
33. Conversion to Single Currency ..... 22
34. Margin of Preference and Reservations ..... 22
35. Evaluation of Tenders ..... 22
36. Comparison of Tenders ..... 23
37. Abnormally Low Tenders and Abnormally High Tenders ..... 23
38. Unbalanced and/or Front-Loaded Tenders ..... 24
39. Qualification of the Tenderer ..... 24
40. Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders ..... 24
F. Award of Contract ..... 25
41. Award Criteria ..... 25
42. Notice of Intention to enter in to a Contract ..... 25
43. Stand still Period ..... 25
44. Debriefing by the Procuring Entity ..... 25
45. Letter of Award ..... 25
46. Signing of Contract ..... 25
47. Performance Security ..... 26

48. Publication of Procurement Contract ..... 26
49. Adjudicator ..... 26
50. Procurement Related Complaints and Administrative Review ..... 26
SECTION II - TENDER DATA SHEET (TDS) ..... 27
SECTION III – EVALUATION AND QUALIFICATION CRITERIA ..... 30
1. General Provisions ..... 30
2. Preliminary examination for Determination of Responsiveness ..... 30
3. Tender Evaluation (ITT 35) ..... 33
4. Multiple Contracts ..... 33
5. Alternative Tenders (ITT 15.1) ..... 34
6. MARGIN OF PREFERENCE ..... 34
7. Post qualification and Contract Award (ITT 39), more specifically, ..... 34
SECTION IV - TENDERING FORMS ..... 35
1. FORM OF TENDER – (MANDATORY) ..... 35
i). TENDERER'S ELIGIBILITY - CONFIDENTIAL BUSINESS QUESTIONNAIRE - (MANDATORY) ..... 38
ii). CERTIFICATE OF INDEPENDENT TENDER DETERMINATION - (MANDATORY) ..... 41
iii). SELF-DECLARATION FORMS - (MANDATORY) ..... 43
iv). SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE - (MANDATORY) ..... 44
v). DECLARATION AND COMMITMENT TO THE CODE OF ETHICS - (MANDATORY) ..... 45
vi). APPENDIX 1- FRAUD AND CORRUPTION ..... 46
2. TENDERER INFORMATION FORM - (MANDATORY) ..... 49
OTHER FORMS ..... 50
3. TENDERER'S JV MEMBERS INFORMATION FORM – (NOT APPLICABLE) ..... 50
4. FORM OF TENDER SECURITY-[Option 1–Demand Bank Guarantee] ..... 51
5. FORMAT OF TENDER SECURITY [Option 2–Insurance Guarantee] ..... 52
6. TENDER-SECURING DECLARATION FORM – (NOT APPLICABLE) ..... 53
QUALIFICATION FORMS ..... 54
7. FOREIGN TENDERERS 40% RULE – (NOT APPLICABLE) ..... 54
8. FORM EQU: EQUIPMENT ..... 55
9. FORM PER - 1 – (MANDATORY) ..... 56
10. FORM PER-2: - (MANDATORY) ..... 58
11. DECLARATION – (MANDATORY) ..... 59
TENDERERS QUALIFICATION WITHOUT PRE-QUALIFICATION – (MANDATORY) ..... 60
12. FORM ELI -1.1 Tenderer Information Form ..... 60
13. FORM ELI -1.2 – (NOT APPLICABLE) ..... 61
14. FORM CON –2 – (MANDATORY) ..... 62
15. FORM FIN – 3.1 – (MANDATORY) ..... 65
16. FORM FIN – 3.2 – (NOT APPLICABLE) ..... 66
17. FORM FIN–3.3: ..... 66
18. FORMFIN–3.4: -(MANDATORY) ..... 67
19. FORM EXP-4.1 – (NOT APPLICABLE) ..... 68
20. FORM EXP -4.2(a) – (NOT APPLICABLE) ..... 69
21. FORMEXP-4.2(b) – (NOT APPLICABLE) ..... 70
SCHEDULE FORMS ..... 72
1. The Specifications and Priced Activity Schedules – (MANDATORY) ..... 72
2. Method Statement ..... 89
3. Work Plan ..... 89
4. Other Time Schedule ..... 89
CONTRACT FORMS ..... 89
1. NOTIFICATION OF INTENTION TO AWARD ..... 89
2. REQUEST FOR REVIEW ..... 92
3. LETTER OF AWARD ..... 93
4. FORM OF CONTRACT *[Form head paper of the Procuring Entity]* LUMP SUM REMUNERATION ..... 94
5. FORM OF TENDER SECURITY (Bank Guarantee) *[The bank shall fill in this Bank Guarantee Form in accordance with the instructions indicated.] [Guarantor Form head or SWIFT identifier code]* ..... 96
6. FORM OF TENDER SECURITY (TENDER BOND) *[The Surety shall fill in this Tender Bond Form in accordance with the instructions indicated.]* BOND NO. ..... 97
7. FORM OF TENDER-SECURING DECLARATION ..... 98
PART II – PROCURING ENTITY'S REQUIREMENTS ..... **Error! Bookmark not defined.**

SECTION V - ACTIVITY SCHEDULE.....**Error! Bookmark not defined.**
**xi. Equipment** .....**Error! Bookmark not defined.**

**3.0 EXPECTED OUTCOME.....** Error! Bookmark not defined.
PART III – CONDITIONS OF CONTRACT AND CONTRACT FORMS .....115
SECTION VI - GENERAL CONDITIONS OF CONTRACT.....116
A. General Provisions .....116
1. Definitions .....116
2. Commencement, Completion, Modification, and Termination of Contract.....117
3. Obligations of the Service Provider .....120
4. Service Provider's Personnel.....122
5. Obligations of the Procuring Entity .....122
6. Payments to the Service Provider .....123
7. Quality Control.....124
8. Settlement of Disputes.....125
9. The Adjudicator.....128
SECTION VII - SPECIAL CONDITIONS OF CONTRACT .....129
APPENDICES.....133
SECTION VIII - CONTRACT FORMS.....134
FORM NO. 1 - PERFORMANCE SECURITY – (Unconditional Demand Bank Guarantee) .....134
FORM No. 2 - PERFORMANCE SECURITY OPTION 2 – (Performance Bond).....135
FORM NO. 3 - ADVANCE PAYMENT SECURITY [Demand Bank Guarantee].....137
FORM NO. 4 BENEFICIAL OWNERSHIP DISCLOSURE FORM .....139

**INVITATION TO TENDER**

**TENDER NO.** **CGTRH/T/012/2026/27-2028/29**

**TENDER NAME:** **PROVISION OF COMPREHENSIVE CLEANING SERVICES FOR COUNTY HEALTH FACILITIES.**

1. Coast General Teaching and Referral Hospital (CGTRH) now invites sealed Tenders for **PROVISION OF COMPREHENSIVE CLEANING SERVICES FOR COUNTY HEALTH FACILITIES.**

2. Tendering will be conducted through the National Competitive Bidding procedures specified in the *Public Procurement and Asset Disposal Act, 2015 (Revised 2022)* and the *Public Procurement and Asset Disposal Regulations, 2020*; and are open to all Tenderers as defined in the Regulations
3. Interested eligible Tenderers may obtain further information during working hours (Monday to Friday) between 9:00 am and 4:30 pm at Supplies Department, Public Health Department Headquarters

4. The document can be viewed and downloaded from the Mombasa county website (www.mombasa.go.ke) and the state portal www.tenders.go.ke at no fee.

5. Bidders are advised to regularly visit the county website to obtain any additional information/addendum on the tender. **All addenda/additional information on the tender shall be posted on the websites above as they become available.**

6. Tendering is open to interested and eligible bidders under AGPO Group (Youth, Women and PWD's)

7. The tenderer shall be required to fill, sign and stamp a Tender Securing Declaration Form

8. Bidders are advised and encouraged to visit and examine the sites where the services are to be performed to familiarize themselves with the prevailing conditions and any other factors that may affect the execution of the contract. The site visit is optional and shall not be a mandatory requirement for submission or evaluation of tenders. Tenderers who choose not to attend the site visit shall be deemed to have satisfied themselves regarding the site conditions and shall not be entitled to make any claims arising from their failure to obtain relevant site information.

9. Completed Tender Documents in plain, sealed envelopes bearing ONLY the Tender Number and its description, and without bearing any name or mark, whatsoever to indicate the identity of the sender must be deposited at the Tender Box located at the Main entrance to the **Chief Administrator' office. Bulky tenders can be submitted at the Supplies Department located behind the Hospital mortuary directly next to Bio-Medical Department on or before 2nd December 2026, 10:00am East African Time, and addressed as**

TENDER NO. CGTRH/T/012/2026/27-2028/29 - PROVISION OF COMPREHENSIVE CLEANING SERVICES FOR COUNTY HEALTH FACILITIES.
"DO NOT OPEN BEFORE 1000 HOURS EAST AFRICAN TIME ON 10:00am **2nd December 2026**"

Addressed to:

COAST GENERAL TEACHING AND REFERRAL HOSPITAL
P.O BOX 90231 - 80100
MOMBASA,
KENYA
Tel: +254722207868 or 0733977018
Email: ceocgtrh@yahoo.com or cgtrh.procurement@gmail.com

10. Tenders will be opened promptly thereafter in the presence of Tenderers' representatives who choose to attend the opening from 10:30am **2nd December 2026** in the **CGTRH MAIN BOARDROOM** or where directed by the CEO.
11. Late or incomplete Tenders shall not be accepted.
12. Canvassing or lobbying for the tender shall lead to automatic disqualification.

**DR. MOHAMED HANIF**

**AG. CHIEF EXECUTIVE OFFICER (CEO)**

**COAST GENERAL TEACHING & REFERRAL HOSPITAL**

# PART 1 - TENDERING PROCEDURES

## SECTION I -INSTRUCTIONS TO TENDERERS

### A. General

### 1. Scope of Tender

1.1 This tendering document is for the delivery of Non-Consulting Services, as specified in Section V, Procuring Entity's Requirements. The name, identification and number of this tender are specified in the TDS.

### 2. Throughout this tendering document:

2.1 The terms:

a) The term "in writing" means communicated in written form (e.g., by mail, e-mail, fax, including if specified **in the TDS**, distributed or received through the electronic-procurement system used by the Procuring Entity) with proof of receipt;

b) if the contexts or esquires, "singular" means "plural" and vice versa; and

c) "Day" means calendar day, unless otherwise specified as "Business Day". A Business Day is any day that is an official working day of the Procuring Entity. It excludes the Procuring Entity's official public holidays.

2.2 The successful Tenderer will be expected to complete the performance of the Services by the Intended Completion Date provided in the TDS.

### 3. Fraud and Corruption

3.1 The Procuring Entity requires compliance with the provisions of the Public Procurement and Asset Disposal Act, 2015 (the Act), Section 62 "Declaration not to engage in corruption". The tender submitted by a person shall include a declaration that the person shall not engage in any corrupt or fraudulent practice and a declaration that the person or his or her sub-contractors are not debarred from participating in public procurement proceedings.

3.2 The Procuring Entity requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any tenderer found to have engaged in collusive conduct shall be disqualified and criminal and/or civil sanctions may be imposed. To this effect, Tenders shall be required to complete and sign the "Certificate of Independent Tender Determination" annexed to the Form of Tender.

3.3 **Unfair Competitive Advantage** - Fairness and transparency in the tender process require that the firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. To that end, the Procuring Entity shall indicate in the TDS and make available to all the firms together with this tender document all Information that would in that respect gives such firm any unfair competitive advantage over competing firms.

3.4 **Unfair Competitive Advantage** - Fairness and transparency in the tender process require that the Firms or their Affiliates competing for a specific assignment do not derive a competitive advantage

from having provided consulting services related to this tender. The Procuring Entity shall indicate in the TDS firms (if any) that provided consulting services for the contract being tendered for. The Procuring Entity shall check whether the owners or controllers of the Tenderer are same as those that provided consulting services. The Procuring Entity shall, upon request, make available to any tenderer information that would give such firm unfair competitive advantage over competing firms.

## 4. Eligible Tenderers

4.1 A Tenderer may be a firm that is a private entity, a state-owned entity or institution subject to ITT 4.6, or any combination of such entities in the form of a Joint Venture (JV) under an existing agreement or with the intent to enter into such an agreement supported by a Form of intent. In the case of a joint venture, all members shall be jointly and severally liable for the execution of the entire Contract in accordance with the Contract terms. The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the Tendering process and, in the event the JV is awarded the Contract, during contract execution. Members of a joint venture may not also make an individual tender, be a sub contract or in a separate tender or be part of another joint venture for the purposes of the same Tender. The maximum number of JV members shall be specified in the **TDS.**

4.2 Public Officers, of the Procuring Entity, their Spouses, Child, Parent, Brothers or Sister. Child, Parent, Brother or Sister of a Spouse in which they have a substantial or controlling interest shall not be eligible to tender or be awarded contract. Public Officers are also not allowed to participate in any procurement proceedings.

4.3 A Tenderer shall not have a conflict of interest. Any Tenderer found to have a conflict of interest shall be disqualified. A Tenderer may be considered to have a conflict of interest for the purpose of this Tendering process, if the Tenderer:

a) Directly or indirectly controls, is controlled by or is under common control with another Tenderer; or

b) Receives or has received any direct or indirect subsidy from another Tenderer; or

c) has the same legal representative as another Tenderer; or

d) has a relationship with another Tenderer, directly or through common third parties, that puts it in a position to influence the Tender of another Tenderer, or influence the decisions of the Procuring Entity regarding this Tendering process; or

e) oranyofitsaffiliatesparticipatedasaconsultantinthepreparationoftheProcuringEntity'sRequirements (including Activities Schedules, Performance Specifications and Drawings) for the Non-Consulting Services that are the subject of the Tender; or

f) or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity or Procuring Entity for the Contract implementation; or

g) would be providing goods, works, or non-consulting services resulting from or directly related to consulting services for the preparation or implementation of the project specified in the TDS ITT 2. 1 that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm; or

h) has a close business or family relationship with a professional staff of the Procuring Entity or of the project implementing agency, who:

i. are directly or in directly involved in the preparation of the tendering document or specifications of the contract, and/or the Tender evaluation process of such contract; or

ii. Would be involved in the implementation or supervision of such contract unless the conflicts teeming from such relationship has been resolved in a manner acceptable to the Procuring Entity throughout the procurement process and execution of the Contract.

4.4 A firm that is a Tenderer (either individually or as a JV member) shall not participate in more than one tender, except for permitted alternative Tenders. This includes participation as a subcontractor. Such participation shall result in the disqualification of all Tenders in which the firm is involved. A firm that is not a Tenderer or a JV member may participate as a sub-contractor in more than one Tender.

4.5 A Tenderer may have the nationality of any country, subject to the restrictions pursuant to ITT 4 .9.

4.6 A Tenderer that has been sanctioned by PPRA or are under a temporary suspension or a debarment imposed by any other entity of the Government of Kenya shall be ineligible to be pre-qualified for, initially selected for, tender for, propose for, or be awarded a contract during such period of sanctioning. The list of debarred firms and individuals is available at the PPRA Website www.ppra.go.ke

4.7 Tenderers that are state-owned enterprises or institutions in Kenya may be eligible to compete and be awarded a Contract(s) only if they can establish that they: (i) are legally and financially autonomous; (ii) operate under Commercial law; and (iii) are not under supervision of the Procuring Entity.

4.8 Firms and individuals may be ineligible if (a) as a matter of law or official regulations, Kenya prohibits commercial relations with that country, or (b) by an act of compliance with a decision of the United Nations Security Council take under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods or contracting of works or services from that country, or any payments to any country, person or entity in that country.

4.9 A Tenderer shall be deemed to have the nationality of a country if the Tenderer is constituted, incorporated or registered in and operates in conformity with the provisions of the laws of that country, as evidenced by its articles of incorporation (or equivalent documents of constitution or association) and its registration documents, as the case may be. This criterion also shall apply to the determination of the nationality of proposed subcontractors or sub consultants for any part of the Contract including related Services.

4.10 Foreign tenderers are required to source at least forty (40%) percent of their contract inputs (in supplies, subcontracts and labor) from national suppliers and contractors. To this end, a foreign tenderer shall provide in its tender documentary evidence that this requirement is met. Foreign tenderers not meeting this criterion will be automatically disqualified. Information required to enable the Procuring Entity determine if this condition is met shall be provided in for this purpose is be provided in "*SECTION III-EVALUATION AND QUALIFICATION CRITERIA, Item 9*".

4.11 Pursuant to the eligibility requirements of ITT 4.10, a tender is considered a foreign tenderer, if the tenderer is not registered in Kenya or if the tenderer is registered in Kenya and has less than 51 percent ownership by Kenyan citizens. JVs are considered as foreign tenderers if the individual member firms are not registered in Kenya or if are registered in Kenya and have less than 51 percent ownership by Kenyan citizens. The JV shall not sub contract to foreign firms more than 10 percent of the contract price, excluding provisional sums.

4.12 The Competition Act of Kenya requires that firms wishing to tender as Joint Venture undertakings which may prevent, distort or lessen competition in provision of services are prohibited unless they are exempt in accordance with the provisions of Section 25 of the Competition Act, 2010. JVs will be required to seek for exemption from the Competition Authority. Exemption shall not be a condition for tender, but it shall be a condition of contract award and signature. A JV tenderer shall be given opportunity to seek such exemption as a condition of award and signature of contract. Application for exemption from the Competition Authority of Kenya may be accessed from the website www.cak.go.ke

4.13 A Tenderer may be considered ineligible if he/she offers goods, works and production processes with characteristics that have been declared by the relevant national environmental protection agency or by other competent authority as harmful to human beings and to the environment shall not be eligible for procurement.

4.14 A Kenyan tenderer shall be eligible to tender if it provides evidence of having fulfilled his/her tax obligations by producing a valid tax compliance certificate or tax exemption certificate is sued by the Kenya Revenue Authority.

## 5. Qualification of the Tenderer

5.1 All Tenderers shall provide in Section IV, Tendering Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.

5.2 In the event that pre-qualification of Tenderers has been undertaken as stated in ITT 18.3, the provisions on qualifications of the Section III, Evaluation and Qualification Criteria shall not apply.

## B. Contents of Tendering Document

## 6. Sections of Tendering Document

6.1 The tendering document consists of Parts 1, 2, and 3, which include all the sections indicated below and should be read in conjunction with any Addenda issued in accordance with ITT 10.

**PART 1: Tendering Procedures**

i) Section I - Instructions to Tenderers (ITT)
ii) Section II - Tender Data Sheet (TDS)
iii) Section III - Evaluation and Qualification Criteria
iv) Section IV - Tendering Forms

**PART 2: Procuring Entity's Requirements**

i) Section V-Procuring Entity's Requirements

**PART 3: Contract**

i) Section VI - General Conditions of Contract (GCC)
ii) Section VII - Special Conditions of Contract (SCC)
iii) Section VIII - Contract Forms

6.2 The Invitation to Tender (ITT) notice or the notice to pre-qualify Tenderers, as the case may be, issued by the Procuring Entity is not part of this tendering document.

6.3 Unless obtained directly from the Procuring Entity, the Procuring Entity is not responsible for the completeness of the document, responses to requests for clarification, the Minutes of the pre-Tender meeting (if any), or Addenda to the tendering document in accordance with ITT 10. In case of any contradiction, documents obtained directly from the Procuring Entity shall prevail.

6.4 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tendering document and to furnish with its Tender all information or documentation as is required by the tendering document.

## 7. Site Visit

7.1 The Tenderer, at the Tenderer's own responsibility and risk, is encouraged to visit and examine and inspect the Site of the Required Services and its surroundings and obtain all information that may be necessary for preparing the Tender and entering in to a contract for the Services. The costs of visiting the Site shall beat the Tenderer's own expense.

## 8. Pre-Tender Meeting

8.1 The Procuring Entity shall specify in the **TDS** if a pre-tender conference will be held, when and where. The Procuring Entity shall also specify in the **TDS** if a pre-arranged pretender site visit will be held and when. The Tenderer's designated representative is invited to attend a pre-arranged pretender visit of the site of the works. The purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.

8.2 The Tenderer is requested to submit any questions in writing, to reach the Procuring Entity not later than the period specified in the **TDS** before the meeting.

8.3 Minutes of the pre-Tender meeting and the pre-arranged pre tender visit of the site of the service, if applicable, including the text of the questions asked by Tenderers and the responses given, together with any responses prepared after the meeting, will be transmitted promptly to all Tenderers who have acquired the Tender Documents in accordance with ITT6.3. Minutes shall not identify the source of the questions asked.

8.4 The Procuring Entity shall also promptly publish anonymized (*no names*) Minutes of the pre-Tender meeting and the pre-arranged pretender visit of the site of the service at the web page identified **in the TDS**. Any modification to the Tender Documents that may become necessary as a result of the pre-Tender meeting shall be made by the Procuring Entity exclusively through the issue of an Addendum pursuant to ITT10 and not through the minutes of the pre-Tender meeting. Nonattendance at the pre-Tender meeting will not be a cause for disqualification of a Tenderer.

## 9. Clarification of Tender Documents

9.1 A Tenderer requiring any clarification of the Tender Document shall contact the Procuring Entity in writing at the Procuring Entity's address specified in the TDS or raise its enquiries during the pre-Tender meeting and the pre- arranged pretender visit of the site of the Service if provided for in accordance with ITT 8.4. The Procuring Entity will respond in writing to any request for clarification, provided that such request is received no later than the period specified in the **TDS** prior to the deadline for submission of tenders. The Procuring Entity shall forward copies of its response to all tenderers who have acquired the Tender Documents in accordance with ITT 6.3, including a description of the inquiry but without identifying its source. If so specified in the **TDS,** the Procuring Entity shall also promptly publish its response at the webpage identified in the **TDS.** Should the clarification result in changes to the essential elements of the Tender Documents, the Procuring Entity shall amend the Tender Documents appropriately following the procedure under ITT 8.4.

## 10. Amendment of Tender Documents

10.1 At any time prior to the deadline for submission of Tenders, the Procuring Entity may amend the Tendering document by issuing addenda.

10.2 Any addendum issued shall be part of the tendering document and shall be communicated in writing to all who have obtained the tendering document from the Procuring Entity in accordance with ITT 6.3. The Procuring Entity shall also promptly publish the addendum on the Procuring Entity's web page in accordance with ITT 8.4.

10.3 To give prospective Tenderers reasonable time in which to take an addendum into account in preparing their Tenders, the Procuring Entity shall extend, as necessary, the deadline for submission of Tenders, in accordance with ITT 24.2 below.

## C. Preparation of Tenders

## 11. Cost of Tendering

11.1 The Tenderer shall bear all costs associated with the preparation and submission of its Tender, and the Procuring Entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.

## 12. Language of Tender

12.1 The Tender as well as all correspondence and documents relating to the Tender exchanged by the Tenderer and the Procuring Entity shall be written in the English language. Supporting documents and printed literature that are part of the Tender may be in another language provided they are accompanied by an accurate translation of the relevant passages into the English language, in which case, for purposes of interpretation of the Tender, such translation shall govern.

## 13. Documents Comprising the Tender

13.1 The Tender shall comprise the following:

a. **Form of Tender** prepared in accordance with ITT 14;

b. **Schedules:** priced Activity Schedule completed in accordance with ITT 14 and ITT 16;

c. **Tender Security or Tender-Securing Declaration** in accordance with ITT 21.1;

d. **Alternative Tender**: if permissible in accordance with ITT 15;

e. **Authorization: written** confirmation authorizing the signatory of the Tender to commit the Tenderer, in accordance with ITT 22.3;

f. **Qualifications:** documentary evidence in accordance with ITT 19 establishing the Tenderer's qualifications to perform the Contract if its Tender is accepted;

g. **Tenderer's Eligibility**: documentary evidence in accordance with ITT 19 establishing the **Tenderer's** eligibility to Tender;

h. **Conformity**: documentary evidence in accordance with ITT 18, that the Services conform to the tendering document; and

i. Any other document required in the **TDS.**

13.2 The Tenderer shall chronologically serialize pages of all tender documents submitted.

13.3 In addition to the requirements under ITT 13.1, Tenders submitted by a JV shall include a copy of the Joint Venture Agreement entered into by all members. Alternatively, a Form of intent to execute a Joint Venture Agreement in the event of a successful Tender shall be signed by all members and submitted with the Tender, together with a copy of the proposed Agreement.

13.4 The Tenderer shall furnish in the Form of Tender information on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Tender.

## 14. Form of Tender and Activity Schedule

14.1 The Form of Tender and priced Activity Schedule shall be prepared using the relevant forms furnished in Section IV, Tendering Forms. The forms must be completed without any alterations to the text, and no substitutes shall be accepted except as provided under ITT 22.3. All blank spaces shall be filled in with the information requested.

14.2 The Tenderer shall furnish in the Form of Tender information on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Tender.

## 15. Alternative Tenders

15.1 Unless otherwise indicated **in the TDS**, alternative Tenders shall not be considered. If alternatives are permitted, only the technical alternatives, if any, of the Best Evaluated Tender shall be considered by the Procuring Entity.

15.2 When alternative times for completion are explicitly invited, a statement to that effect will be included **in the TDS** and the method of evaluating different time schedules will be described in Section III, Evaluation and Qualification Criteria.

15.3 When specified **in the TDS**, Tenderers a reemitted to submit alternative technical solutions for specified parts of the Services, and such parts will be identified **in the TDS**, as will the method for their evaluating, and described in Section VII, Procuring Entity's Requirements.

## 16. Tender Prices and Discounts

16.1 The prices and discounts (including any price reduction) quoted by the Tenderer in the Form of Tender and in the Activity Schedule (s) shall conform to the requirements specified below.

16.2 All lots (contracts) and items must be listed and priced separately in the Activity Schedule(s).

16.3 The Contract shall be for the Services, as described in Appendix A to the Contract and in the Specifications (or Terms of Reference), based on the priced Activity Schedule, sub mitted by the Tenderer.

16.4 The Tenderer shall quote any discounts and indicate the methodology for their application in the Form of Tender in accordance with ITT 16.1.

16.5 The Tenderer shall fill in rates and prices for all items of the Services described in the in Specifications (or Terms of Reference), and listed in the Activity Schedule in Section VII, Procuring Entity's Requirements. Items for which no rate or price is entered by the Tenderer will not be paid for by the Procuring Entity when executed and shall be deemed covered by the other rates and prices in the Activity Schedule.

16.6 All duties, taxes, and other levies payable by the Service Provider under the Contract, or for any other cause, as of the date 30 days prior to the deadline for submission of Tenders, shall be included in the total Tender price submitted by the Tenderer.

16.7 If provided for **in the TDS**, the rates and prices quoted by the Tenderer shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and / or Special Conditions of Contract. The Tenderer shall submit with the Tender all the information required under the Special Conditions of Contract and of the General Conditions of Contract.

16.8 For the purpose of determining the remuneration due for additional Services, a breakdown of the lump-sum price shall be provided by the Tenderer in the form of Appendices D and E to the Contract.

## 17. Currencies of Tender and Payment

17.1 The currency of the Tender and the currency of payments shall be Kenya Shillings.

## 18. Documents Establishing Conformity of Services

18.1 To establish the conformity of the Non-Consulting Services to the tendering document, the Tenderer shall furnish as part of its Tender the documentary evidence that Services provided conform to the technical specifications and standards specified in Section VII, Procuring Entity's Requirements.

18.2 Standards for provision of the Non-Consulting Services are intended to be descriptive only and not restrictive. The Tenderer may offer other standards of quality provided that it demonstrates, to the Procuring Entity's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Section VII, Procuring Entity's Requirements.

18.3 Tender to provide, as part of the data for qualification, such information, including details of ownership, as shall be required to determine whether, according to the classification established by the Procuring Entity, a Service provider or group of service providers. qualifies for a margin of preference. Further the information will enable the Procuring Entity identify any actual or potential conflict of interest in relation to the procurement and/or contract management processes, or a possibility of collusion between tenderers, and thereby help to prevent any corrupt influence in relation to the procurement processor contract management.

18.4 The purpose of the information described in ITT 18.3 above, overrides any claims to confidentiality

which a tenderer may have. There can be no circumstances in which it would be justified for a tenderer to keep information relating to its ownership and control confidential where it is tendering to undertake public sector work and receive public sector funds. Thus, confidentiality will not be accepted by the Procuring Entity as a justification for a Tenderer's failure to disclose, or failure to provide required information on its ownership and control.

18.5 The Tenderer shall provide further documentary proof, information or authorizations that the Procuring Entity may request in relation to ownership and control which information on any changes to the information which was provided by the tenderer under ITT18.3. The obligations to require this information shall continue for the duration of the procurement process and contract performance and after completion of the contract, if any change to the information previously provided may reveal a conflict of interest in relation to the award or management of the contract.

18.6 All information provided by the tenderer pursuant to these requirements must be complete, current and accurate as at the date of provision to the Procuring Entity. In submitting the information required pursuant to these requirements, the Tenderer shall warrant that the information submitted is complete, current and accurate as at the date of submission to the Procuring Entity.

18.7 If a tenderer fails to submit the information required by these requirements, its tenderer will be rejected. Similarly, if the Procuring Entity is unable, after taking reasonable steps, to verify to a reasonable degree the information submitted by a tenderer pursuant to these requirements, then the tender will be rejected.

18.8 If information submitted by a tenderer pursuant to these requirements, or obtained by the Procuring Entity (whether through its own enquiries, through notification by the public or otherwise), shows any conflict of interest which could materially and improperly benefit the tenderer in relation to the procurement or contract management process, then:

i) If the procurement process is still on going, the tenderer will be disqualified from the procurement process,

ii) if the contract has been awarded to that tenderer, the contract award will be set aside, pending the outcome of (iii),

iii) The tenderer will be referred to the relevant law enforcement authorities for investigation of whether the tenderer or any other persons have committed any criminal offence.

18.9 If a tenderer submits information pursuant to these requirements that is in complete, inaccurate or out-of-date, or attempts to obstruct the verification process, then the consequences ITT 18.9 will ensue unless the tenderer can show to the reasonable satisfaction of the Procuring Entity that any such act was not material, or was due to genuine err or which was not attributable to the intentional act, negligence or recklessness of the tenderer.

## 19. Documents Establishing the Eligibility and Qualifications of the Tenderer

19.1 To establish Tenderer's their eligibility in accordance with ITT4, Tenderers shall complete the Form of Tender, included in Section IV, Tendering Forms.

19.2 The documentary evidence of the Tenderer's qualification stopper form the Contract if its Tender is accepted shall establish to the Procuring Entity's satisfaction that the Tenderer meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.

19.3 All Tenderers shall provide in Section IV, Tendering Forms, a preliminary description of the proposed methodology, work plan and schedule.

19.4 In the event that pre-qualification of Tenderers has been undertaken, only Tenders from prequalified Tenderers shall be considered for award of Contract. These qualified Tenderers should submit with their Tenders any information updating their original pre-qualification applications or, alternatively, confirm in their Tenders that the originally submitted pre-

qualification information remains essentially correct as of the date of Tender submission.

19.5 If pre-qualification has not taken place before Tendering, the qualification criteria for the Tenderers are specified- in Section III, Evaluation and Qualification Criteria.

## 20. Period of Validity of Tenders

20.1 Tenders shall remain valid for the Tender Validity period specified in the TDS. The Tender Validity period starts from the date fixed for the Tender submission deadline date (as prescribed by the Procuring Entity in accordance with ITT 24.1). A Tender valid for a shorter period shall be rejected by the Procuring Entity as non-responsive.

20.2 In exceptional circumstances, prior to the expiration of the Tender validity period, the Procuring Entity may request Tenderers to extend the period of validity of their Tenders. The request and the responses shall be made in writing. If a Tender Security is requested in accordance with ITT20, it shall also be extended for a corresponding period. A Tenderer may refuse the request without forfeiting its Tender Security. A Tenderer granting the request shall not be required or permitted to modify its Tender.

## 21. Tender Security

21.1 The Tenderer shall furnish as part of its Tender, either a Tender-Securing Declaration or a Tender security, as specified **in the TDS**, in original form and, in the case of a Tender Security, in the amount and currency specified **in the TDS**.

21.2 A Tender Securing Declaration shall use the form included in Section IV, Tendering Forms.

21.3 If a Tender Security is specified pursuant to ITT 21.1, from a reputable source, and an eligible country and shall be in any of the following forms at the Tenderer's option:

i) cash;

ii) a bank guarantee;

iii) a guarantee by an insurance company registered and licensed by the Insurance Regulatory Authority listed by the Authority; or

iv) a guarantee issued by a financial institution approved and licensed by the Central Bank of Kenya,

21.4 If a Tender Security is specified pursuant to ITT 20.1, any Tender not accompanied by a substantially responsive Tender Security shall be rejected by the Procuring Entity as non-responsive.

21.5 If a Tender Security is specified pursuant to ITT 21.1, the Tender Security of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer's signing the contract and furnishing the Performance Security pursuant to ITT 46. The Procuring Entity shall also promptly return the tender security to the tenderers where the procurement proceedings are terminated, all tenders were determined non-responsive or a bidder declines to extend tender validity period.

21.6 The Tender Security of the successful Tenderer shall be returned as promptly as possible once the successful Tenderer has signed the Contract and furnished the required Performance Security.

21.7 The Tender Security may be forfeited or the Tender-Securing Declaration executed:

a. If a Tenderer withdraw sits Tender during the period of Tender validity specified by the Tenderer in the Form of Tender, or any extension there to provide by the Tenderer; or

b. if the successful Tenderer fails to:

c. sign the Contract in accordance with ITT 46; or

d. Furnish a performance security in accordance with ITT 47.

21.8 Where tender securing declaration is executed, the Procuring Entity shall recommend to the PPRA that PPRA debars the Tenderer from participating in public procurement as provided in the law.

21.9 The Tender Security or Tender-Securing Declaration of a JV must be in the name of the JV that submits the Tender. If the JV has not been legally constituted into a legally enforceable JV at the time of Tendering, the Tender security or Tender-Securing Declaration shall be in the names of all future members as named in the Form of intent referred to in ITT 4.1 and ITT 13.2.

21.10 A tenderer shall not issue a tender security to guarantee itself.

### 22. Format and Signing of Tender

22.1 The Tenderer shall prepare one original of the documents comprising the Tender as described in ITT 13, bound with the volume containing the Form of Tender, and clearly marked "Original. "In addition, the Tenderer shall submit copies of the Tender, in the number specified in the TDS, and clearly marked as "Copies. "In the event of discrepancy between them, the original shall prevail.

22.2 Tenderers shall mark as "CONFIDENTIAL "information in their Tenders which is confidential to their business. This may include proprietary information, trade secrets, or commercial or financially sensitive information.

22.3 The original and all copies of the Tender shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Tenderer. This authorization shall consist of a written confirmation as specified in the TDS and shall be attached to the Tender. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Tender where entries or amendments have been made shall be signed or initialed by the person signing the Tender.

22.4 In case the Tenderer is a JV, the Tender shall be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.

22.5 Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Tender.

## D. Submission and Opening of Tenders

### 23. Sealing and Marking of Tenders

23.1 Depending on the sizes or quantities or weight of the tender documents, a tenderer may use an envelope, package or container. The Tenderer shall deliver the Tender in a single sealed envelope, or in a single sealed package, or in a single sealed container bearing the name and Reference number of the Tender, addressed to the Procuring Entity and a warning not to open before the time and date for Tender opening date. Within the single envelope, package or container, the Tenderer shall place the following separate, sealed envelopes:

a. in an envelope or package or container marked "ORIGINAL", all documents comprising the Tender, as described in ITT13; and

b. in an envelope or package or container marked "COPIES", all required copies of the Tender; and

c. if alternative Tenders are permitted in accordance with ITT15, and if relevant:

   i. in an envelope or package or container marked "ORIGINAL–ALTERNATIVE TENDER", the alternative Tender; and

   ii. in the envelope or package or container marked "COPIES- ALTERNATIVE TENDER", all required copies of the alternative Tender.

23.2 The inner envelopes or packages or containers shall:

a) Bear the name and address of the Procuring Entity.

b) Bear the name and address of the Tenderer; and

c) Bear the name and Reference number of the Tender.

23.3 If an envelope or package or container is not sealed and marked as required, the *Procuring Entity* will assume no responsibility for the misplacement or premature opening of the Tender. Tenders misplaced or opened prematurely will not be accepted.

## 24. Deadline for Submission of Tenders

24.1 Tenders must be received by the Procuring Entity at the address and no later than the date and time specified **in the TDS**. When so specified **in the TDS**, Tenderers shall have the option of submitting their Tenders electronically. Tenderers submitting Tenders electronically shall follow the electronic Tender submission procedures specified **in the TDS**.

24.2 The Procuring Entity may, at its discretion, extend the deadline for the submission of Tenders by amending the tendering document in accordance with ITT9, in which case all rights and obligations of the Procuring Entity and Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

## 25. Late Tenders

25.1 The Procuring Entity shall not consider any Tender that arrives after the dead line for submission of Tenders, in accordance with ITT 24. Any Tender received by the Procuring Entity after the deadline for submission of Tenders shall be declared late, rejected, and returned un opened to the Tenderer.

## 26. Withdrawal, Substitution and Modification of Tenders

26.1 A Tenderer may withdraw, substitute, or modify its Tender after it has been submitted by sending a written notice, duly signed by a n authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with ITT 21.3, (except that withdrawal notices do not require copies). The corresponding substitution or modification of the Tender must accompany the respective written notice. All notices must be:

a) Prepared and submitted in accordance with ITT 21 and ITT 22 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or "MODIFICATION;" and

b) Received by the Procuring Entity prior to the deadline prescribed for submission of Tenders, in accordance with ITT 23.

26.2 Tenders requested to be withdrawn in accordance with ITT 25.1 shall be returned unopened to the Tenderers.

26.3 No Tender may be withdrawn, substituted, or modified in the interval between the deadline for submission of Tenders and the expiration of the period of Tender validity specified by the Tenderer on the Form of Tender or any extension thereof.

## 27. Tender Opening

27.1 Except as in the cases specified in ITT 23 and ITT 25.2, the Procuring Entity shall, at the Tender opening, publicly open and read out all Tenders received by the deadline at the date, time and place specified **in the TDS** in the presence of Tenderers' designated representatives and anyone who choose to attend. Any specific electronic Tender opening procedures required if electronic tendering is permitted in accordance with ITT 23.1 shall be as specified **in the TDS.**

27.2 First, envelopes marked "WITHDRAWAL" shall be opened and read out and the envelope with the corresponding Tender shall not be opened, but returned to the Tenderer. If the withdrawal

envelope does not contain a copy of the "power of attorney" confirming the signature as a person duly authorized to sign on behalf of the Tenderer, the corresponding Tender will be opened. No Tender withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at Tender opening.

27.3 Next, envelopes marked "SUBSTITUTION" shall be opened and read out and exchanged with the corresponding Tender being substituted, and the substituted Tender shall not be opened, but returned to the Tenderer. No Tender substitution shall be permitted unless the corresponding substitution notice contains a valid authorization to request the substitution and is read out at Tender opening.

27.4 Next, envelopes marked "MODIFICATION" shall be opened and read out with the corresponding Tender. No Tender modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Tender opening.

27.5 Next, all remaining envelopes shall be opened one at a time, reading out: the name of the Tenderer and whether there is a modification; the total Tender Prices, per lot (contract) if applicable, including any discounts and alternative Tenders; the presence or absence of a Tender Security or Tender-Securing Declaration, if required; and any other details as the Procuring Entity may consider appropriate.

27.6 Only Tenders, alternative Tenders and discounts that are opened and read out at Tender opening shall be considered further. The Form of Tender and the priced Activity Schedule are to be initialed by representatives of the Procuring Entity attending Tender opening in the manner specified **in the TDS**.

27.7 The Procuring Entity shall neither discuss the merits of any Tender nor reject any Tender (except for late Tenders, in accordance with ITT25.1).

27.8 The Procuring Entity shall prepare are cord of the Tender opening that shall include, as a minimum:

a) The name of the Tenderer and whether there is a withdrawal, substitution, or modification;

b) The Tender Price, per lot (contract) if applicable, including any discounts; and

c) any alternative Tenders;

d) The presence or absence of a Tender Security or Tender-Securing Declaration, if one was required.

e) Number of pages of each tender document submitted

27.9 The Tenderers' representatives who a rep resent shall be requested to sign the record. The omission of a Tenderer's signature on the record shall not invalidate the contents and effect of the record. A copy of the tender opening register shall be distributed to Tenderer upon request.

## E. Evaluation and Comparison of Tenders

### 28. Confidentiality

28.1 Information relating to the evaluation of Tenders and recommendation of contract award, shall not be disclosed to Tenderers or any other persons not officially concerned with the Tendering process until information on the Intention to Award the Contract is transmitted to all Tenderers in accordance with ITT 42.

28.2 Any effort by a Tenderer to influence the Procuring Entity in the evaluation or contract award decisions may result in the rejection of its Tender.

28.3 Notwithstanding ITT 28.2, from the time of Tender opening to the time of Contract Award, if any Tenderer wishes to contact the Procuring Entity on any matter related to the Tendering process, it should do so in writing.

## 29. Clarification of Tenders

29.1 To assist in the examination, evaluation, and comparison of Tenders, and qualification of the Tenderers, the Procuring Entity may, at the Procuring Entity's discretion, ask any tenderer for clarification of its Tender including break downs of the prices in the Activity Schedule, and other information that the Procuring Entity may require. Any clarification submitted by a Tenderer in respect to its Tender and that is not in response to a request by the Procuring Entity shall not be considered. The Procuring Entity's request for clarification and the response shall be in writing. No change, including any voluntary increase or decrease, in the prices or substance of the Tender shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Procuring Entity in the evaluation of the Tenders, in accordance with ITT32.

29.2 If a Tenderer does not provide clarifications of its Tender by the date and time set in the Procuring Entity's request for clarification, its Tender may be rejected.

## 30. Deviations, Reservations, and Omissions

30.1 During the evaluation of Tenders, the following definitions apply:

a) "Deviation" is a departure from the requirements specified in the tendering document;

b) "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the tendering document; and

c) "Omission" is the failure to submit part or all of the information or documentation required in the tendering document.

## 31. Determination of Responsiveness

31.1 The Procuring Entity's determination of a Tender's responsiveness is to be based on the contents of the Tender itself, as defined in ITT 12.

31.2 A substantially responsive Tender is one that meets the requirements of the tendering document without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:

a) If accepted, would:

i. affect in any substantial way the scope, quality, or performance of the Non-Consulting Services specified in the Contract; or

ii. limit in any substantial way, inconsistent with the tendering document, the Procuring Entity's rights or the Tenderer's obligations under the Contract; or

b) if rectified, would unfairly affect the competitive position of other Tenderers presenting substantially responsive Tenders.

31.3 The Procuring Entity shall examine the technical aspects of the Tender submitted in accordance with ITT 18and ITT 19, in particular, to confirm that all requirements of Section VII, Procuring Entity's Requirements have been met without any material deviation or reservation, or omission.

31.4 If a Tender is not substantially responsive to the requirements of tendering document, it shall be rejected by the Procuring Entity and may not subsequently be made responsive by correction of the material deviation, reservation, or omission.

31.5 Provided that a Tender is substantially responsive, the Procuring Entity may waive any non-conformity in the Tender.

31.6 Provided that a Tender is substantially responsive, the Procuring Entity may request that the Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial non- conformities or omissions in the Tender related to documentation requirements. Requesting information or documentation on such non-conformities shall not be related to any aspect of the price of the Tender. Failure of the Tenderer to comply with the request

may result in the rejection of its Tender.

31.7 Provided that a Tender is substantially responsive, the Procuring Entity shall rectify quantifiable nonmaterial non-conformities related to the Tender Price. To this effect, the Tender Price shall be adjusted, for comparison purposes only, to reflect the price of a missing or non-conforming item or component in the manner specified **in the TDS**.

## 32. Arithmetical Errors

32.1 The tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be the subject of correction, adjustment or amendment in any way by any person or entity.

32.2 Provided that the Tender is substantially responsive, the Procuring Entity shall handle errors on the following basis:

a) Any error detected if considered a major deviation that affects the substance of the tender, shall lead to disqualification of the tender as non-responsive.

b) Any errors in the submitted tender arising from a miscalculation of unit price, quantity, subtotal and total bid price shall be considered as a major deviation that affects the substance of the tender and shall lead to disqualification of the tender as non-responsive .and

c) If there is a discrepancy between words and figures, the amount in words shall prevail

32.3 Tenderers shall be notified of any error detected in their bid during the notification of a ward.

## 33. Conversion to Single Currency

33.1 For evaluation and comparison purposes, the currency(ies) of the Tender shall be converted into a single currency as specified in the TDS.

## 34. Margin of Preference and Reservations

34.1 Margin of preference on local service providers may be allowed if it is deemed that the services require participation of foreign tenderers. If so allowed, it will be indicated in the **TDS.**

34.2 Where it is intended to reserve the contract to specific groups under Small and Medium Enterprises, or enterprise of women, youth and /or persons living with disability, who are appropriately registered as such by the authority to be specified in the **TDS**, a procuring entity shall ensure that the invitation to tender specifically indicates that only businesses/firms belonging to the specified group are eligible to tender as specified in the **TDS**. Otherwise, if not so stated, the invitation will be open to all tenderers.

## 35. Evaluation of Tenders

35.1 The Procuring Entity shall use the criteria and methodologies listed in this ITT and Section III, Evaluation and Qualification Criteria. No other evaluation criteria or methodologies shall be permitted. By applying the criteria and methodologies, the Procuring Entity shall determine the Best Evaluated Tender. This is the Tender of the Tenderer that meets the qualification criteria and whose Tender has been determined to be:

a) Substantially responsive to the tendering document; and

b) The lowest evaluated cost.

35.2 In evaluating the Tenders, the Procuring Entity will determine for each Tender the evaluated Tender cost by adjusting the Tender price as follows:

a) Price adjustment due to discounts offered in accordance with ITT 16.4;

b) price adjustment due to quantifiable non material non-conformities in accordance with ITT 31.3;

c) converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance withITT33; and

d) any additional evaluation factors specified **in the TDS** and Section III, Evaluation and Qualification Criteria.

35.3 The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be considered in Tender evaluation.

35.4 In the case of multiple contracts or lots, Tenderers are allowed to tender for one or more lots and the methodology to determine the lowest evaluated cost of the lot (contract) and for combinations, including any discounts offered in the Form of Tender, is specified in Section III, Evaluation and Qualification Criteria. For one or more lots (contracts). Each lot or contract will be evaluated in accordance with ITT.

35.5 The methodology to determine the lowest evaluated tenderer or tenderers based one lot (contract) or based on a combination of lots (contracts), will be specified in Section III, Evaluation and Qualification Criteria. In the case of multiple lots or contracts, tenderer will be required to prepare the Eligibility and Qualification Criteria Form for each Lot.

## 36. Comparison of Tenders

36.1 The Procuring Entity shall compare the evaluated costs of all substantially responsive Tenders established in accordance with ITT 35.2 to determine the Tender that has the lowest evaluated cost.

## 37. Abnormally Low Tenders and Abnormally High Tenders

**Abnormally Low Tenders**

37.1 An Abnormally Low Tender is one where the Tender price, in combination with other elements of the Tender, appears so low that it raises material concerns as to the capability of the Tenderer in regards to the Tenderer's ability to perform the Contract for the offered Tender Price.

37.2 In the event of identification of a potentially Abnormally Low Tender, the Procuring Entity shall seek written clarifications from the Tenderer, including detailed price analyses of its Tender price in relation to the subject matter of the contract, scope, proposed methodology, schedule, allocation of risks and responsibilities and any other requirements of the Tender document.

37.3 After evaluation of the price analyses, in the event that the Procuring Entity determines that the Tenderer has failed to demonstrate its capability to perform the Contract for the offered Tender Price, the Procuring Entity shall reject the Tender.

**Abnormally High Tenders**

37.4 An abnormally high price is one where the tender price, in combination with other constituent elements of the Tender, appears unreasonably too high to the extent that the Procuring Entity is concerned that it (the Procuring Entity) may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Tenderers is compromised.

37.5 In case of an abnormally high price, the Procuring Entity shall make a survey of the market prices, check if the estimated cost of the contract is correct and review the Tender Documents to check if he specifications, scope of work and conditions of contract are contributory to the abnormally high tenders. The Procuring Entity may also seek written clarification from the tenderer on the reason for the high tender price. The Procuring Entity shall proceed as follows:

i) If the tender price is abnormally high based on wrong estimated cost of the contract, the Procuring Entity may accept or not accept the tender depending on the Procuring Entity's budget considerations.

ii) If specifications, scope of work and/or conditions of contract are contributory to the abnormally high tender prices, the Procuring Entity shall reject all tenders and may retender for the contract based on revised estimates, specifications, scope of work and conditions of contract, as the case maybe.

37.6 If the Procuring Entity determines that the Tender Price is abnormally too high because genuine competition between tenderers is compromised (*often due to collusion, corruption or other manipulations*), the Procuring Entity shall reject all Tenders and shall institute or cause competent Government Agencies to institute an investigation on the cause of the compromise, before retendering.

## 38. Unbalanced and/or Front-Loaded Tenders

38.1 If in the Procuring Entity's opinion, the Tender that is evaluated as the lowest evaluated price is seriously unbalanced and/or front loaded, the Procuring Entity may require the Tenderer to provide written clarifications. Clarifications may include detailed price analyses to demonstrate the consistency of the tender prices with the scope of works, proposed methodology, schedule and any other requirements of the Tender document.

38.2 After the evaluation of the information and detailed price analyses presented by the Tenderer, the Procuring Entity may as appropriate:

a) Accept the Tender; or

b) require that the total amount of the Performance Security be increased at the expense of the Tenderer to a level not exceeding 10% of the Contract Price; or

c) agree on a payment mode that eliminates the inherent risk of the Procuring Entity paying too much for undelivered works; or

d) Reject the Tender.

## 39. Qualification of the Tenderer

39.1 The Procuring Entity shall determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender is eligible and meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.

39.2 The determination shall be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to ITT 18. The determination shall not take into consideration the qualifications of other firms such as the Tenderer's subsidiaries, parent entities, affiliates, subcontractors or any other firm(s)different from the Tenderer that submitted the Tender.

39.3 An affirmative determination shall be a prerequisite for award of the Contract to the Tenderer. A negative determination shall result in disqualification of the Tender, in which event the Procuring Entity shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer's qualifications to perform satisfactorily.

## 40. Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders

40.1 The Procuring Entity reserves the right to accept or reject any Tender, and to annul the Tendering process and reject all Tenders at any time prior to Contract Award, without there by incurring any liability to Tenderers. In case of annulment, all Tenders submitted and specifically, Tender securities, shall be promptly returned to the Tenderers.

## F. Award of Contract

### 41. Award Criteria

The Procuring Entity shall award the Contract to the successful tenderer whose tender has been determined to be the Lowest Evaluated Tender.

### 42. Notice of Intention to enter in to a Contract

42.1 Upon award of the contract and prior to the expiry of the Tender Validity Period the Procuring Entity shall issue a Notification of Intention to Enter into a Contract/Notification of a ward to all tenderers which shall contain, at a minimum, the following information:

a) The name and address of the Tenderer submitting the successful tender;

b) The Contract price of the successful tender;

c) a statement of the reason(s) the tender of the unsuccessful tenderer to whom the letter is addressed was unsuccessful, unless the price information in(c) above already reveals the reason;

d) the expiry date of the Stand still Period; and

e) instructions on how to request a debriefing and/or submit a complaint during the stand still period;

### 43. Stand still Period

43.1 The Contract shall not be signed earlier than the expiry of a Standstill Period of 14 days to allow any dissatisfied tender to launch a complaint. Where only one Tender is submitted, the Standstill Period shall not apply.

43.2 Where a Standstill Period applies, it shall commence when the Procuring Entity has transmitted to each Tenderer the Notification of Intention to Enter in to a Contract with the successful Tenderer.

### 44. Debriefing by the Procuring Entity

42.1 On receipt of the Procuring Entity's Notification of Intention to Enter into a Contract referred to in ITT 42, an unsuccessful tenderer may make a written request to the Procuring Entity for a debriefing on specific issues or concerns regarding their tender. The Procuring Entity shall provide the debriefing with in five days of receipt of the request.

42.2 Debriefings of unsuccessful Tenderers may be done in writing or verbally. The Tenderer shall bear its own costs of attending such a debriefing meeting.

### 45. Letter of Award

45.1 Prior to the expiry of the Tender Validity Period and upon expiry of the Standstill Period specified in ITT 43.1, upon addressing a complaint that has been filed within the Standstill Period, the Procuring Entity shall transmit the Letter of Award to the successful Tenderer. The letter of award shall request the successful tenderer to furnish the Performance Security within 21 days of the date of the letter.

### 46. Signing of Contract

46.1 Upon the expiry of the fourteen days of the Notification of Intention to enter into contract and upon the parties meeting their respective statutory requirements, the Procuring Entity shall send the successful Tenderer the Contract Agreement.

46.2 Within fourteen (14) days of receipt of the Contract Agreement, the successful Tenderer shall sign, date, and return it to the Procuring Entity.

46.3 The written contract shall be entered into within the period specified in the notification of award and before expiry of the tender validity period

## 47. Performance Security

47.1 Within twenty-one (21) days of the receipt of the Form of Acceptance from the Procuring Entity, the successful Tenderer, shall furnish the Performance Security Bond in accordance with the GCC 3.9, using for that purpose the Performance Security Form included in Section X, Contract Forms, or another Form acceptable to the Procuring Entity. If the Performance Security furnished by the successful Tenderer is in the form of a bond, it shall be issued by a bonding or insurance company that has been determined by the successful Tenderer to be acceptable to the Procuring Entity. A foreign institution providing a bond shall have a correspondent financial institution located in Kenya, unless the Procuring Entity has agreed in writing that a correspondent financial institution is not required.

47.2 Failure of the successful Tenderer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Tender Security. In that event the Procuring Entity may award the Contract to the Tenderer offering the next Best Evaluated Tender.

## 48. Publication of Procurement Contract

48.1 Within fourteen days after signing the contract, the Procuring Entity shall publish the awarded contract at its notice boards and websites; and on the Website of the Authority. At the minimum, the notice shall contain the following information:

a) Name and address of the Procuring Entity;

b) Name and reference number of the contract being awarded, a summary of its scope and the selection method used;

c) The name of the successful Tenderer, the final total contract price, the contract duration.

d) Dates of signature, commencement and completion of contract;

e) Names of all Tenderers that submitted Tenders, and their Tender prices as read out at Tender opening.

## 49. Adjudicator

49.1 The Procuring Entity proposes the person named **in the TDS** to be appointed as adjudicator or under the Contract, at an hourly fee specified in **the TDS**, plus reimbursable expenses. If the Tenderer disagrees with this Tender, the Tenderer should so state in the Tender. If, in the Form of Acceptance, the Procuring Entity has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party.

## 50. Procurement Related Complaints and Administrative Review

50.1 The procedures for making a Procurement-related Complaint are as specified in the TDS.

50.2 A request for administrative review shall be made in the form provided under contract forms.

## SECTION II - TENDER DATA SHEET (TDS)

The following specific data for the Non-Consulting Services to be procured shall complement, supplement, or amend the provisions in the Instructions to Tenderers (ITT). Whenever there is a conflict, the provisions here in shall prevail over those in ITT.

| ITT Reference | PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS |
|---|---|
| | **A. General** |
| **ITT 1.1** | The reference number of the Request for Tenders is: ***CGTRH/T/012/2026/27-2028/29***<br>The Procuring Entity is: ***COAST GENERAL TEACHING AND REFERRAL HOSPITAL (CGTRH)***<br>The name of the ITT is: ***PROVISION OF COMPREHENSIVE CLEANING SERVICES FOR COUNTY HEALTH FACILITIES.*** |
| **ITT 2.2** | The contract shall be for a period of three (3) years. |
| **ITT 4.1** | Joint Venture (JV) is not applicable. |
| | **B. Contents of Tendering Document** |
| **ITT 8.1** | There shall be a **MANDATORY PRE-BID CONFERENCE AND SITE VISIT (NOT APPLICABLE)** |
| **ITT 8.2** | The questions in writing, to reach the Procuring Entity through email address cgtrh.procurement@gmail.com and ceocgtrh@yahoo.com |
| **ITT 8.4** | Minutes of the pre-Tender meeting and the pre-arranged pretender visit of the site of the works shall be published on the website or shared in the provided emails. |
| **ITT 9.1** | i) The Tenderer will submit any request for clarifications in writing at, cgtrh.procurement@gmail.com to reach the Procuring Entity not later than seven (7) days prior to the deadline for the submission of tenders.<br>The Procuring Entity shall publish its response at the website www.mombasa.go.ke, and www.tenders.go.ke as addenda |
| | **C. Preparation of Tenders** |
| **ITT 13.1 (i)** | The Tenderer shall submit the following additional documents in its Tender: ***all duly completed and signed mandatory tendering forms under section IV*** |
| **ITT 15.1** | Alternative Tenders ***"shall not be"*** considered. |
| **ITT 15.2** | Alternative times for completion ***"shall not be"*** permitted. |
| **ITT 15.3** | Alternative technical solutions ***"shall not be"*** permitted. |

| ITT Reference | PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS |
|---|---|
| | |
| **ITT 16.7** | The prices quoted by the Tenderer ***"shall not"*** be subject to adjustment during the performance of the Contract. |
| **ITT 20.1** | The Tender validity period shall be **180 days** from the date of tender opening. |
| **ITT 21.1** | A Tender-Securing Declaration ***"shall be"*** required. |
| **ITT 22.1** | In addition to the original of the Tender, the number of copies is**: Two copies of original.** |
| **ITT 22.3** | The written confirmation of authorization to sign on behalf of the Tenderer shall consist of ***a Power of Attorney.*** The name and position held by each person signing the authorization **must** be typed or printed below the signature.<br>*The Power of Attorney* ***must show the name and specimen signature*** *of the person authorized to sign the documents.*<br>***This applies to only limited companies and Partnerships.*** |
| | **D. Submission and Opening of Tenders** |
| **ITT 24.1** | For **Tender submission purposes** only, the Procuring Entity's address is:<br>COAST GENERAL TEACHING AND REFERRAL HOSPITAL<br>P.O BOX 90231 - 80100<br>MOMBASA,<br>KENYA<br>Tel: +254722207868 or 0733977018<br>**Deposited at the Tender Box located at the Main entrance to the Chief Administrator' office**<br>**Bulky tenders can be submitted at the Supplies Department located behind the Hospital mortuary directly next to Bio-Medical Department** |
| **ITT 24.1** | **The deadline for Tender submission is:**<br>Date: **2nd December 2026**<br>Time: ***BEFORE 1000Hours***<br>Tenderers ***"shall not"*** have the option of submitting their Tenders electronically. |
| **ITT 27.1** | The Tender opening shall take place at:<br>Physical Address: **MAIN BOARDROOM**<br>Date: **2nd December 2026** Time: ***1030HOURS*** |
| **ITT 27.1** | The electronic Tender opening procedures shall be: **NOT APPLICABLE** |
| **ITT 27.6** | The Form of Tender and priced Activity Schedule shall be initialed by all representatives of the Procuring Entity conducting Tender opening. |

| ITT Reference | PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS |
|---|---|
| | **E. Evaluation and Comparison of Tenders** |
| **ITT 34.1** | Margin of preference IS NOT allowed. |
| **ITT 34.2** | The invitation to tender is extended to the following group that qualify for Reservations: ***Youth, Women and Persons With Disabilities*** |
| **ITT 35.4** | Tenderers shall be allowed to quote separate prices for different lots and the methodology to determine the lowest tenderer is specified in Section III, Evaluation and Qualification Criteria. |
| | **F. Award of Contract** |
| **ITT 49.1** | The Appointment of an Adjudicator shall be in accordance with the provisions of the Arbitration Act Cap 49 of the Laws of Kenya. |
| **ITT 50.1** | The procedures for making a Procurement-related Complaint are available from the PPRA Website www.ppra.go.ke or email complaints@ppra.go.ke.<br><br>If a Tenderer wishes to make a Procurement-related Complaint, the Tenderer should submit its complaint following these procedures, in writing to: complaints@ppra.go.ke<br><br>In summary, a Procurement-related Complaint may challenge any of the following:<br><br>(i) the terms of the Tender Documents; and<br>(ii) the Procuring Entity's decision to award the contract. |

## SECTION III – EVALUATION AND QUALIFICATION CRITERIA

### 1. General Provisions

1.1 This section contains the criteria that the Employer shall use to evaluate tender and qualify tenderers. No other factors, methods or criteria shall be used other than specified in this tender document. The Tenderer shall provide all the information requested in the forms included in Section IV, Tendering Forms.

1.2 **Evaluation and contract award Criteria**

The Procuring Entity shall use the criteria and methodologies listed in this Section to evaluate tenders and arrive at the Lowest Evaluated Tender. The tender that (i) meets the qualification criteria, (ii)has been determined to be substantially responsive to the Tender Documents, and(iii) is determined to have the Lowest Evaluated Tender price shall be selected for award of contract.

### 2. Preliminary examination for Determination of Responsiveness

The Procuring Entity will start by examining all tenders to ensure they meet in all respects the eligibility criteria and other mandatory requirements in the ITT, and that the tender is complete in all aspects in meeting the requirements provided for in the preliminary evaluation criteria outlined below. Tenders that do not pass the Preliminary Examination will be considered non- responsive and will not be considered further.

**Part I: Preliminary Evaluation Criteria (Mandatory Requirements)**

The bid submission shall contain the following **MANDATORY** requirements; clearly marked and arranged in the following order: -

| No. | Requirement | Compliance |
|---|---|---|
| 1. | Shall have a table of contents page clearly indicating Sections and Page Numbers | Must meet |
| 2. | Shall have pages in the whole document from the table of contents page numbered in the correct sequence (i.e 1,2,3…) including all appendixes and attachments | Must meet |
| 3. | Shall be firmly bound and should not have any loose pages. Spiral binding and files (spring and box) are not acceptable | Must meet |
| 4. | Shall be submitted in one original and Two copies of original | Must meet |
| 5. | Shall be signed (where signatures are required) by a duly authorized representative of the firm or any other officer appointed and evidenced by a Power of Attorney signed and stamped by the commissioner for oaths or notarized by notary public. | Must meet |
| 6. | A copy of Certificate of Registration/Incorporation | Must meet |
| 7. | A copy of valid Tax Compliance Certificate | Must meet |
| 8. | A copy of valid County Single Business Permit | Must meet |
| 9. | A recent copy (less than a year up to the date of tender opening) CR12, CR13 or partnership deed from Registrar of Companies for limited companies, Sole Proprietorships and Partnerships | Must meet |
| 10. | A Valid AGPO Certificate | Must meet |

| | | |
|---|---|---|
| 11. | Copy of National Identification documents for owners/Directors of the company (ID/Passport) | Must meet |
| 12. | Tenderers shall be required to submit a filled, signed and stamped Tender Securing Declaration Form. | Must meet |
| 13. | Dully filled, signed, and stamped Form of Tender | Must meet |
| 14. | Dully filled, signed, and stamped Confidential Business Questionnaire | Must meet |
| 15. | Dully filled, signed, and stamped Certificate of Independent Tender Determination | Must meet |
| 16. | Dully filled, signed, and stamped Self-Declaration Form SD 1 | Must meet |
| 17. | Dully filled, signed, and stamped Self-Declaration Form SD 2 | Must meet |
| 18. | Dully filled, signed, and stamped Declaration and Commitment to the Code of Ethics | Must meet |
| 19. | Dully filled Tenderer Information Form | Must meet |
| 20. | Dully filled FORM PER – 1 and FORM PER - 2 | Must meet |
| 21. | Dully filled, signed, and stamped DECLARATION form | Must meet |
| 22. | Dully filled Tenderers Qualification Without Pre-Qualification | Must meet |
| 23. | Dully filled FORM CON – 2, FORM FIN – 3.1 and FORM FIN – 3.4 | Must meet |
| 24. | A valid certificate of police clearance for every Director, Partner, Trustee, and supervisors from DCI | Must meet |
| 25. | Letter of Compliance issued by Ministry of Labor and showing compliance to labor requirements and in particular compliance to payment of minimum wage as per the guidelines in the Kenyan Labor Laws. | Must meet |
| 26. | Three (3) letters of where the firm has performed similar works and signed by CEOs or Heads of Procurement Departments of the institutions where services were rendered. | Must meet |
| 27. | A written Undertaking that cleaners will be present to offer cleaning services throughout the contract period. | Must meet |
| 28. | Company Health and Safety Policy Statement (signed by Tendering Company CEO) | Must meet |
| 29. | A written undertaking that the service provider shall comply with all labour laws and the minimum wage guidelines during the entire period of the contract as provided for in the Labour Institutions Act No. 12 of 2007 and the Regulation of Wages (Agricultural Industry) (Amendment) Order, 2022 as follows; -<br><br>**(a)** Monthly Wages for Nairobi, Mombasa and Kisumu Kshs. 15,201.65<br>House Allowance (15%) of the basic minimum monthly wage Kshs. 2,280.24<br>Total Wage Payable is **Kshs. 17,482**<br>**(b)** Monthly wages for all former Municipalities and Town Councils. Kshs. 14,025.20 | Must meet |

| | | |
|---|---|---|
| | House allowance (15%) of the basic minimum monthly wage Kshs. 2,103.78<br><br>Total wage payable is **Kshs. 16,129**. Failure to meet this requirement during the contract period will be a ground for cancellation of the contract.<br><br>The indicators for these are payments of salaries, NHIF deductions, House levy deductions and any other remittance (loan deductions) in time as per the Private Security Regulatory Act No. 13 of 2016- there should be no complaints of salary delay from your staff members. | |
| 30. | Written undertaking that should the tenderer be awarded the contract they shall process to have a Work Injury Benefits Act (WIBA) policy | Must meet |
| 31. | Written undertaking that should the tenderer be awarded the contract they shall process a Workman's Compensation and Group Personal Accident Insurance, Third Party of Public Liability Insurance | Must meet |
| 32. | Valid Compliance Certificate from National Social Security Fund (NSSF) | Must meet |
| 33. | Valid Compliance Certificate from Social Health Authority (SHA) | Must meet |

**NOTE: Failure to meet any of the above requirements will lead to automatic disqualification and the bidder shall not be eligible for technical evaluation.**

**Part II: Technical Evaluation Criteria (Mandatory Requirements)**

| No. | Requirement | Marks Awarded |
|---|---|---|
| 1. | Experience in works of similar nature and size in the last 5 years and details of work under way or contractually committed with documentary proof and names and addresses of clients who may be contacted for further information on these contracts (attach extract copies of contracts, or Reference Letters.) **(21 Marks)**<br><br>Names and addresses of clients (At least 3) who may be contacted for further information on these contracts (provide phone contacts, addresses and email contacts) **– (9marks)** | **30 Marks** |
| 2. | **Method of work Statement - should include but not limited to:**<br>i. Schedule of Work (10 marks)<br>ii. Health & Safety Precautions (10 marks)<br>iii. Emergency management procedure (outline process for incident management e.g. first aid). (10 marks) | **30 Marks** |
| 3. | **Personnel Capability (24 Marks):** List of personnel including: -<br>i. Qualifications and experience **of one (1) management personnel**: -<br>• Minimum degree holder (Environmental Studies, /Science/ Human Resource Management/Health) (4 marks)<br>• At least 4 years' experience (4 marks) ***1 mark for each year*** | **24 Marks** |

| | | |
|---|---|---|
| | • detailed CVs and copies academic/professional certification of the personnel (4 Marks)<br>ii. Qualifications and experience of supervisor<br>• Minimum diploma holder in Environmental Studies, /Science/Human Resource Management/Health (4 marks)<br>• At least 4 years' experience (4 marks) ***1 mark for each year***<br>• Detailed CVs and copies academic/professional certification of the personnel (4 marks) | |
| 4. | **Financial strength - (16Marks):** Certified copies of Audited Financial reports for the last two years (Financial strength shall be pegged on the following ratios: liquidity, gearing, and profitability ratios.<br>• Liquidity ratios CA/CL > 1:1 = 5 marks<br>• Gearing ratios not more than 20% = 5.5 marks<br>• Profitability ratios 20% and above = 5.5 marks<br><br>Marks will be awarded on the ratio indicated as an average for the three years as follows:<br>✓ Full marks for meeting requirement<br>✓ Prorated marks for not meeting requirement | **(16 Marks)** |
| ***The pass mark for the technical evaluation is 75 Marks for consideration to the next stage of financial evaluation.*** | | |

**NOTE: Tenderers who will not meet the above requirements will not be evaluated further.**

**3. Tender Evaluation (ITT 35)**

**a) Price evaluation**

i. The tender sum and the price schedule as submitted and read out during the tender opening shall be absolute and final and shall not be subject of correction, adjustment or amendment in any way by any person or entity as required by clause 82 of the Public Procurement and Asset Disposal Act, 2015.

**ii. To ensure equity, the Procuring Entity shall not award more than one LOT to a single bidder**

**iii. The evaluation and award will be done in a chronological order. The maximum number of LOTS in this Tender is two (2). Once a bidder has been awarded the first LOT, they will not be considered for the second LOT.**

**iv. The award will be based on the lowest evaluated bidder per LOT within the market range.**

**v. Abnormally Low Tenders and Abnormally High Tenders shall be rejected.**

**4. Multiple Contracts**

The Procuring Entity intends to award separate contracts for each LOT under this tender. A tenderer shall be eligible for award of a maximum of **ONE (1) LOT only**

**5. Alternative Tenders (ITT 15.1)**

Not applicable.

**6. MARGIN OF PREFERENCE**

Not applicable.

**7. Post qualification and Contract Award (ITT 39), more specifically,**

In determining satisfaction as to the information submitted by the bidder who has been recommended for tender award, the Procuring Entity may conduct due diligence to the reference sites provided by the bidder so as to establish whether the information provided in the bid submission is accurate (post-qualification). **Any false information provided will lead to automatic disqualification and the bidder will be recommended for debarment.**

## SECTION IV - TENDERING FORMS

### 1. FORM OF TENDER – (MANDATORY)

*INSTRUCTIONS TO TENDERERS*

*i) The Tenderer must prepare this Form of Tender on stationery with its letterhead clearly showing the Tenderer's complete name and business address.*

*ii) All italicized text is to help Tenderer in preparing this form.*

*iii) Tenderer must complete and sign CERTIFICATE OF INDEPENDENT TENDER DETERMINATION and the SELF DECLARATION OF THE TENDERER attached to this Form of Tender.*

*iv) The Form of Tender shall include the following Forms duly completed and signed by the Tenderer.*

*a) Tenderer's Eligibility-Confidential Business Questionnaire*

*b) Certificate of Independent Tender Determination*

*c) Self-Declaration of the Tenderer*

**Date of this Tender submission**:_____[*insert date (as day, month and year) of Tender submission*]

**ITT No.:**_____[*insert number of ITT process*]

**Alternative No.**:_____[*insert identification No if this is a Tender f or an*

*alternative*] To:_____**[*insert complete name of Procuring Entity*]**

a) **No reservations:** We have examined and have no reservations to the tendering document, including Addenda issued in accordance with ITT9;

b) **Eligibility**: We meet the eligibility requirements and have no conflict of interest in accordance with ITT4;

c) **Tender-Securing Declaration:** We have not been suspended nor declared ineligible by the Procuring Entity based on execution of a Tender-Securing Declaration or Proposal-Securing Declaration in Kenya in accordance with ITT21;

d) **Conformity:** We offer to provide the Non-Consulting Services inconformity with the tendering document of the following: [*insert a brief description of the Non-Consulting Services*];

*e)* **Tender Price:** The total price of our Tender, excluding any discounts offered in item(f) below is: *[Insert one of the options below as appropriate]*

Option1, in case of one Zone: Total price is: [*insert the total price of the Tender in words and figures, indicating the various amounts and the respective currencies*];
Or

Option 2, in case of multiple zones:(a) Total price of each Zone [*insert the total price of each Zone in words and figures, indicating the various amounts and the respective currencies*]; and (b) Total price of all Zones (sum of all Zones) [*insert the total price of all Zone in words and figures, indicating the various amounts and the respective currencies*];

f) **Discounts:** The discounts offered and the methodology for their application are:

i) The discounts offered are: [*Specify in detail each discount offered.*]

ii) The exact method of calculations to determine the net price after application of discounts is shown below: [*Specify in detail the method that shall be used to apply the discounts*];

g) **Tender Validity Period:** Our Tender shall be valid for the period specified in TDS 19.1 (as amended if applicable) from the date fixed for the Tender submission deadline (specified in TDS 23.1(as amended if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;

h) **Performance Security:** If our Tender is accepted, we commit to obtain a Performance Security in accordance with the tendering document;

i) **One Tender Per Tenderer:** We are not submitting any other Tender(s) as an individual Tenderer, and we are not participating in any other Tender(s) a s a Joint Venture member or as a subcontractor, and meet the requirements of ITT4.3, other than alternative Tenders submitted in accordance with ITT14;

j) **Suspension and Debarment**: We, along with any of our subcontractors, suppliers, consultants, manufacturers, or service providers for any part of the contract, are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the PPRA. Further, we are not ineligible under Kenya's official regulations or pursuant to a decision of the United Nations Security Council;

k) **State-owned enterprise or institution**: [*select the appropriate option and delete the other*] [*We are not a state-owned enterprise or institution*] / [*We are a state-owned enterprise or institution but meet the requirements of ITT 4.6*];

*l)* **Commissions, gratuities and fees**: We have paid, or will pay the following **commissions**, gratuities, or fees with respect to the Tendering process or execution of the Contract: *[insert complete name of each Recipient, its full address, r gratuity].*

| Name of Recipient | Address | Reason | Amount |
|---|---|---|---|
| | | | |
| | | | |
| | | | |
| | | | |

*(If none has been paid or is to be paid, indicate "none.")*

*a)* *[Delete if not appropriate, or amend to suit]* We confirm that we understand the provisions relating to Standstill Period as described in this tendering document and the Procurement Regulations.

m) **Binding Contract**: We understand that this Tender, together with your written acceptance thereof included in your Form of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;

n) **Not Bound to Accept:** We understand that you are not bound to accept the lowest evaluated cost Tender, the Best Evaluated Tender or any other Tender that you may receive; and

o) **Fraud and Corruption:** We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption.

p) **Collusive practices**: We hereby certify and confirm that the tender is genuine, non-collusive and made with the intention of accepting the contract if awarded. To this effect we have signed the "Certificate of Independent Tender Determination" attached below.

q) **Code of Ethical Conduct:** We undertake to adhere by the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal, copy available from_____(*specify website*) during the procurement process and the execution of any resulting contract.

r) We, the Tenderer, have completed fully and signed the following Forms as part of our Tender:

i) Tenderer's Eligibility; Confidential Business Questionnaire–to establish we are not in any conflict to interest.

ii) Certificate of Independent Tender Determination–to declare that we completed the tender without colluding with other tenderers.

iii) Self-Declaration of the Tenderer–to declare that we will, if awarded a contract, not engage in any form of fraud and corruption.

iv) Declaration and commitment to the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal.

Further, we confirm that we have read and understood the full content and scope of fraud and corruption as informed in **"Appendix 1- Fraud and Corruption**" attached to the Form of Tender.

**Name of the** Tenderer: ..... *[*insert complete name of person signing the Tender*]

**Name of** the **person duly authorized to sign the Tender on behalf of the Tenderer**: .....**[*insert complete name of person duly authorized to sign the Tender*]

**Title of the person signing the Tender**: ..... [*insert complete title of the person signing the Tender*]

**Signature** of **the person named above**: .....[*insert signature of person whose name and capacity are shown above*]

**Date** signed..... [*insert date of signing*] **day of** .....[*insert month*], [*insert year*]

## i). TENDERER'S ELIGIBILITY - CONFIDENTIAL BUSINESS QUESTIONNAIRE - (MANDATORY)

**Instruction to Tenderer**

Tender is instructed to complete the particulars required in this Form, *one form for each entity if Tender is a JV*. Tenderer is further reminded that it is an offence to give false information on this Form.

**a) Tenderer's details**

| | ITEM | DESCRIPTION |
|---|---|---|
| 1 | Name of the Procuring Entity | |
| 2 | Reference Number of the Tender | |
| 3 | Date and Time of Tender Opening | |
| 4 | Name of the Tenderer | |
| 5 | Full Address and Contact Details of the Tenderer. | 1. Country<br>2. City<br>3. Location<br>4. Building<br>5. Floor<br>6. Postal Address<br>7. Name and email of contact person. |
| 6 | Current Trade License Registration Number and Expiring date | |
| 7 | Name, country and full address (*postal and physical addresses, email, and telephone number*) of Registering Body/Agency | |
| 8 | Description of Nature of Business | |
| 9 | Maximum value of business which the Tenderer handles. | |
| 10 | State if Tenders Company is listed in stock exchange, give name and full address (*postal and physical addresses, email, and telephone number*) of state which stock exchange | |

**General and Specific Details**

**b) Sole Proprietor, provide the following details.**

Name in full_____Age_____

Nationality_____Country of Origin_____

Citizenship _____

**c) Partnership, provide the following details.**

| | Names of Partners | Nationality | Citizenship | % Shares owned |
|---|---|---|---|---|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |

**d) Registered Company, provide the following details.**

i) Private or public Company _____

ii) State the nominal and issued capital of the Company-

Nominal Kenya Shillings (Equivalent)…….....…....

Issued Kenya Shillings (Equivalent)…….....…

iii) Give details of Directors as follows.

| | Names of Director | Nationality | Citizenship | % Shares owned |
|---|---|---|---|---|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |

**e) DISCLOSURE OF INTEREST-Interest of the Firm in the Procuring Entity.**

iv) Are there any person/persons in……..…… (*Name of Procuring Entity)* who has/have an interest or relationship in this firm? Yes/No…….....……

If yes, provide details as follows.

| | Names of Person | Designation in the Procuring Entity | Interest or Relationship with Tenderer |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |

**f) Conflict of interest disclosure**

| | Type of Conflict | Disclosure YES OR NO | If YES provide details of the relationship with Tenderer |
|---|---|---|---|
| 1 | Tenderer is directly or indirectly controlled by or is under common control with another tenderer. | | |
| 2 | Tenderer receives or has received any direct or indirect subsidy from another tenderer. | | |
| 3 | Tenderer has the same legal representative as another tenderer | | |
| 4 | Tender has a relationship with another tenderer, directly or through common third parties that puts it in a position to influence the tender of another tenderer, or influence the decisions of the Procuring Entity regarding this tendering process. | | |
| 5 | Any of the Tenderer's affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the tender. | | |
| 6 | Tenderer would be providing goods, works, non-consulting services or consulting services during implementation of the contract specified in this | | |

| | Type of Conflict | Disclosure YES OR NO | If YES provide details of the relationship with Tenderer |
|---|---|---|---|
| | Tender Document. | | |
| 7 | Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who are directly or indirectly involved in the preparation of the Tender document or specifications of the Contract, and/or the Tender evaluation process of such contract. | | |
| 8 | Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who would be involved in the implementation or supervision of the Contract. | | |
| 9 | Has the conflict stemming from such relationship stated in item 7 and 8 above been resolved in a manner acceptable to the Procuring Entity throughout the tendering process and execution of the Contract? | | |

**g) Certification**

On behalf of the Tenderer, I certify that the information given above is complete, current and accurate as at the date of submission.

Full Name

Title or Designation_____

_____ _____

*(Signature)* *(Date)*

**ii). CERTIFICATE OF INDEPENDENT TENDER DETERMINATION - (MANDATORY)**

I, the undersigned, in *submitting* the accompanying Letter of Tender to the_____
_____ [*Name of Procuring Entity]*

for: _____
_____*[Name and number of tender]* in response to the request for tenders made by:_____*[Name of Tenderer]* do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of_____*[Name of Tenderer]* that:

1. I have read and I understand the contents of this Certificate;

2. I understand that the Tender will be disqualified if this Certificate is found not to be true and complete in every respect;

3. I am the authorized representative of the Tenderer with authority to sign this Certificate, and to submit the Tender on behalf of the Tenderer;

4. For the purposes of this Certificate and the Tender, I understand that the word "competitor" shall include any individual or organization, other than the Tenderer, whether or not affiliated with the Tenderer, who:
   a) Has been requested to submit a Tender in response to this request for tenders;
   b) could potentially submit a tender in response to this request for tenders, based on their qualifications, abilities or experience;

5. The Tenderer discloses that [check one of the following, a s applicable]:
   a) The Tenderer has arrived at the Tender independently from, and without consultation, communication, agreement or arrangement with, any competitor;
   b) the Tenderer has entered into consultations, communications, agreements or arrangements with one or more competitors regarding this request for tenders, and the Tenderer discloses, in the attached document(s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;

6. In particular, without limiting the generality of paragraphs(5)(a) or (5)(b) above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
   a) prices;
   b) methods, factors or formulas used to calculate prices;
   c) the intention or decision to submit, or not to submit, a tender; or
   d) the submission of a tender which does not meet the specifications of the request for Tenders; except as specifically disclosed pursuant to paragraph (5) (b) above;

7. In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the works or services to which this request for tenders relates, except as specifically authorized by the procuring authority or as specifically disclosed pursuant to paragraph (5)(b) above;

8. The terms of the Tender have not been, and will not be, knowingly disclosed by the Tenderer, directly or indirectly, to any competitor, prior to the date and time of the official tender opening, or of the awarding of the Contract, which ever comes first, unless otherwise required by law or as

specifically disclosed pursuant to paragraph (5) (b) above.

Name_____

Title_____

Date

_____

*[Name, title and signature of authorized agent of Tenderer and Date]*

**iii). SELF-DECLARATION FORMS - (MANDATORY)**

**FORM SD1**

**SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015**

I, ……., of Post Office Box ……..……. being a resident of……
…….. in the Republic of ……. do hereby make a statement as follows: -

1. THAT I am the Company Secretary/ Chief Executive/ Managing Director /Principal Officer/Director of ……..
   ……...…….. *(insert name of the Company)* who is a Bidder in respect of **Tender No.** …….. for.....*(insert tender title/description)* for
   ……..*(insert name of the Procuring entity)* and duly authorized and competent to make this statement.

2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred from participating in procurement proceeding under Part IV of the Act.

3. THAT what is deponed to herein above is true to the best of my knowledge, information and belief.

   ……. ……. ……
   (Title) (Signature) (Date)

   Bidder Official Stamp

**FORM SD2**

**iv). SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE - (MANDATORY)**

I, …… of P. O. Box.....being a resident of ……
…….. in the Republic of ……..... do hereby make a statement as follows: -

1. THAT I am the Chief Executive/Managing Director/Principal Officer/Director of .....
……..... *(insert name of the Company)* who is a Bidder in respect of Tender No……
…….. for ……..*(insert tender title/description)* for ……*(insert name of the Procuring entity)* and duly authorized and competent to make this statement.

2. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/or agents of……. *(insert name of the Procuring entity)* which is the procuring entity.

3. THAT the aforesaid Bidder, its servants and/or agents /subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of……. *(name of the procuring entity)*

4. THAT the aforesaid Bidder will not engage /has not engaged in any corrosive practice with other bidders participating in the subject tender

5. THAT what is deponed to here in above is true to the best of my knowledge information and belief.

…… ……..…… .....
(Title) (Signature) (Date)

Bidder's Official Stamp

**v). DECLARATION AND COMMITMENT TO THE CODE OF ETHICS - (MANDATORY)**

I, ..... (person) on behalf of ***(Name of the Business/ Company/Firm***) ….....……. declare that I have read and fully understood the contents of the Public Procurement & Asset Disposal Act, 2015, Regulations and the Code of Ethics for persons participating in Public Procurement and Asset Disposal and my responsibilities under the Code.

I do hereby commit to abide by the provisions of the Code of Ethics for persons participating in Public Procurement and Asset Disposal.

Name of Authorized signatory.....

Sign.....….....

Position…….....

Office address…….
Telephone…….....

E-mail…….....

Name of the Firm/Company…….....

Date…….....

**(Company Seal/ Rubber Stamp where applicable)**
Witness
Name…….....

Sign…….....

Date…….....

## vi). APPENDIX 1- FRAUD AND CORRUPTION

*(Appendix 1 shall not be modified)*

### 1. Purpose

1.1 The Government of Kenya's Anti-Corruption and Economic Crime laws and their sanction's policies and procedures, Public Procurement and Asset Disposal Act *(no. 33 of 2015)* and its Regulation, and any other Kenya's Acts or Regulations related to Fraud and Corruption, and similar offences, shall apply with respect to Public Procurement Processes and Contracts that are governed by the laws of Kenya.

### 2. Requirements

2.1 The Government of Kenya requires that all parties including Procuring Entities, Tenderers, (applicants/proposers), Consultants, Contractors and Suppliers; any Sub-contractors, Sub-consultants, Service providers or Suppliers; any Agents (whether declared or not); and any of their Personnel, involved and engaged in procurement under Kenya's Laws and Regulation, observe the highest standard of ethics during the procurement process, selection and contract execution of all contracts, and refrain from Fraud and Corruption and fully comply with Kenya's laws and Regulations as per paragraphs 1.1above.

2.2 Kenya's public procurement and asset disposal act *(no. 33 of 2015)* under Section 66 describes rules to be followed and actions to be taken in dealing with Corrupt, Coercive, Obstructive, Collusive or Fraudulent practices, and Conflicts of Interest in procurement including consequences for offences committed. A few of the provisions noted be low highlight Kenya's policy of no tolerance for such practices and behavior:

1) A person to whom this Act applies shall not be involved in any corrupt, coercive, obstructive, collusive or fraudulent practice; or conflicts of interest in any procurement or asset disposal proceeding;

2) A person referred to under sub section (1) who contravenes the provisions of that sub-section commits an offence;

3) Without limiting the generality of the subsection (1) and (2), the person shall be: -

   a) disqualified from entering into a contract for a procurement or asset disposal proceeding; or

   b) if a contract has already been entered into with the person, the contract shall be voidable;

4) The voiding of a contract by the procuring entity under subsection (7) does not limit any legal remedy the procuring entity may have;

**3.** An employee or agent of the procuring entity or a member of the Board or committee of the procuring entity who has a conflict of interest with respect to a procurement: -

a) Shall not take part in the procurement proceedings;

b) shall not, after a procurement contract has been entered into, take part in any decision relating to the procurement or contract; and

c) Shall not be a subcontractor for the tender to whom was awarded contract, or a member of the group of tenders to whom the contract was awarded, but the subcontractor appointed shall meet all the requirements of this Act.

**4.** An employee, agent or member described in subsection (1) who refrains from doing anything prohibited under that subsection, but for that subsection, would have been within his or her duties shall disclose the conflict of interest to the procuring entity;

4.1 If a person contravenes subsection (1) with respect to a conflict of interest described in subsection

(5) (a) and the contract is awarded to the person or his relative or to another person in whom one of them had a direct or indirect pecuniary interest, the contract shall be terminated and all costs incurred by the public entity shall be made good by the a warding officer. etc.

In compliance with Kenya's laws, regulations and policies mentioned above, the Procuring Entity:

a) Defines broadly, for the purposes of the above provisions, the terms set forth below as follows:

   i) "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

   ii) "fraudulent practice" is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;

   iii) "collusive practice" is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;

   iv) "coercive practice" is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;

   v) "obstructive practice" is:

      a) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede investigation by Public Procurement Regulatory Authority (PPRA) or any other appropriate authority appointed by Government of Kenya into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or

      b) acts intended to materially impede the exercise of the PPRA's or the appointed authority's inspection and audit rights provided for under paragraph 2.3e. below.

      c) Defines more specifically, in accordance with the above procurement Act provisions set forth for fraudulent and collusive practices as follows:

      "fraudulent practice" includes a misrepresentation of fact in order to influence a procurement or disposal process or the exercise of a contract to the detriment of the procuring entity or the tenderer or the contractor, and includes collusive practices amongst tenderers prior to or after tender submission designed to establish tender prices at artificial non-competitive levels and to deprive he procuring entity of the benefits of free and open competition.

      c) Rejects a proposal for award[1] of a contract if PPRA determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub-consultants, sub- contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;

      d) Pursuant to the Kenya's above stated Acts and Regulations, may sanction or recommend to appropriate authority(ies) for sanctioning and debarment of a firm or individual, as applicable under the Act sand Regulations;

      e) Requires that a clause be included in Tender documents and Request for Proposal documents requiring (i) Tenderers (applicants/proposers), Consultants, Contractors, and Suppliers, and their Sub-contractors, Sub-consultants, Service providers, Suppliers, Agents personnel, permit the PPRA or any other appropriate authority appointed by Government of Kenya to inspect[2] all accounts, records and other documents relating to the procurement process, selection and/or contract execution, and to have them audited by auditors appointed by the PPRA or any other appropriate authority appointed by Government of Kenya; and

f) Pursuant to Section 62 of the above Act, requires Applicants/Tenderers to submit along with their Applications/Tenders/Proposals a "Self-Declaration Form" as included in the procurement document declaring that they and all parties involved in the procurement process and contract execution have not engaged/will not engage in any corrupt or fraudulent practices.

---

[1]*For the avoidance of doubt, a party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification, expressing interest in*
*A consultancy, and rendering, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.*

[2] *Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Investigating Authority or persons appointed by the Procuring Entity to address specific matters related to investigations/ audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format)deemed relevant for the investigation/ audit, and making copies there of as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.*

## 2. TENDERER INFORMATION FORM - (MANDATORY)

*[The Tenderer shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]*

Date:.....*[insert date (as day, month and year) of Tender submission*]

ITT No.:..... *[insert number of Tendering process]*

*Alternative* No:..... *[insert identification No if this is a Tender for an alternative]*

1. Tenderer's Name:.....*[insert Tenderer's legal name]*

2. In case of JV, legal name of each member: .....*[insert legal name of each member in JV]*

3. Tenderer's actual or intended country of registration:.....*[insert actual or intended country of registration]*

4. Tenderer's year of registration: .....*[insert Tenderer's year of registration]*

5. Tenderer's Address in country of registration:.....*[insert Tenderer's legal address in country of registration]*

6. Tenderer's Authorized Representative Information

   Name: .....*[insert Authorized Representative's name]*

   Address.....*[insert Authorized Representative's Address]*

   Telephone:.....*[insert Authorized Representative's telephone/fax numbers]*

   Email Address:.....*[insert Authorized Representative's email address]*

7. Attached are copies of original documents of..... *[check the box(es) of the attached original documents]*

   ☐ Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with ITT 4.4.

   ☐ In case of JV, Form of intent to form JV or JV agreement, in accordance with ITT 4.1. In case of state-owned enterprise or institution, in accordance with ITT4.6 documents establishing:
   - i) Legal and financial autonomy
   - ii) Operation under commercial law
   - iii) Establishing that the Tenderer is not under the supervision of the agency of the Procuring Entity.

   ☐ A current tax clearance certificate or tax exemption certificate in case of Kenyan tenderers issued by the Kenya Revenue Authority in accordance with ITT 4.14.

8. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

**OTHER FORMS**

## 3. TENDERER'S JV MEMBERS INFORMATION FORM – (NOT APPLICABLE)

*[The Tenderers shall fill in this Form in accordance with the instructions indicated below. The following table shall be filled in for the Tenderer and for each member of a Joint Venture]].*

Date: .....*[insert date (as day, month and year) of Tender submission*]

ITT No.: ..... *[insert number of Tendering process]*

Alternative No.: ..... *[insert identification No if this is a Tender for an alternative]*

| |
|---|
| 1. Tenderer's Name: *[insert Tenderer's legal name]* |
| 2. Tenderer's JV Member's name: *[insert JV's Member legal name]* |
| 3. Tenderer's JV Member's country of registration: *[insert JV's Member country of registration]* |
| 4. Tenderer's JV Member's year of registration: *[insert JV's Member year of registration]* |
| 5. Tenderer's JV Member's legal address in country of registration: *[insert JV's Member legal address in country of registration]* |
| 6. Tenderer's JV Member's authorized representative information<br>Name: *[insert name of JV's Member authorized representative]*<br>Address: *[insert address of JV's Member authorized representative]*<br>Telephone/Fax numbers: *[insert telephone/fax numbers of JV's Member authorized representative]*<br>Email Address: *[insert email address of JV's Member authorized representative]* |
| 7. Attached are copies of original documents of *[check the box(es) of the attached original documents]*<br>☐ Articles of Incorporation (or equivalent documents of constitution or association), and/or registration documents of the legal entity named above, in accordance with ITT 4.4.<br>☐ In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Procuring Entity, in accordance with ITT 4.6. |
| 8. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership. |

## 4. FORM OF TENDER SECURITY-[Option 1–Demand Bank Guarantee] (NOT APPLICABLE)

**Beneficiary:**_____

**Request for Tenders No:**

_____

**Date:**_____

**TENDER GUARANTEE No.:**_____

**Guarantor:** _____

1. We have been informed that_____(here in after called "the Applicant") has submitted or will submit to the Beneficiary its Tender (here in after called" the Tender") for the execution of_____ under Request for Tenders No._____("the ITT

2. Furthermore, we understand that, according to the Beneficiary's conditions, Tenders must be supported by a Tender guarantee.

3. At the request of the Applicant, we, as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of_____(___) up that either the Applicant:

   (a) has withdrawn its Tender during the period of Tender validity set forth in the Applicant's Letter of Tender ("the Tender Validity Period"), or any extension thereto provided by the Applicant; or

   b) having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension there to provided by the Applicant, (i) has failed to execute the contract agreement, or (ii) has failed to furnish the Performance.

4. This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the contract agreement signed by the Applicant and the Performance Security and, or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) thirty days after the end of the Tender Validity Period.

5. Consequently, any demand for payment under this guarantee must be received by us at the office indicated above onor before that date.

_____

*[signature(s)]*

***Note: All italicized text is for use in preparing this form and shall be deleted from the final product.***

## 5. FORMAT OF TENDER SECURITY [Option 2–Insurance Guarantee] (NOT APPLICABLE)

**TENDER GUARANTEE No.: _____**

1. Whereas …… [*Name of the tenderer]* (hereinafter called "the tenderer") has submitted its tender dated …… [*Date of submission of tender]* for the …… *[Name and/or description of the tender]* (hereinafter called "the Tender") for the execution of_____under Request for Tenders No._____("the ITT").

2. KNOW ALL PEOPLE by these presents that WE …… of …… [**Name of Insurance Company**] having our registered office at …… (hereinafter called "the Guarantor"), are bound unto …….. [*Name of Procuring Entity*] (hereinafter called "the Procuring Entity") in the sum of …… (Currency and guarantee amount) for which payment well and truly to be made to the said Procuring Entity, the Guarantor binds itself, its successors and assigns, jointly and severally, firmly by these presents.

   Sealed with the Common Seal of the said Guarantor this ___day of _____ 20 __.

3. NOW, THEREFORE, THE CONDITION OF THIS OBLIGATION is such that if the Applicant:

   a) has withdrawn its Tender during the period of Tender validity set forth in the Principal's Letter of Tender ("the Tender Validity Period"), or any extension thereto provided by the Principal; or

   b) having been notified of the acceptance of its Tender by the Procuring Entity during the Tender Validity Period or any extension thereto provided by the Principal; (i) failed to execute the Contract agreement; or (ii) has failed to furnish the Performance Security, in accordance with the Instructions to tenderers ("ITT") of the Procuring Entity's Tendering document.

   then the guarantee undertakes to immediately pay to the Procuring Entity up to the above amount upon receipt of the Procuring Entity's first written demand, without the Procuring Entity having to substantiate its demand, provided that in its demand the Procuring Entity shall state that the demand arises from the occurrence of any of the above events, specifying which event(s) has occurred.

4. This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the contract agreement signed by the Applicant and the Performance Security and, or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii)twenty-eight days after the end of the Tender Validity Period.

5. Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

| | |
|---|---|
| _____ | _____ |
| *[Date ]* | *[Signature of the Guarantor]* |
| _____ | _____ |
| *[Witness]* | *[Seal]* |

***Note: All italicized text is for use in preparing this form and shall be deleted from the final product.***

## 6. TENDER-SECURING DECLARATION FORM – (MANDATORY)

[The Bidder shall complete this Form in accordance with the instructions indicated]
Date:.....*[insert date(as day, month and year) of Tender Submission]*

Tender No.:.....*[insert number of tendering process]*
To:.....*[insert complete name of Purchaser]* I/We, the undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Tender-Securing Declaration.

2. I/We accept that I / we will automatically be suspended from being eligible for tendering in any contract with the Purchaser for the period of time of [insert number of months or years] starting on [insert date], if we are in breach of our obligation (s) under the bid conditions, because we – (a) have withdrawn our tender during the period of tender validity specified by us in the Tendering Data Sheet; or (b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract, if required, or(ii) fail or refuse to furnish he Performance Security, in accordance with the instructions to tenders.

3. I/We understand that this Tender Securing Declaration shall expire if we are not the successful Tenderer(s), upon the earlier of:

   a) Our receipt of a copy of your notification of the name of the successful Tenderer; or

   b) thirty days after the expiration of our Tender.

4. I / We understand that if I am / we are / in a Joint Venture, the Tender Securing Declaration must be in the name of the Joint Venture that submits the bid , and the Joint Venture has not been legally constituted at the time of bidding, the Tender Securing Declaration shall be in the names of all future partners as named in the letter of intent.

   Signed:……..…….....

   Capacity / title (director or partner or sole proprietor, etc.).....

   Name:
   …….....

   Duly authorized to sign the bid for and on behalf of: ……*[insert complete name of Tenderer]* Dated on …….....…. day of…… *[Insert date of signing]*

   Seal or stamp

**QUALIFICATION FORMS**

## 7. FOREIGN TENDERERS 40% RULE – (NOT APPLICABLE)

Pursuant to ITT 4.10, a foreign tenderer must complete this form to demonstrate that the tender fulfils this condition.

| Item | Description of Work Item | Describe location of Source | COST in K. shillings | Comments, if any |
|---|---|---|---|---|
| A | Local Labor | | | |
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| B | Sub contracts from Local sources | | | |
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| C | Local materials | | | |
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| D | Use of Local Plant and Equipment | | | |
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| E | Add any other items | | | |
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| 6 | | | | |
| | TOTAL COST LOCAL CONTENT | | XXXXX | |
| | PERCENTAGE OF CONTRACT PRICE | | | |

## 8. FORM EQU: EQUIPMENT

The Tenderer shall provide adequate information to demonstrate clearly that it has the capability to meet the requirements for the key equipment listed in Section III, Evaluation and Qualification Criteria. A separate Form shall be prepared for each item of equipment listed, or for alternative equipment proposed by the Tenderer.

| Item of equipment | | |
|---|---|---|
| Equipment information | Name of manufacturer | Model and power rating |
| | Capacity | Year of manufacture |
| Current status | Current location | |
| | Details of current commitments | |
| Source | Indicate source of the equipment<br>☐ Owned ☐ Rented ☐ Leased ☐ Specially manufactured | |

Omit the following information for equipment owned by the Tenderer.

| **Owner** | **Name of owner** | |
|---|---|---|
| | Address of owner | |
| | Telephone | Contact name and title |
| | Fax | Telex |
| Agreements | Details of rental / lease / manufacture agreements specific to the project | |

## 9. FORM PER - 1 – (MANDATORY)

**Contractor's Representative and Key Personnel Schedule**

Tenderers should provide the names and details of the suitably qualified Contractor's Representative and Key Personnel to perform the Contract. The data on their experience should be supplied using the Form PER-2 below for each candidate.

**Contractor' Representative and Key Personnel**

| | | |
|---|---|---|
| **1.** | **Title of position:** Contractor's Representative | |
| | **Name of candidate:** | |
| | **Duration of appointment:** | [*insert the whole period (start and end dates) for which this position will be engaged*] |
| | **Time commitment: for this position:** | [*insert the number of days/week/months/ that has been scheduled for this position*] |
| | **Expected time schedule for this position:** | [*insert the expected time schedule for this position (e.g. attach high level Gantt chart*] |
| **2.** | **Title of position:** *[_____]* | |
| | **Name of candidate:** | |
| | **Duration of appointment:** | [*insert the whole period (start and end dates) for which this position will be engaged*] |
| | **Time commitment: for this position:** | [*insert the number of days/week/months/ that has been scheduled for this position*] |
| | **Expected time schedule for this position:** | [*insert the expected time schedule for this position (e.g. attach high level Gantt chart*] |
| **3.** | **Title of position:** *[_____]* | |
| | **Name of candidate:** | |
| | **Duration of appointment:** | [*insert the whole period (start and end dates) for which this position will be engaged*] |
| | **Time commitment: for this position:** | [*insert the number of days/week/months/ that has been scheduled for this position*] |
| | **Expected time schedule for this position:** | [*insert the expected time schedule for this position (e.g. attach high level Gantt chart*] |
| **4.** | **Title of position:** *[_____]* | |
| | **Name of candidate:** | |
| | **Duration of appointment:** | [*insert the whole period (start and end dates) for which this position will be engaged*] |
| | **Time commitment: for this position:** | [*insert the number of days/week/months/ that has been scheduled for this position*] |
| | **Expected time schedule for this position:** | [*insert the expected time schedule for this position (e.g. attach high level Gantt chart*] |
| **5.** | **Title of position:** *[insert title]* | |
| | **Name of candidate** | |
| | **Duration of appointment:** | [*insert the whole period (start and end dates) for which this position will be engaged*] |

| | | |
|---|---|---|
| | **Time commitment: for this position:** | [*insert the number of days/week/months/ that has been scheduled for this position*] |
| | **Expected time schedule for this position:** | [*insert the expected time schedule for this position (e.g. attach high level Gantt chart*] |

## 10. FORM PER-2: - (MANDATORY)

**Resume and Declaration - Contractor's Representative and Key Personnel.**

| Name of Tenderer | |
|---|---|

| Position [*#1*]: [*title of position from Form PER-1*] | | |
|---|---|---|
| Personnel information | Name: | Date of birth: |
| | Address: | E-mail: |
| | | |
| | Professional qualifications: | |
| | Academic qualifications: | |
| | Language proficiency: *[language and levels of speaking, reading and writing skills]* | |
| Details | | |
| | Address of Procuring Entity: | |
| | Telephone: | Contact (manager / personnel officer): |
| | Fax: | |
| | Job title: | Years with present Procuring Entity: |

Summarize professional experience in reverse chronological order. Indicate particular technical and managerial experience relevant to the project.

| **Project** | **Role** | **Duration of involvement** | **Relevant experience** |
|---|---|---|---|
| *[main project details]* | *[role and responsibilities on the project]* | *[time in role]* | *[describe the experience relevant to this position]* |
| | | | |
| | | | |
| | | | |

## 11. DECLARATION – (MANDATORY)

I, the undersigned.....*[insert either "Contractor's Representative" or "Key Personnel" as applicable]*, certify that to the best of my knowledge and belief, the information contained in this Form PER-2 correctly describes myself, my qualifications and my experience.

I confirm that I am available as certified in the following table and throughout the expected time schedule for this position as provided in the Tender:-

| **Commitment** | **Details** |
|---|---|
| Commitment to duration of contract: | *[insert period (start and end dates) for which this Contractor's Representative or Key Personnel is available to work on this contract]* |
| Time commitment: | *[insert period (start and end dates) for which this Contractor's Representative or Key Personnel is available to work on this contract]* |

I understand that any misrepresentation or omission in this Form may:

a) be taken into consideration during Tender evaluation;

b) result in my disqualification from participating in the Tender;

c) result in my dismissal from the contract.

Name of Contractor's Representative or Key Personnel:_____[*insert* name]

Signature:_____ Date: (day

month year): _____

Countersignature of authorized representative of the Tenderer:

Signature:_____ Date: (day

month year): _____

**TENDERERS QUALIFICATION WITHOUT PRE-QUALIFICATION – (MANDATORY)**

To establish its qualifications to perform the contract in accordance with Section III, Evaluation and Qualification Criteria the Tenderer shall provide the information requested in the corresponding Information Sheets included hereunder.

## 12. FORM ELI -1.1 Tenderer Information Form

Date:_____

ITT No. and title:_____

| |
|---|
| Tenderer's name |
| In case of Joint Venture (JV), name of each member: |
| Tenderer's actual or intended country of registration:<br>*[indicate country of Constitution]* |
| Tenderer's actual or intended year of incorporation: |
| Tenderer's legal address [in country of registration]: |
| Tenderer's authorized representative information<br>Name: _____<br>Address: _____<br>Telephone/Fax numbers: _____<br>E-mail address: _____ |
| 1. Attached are copies of original documents of<br>☐ Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with ITT 4.4<br>☐ In case of JV, letter of intent to form JV or JV agreement, in accordance with ITT 4.1<br>☐ In case of state-owned enterprise or institution, in accordance with ITT 4.6, documents establishing:<br>• Legal and financial autonomy<br>• Operation under commercial law<br>• Establishing that the Tenderer is not under the supervision of the Procuring Entity<br>2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership. |

## 13. FORM ELI -1.2 – (NOT APPLICABLE)

Tenderer's JV Information Form
(to be completed for each member of Tenderer's JV)

Date:_____

ITT No. and title:_____

| |
|---|
| Tenderer's JV name: |
| JV member's name: |
| JV member's country of registration: |
| JV member's year of constitution: |
| JV member's legal address in country of constitution: |
| JV member's authorized representative information<br>Name: _____<br>Address: _____<br>Telephone/Fax numbers: _____<br>E-mail address: _____ |
| 1. Attached are copies of original documents of<br>☐ Articles of Incorporation (or equivalent documents of constitution or association), and/or registration documents of the legal entity named above, in accordance with ITT 4.4.<br>☐ In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Procuring Entity, in accordance with ITT 4.6.<br><br>2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership. |

## 14. FORM CON –2 – (MANDATORY)

**Historical Contract Non-Performance, Pending Litigation and Litigation History**

Tenderer's Name:_____

Date:_____

JV Member's Name_____

ITT No. and title:_____

| Non-Performed Contracts in accordance with Section III, Evaluation and Qualification Criteria | | | |
|---|---|---|---|
| ☐ Contract non-performance did not occur since 1st January *[insert year]* specified in Section III, Evaluation and Qualification Criteria, Sub-Factor 2.1.<br><br>☐ Contract(s) not performed since 1st January *[insert year]* specified in Section III, Evaluation and Qualification Criteria, requirement 2.1 | | | |
| **Year** | **Non-performed portion of contract** | **Contract Identification** | **Total Contract Amount (current value, currency, exchange rate and Kenya Shilling equivalent)** |
| *[insert year]* | *[insert amount and percentage]* | Contract Identification: *[indicate complete contract name/ number, and any other identification]*<br>Name of Procuring Entity: *[insert full name]*<br>Address of Procuring Entity: *[insert street/city/country]*<br>Reason(s) for nonperformance: *[indicate main reason(s)]* | *[insert amount]* |
| Pending Litigation, in accordance with Section III, Evaluation and Qualification Criteria | | | |
| ☐ No pending litigation in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.3.<br>☐ Pending litigation in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.3 as indicated below. | | | |

| **Year of dispute** | **Amount in dispute (currency)** | **Contract Identification** | **Total Contract Amount (currency), Kenya Shilling Equivalent (exchange rate)** |
|---|---|---|---|
| | | | |

| Year of dispute | Amount in dispute (currency) | Contract Identification | Total Contract Amount (currency), Kenya Shilling Equivalent (exchange rate) |
|---|---|---|---|
| | | Contract Identification: _____<br>Name of Procuring Entity: _____<br>Address of Procuring Entity: _____<br>Matter in dispute: _____<br>Party who initiated the dispute: ____<br>Status of dispute: _____ | |
| | | Contract Identification:<br>Name of Procuring Entity:<br>Address of Procuring Entity:<br>Matter in dispute:<br>Party who initiated the dispute:<br>Status of dispute: | |

Litigation History in accordance with Section III, Evaluation and Qualification Criteria

☐ No Litigation History in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.4.

☐ Litigation History in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.4 as indicated below.

| Year of award | Outcome as percentage of Net Worth | Contract Identification | Total Contract Amount (currency), Kenya Shilling Equivalent (exchange rate) |
|---|---|---|---|
| *[insert year]* | *[insert percentage]* | Contract Identification: [indicate complete contract name, number, and any other identification]<br>Name of Procuring Entity: *[insert full name]*<br>Address of Procuring Entity: *[insert street/city/country]*<br>Matter in dispute: *[indicate main issues in dispute]*<br>Party who initiated the dispute: *[indicate "Procuring Entity" or "Contractor"]*<br>Reason(s) for Litigation and award decision *[indicate main reason(s)]* | *[insert amount]* |

**Financial Situation and Performance**

Tenderer's Name:_____

Date:_____

JV Member's Name_____

ITT No. and title:

_____

**Financial Data**

| **Type of Financial information in Kenya Shillings** | **Historic information for previous** *three years,* _____ **(amount)** | | |
|---|---|---|---|
| | Year 1 | Year 2 | Year 3 |
| Statement of Financial Position (Information from Balance Sheet) | | | |
| Total Assets (TA) | | | |
| Total Liabilities (TL) | | | |
| Total Equity/Net Worth (NW) | | | |
| Current Assets (CA) | | | |
| Current Liabilities (CL) | | | |
| Working Capital (WC) | | | |
| Information from Income Statement | | | |
| Total Revenue (TR) | | | |
| Profits Before Taxes (PBT) | | | |
| Cash Flow Information | | | |
| Cash Flow from Operating Activities | | | |

*Refer to ITT 15 **for** the exchange rate

## 15. FORM FIN – 3.1 – (MANDATORY)

**Sources of Finance**

Specify sources of finance to meet the cash flow requirements on works currently in progress and for future contract commitments.

| No. | Source of finance | Amount (Kenya Shilling equivalent) |
|---|---|---|
| 1 | | |
| 2 | | |
| 3 | | |

**Financial documents**

The Tenderer and its parties shall provide copies of financial statements for_____years pursuant Section III, Evaluation and Qualifications Criteria, Sub-factor3.1.The financial statements shall:

a) reflect the financial situation of the Tenderer or in case of JV member, and not an affiliated entity (such as parent company or group member).

b) Be independently audited or certified in accordance with local legislation.

c) Be complete, including all notes to the financial statements.

d) Correspond to accounting periods already completed and audited.

Attached are copies of financial statements[1] for the_____years required above ; and complying with the requirements

---

[2] *If the most recent set of* financial *statements is for a period earlier than 12 months from the date of Tender, the reason for this should be justified.*

## 16. FORM FIN – 3.2 – (NOT APPLICABLE)

**Average Annual Construction Turnover**

Tenderer's Name:_____

Date:_____

JV Member's Name_____

ITT No. and title:_____

| | Annual turnover data (construction only) | | |
|---|---|---|---|
| **Year** | **Amount Currency** | **Exchange rate** | **Kenya Shilling equivalent** |
| *[indicate year]* | *[insert amount and indicate currency]* | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Average Annual Construction Turnover * | | | |

* See Section III, Evaluation and Qualification Criteria, Sub-Factor 3.2.

## 17. FORM FIN–3.3:

**Financial Resources**

Specify proposed sources of financing, such as liquid assets, unencumbered real assets, lines of credit, and other financial means, net of current commitments, available to meet the total construction cash flow demands of the subject contractor contracts as specified in Section III, Evaluation and Qualification Criteria.

| **Financial Resources** | | |
|---|---|---|
| **No.** | **Source of financing** | **Amount (Kenya Shilling equivalent)** |
| 1 | | |
| 2 | | |
| 3 | | |
| | | |

## 18. FORMFIN–3.4: -(MANDATORY)

**Current Contract Commitments / Works in Progress**

Tenderers and each member to a JV should provide information on their current commitments on all contracts that have been awarded, or for which a letter of intent or acceptance has been received, or for contracts approaching completion, but for which an unqualified, full completion certificate has yet to be issued.

| No. | Name of Contract | Procuring Entity's Contact Address, Tel, | Value of Outstanding Work [Current Kenya Shilling/month Equivalent] | Estimated Completion Date | Average Monthly Invoicing Over Last Six Months [Kenya Shilling /month)] |
|---|---|---|---|---|---|
| 1 | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |
| | | | | | |

## 19. FORM EXP-4.1 – (NOT APPLICABLE)

**General Construction Experience**

Tenderer's Name:_____

Date:_____

JV Member's Name_____

ITT No. and title:_____

_____Page_____of

_____pages

| **Starting Year** | **Ending Year** | **Contract Identification** | **Role of Tenderer** |
|---|---|---|---|
| | | Contract name: _____<br>Brief Description of the Works performed by the Tenderer: _____<br>Amount of contract: _____<br>Name of Procuring Entity: _____<br>Address: _____ | |
| | | Contract name: _____<br>Brief Description of the Works performed by the Tenderer: _____<br>Amount of contract: _____<br>Name of Procuring Entity: _____<br>Address: _____ | |
| | | Contract name: _____<br>Brief Description of the Works performed by the Tenderer: _____<br>Amount of contract: _____<br>Name of Procuring Entity: _____<br>Address: _____ | |

## 20. FORM EXP -4.2(a) – (NOT APPLICABLE)

**Specific Construction and Contract Management Experience**

Tenderer's Name:_____

Date:_____

JV Member's Name_____

ITT No. and title:_____

| **Similar Contract No.** | **Information** | | | |
|---|---|---|---|---|
| Contract Identification | | | | |
| Award date | | | | |
| Completion date | | | | |
| Role in Contract | Prime Contractor ☐ | Member in JV ☐ | Management Contractor ☐ | Sub-contractor ☐ |
| Total Contract Amount | | | **Kenya Shilling** | |
| If member in a JV or sub-contractor, specify participation in total Contract amount | | | | |
| Procuring Entity's Name: | | | | |
| Address:<br>Telephone/fax number<br>E-mail: | | | | |
| Description of the similarity in accordance with Sub-Factor 4.2(a) of Section III: | | | | |
| 1. Amount | | | | |
| 2. Physical size of required works items | | | | |
| 3. Complexity | | | | |
| 4. Methods/Technology | | | | |
| 5. Construction rate for key activities | | | | |
| 6. Other Characteristics | | | | |

## 21. FORMEXP-4.2(b) – (NOT APPLICABLE)

**Construction Experience in Key Activities**

Tenderer's Name:_____

Date:_____

Tenderer's JV Member Name:_____

Sub-contractor's Name[3] (as perITT35):_____

ITT No. and title:_____

All Sub-contractors for key activities must complete the information in this form as per ITT 34 and Section III, Evaluation and Qualification Criteria, Sub-Factor 4.2.

1. Key Activity No One:_____

| | **Information** | | | |
|---|---|---|---|---|
| Contract Identification | | | | |
| Award date | | | | |
| Completion date | | | | |
| Role in Contract | Prime Contractor ☐ | Member in JV ☐ | Management Contractor ☐ | Sub-contractor ☐ |
| Total Contract Amount | | | **Kenya Shilling** | |
| Quantity (Volume, number or rate of production, as applicable) performed under the contract per year or part of the year | Total quantity in the contract (i) | Percentage participation (ii) | | Actual Quantity Performed (i) x (ii) |
| Year 1 | | | | |
| Year 2 | | | | |
| Year 3 | | | | |
| Year 4 | | | | |
| Procuring Entity's Name: | | | | |
| Address:<br>Telephone/fax number<br>E-mail: | | | | |

[3] *If applicable*

| | Information |
|---|---|
| Description of the key activities in accordance with Sub-Factor 4.2(b) of Section III: | |
| 1 | |
| 2 | |
| 3 | |
| 4 | |
| 5 | |

2. Activity No. Two 3. ……

**SCHEDULE FORMS**

*[The Tenderer shall fill in these Forms in accordance with the instructions indicated. The list of line items in column 1 of the **Activity Schedules** shall coincide with the List of Non-Consulting Services specified in the Procuring Entity's Requirements.]*

The Specifications and Priced Activity Schedules – (MANDATORY)

**LOT 1 (COAST GENERAL TEACHING AND REFERRAL HOSPITAL)**

**Labour Deployment**

The contractor shall deploy seventy-two (72) cleaning staff, four (4) supervisors and one (1) manager to this lot to ensure that the cleaning tasks and specifications provided are carried out daily with any extra task that may be assigned.

| NO. | Labour Required | Rate | Minimum No of staff | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|---|---|
| 1. | Cleaners | **Standard government rates. (Inclusive of house Allowance, SHA, NSSF, and housing levy monthly subscription)** | 72 | | |
| 2. | Supervisors | | 4 | | |
| 3 | Manager | | 1 | | |
| **Monthly Sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | |

**Tools and Equipment**
The contractor shall be required to make available the following tools and equipment

| No | Cleaning tools and equipment required | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Horse pipes | Meters | 100 | Annually | | |
| 2 | Hard brooms with handles | Pcs | 11 | Annually | | |
| 3 | Hard brushes | Pcs | 60 | Annually | | |
| 4 | Mop buckets (colour coded) | Pcs | 150 | Annually | | |
| 5 | Mop head and stick | Pcs | 150 | Annually | | |
| 6 | Water pushers/squeezers | Pcs | 75 | Annually | | |
| 7 | Cobweb removers | Pcs | 15 | Annually | | |
| 8 | Toilet brushes | Pcs | 45 | Annually | | |
| 9 | Force pumps | Pcs | 15 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Detergents and Disinfectants**
The contractor shall be required to make available the following detergents and disinfectants

| No | Detergents and Disinfectants | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Calcium hypochlorite 70% (45kg) | Drum | 5 | Annually | | |
| 2 | Liquid Soap | Litres | 3640 | Annually | | |
| 3 | Antiseptic liquid | Litres | 1820 | Annually | | |
| 4 | Bleach | Litres | 1820 | Annually | | |
| 5 | Washing powder detergent (25kg) | Bag | 12 | Annually | | |
| 6 | Toilet cleaner 500ml | Pcs | 624 | Annually | | |
| 7 | Air freshner 300ml | Pcs | 624 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Personal Protective Equipment**

The contractor shall be required to make available the following Personal Protective Equipment to all the staff

| No | PPE's | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Safety boots | Pairs | 144 | Annually | | |
| 2 | Helmets | Pcs | 10 | Annually | | |
| 3 | Face masks | boxes | 1500 | Annually | | |
| 4 | High visibility safety signs | Pcs | 15 | Annually | | |
| 5 | Heavy duty gloves | Pairs | 144 | Annually | | |
| 6 | Gumboots | Pairs | 144 | Annually | | |
| 7 | Reusable aprons | Pcs | 72 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Profits, overheads and other operational costs**

| No | Type of Cost Item | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| **Monthly sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | |

**Total Carried Forward**

| Area of work | Total charges per month (Sum of monthly sub-totals (KES) | Total Charges for the contract period (Total charges per month x 36) |
|---|---|---|
| **Lot 1 (CGTRH)** | | |

**NOTE: Bidders are advised to ensure that the quoted total cost covers the staff salaries, associated costs, materials and equipment and a reasonable profit. Where the salaries indicated do not meet the minimum government wage rate, the bid shall not be considered as responsive irrespective of having met all other requirements**

Signature of Tendere_____Date_____Stamp_____

**LOT 2**

**This Lot shall include the remaining county health facilities as follows**

a) **Utange Field Hospital**
b) **Likoni Sub County Hospital**
c) **Tudor Sub County Hospital**
d) **Port Reitz West Hospital**
e) **Port Reitz Sub County Hospital**
f) **Health Headquarters (PHD)**

## A. UTANGE FIELD HOSPITAL

Utange Field Hospital is a level 4 health facility comprising of various clinical and administrative departments including Outpatient, Maternity, Theatre, A&E, Administration, Laboratory, CCC and other services areas. The facility operates 24/7, with routine cleaning conducted at least 3 times a day, while critical and high traffic areas shall be cleaned as many times as required. Cleaning schedules shall be adjusted to ensure that morning cleaning is completed before 8.00A.M without interfering with patient care. The contractor shall provide adequate cleaning personnel to ensure effective cleaning and maintenance of the hospital premises.

Daily services shall include:

- Cleaning, dusting, sweeping, moping, scrubbing and disinfecting floors, walls, and other surfaces in all designated areas
- Cleaning and disinfecting patient care areas, offices, corridors, staircases, waiting bays and other hospital facilities
- Dusting and cleaning doors, windows, furniture, fixtures, equipment and other accessories
- Cleaning and disinfecting toilets, bathrooms, wash basins, sanitary fittings, and replenishing toiletries as required
- Emptying dustbins, replacing bin liners and disposing off collected waste at designated collection points in accordance with hospital waste management procedures
- Cleaning and disinfecting high touch surfaces and attending to blood and body fluid spills promptly in accordance with IPC guidelines
- Cleaning and maintaining external areas, including walkways, courtyards, designated compound areas and open drains
- Ensuring cleanliness of designated waste holding areas and other sanitation facilities
- Maintaining cleanliness of designated gardens, plants, and flowerpots within the hospital premises
- Undertaking any other cleaning duties as may be assigned by the hospital admin.

**Labour Deployment**

The contractor shall deploy twelve (12) cleaning staff, and one (1) supervisor to this zone/lot to ensure that the cleaning tasks and specifications provided are carried out daily with any extra task that may be assigned.

| NO. | Labour Required | Rate | Minimum No of staff | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|---|---|
| 1. | Cleaners | **Standard government rates. (Inclusive of house Allowance, SHA, NSSF, and housing levy monthly** | 12 | | |
| 2. | Supervisors | | 1 | | |

| | | | | | |
|---|---|---|---|---|---|
| | | **subscription)** | | | |
| **Monthly Sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | |

**Tools and Equipment**
The contractor shall be required to make available the following tools and equipment (all equipment should be colour coded)

| **No** | **Cleaning tools and equipment required** | **UoM** | **Quantity** | **Usage** | **Rate (KES)** | **Total Per Annum (KES)** |
|---|---|---|---|---|---|---|
| 1 | Cleaning trolleys | Pcs | 8 | Annually | | |
| 2 | Mop buckets with wringers | Pcs | 20 | Annually | | |
| 3 | Wet mops | Pcs | 10 | Annually | | |
| 4 | Dry Mops | Pcs | 10 | Annually | | |
| 5 | Brooms | Pcs | 15 | Annually | | |
| 6 | Dust pans | Pcs | 10 | Annually | | |
| 7 | Scrubbing brushes | Pcs | 10 | Annually | | |
| 8 | Toilet brushes | Pcs | 20 | Annually | | |
| 9 | Window cleaning kits | sets | 5 | Annually | | |
| 10 | Waste collection trolleys (50 litres) | Pcs | 7 | Annually | | |
| 11 | Wet floor warning signs | Pcs | 5 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Detergents and Disinfectants**
The contractor shall be required to make available the following detergents and disinfectants

| **No** | **Detergents and Disinfectants** | **UoM** | **Quantity** | **Usage** | **Rate (KES)** | **Total Per Annum (KES)** |
|---|---|---|---|---|---|---|
| 1 | General purpose detergent | Litres | 600 | Annually | | |
| 2 | Liquid Soap | Litres | 120 | Annually | | |
| 3 | Floor cleaning detergent | Litres | 480 | Annually | | |
| 4 | Hopsital grade disinfectant | Litres | 600 | Annually | | |
| 5 | Chlorine based disinfectants | Litres | 600 | Annually | | |
| 6 | Toilet cleaning detergent | Litres | 120 | Annually | | |
| 7 | Bathroom cleaning detergent | Litres | 240 | Annually | | |
| 8 | Glass cleaning agent | Litres | 60 | Annually | | |
| 9 | Air freshners | Pcs | 120 | Annually | | |
| 10 | Sanitizing and spill management materials | Sets | 60 | Annually | | |

| | |
|---|---|
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | |
| **Monthly Sub-total (Annual sub-total / 12)** | |

**Personal Protective Equipment**

The contractor shall be required to make available the following Personal Protective Equipment to all the staff

| No | PPE's | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Safety boots | Pairs | 26 | Annually | | |
| 2 | Disposable gloves | boxes | 100 | Annually | | |
| 3 | Eye protection goggles | Pcs | 26 | Annually | | |
| 4 | Disposable face masks | Boxes | 20 | Annually | | |
| 5 | Heavy duty gloves | Pairs | 26 | Annually | | |
| 6 | Protective gowns | Pcs | 26 | Annually | | |
| 7 | Reusable aprons | Pcs | 26 | Annually | | |
| 8 | Reflective jackets | Pcs | 13 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Profits, overheads and other operational costs**

| No | Type of Cost Item | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| **Monthly sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | |

**Total Carried Forward**

| Area of work | Total charges per month (Sum of monthly sub-totals (KES) | Total Charges for the contract period (Total charges per month x 36) |
|---|---|---|
| **(Utange Field Hospital)** | | |

## B. LIKONI SUB COUNTY HOSPITAL

Likoni Sub County Hospital is a level 4 health facility comprising of various clinical and administrative departments including Outpatient, Maternity, Theatre, A&E, Administration, Laboratory, CCC and other services areas. The facility operates 24/7, with routine cleaning conducted at least 3 times a day, while critical and high traffic areas shall be cleaned as many times as required. Cleaning schedules shall be adjusted to ensure that morning cleaning is completed before 8.00A.M without interfering with patient care. The contractor shall provide adequate cleaning personnel to ensure effective cleaning and maintenance of the hospital premises.

Daily services shall include:

- Cleaning, dusting, sweeping, moping, scrubbing and disinfecting floors, walls, and other surfaces in all designated areas
- Cleaning and disinfecting patient care areas, offices, corridors, staircases, waiting bays and other hospital facilities
- Dusting and cleaning doors, windows, furniture, fixtures, equipment and other accessories
- Cleaning and disinfecting toilets, bathrooms, wash basins, sanitary fittings, and replenishing toiletries as required
- Emptying dustbins, replacing bin liners and disposing off collected waste at designated collection points in accordance with hospital waste management procedures
- Cleaning and disinfecting high touch surfaces and attending to blood and body fluid spills promptly in accordance with IPC guidelines
- Cleaning and maintaining external areas, including walkways, courtyards, designated compound areas and open drains
- Ensuring cleanliness of designated waste holding areas and other sanitation facilities
- Maintaining cleanliness of designated gardens, plants, and flowerpots within the hospital premises
- Undertaking any other cleaning duties as may be assigned by the hospital admin.

**Labour Deployment**

The contractor shall deploy twelve (12) cleaning staff, and one (1) supervisor to this zone to ensure that the cleaning tasks and specifications provided are carried out daily with any extra task that may be assigned.

| NO. | Labour Required | Rate | Minimum No of staff | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|---|---|
| 1. | Cleaners | **Standard government rates. (Inclusive of house Allowance, SHA, NSSF, and housing levy monthly subscription)** | 12 | | |
| 2. | Supervisors | | 1 | | |
| **Monthly Sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | |

**Tools and Equipment**
The contractor shall be required to make available the following tools and equipment (all equipment to be colour coded)

| No | Cleaning tools and equipment required | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Cleaning trolleys | Pcs | 2 | Annually | | |
| 2 | Mop buckets with wringers | Pcs | 60 | Annually | | |
| 3 | Colour coded wet mops | Pcs | 150 | Annually | | |
| 4 | Brooms | Pcs | 10 | Annually | | |
| 5 | Dust pans | Pcs | 15 | Annually | | |
| 6 | Scrubbing brushes | Pcs | 60 | Annually | | |
| 7 | Toilet brushes | Pcs | 60 | Annually | | |
| 8 | Colour coded waste collection trolleys (100 litres) | Pcs | 10 | Annually | | |
| 9 | Wet floor warning signs | Pcs | 5 | Annually | | |
| 10 | Spill kit (full pack) | Sets | 6 | Annually | | |
| 11 | Colour coded face towels | Pcs | 240 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Detergents and Disinfectants**
The contractor shall be required to make available the following detergents and disinfectants properly packed in appropriate and labelled in appropriate containers

| No | Detergents and Disinfectants | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | General purpose detergent | Litres | 500 | Annually | | |
| 2 | Liquid Soap | Litres | 1000 | Annually | | |
| 4 | Hopsital grade disinfectant | Litres | 500 | Annually | | |
| 5 | Chlorine based disinfectants (4-6% concentration) | Litres | 500 | Annually | | |
| 6 | Toilet cleaning detergent | Litres | 500 | Annually | | |
| 7 | Bathroom cleaning detergent | Litres | 500 | Annually | | |
| 8 | Glass cleaning agent | Litres | 250 | Annually | | |
| 9 | Air freshners 300ml | Pcs | 120 | Annually | | |
| 13 | Sanitizing and spill management materials | Sets | 80 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Personal Protective Equipment**

The contractor shall be required to make available the following Personal Protective Equipment to all the staff

| No | PPE's | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Safety boots | Pairs | 26 | Annually | | |
| 2 | Eye protection goggles | Pcs | 26 | Annually | | |
| 3 | Disposable face masks | Boxes | 20 | Annually | | |
| 4 | Heavy duty gloves | Pairs | 26 | Annually | | |
| 5 | Reusable aprons | Pcs | 13 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Profits, overheads and other operational costs**

| No | Type of Cost Item | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| **Monthly sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | |

**Total Carried Forward**

| Area of work | Total charges per month (Sum of monthly sub-totals (KES) | Total Charges for the contract period (Total charges per month x 36) |
|---|---|---|
| **Likoni Sub County Hospital** | | |

## C. TUDOR SUB COUNTY HOSPITAL

Tudor Sub County Hospital is a level 4 health facility comprising of various clinical and administrative departments including Outpatient, Maternity, Theatre, A&E, Administration, Laboratory, CCC and other services areas. The facility operates 24/7, with routine cleaning conducted at least 3 times a day, while critical and high traffic areas shall be cleaned as many times as required. Cleaning schedules shall be adjusted to ensure that morning cleaning is completed before 8.00A.M without interfering with patient care. The contractor shall provide adequate cleaning personnel to ensure effective cleaning and maintenance of the hospital premises.

Daily services shall include:

- Cleaning, dusting, sweeping, moping, scrubbing and disinfecting floors, walls, and other surfaces in all designated areas
- Cleaning and disinfecting patient care areas, offices, corridors, staircases, waiting bays and other hospital facilities
- Dusting and cleaning doors, windows, furniture, fixtures, equipment and other accessories

- Cleaning and disinfecting toilets, bathrooms, wash basins, sanitary fittings, and replenishing toiletries as required
- Emptying dustbins, replacing bin liners and disposing off collected waste at designated collection points in accordance with hospital waste management procedures
- Cleaning and disinfecting high touch surfaces and attending to blood and body fluid spills promptly in accordance with IPC guidelines
- Cleaning and maintaining external areas, including walkways, courtyards, designated compound areas and open drains
- Ensuring cleanliness of designated waste holding areas and other sanitation facilities
- Maintaining cleanliness of designated gardens, plants, and flowerpots within the hospital premises
- Undertaking any other cleaning duties as may be assigned by the hospital admin.

**Labour Deployment**

The contractor shall deploy seven (7) cleaning staff, and one (1) supervisor to this zone to ensure that the cleaning tasks and specifications provided are carried out daily with any extra task that may be assigned.

| NO. | Labour Required | Rate | Minimum No of staff | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|---|---|
| 1. | Cleaners | **Standard government rates. (Inclusive of house Allowance, SHA, NSSF, and housing levy monthly subscription)** | 7 | | |
| 2. | Supervisors | | 1 | | |
| **Monthly Sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | |

**Tools and Equipment**

The contractor shall be required to make available the following tools and equipment (all equipment to be colour coded)

| No | Cleaning tools and equipment required | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Cleaning trolleys | Pcs | 8 | Annually | | |
| 2 | Mop buckets with wringers | Pcs | 20 | Annually | | |
| 3 | Wet mops | Pcs | 10 | Annually | | |
| 4 | Dry mops | Pcs | 10 | | | |
| 5 | Brooms | Pcs | 15 | Annually | | |
| 6 | Dust pans | Pcs | 10 | Annually | | |
| 7 | Scrubbing brushes | Pcs | 10 | Annually | | |
| 8 | Toilet brushes | Pcs | 20 | Annually | | |
| 9 | Window cleaning kits | Sets | 5 | Annually | | |
| 10 | Colour coded waste collection trolleys (100 litres) | Pcs | 7 | Annually | | |

| | | | | | | |
|---|---|---|---|---|---|---|
| 11 | Wet floor warning signs | Pcs | 5 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Detergents and Disinfectants**

The contractor shall be required to make available the following detergents and disinfectants properly packed in appropriate and labelled in appropriate containers

| No | Detergents and Disinfectants | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | General purpose detergent | Litres | 600 | Annually | | |
| 2 | Floor cleaning detergent | Litres | 480 | Annually | | |
| 2 | Liquid Soap | Litres | 120 | Annually | | |
| 4 | Hopsital grade disinfectant | Litres | 600 | Annually | | |
| 5 | Chlorine based disinfectants (4-6% concentration) | Litres | 600 | Annually | | |
| 6 | Toilet cleaning detergent | Litres | 120 | Annually | | |
| 7 | Bathroom cleaning detergent | Litres | 240 | Annually | | |
| 8 | Glass cleaning agent | Litres | 60 | Annually | | |
| 9 | Air freshners 300ml | Pcs | 120 | Annually | | |
| 13 | Sanitizing and spill management materials | Sets | 60 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Personal Protective Equipment**

The contractor shall be required to make available the following Personal Protective Equipment to all the staff

| No | PPE's | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Safety boots | Pairs | 18 | Annually | | |
| 2 | Eye protection goggles | Pcs | 18 | Annually | | |
| 3 | Disposable face masks | Boxes | 18 | Annually | | |
| 4 | Heavy duty gloves | Pairs | 18 | Annually | | |
| 5 | Reusable aprons | Pcs | 10 | Annually | | |
| 6 | Disposable gloves | Boxes | 50 | Annually | | |
| 7 | Protective gowns | Pcs | 10 | Annually | | |
| 8 | Reflective jackets | Pcs | 8 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Profits, overheads and other operational costs**

| No | Type of Cost Item | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| **Monthly sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | |

**Total Carried Forward**

| Area of work | Total charges per month (Sum of monthly sub-totals (KES) | Total Charges for the contract period (Total charges per month x 36) |
|---|---|---|
| **Tudor Sub County Hospital** | | |

**D. PORT REITZ WEST HOSPITAL**

**Labour Deployment**

The contractor shall deploy five (5) cleaning staff, and one (1) supervisor to this zone to ensure that the cleaning tasks and specifications provided are carried out daily with any extra task that may be assigned.

| NO. | Labour Required | Rate | Minimum No of staff | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|---|---|
| 1. | Cleaners | **Standard government rates. (Inclusive of house Allowance, SHA, NSSF, and housing levy monthly subscription)** | 5 | | |
| 2. | Supervisors | | 1 | | |
| **Monthly Sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | |

**Tools and Equipment**

The contractor shall be required to make available the following tools and equipment (all equipment to be colour coded)

| No | Cleaning tools and equipment required | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Colour coded mops with handles | Pcs | 48 | Annually | | |
| 2 | Colour coded buckets | Pcs | 12 | Annually | | |
| 3 | Brooms | Pcs | 8 | Annually | | |
| 4 | Dustpans | Pcs | 8 | Annually | | |
| 5 | Scrubbing brushes | Pcs | 12 | Annually | | |
| 6 | Floor squeezers | Pcs | 60 | Annually | | |
| 7 | Cleaning trolleys | Pcs | 2 | Annually | | |
| 8 | Wet floor warning signs | Sets | 8 | Annually | | |
| 9 | Waste bins with lids | Pcs | 14 | Annually | | |
| 10 | Toilet brushes | Pcs | 4 | Annually | | |
| 11 | Dedicated toilet cleaning sets | Sets | 4 | Annually | | |
| 12 | Waste bin liners | Pcs | 3600 | Annually | | |
| 13 | Disposable cleaning cloths | Pcs | 2400 | Annually | | |
| 14 | Microfiber cloths | Pcs | 240 | Annually | | |
| 15 | Hand paper towels | Packs | 96 | Annually | | |
| 16 | Handwash soap dispensers | Pcs | 8 | Annually | | |
| 17 | Hand drying dispensers | Pcs | 8 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Detergents and Disinfectants**

The contractor shall be required to make available the following detergents and disinfectants properly packed in appropriate and labelled in appropriate containers

| No | Detergents and Disinfectants | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | General purpose detergent | Litres | 240 | Annually | | |
| 2 | Liquid handwash soap | Litres | 240 | Annually | | |
| 3 | Hopsital grade disinfectant | Litres | 240 | Annually | | |
| 4 | Chlorine based disinfectants (4-6% concentration) | Litres | 180 | Annually | | |
| 5 | Toilet bowl cleaner | Litres | 120 | Annually | | |
| 6 | Floor cleaning detergent | Litres | 120 | Annually | | |
| 7 | Glass cleaning agent | Litres | 48 | Annually | | |
| 8 | Air freshners 300ml | Pcs | 48 | Annually | | |
| 9 | Scouring powder | Pcs | 48 | Annually | | |
| 10 | Alcohol based | Litres | 120 | Annually | | |

| | | | | | | |
|---|---|---|---|---|---|---|
| | handrub | | | | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Personal Protective Equipment**

The contractor shall be required to make available the following Personal Protective Equipment to all the staff

| No | PPE's | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Disposable examination gloves (pack of 100) | Packs | 48 | Annually | | |
| 2 | Heavy duty reusable cleaning gloves | Pairs | 48 | Annually | | |
| 3 | Disposable face masks | Boxes | 24 | Annually | | |
| 4 | Reusable aprons | Pcs | 8 | Annually | | |
| 5 | Gumboots | Pairs | 8 | Annually | | |
| 6 | Reusable protective overalls | Pcs | 8 | Annually | | |
| 7 | Protective Goggles | Pcs | 8 | Annually | | |
| 8 | Face Shields | Pcs | 4 | Annually | | |
| 9 | Disposable gowns | Pcs | 100 | Annually | | |
| 10 | Heavy Duty waste handling gloves | Pairs | 8 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Profits, overheads and other operational costs**

| No | Type of Cost Item | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| **Monthly sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | |

**Total Carried Forward**

| Area of work | Total charges per month (Sum of monthly sub-totals (KES) | Total Charges for the contract period (Total charges per month x 36) |
|---|---|---|
| **Port Reitz West Hospital** | | |

## E. PORT-REITZ SUB COUNTY HOSPITAL

Port Reitz Sub County Hospital is a level 4 health facility comprising of various clinical and administrative departments including Outpatient, Maternity, Theatre, A&E, Administration, Laboratory, CCC and other services areas. The facility operates 24/7, with routine cleaning conducted at least 3 times a day, while critical and high traffic areas shall be cleaned as many times as required. Cleaning schedules shall be adjusted to ensure that morning cleaning is completed before 8.00A.M without interfering with patient care. The contractor shall provide adequate cleaning personnel to ensure effective cleaning and maintenance of the hospital premises.

Daily services shall include:

- Cleaning, dusting, sweeping, moping, scrubbing and disinfecting floors, walls, and other surfaces in all designated areas
- Cleaning and disinfecting patient care areas, offices, corridors, staircases, waiting bays and other hospital facilities
- Dusting and cleaning doors, windows, furniture, fixtures, equipment and other accessories
- Cleaning and disinfecting toilets, bathrooms, wash basins, sanitary fittings, and replenishing toiletries as required
- Emptying dustbins, replacing bin liners and disposing off collected waste at designated collection points in accordance with hospital waste management procedures
- Cleaning and disinfecting high touch surfaces and attending to blood and body fluid spills promptly in accordance with IPC guidelines
- Cleaning and maintaining external areas, including walkways, courtyards, designated compound areas and open drains
- Ensuring cleanliness of designated waste holding areas and other sanitation facilities
- Maintaining cleanliness of designated gardens, plants, and flowerpots within the hospital premises
- Undertaking any other cleaning duties as may be assigned by the hospital admin.

**Labour Deployment**

The contractor shall deploy twenty (20) cleaning staff, and two (2) supervisors to this zone to ensure that the cleaning tasks and specifications provided are carried out daily with any extra task that may be assigned.

| NO. | Labour Required | Rate | Minimum No of staff | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|---|---|
| 1. | Cleaners | **Standard government rates. (Inclusive of house Allowance, SHA, NSSF, and housing levy monthly subscription)** | 20 | | |
| 2. | Supervisors | | 2 | | |
| **Monthly Sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | |

**Tools and Equipment**
The contractor shall be required to make available the following tools and equipment (all equipment to be colour coded)

| No | Cleaning tools and equipment required | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Cleaning trolleys | Pcs | 24 | Annually | | |
| 2 | Mop buckets with wringers | Pcs | 120 | Annually | | |
| 3 | Wet mops | Pcs | 288 | Annually | | |
| 4 | Dry mops | Pcs | 288 | | | |
| 5 | Brooms | Pcs | 288 | Annually | | |
| 6 | Dust pans | Pcs | 288 | Annually | | |
| 7 | Scrubbing brushes | Pcs | 288 | Annually | | |
| 8 | Toilet brushes | Pcs | 288 | Annually | | |
| 9 | Window cleaning kits | Sets | 240 | Annually | | |
| 10 | Colour coded waste collection trolleys | Pcs | 10 | Annually | | |
| 11 | Wet floor warning signs | Pcs | 30 | Annually | | |
| 12 | Colour coded face towels | Pcs | 240 | Annually | | |
| 13 | Spill kit (full pack) | Sets | 50 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Detergents and Disinfectants**
The contractor shall be required to make available the following detergents and disinfectants properly packed in appropriate and labelled in appropriate containers

| No | Detergents and Disinfectants | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | General purpose detergent | Litres | 1000 | Annually | | |
| 2 | Floor cleaning detergent | Litres | 500 | Annually | | |
| 2 | Liquid hand wash Soap | Litres | 3000 | Annually | | |
| 4 | Hopsital grade disinfectant | Litres | 1000 | Annually | | |
| 5 | Chlorine based disinfectants (4-6% concentration) | Litres | 1000 | Annually | | |
| 6 | Toilet cleaning detergent | Litres | 1000 | Annually | | |
| 7 | Bathroom cleaning detergent | Litres | 1000 | Annually | | |
| 8 | Glass cleaning agent | Litres | 500 | Annually | | |
| 9 | Air freshners 300ml | Pcs | 240 | Annually | | |
| 13 | Sanitizing and spill management materials | Sets | 240 | Annually | | |

| | |
|---|---|
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | |
| **Monthly Sub-total (Annual sub-total / 12)** | |

**Personal Protective Equipment**

The contractor shall be required to make available the following Personal Protective Equipment to all the staff

| No | PPE's | UoM | Quantity | Usage | Rate (KES) | Total Per Annum (KES) |
|---|---|---|---|---|---|---|
| 1 | Safety boots | Pairs | 22 | Annually | | |
| 2 | Eye protection goggles | Pcs | 22 | Annually | | |
| 3 | Disposable face masks | Boxes | 400 | Annually | | |
| 4 | Heavy duty gloves | Pairs | 44 | Annually | | |
| 5 | Protective aprons | Pcs | 264 | Annually | | |
| 6 | Disposable gloves | Boxes | 400 | Annually | | |
| 7 | Protective gowns | Pcs | 264 | Annually | | |
| 8 | Reflective jackets | Pcs | 22 | Annually | | |
| **Annual Sub- Total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | | |
| **Monthly Sub-total (Annual sub-total / 12)** | | | | | | |

**Profits, overheads and other operational costs**

| No | Type of Cost Item | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| **Monthly sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | |

**Total Carried Forward**

| Area of work | Total charges per month (Sum of monthly sub-totals (KES) | Total Charges for the contract period (Total charges per month x 36) |
|---|---|---|
| **Port Reitz Sub County Hospital** | | |

**F. HEALTH HEADQUARTERS (PHD)**

**Labour Deployment**

The contractor shall deploy five (5) cleaning staff to this zone to ensure that the cleaning tasks and specifications provided are carried out daily with any extra task that may be assigned.

| NO. | Labour Required | Rate | Minimum No of staff | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|---|---|
| 1. | Cleaners | **Standard** | 5 | | |

| | | | | | |
|---|---|---|---|---|---|
| | | **government rates. (Inclusive of house Allowance, SHA, NSSF, and housing levy monthly subscription)** | | | |
| **Monthly Sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | | | |

**Profits, overheads and other operational costs**

| No | Type of Cost Item | Rate (KES) | Total Per Month (KES) |
|---|---|---|---|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| **Monthly sub-total (VAT Inclusive and PPRA CBL Inclusive)** | | | |

**Total Carried Forward**

| Area of work | Total charges per month (Sum of monthly sub-totals (KES) | Total Charges for the contract period (Total charges per month x 36) |
|---|---|---|
| **Health Headquarters (PHD)** | | |

**TOTAL CARRIED DOWN FOR LOT 2**

| S/No | Name of facility | Total charges for the contract period |
|---|---|---|
| A. | Utange Field Hospital | |
| B. | Likoni Sub County Hospital | |
| C. | Tudor Sub County Hospital | |
| D. | Port Reitz West Hospital | |
| E. | Port Reitz Sub County Hospoital | |
| F. | Health Headquarters (PHD) | |
| | **Grand Total for LOT 2** | |

**NOTE: Bidders are advised to ensure that the quoted total cost covers the staff salaries, associated costs, materials and equipment and a reasonable profit. Where the salaries indicated do not meet the minimum government wage rate, the bid shall not be considered as responsive irrespective of having met all other requirements**

Signature of Tendere_____Date_____Stamp_____

### 1. Method Statement

[Procuring Entity shall provide main features of the expected method of carrying out the contract, including indicating the material, personnel and equipment in puts].

### 2. Work Plan

[Procuring Entity shall provide main features of the work plan that the Tenderer should provide in the tender for carrying out the contract, from beginning to the end].

### 3. Other Time Schedule

***(to be used by Tenderer when alternative Time for Completion is invited in ITT14.2)***

## CONTRACT FORMS

### 1. NOTIFICATION OF INTENTION TO AWARD

**[*This Notification of Intention to Award shall be sent to each Tenderer that submitted a Tender.*] [*Send this Notification to the Tenderer's Authorized Representative named in the Tenderer Information Form*]**

For the attention of Tenderer's Authorized Representative

Name: .....*[insert Authorized Representative's name]*

Address: .....*[insert Authorized Representative's Address]*

Telephone numbers: .....*[insert Authorized Representative's telephone/ fax numbers]*

Email Address: ..... *[insert Authorized Representative's email* address*]*

***[IMPORTANT: insert the date that this Notification is transmitted to Tenderers. The Notification must be sent to all Tenderers simultaneously. This means on the same date and as close to the same time as possible.]***

**DATE OF TRANSMISSION**: ..... This Notification is sent by: [*email/fax*] on [*date*] (local time)

**Procuring Entity:** .....*[insert the name of the Procuring Entity]*

**Contract title:** ..... *[insert the name of the contract]*

**ITT No:** .....*[insert ITT reference number from Procurement Plan]*

This Notification of Intention to Award (Notification) notifies you of our decision to award the above contract. The transmission of this Notification begins the Standstill Period. During the Standstill Period you may:

a) Request a debriefing in relation to the evaluation of your Tender, and/or

b) Submit a Procurement-related Complaint in relation to the decision to award the contract.

**I). The successful Tenderer**

| | |
|---|---|
| **Name:** | [*insert name of successful Tenderer*] |
| **Address:** | [*insert address of the successful Tenderer*] |
| **Contract price:** | [*insert contract price of the successful Tender*] |

***ii).*** **Other Tenderers** ***[INSTRUCTIONS: insert names of all Tenderers that submitted a Tender. If the Tender's price was evaluated include the evaluated price as well as the Tender price as read out.]***

| Name of Tenderer | Tender price | Evaluated Tender price (if applicable) |
|---|---|---|
| [*insert name*] | [*insert Tender price*] | [*insert evaluated price*] |
| [*insert name*] | [*insert Tender price*] | [*insert evaluated price*] |
| [*insert name*] | [*insert Tender price*] | [*insert evaluated price*] |
| [*insert name*] | [*insert Tender price*] | [*insert evaluated price*] |
| [*insert name*] | [*insert Tender price*] | [*insert evaluated price*] |

**iii). How to request a debriefing**

**DEADLINE: The deadline to request a debriefing expires at midnight on [*insert date*] (local time).**

You may request a debriefing in relation to the results of the evaluation of your Tender. If you decide to request a debriefing your written request must be made within three (3)Business Days of receipt of this Notification of Intention to Award.

Provide the contract name, reference number, name of the Tenderer, contact details; and address the request for debriefing as follows:

**Attention**: .....[*insert full name of person, if applicable*]

**Title/position**: .....[*insert title/position*]

**Agency**: .....[*insert name of Procuring Entity*]

**Email address**:..... [*insert email address*]

If your request for a debriefing is received within the3Business Days deadline, we will provide the debriefing within five (5) Business Days of receipt of your request. If we are unable to provide the debriefing within this period, the Standstill Period shall be extended by five (5) Business Days after the date that the debriefing is provided. If this happens, we will notify you and confirm the date that the extended Standstill Period will end.

The debriefing may be in writing, by phone, video conference call or in person. We shall promptly advise you in writing how the debriefing will take place and confirm the date and time.

If the deadline to request a debriefing has expired, you may still request a debriefing. In this case, we will provide the debriefing as soon as practicable, and normally no later than fifteen (15) Business Days

from the date of publication of the Contract Award Notice.

**iv. How to make a complaint**

**Period: Procurement-related Complaint challenging the decision to award shall be submitted by [*insert date and time*].**

Provide the contract name, reference number, name of the Tenderer, contact details; and address the Procurement- related Complaint as follows:

**Attention**:.....[*insert full name of person, if applicable*]

**Title/position**:..... [*insert title/position*]

**Agency**: .....[*insert name of Procuring Entity*]

**Email address**:..... [*insert email address*]

At this point in the procurement process, you may submit a Procurement-related Complaint challenging the decision to award the contract. You do not need to have requested, or received, a debriefing before making this complaint. Your complaint must be submitted within the Stand still Period and received by us before the Stand still Period ends.

In summary, there are four essential requirements:

1. You must be an 'interested party'. In this case, that means a Tenderer who submitted a Tender in this tendering process, and is the recipient of a Notification of Intention to Award.
2. The complaint can only challenge the decision to award the contract.
3. You must submit the complaint within the period stated above.
4. You must include, in your complaint, all of the information required to support the complaint.
5. The application must be accompanied by the fees set out in the Procurement Regulations, which shall not be refundable (information available from the Public Procurement Authority at complaints@ppra.go.ke info@ppra.go.ke or

**v). Stand still Period**

**DEADLINE: The Standstill Period is due to end at midnight on [*insert date*] (local time).**
The Standstill Period lasts ten (10) Business Days after the date of transmission of this Notification of Intention to Award.

The Standstill Period may be extended as stated in Section 4 above. If you have any questions regarding this Notification please do not hesitate to contact us.

On behalf of the Procuring Entity:

**Signature:**_____

**Name:**_____

**Title/position:**_____

**Telephone:**_____

**Email:** _____

**2. REQUEST FOR REVIEW**

**FORM FOR REVIEW (r.203(1))**

**PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD**

**APPLICATION NO……OF……20……..**

**BETWEEN**

**……..……APPLICANT**

**AND**

**……RESPONDENT (Procuring Entity)**

Request for review of the decision of the…… (Name of the Procuring Entity of ……dated the…day of ……20…….in the matter of Tender No……..…of ……..20….. for .....(Tender description).

**REQUEST FOR REVIEW**

I/We……,the above named Applicant(s), of address: Physical address…….P. O. Box No……. Tel. No……..Email ……, hereby request the Public Procurement Administrative Review Board to review the whole/part of the above mentioned decision on the following grounds , namely:

1.

2.

By this memorandum, the Applicant requests the Board for an order/orders that:

1.

2.

SIGNED ……(Applicant) Dated on…….day of ……/…20……

FOR OFFICIAL USE ONLY Lodged with the Secretary Public Procurement Administrative Review Board

on……day of ……....20….……

**SIGNED**

**Board Secretary**

### 3. LETTER OF AWARD

*[Form head paper of the Procuring Entity]*

.....*[date]*

To:.....*[name and address of the Service Provider]*

This is to notify you that your Tender dated*[date]*forexecutionofthe*[nameoftheContractandidentificationnumber, as given in the Special Conditions of Contract]* for the Contract Price of the equivalent of *[amount in numbers and words] [name of currency]*, as corrected and modified in accordance with the Instructions to Tenderers is hereby accepted by us (Procuring Entity).

You are requested to furnish the Performance Security within 28days in accordance with the Conditions of Contract, using, for that purpose, one of the Performance Security Forms included in Section X, Contract Forms, of the tender document.

Please return the attached Contract dully signed

AuthorizedSignature:.....

....

Name and Title of Signatory:.....

Name of Agency:.....

Attachment: Contract

## 4. FORM OF CONTRACT *[Form head paper of the Procuring Entity]* LUMP SUM REMUNERATION

This CONTRACT (herein after called the "Contract") is made the *[day]* day of the month of*[month]*,*[year]*, between, on the one hand,*[name of Procuring Entity]*(herein after called the "Procuring Entity") and, on the other hand, *[name of Service Provider]*(hereinafter called the" Service Provider").

[***Note****: In the text below text in brackets is optional; all notes should be deleted in final text. If the Service Provider consist of more than one entity, the above should be partially amended to read as follows:*"…(herein after called the "Procuring Entity") and, on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Procuring Entity for all the Service Provider's obligations under this Contract, namely, *[name of Service Provider]*and*[name of Service Provider]*(herein after called the "Service Provider").]

WHEREAS

a) The Procuring Entity has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (herein after called the "Services");

b) the Service Provider, having represented to the Procuring Entity that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of……;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:
   a) The Form of Acceptance;
   b) The Service Provider's Tender
   c) The Special Conditions of Contract;
   d) The General Conditions of Contract;
   e) The Specifications;
   f) The Priced Activity Schedule; and
   g) The following Appendices: [***Note****: If any of these Appendices are not used, the words "Not Used" should be inserted below next to the title of the Appendix and on the sheet attached hereto carrying the title of that Appendix*.]

   Appendix A: Description of the
   Services Appendix B: Schedule of
   Payments Appendix C:
   Subcontractors Appendix D:
   Breakdown of Contract Price
   Appendix E: Services and Facilities Provided by the Procuring Entity

2. The mutual rights and obligations of the Procuring Entity and the Service Provider shall be as set forth in the Contract, in particular:
   a) The Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
   b) The Procuring Entity shall make payments to the Service Provider in accordance with the provisions of the Contract.

   INWITNESSWHERE OF, the Parties here to have caused this Contract to be signed in their respective names as of the day and year first above written.

   For and on behalf of_____*[name of Procuring Entity]*

_____*[Authorized Representative]*

For and on behalf of *[name of Service Provider]*

_____*[Authorized Representative]*

[***Note*** *:If the Service Provider consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner*:]

For and on behalf of each of the Members of the Service Provider

.....*[name of member]*

.....*[Authorized Representative]*

..... *[name of member]*

.....*[Authorized Representative]*

5. **FORM OF TENDER SECURITY** (Bank Guarantee) *[The bank shall fill in this Bank Guarantee Form in accordance with the instructions indicated.] [Guarantor Form head or SWIFT identifier code]*

**Beneficiary:** .....*[Procuring Entity to insert its name and address]*

**ITT No.:** .....*[Procuring Entity to insert reference number for the Request for Tenders]*

**Alternative No**.: .....*[Insert identification No if this is a Tender for an alternative]* **Date:** .....*[Insert date of issue]*

**TENDER GUARANTEE No.:** .....*[Insert guarantee reference number]*

**Guarantor:** .....*[Insert name and address of place of issue, unless indicated in the Form head]*

We have been informed that____*[insert name of the Tenderer, which in the case of a joint venture shall be the name of the joint venture (whether legally constituted or prospective) or the names of all members there of]*(hereinafter called "the Applicant") has submitted or will submit to the Beneficiary its Tender (hereinafter called "the Tender") for the execution of_____under Request for Tenders No. _____("The ITT").

Furthermore, we understand that, according to the Beneficiary's conditions, Tenders must be supported by a Tender guarantee.

At the request of the Applicant, we, as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of_____(_____) upon receipt by us of the Beneficiary's complying demand, supported by the Beneficiary's statement, whether in the demand itself or a separate signed document accompanying or identifying the demand, stating that either the Applicant:

(a) Has withdrawn its Tender during the period of Tender validity set forth in the Applicant's Form of Tender ("the Tender Validity Period"), or any extension there to provide by the Applicant; or

(b) Having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension thereto provided by the Applicant, (i) has failed to sign the contract agreement, or (ii) has failed to furnish the performance security, in accordance with the Instructions to Tenderers ("ITT") of the Beneficiary's tendering document.

This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the Contract agreement signed by the Applicant and the performance security issued to the Beneficiary in relation to such Contract agreement; or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) twenty-eight days after the end of the Tender Validity Period.

Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees (URDG) 2010 Revision, ICC Publication No. 758.

_____

*[Signature(s)]*

***Note: All italicized text is for use in preparing this form and shall be deleted from the final product.***

**6. FORM OF TENDER SECURITY (TENDER BOND)** *[The Surety shall fill in this Tender Bond Form in accordance with the instructions indicated.]* BOND NO.___

BY THIS BOND *[name of Tenderer]* as Principal (herein after called "the Principal"), and *[name, legal title, and address of surety]*,**authorized to transact business in Kenya** ,as Surety (hereinafter called "the Surety"), are held and firmly bound unto *[name of Procuring Entity]* as Obligee (hereinafter called "the Procuring Entity") in the sum of *[amount of Bond][amount in words]*, for the payment of which sum, well and truly to be made, we, the said Principal and Surety, bind ourselves, our successors and assigns, jointly and severally, firmly by these presents.

WHERE AS the Principal has submitted or will submit a written Tender to the Procuring Entity dated the__ day of_____, 20_____, for the supply of *[name of Contract]*(herein after called the "Tender").

NOW, THEREFORE, THE CONDITION OF THIS OBLIGATION is such that if the Principal:

c) haswithdrawnitsTenderduringtheperiodofTendervaliditysetforthinthePrincipal'sFormofTender("the TenderValidityPeriod"),oranyextensionthereto providedbythePrincipal;or

d) having been notified of the acceptance of its Tender by the Procuring Entity during the Tender Validity Period or any extension there to provide by the Principal; (i) failed to execute the Contract agreement; or (ii) has failed to furnish the Performance Security, in accordance with the Instructions to Tenderers ("ITT") of the Procuring Entity's tendering document.

then the Surety undertakes to immediately pay to the Procuring Entity up to the above amount upon receipt of the Procuring Entity's first written demand, without the Procuring Entity having to substantiate its demand, provided that in its demand the Procuring Entity shall state that the demand arises from the occurrence of any of the above events, specifying which event(s) has occurred.

The Surety hereby agrees that its obligation will remain in full force and effect up to and including the date 28 days after the date of expiration of the Tender Validity Period set forth in the Principal's Form of Tender or any extension thereto provided by the Principal.

IN TESTIMONY WHERE OF, the Principal and the Surety have caused these presents to be executed in the irrespective names this_____day of_____20_____.

Principal:_____
Corporate Seal (where appropriate)

_____
*(Signature)*

*(Printed name and title)*

Surety:_____

_____
*(Signature)*

*(Printed name and title)*

## 7. FORM OF TENDER-SECURING DECLARATION

*[The Tenderer shall fill in this Form in accordance with the instructions indicated.]*

Date:.....*[date (as day, month and year)]*

ITT No.: .....*[number of Tendering process]*

Alternative No:..... *[insert identification No if this is a Tender for an alternative]*

To:..... *[complete name of Procuring Entity]* We, the undersigned, declare

that: We understand that, according to your conditions, Tenders must be supported by a Tender-

Securing Declaration.
We accept that we will automatically be suspended from being eligible for Tendering or submitting proposals in any contract with the Procuring Entity for the period of time of *[number of months or years]*starting on *[date],*if we are in breach four obligation(s) under the Tender conditions, because we:

a) Have withdrawn our Tender during the period of Tender validity specified in the Form of Tender; or
b) having been notified of the acceptance of our Tender by the Procuring Entity during the period of Tender validity, (i) fail to sign the Contract agreement; or (ii) fail or refuse to furnish the Performance Security, if required, in accordance with the ITT.

We understand this Tender Securing Declaration shall expire if we are not the successful Tenderer, upon the earlier of (i) our receipt of your notification to us of the name of the successful Tenderer; or (ii) twenty-eight days after the expiration of our Tender.

Name of the Tenderer*_____

Name of the person duly authorized to sign the Tender on behalf of the Tenderer**_____

Title of the person signing the Tender_____

Signature of the person named above_____

Date signed_____day of_____,_____

# PART II – PROCURING ENTITY'S REQUIREMENTS

## 1. ADMINISTRATION REQUIREMENTS (Specifications)

1.1. **Maintenance of an Inspection Sheet** - The successful bidder shall place in strategic places duty rosters indicating names of personnel assigned to the area, name of supervisor and space where the supervisors will sign to certify their physical visits and inspection on cleanliness.

1.2. **Equipment** - All cleaners must be fully equipped as follows: -

a. Clean, presentable uniforms (shirts and trousers for men and blouses and skirts or trousers for ladies) and coverall
b. Gumboots and or safety shoes as appropriate (face masks, heavy duty gloves)
c. Cleaning implements/tools
d. Detergents/disinfectants
e. Other equipment for cleaning such as floor scrubbing machine, wet and dry vacuum cleaners and floor polishing machines.
f. Identification badges
g. Hepatitis B vaccination
h. Cleaning signage.
i. ladders

1.3. **Logistics** - The Contractor shall make arrangements and be responsible at their own cost for the following: -

a. General transport requirements for all its personnel, cleaning equipment and cleaning detergents and disinfectants to and from the facilities.

b. Provision of accommodation and site offices for all personnel and operations where applicable.

1.4. **Insurance** - Insuring its personnel in the performance of this Agreement against injury sustained by them in the course of carrying out their duties and;

1.5. The Contractor shall avail copies of insurance cover in respect thereof and proof of payment of current premium and must have sufficient cover.

## 2. TASKS AND SPECIFICATIONS

The areas of work and the general requirements to be satisfied by the Contractors are listed below.

LOT 1 (CGTRH)

| Hospital Facility/Area | Minimum number of cleaners required | Minimum number of supervisors required |
|---|---|---|
| Coast General Teaching and Referral Hospital | 72 | 4 |
| **TOTAL** | **72** | **4** |

LOT 2 (OTHER COUNTY HEALTH FACILITIES)

| Hospital Facility/Area | Minimum number of cleaners required | Minimum number of supervisors required |
|---|---|---|
| Port Reitz Sub County Hospital | 20 | 2 |
| Tudor sub county Hospital | 7 | 1 |
| Likoni Sub County Hospital | 12 | 1 |
| Utange Field Hospital | 12 | 1 |
| Port Reitz West Hospital | 5 | 1 |
| Public Health Department | 5 | 0 |
| **TOTAL** | **61** | **6** |

**PROVISION OF COMPREHENSIVE CLEANING/HYGIENE SERVICES AND OTHER RELATED SERVICES AT COAST GENERAL TEACHING AND REFERRAL HOSPITAL**

**SCOPE OF WORK**

**The following Areas to be Comprehensively Cleaned as prescribed.**

| S/NO. | AREAS, DEPARTMENTS AND WARDS TO BE CLEANED. |
|---|---|
| 1. | Ward 1 & Nurses office |
| 2. | Ward 2 & Nurses office |
| 3. | Ward 3 & nurses office |
| 4. | Ward 4 & Nurses office |
| 5. | Ward 5 & Nurses office |
| 6. | Ward 6 & Nurses office |
| 7. | Ward 7 & Nurses office |
| 8. | Ward 8 & Nurses Office |
| 9. | Ward 9(PSW) & Nurses Office/Staff toilet |
| 10. | Casualty 24 hr Laboratory and pharmacy |
| 11. | Gynae Oncology ward /Patients bathrooms /toilets |
| 12. | Ward 10 & Nurses offices/ toilets and patients bathrooms/toilets |
| 13. | P.O.W & patients/bathrooms/staff toilets |
| 14. | Casualty obs. Ward/patients bathroom/toilets |
| 15. | Public toilets-Casualty |
| 16. | Labour ward & patients/staff toilets/ bathrooms |
| 17. | Antenatal ward/Postnatal SVD patients & staff toilets/ bathrooms |
| 18. | Post-natal ward(CS) & patients/staff toilets/ bathrooms |
| 19. | Gynae ward/ECSACOG Boardroom/Nurses offices/patients/staff toilets/ bathrooms |
| 20. | Mothers Shelter/Skills Lab/Toilets/Bathroom |
| 21. | Maternity HDU & Maternity Triage |
| 22. | Ramp between Millenium theatre and Labour ward |
| 23. | New born unit & staff toilets/ KMC toilets |
| 24. | Renal unit & toilets within |
| 25. | ICU-Surgical & Staff toilets |
| 26. | ICU-Medical &Staff toilets |
| 27. | Radiotherapy Unit |
| 28. | Chemotherapy Unit and Cardiac Clinic |
| 29. | Public toilets-Physiotherapy |
| 30. | Radiology Dept/CT Scan/MRI patients/ staff toilets |
| 31. | Casualty waiting bay/ public & staff toilets |
| 32. | CWC & Social Worker/Customer care staff/patients toilets |
| 33. | C.C.C /waiting bay & patients /staff toilets |
| 34. | Reproductive health department/OPD Lab/toilets staff/patients |
| 35. | MOPC clinic/staff & patients toilets within. |
| 36. | Psychiatry clinic/Paediatric outpatient clinic/TB Clinic/ staff & patients toilets within |
| 37. | Orthopaedic outpatient clinic /Surgical out-patient Clinic/ENT Clinic staff & patients toilets within. |
| 38. | Main Pharmacy/Medical records/Nutrition Office & staff toilets |
| 39. | Physiotherapy & patients/staff toilets |

| | |
|---|---|
| 40. | Administration block/Public Health Dept & staff toilets |
| 41. | Occupational Therapy & staff toilets |
| 42. | Laundry/Main kitchen corridor & staff toilets/staff toilet at Staff gate |
| 43. | Dental Unit /CME Office patients & staff toilets |
| 44. | Eye clinic & patients/staff toilets |
| 45. | Rahmtulla wing & patients/staff toilets/bathrooms |
| 46. | Paediatric A&E Dept /patients & staff toilets/bathrooms |
| 47. | Library/GBVRC & staff toilets/ patients bathrooms |
| 48. | H.M.U/ICT Dept & staff toilets |
| 49. | Main store/Drug store & staff toilets |
| 50. | Main Lab/COSECSA Conference/Lab Conference Room & patients/staff toilets |
| 51. | Mortuary staff/public toilets |
| 52. | Walkways |
| 53. | Open drains |
| 54. | Main entrance |
| 55. | Ramps from boardroom down to pharmacy and from ward 1 down to the ICRH offices. |
| 56. | Boardroom & toilets within |
| 57. | Corridors from ward 1 through ward 9 medical clinics down to stairs to casualty.from the main pharmacy to casualty (beyond public toilets),from main kitchen to millennium wing, from ward 4 through dental clinic to ward 10 through renal unit, from main entrance to casualty. |
| 58. | Corridor from behind boardroom to Psychiatry clinic |
| 59. | All stairs including Emergency Exits |
| | **TOTAL AREA TO BE COVERED 19,418M²** |

**NUMBER OF TOILETS AND OTHER SANITARY FACILITIES.**

| Area | Number of Toilets | Bathroom | Urinal |
|---|---|---|---|
| Post-Natal Ward-SVD/ANW | 4 | 4 | |
| Post -Natal Ward CS | 4 | 4 | |
| L/W | 4 | 3 | |
| NBU | 2 | 1 | |
| Millenium Theatre | 6 | 2 | |
| Gynae Oncology Ward | 0 | 0 | |
| P O P C/MOPC/ ENT/Paed Clinic/SOPC | 6 | 10 | |
| Supplies Department | 2 | | |
| Mat Clinic | 2 | | |
| HMU | 2 | 2 | 1 |
| Laboratory | 5 | 3 | |
| Records | 3 | | |
| CCC | 2 | | |
| Skills Lab | 2 | 2 | |
| Rahimtulla | 21 | 0 | |
| Gender Clinic | 2 | 1 | |
| Library | 8 | 5 | |
| P O W | 1 | | |
| Ward 10 | 9 | 3 | |

| | | | |
|---|---|---|---|
| Radiology Department | 6 | 3 | |
| MRI & CT Scan | 8 | | |
| Casualty Main | 6 | | |
| Eye Clinic | 2 | | |
| Ward 1 to 6 | 18 | 18 | 2 |
| Ward 7 to 9 | 11 | 10 | |
| Kitchen /Laundry | 2 | 2 | 1 |
| Drug Store/ OT | 2 | | |
| Mortuary | 6 | 2 | |
| Pharmacy | 2 | | |
| Administration | 4 | | |
| Renal Unit | 1 | 1 | |
| ICU | 3 | 2 | |
| Maternity Traige | 1 | 1 | |
| Gynae Ward | 5 | 3 | |
| NBU (mothers) | 2 | 2 | |
| CWC | 1 | | |
| Physiotherapy | 2 | | |
| Reproductive Health/OPD Lab | 2 | | |
| Dental Unit | 5 | | |
| Radiotherapy Unit | 4 | | |
| Chemotherapy | 6 | | |
| Cardiac Clinic | 2 | 0 | |
| Paediatric A&E | 4 | | |
| Staff Gate | 1 | | |
| Medical ICU | 2 | | |
| **TOTAL** | **193** | **84** | **4** |

**WORK SPECIFICATIONS AND STANDARDS**

| AREA/DEPARTMENT | DUTIES/ACTIVITIES & PROVISIONS |
|---|---|
| WARD 1,2,3,4,5,6,7,8,9, AND ALL TOILETS AND BATHROOMS,INCLUDING PUBLIC TOILETS | • Polishing and scrubbing the floors, wall tiles, and removing cobwebs from all ceilings.<br>• Scrubbing the sinks/water closet pans/urinals using clean water/detergent.<br>• Mop (clean with soap and water),rinse with clean water and dry the floor and maintain cleanliness.<br>• Disinfect areas with Hypochlorite ( Chlorine with specification concentration percentage).<br>• Remove unwanted garbage from the open vent within the bathrooms/toilets and maintain cleanliness.<br>• Clear any blockages, and maintain drains clean.<br>• Provision of (deodorizer) toilet balls.<br>• Provision of Cleaning tools (ant-stain |

| | |
|---|---|
| | remover/detergent/disinfectants/toilet brushes/Cleaning buckets/mops/supa brites/PPES/Scrubbing Machine motorized/50Mtrs Plus Hose pipes)<br>• Sweeping and mopping (Scrubbing, cleaning and disinfecting)<br>• Polishing, stripping waxing and Buffing the floor where necessary |
| WARD 1 | -do- |
| WARD 2 | -do- |
| WARD 3 | -do- |
| WARD 4 | -do- |
| WARD 5 | -do- |
| WARD 6 | -do- |
| WARD 7 | -do- |
| WARD 8 | -do- |
| WARD 9 | -do- |
| WARD 10 | -do- |
| POW | -do- |
| Radiotherapy | -do- |
| Chemotherapy | -do- |
| Cardiac Clinic | -do- |
| Paediatric A&E | -do- |
| Labour Ward/PNW-SVD/ANW/PNW CS/Triage/HDU/Gynae Ward /Mothers' shelter/Skills Labs | -do- |
| N.B.U | -do- |
| CORRIDORS/RAMPS/ DROPPING POINTS | • Removing cobwebs, dusting the entire ramps, including the purposely made bricks.<br>• Machine scrubbing 3 x a week with clean water and soap.<br>• Rinse using a clean mop with clean water with disinfectant solution.<br>• Mop dry the area and maintain cleanliness.<br>• Polishing, striping, waxing and buffing the floor of all corridors and common access of the hospital. |
| OPEN DRAINS/ DRAINAGE LINES/ MAN-HOLES/ GULLEY TRAPS/ BASEMENTS | • Clear open drains in front /behind the wards daily.<br>• Clear the drains along the corridors at least twice a week.<br>• Provision of drain unblocking rods under supervision from Public Health<br>• Provision for a sweeper by the contracted firm. |

| | |
|---|---|
| EMERGENCY EXIT STAIRWAYS | • Remove cobwebs.<br>• Dust surfaces.<br>• Machine scrub, with clean water and soap. Rinse with a clean mop using clean water with a disinfectant solution preferably jik |
| ADMINISTRATION BLOCK<br>. Chief Executive Officer's office<br>.Human Resource office/Registry<br>.Director of Support Services office<br>.Deputy Director of Support Services office<br>.Director of Nursing Services<br>.Deputy Chief Executive Officer's office<br>.Directorate of Quality, Safety & Standards office.<br>. Accounts office 1/2/3<br>.Pay points<br>. N.H.I.F<br>.Reception/registration/main pharmacy.<br>.CEO's Boardroom<br>.Public Works Office.<br>.Communication Office<br>Public Health Office | • Remove cobwebs from ceilings<br>• Dust surfaces including ceiling fans, tables, windows.<br>• Empty the waste paper baskets.<br>• Sweep the entire floor.<br>• Machine scrub, with clean water and soap, rinse with a clean mop using clean water with a disinfectant solution.<br>• Mop (clean with soap and water), rinse with clean water and dry the floor and maintain cleanliness.<br>• Polishing, stripping, waxing, and buffing of all corridors. |
| MAIN ENTRANCE BLOCK | • Remove cobwebs from ceilings<br>• Dust surfaces including ceiling fans, tables, windows.<br>• Empty the waste paper baskets.<br>• Sweep the entire floor.<br>• Machine scrub, with clean water and soap, rinse with a clean mop using clean water with a disinfectant solution.<br>• Mop (clean with soap and water), rinse with clean water and dry the floor and maintain cleanliness.<br>• Polishing, stripping, waxing, and buffing of all corridors. |

GARBAGE AND OTHER WASTE MANAGEMENT.

The following to be provided by the facility

- Provision of (std) size colour coded waste-bins with fitting lids.
- Provision of colour – coded bin-liners.( size 30x36) &( 20 x 26)-(black/red/yellow)
- Provision of ideal garbage trolleys.

- Remove three quarter filled bin-liners from the colour coded waste bins and hold at designated places
- Remove three quarter filled safety boxes daily.
- Transport waste to designated places i.e infectious and safety boxes to the incinerator/shredder and general waste to the dumping site. Waste should be transported in ideal garbage trolley(s) to the designated places.

| *Capacity* | 80 liters | 45 liters | TOTAL |
|---|---|---|---|
| **Black** | 87 | 128 | 215 |
| **Red** | 30 | 45 | 75 |
| **Yellow** | 72 | 80 | 152 |
| **Total** | 189 | 255 | 442 |

- Waste bins should be maintained clean throughout.
- Provision of ideal personal protective gear –heavy duty gumboots, heavy duty gloves, leather gloves, aprons, helmet, goggles and facemask.
- Provision of Hepatitis B vaccine to all cleaners and waste handlers .(prior to admission to work)
- Ideal uniform with company logo & name tags.

**PROPOSED MINIMUM WORK AREA VS STAFF DISTRIBUTION**

| NO. | WARDS/ DEPARTMENTS | NO.OF CLEANING PERSONNEL DAY | NIGHT |
|---|---|---|---|
| 1 | WARDS 1 | 1 | 1 |
| 2 | WARD 2 | 1 | |
| 3 | WARD 9 | 1 | |
| 4 | WARD 3 | 1 | 1 |
| 5 | WARD 4 | 1 | |
| 6 | WARD 7 | 1 | |
| 7 | WARD 5 | 1 | 1 |
| 8 | WARD 6 | 1 | |
| 9 | WARD 8 | 1 | |
| 10 | WARD 10/COVERING OFFICE | 1 | 1 |
| 11 | PAEDIATRIC OBS. WARD | 1 | |
| 12 | GYNAE ONCOLOGY WARD | 1 | |
| 13 | A & E DEPARTMENT | 2 | 2 |
| 14 | OPD | | |
| 15 | CASUALTY LAB & PHARMACY | | |

| | | | |
|---|---|---|---|
| 13 | LABOUR WARD | 2 | 2 |
| 14 | GYNAE WARD /ECSACOG | 1 | |
| 15 | POST- NATAL SVD/ANW | 1 | |
| 16 | POST-NATAL CS | 1 | |
| 17 | MATERNITY HDU &TRAIGE | 1 | |
| 18 | MOTHERS SHELTER & SKILLS LAB | 1 | |
| 19 | NEW BORN UNIT | 1 | |
| 20 | RAHMTULLA WING | 2 | 1 |
| 21 | PAEDIATRIC A&E | 1 | |
| 22 | GBVRC & LIBRARY | 1 | |
| 23 | RENAL UNIT/STAFF CLINIC | 1 | |
| 24 | REPRODUCTIVE HEALTH DEPT | 1 | |
| | OPD LAB | | |
| 25 | C.C.C. | 1 | |
| 26 | DENTAL UNIT | 1 | |
| | EYE CLINIC | 1 | |
| 27 | MOPC | 1 | |
| 28 | SOPC/ORTHOPAEDIC CLINIC | 1 | |
| 29 | ENT/PSYCHIATRY/TB CLINIC/POPC | 1 | |
| 30 | SURGICAL ICU | 1 | 1 |
| 31 | MEDICAL ICU | 1 | 1 |
| 32 | PHYSIOTHERAPY | 1 | |
| | BOARDROOM & TELE-EXCHANGE | | |
| 33 | OCC. THERAPY | 1 | |
| | ORTH.DEPT | | |
| 34 | DRUG STORE | 1 | |
| | MAIN STORE | | |
| | HMU | | |
| 35 | LAUNDRY/KITCHEN | 1 | |
| 36 | MAIN LAB. | 1 | |
| 37 | MAIN ENTRANCE | 2 | |
| 38 | PUBLIC HEALTH | 2 | |
| | ADMINSTRATION BLOCK | | |
| 39 | MAIN PHARMACY | 1 | |
| | NUTRITION OFFICE | | |
| | CENTRAL RECORDS | | |
| 40 | CHEMOTHERAPY | 1 | |
| | CARDIAC CENTRE | | |
| 42 | RADIOTHERAPY | 2 | |
| 43 | RADIOLOGY DEPT/CT SCAN/MRI | 1 | |
| 44 | WARD TOILETS(1-6) | 1 | 1 |
| 45 | WARD TOILETS(7-9) | 1 | |
| 46 | WARD TOILETS(POW/WARD 10) | 1 | |
| 47 | RELIEVERS | 3 | |
| 48 | SUPERVISORS | 3 | 1 |
| | **TOTAL** | **59** | **13** |

## PROCEDURE FOR CLEANING BLOOD, BODY FLUIDS AND OTHER ORGANIC MATERIALS

- Clean spills of blood, body fluids and other potentially infectious fluids immediately

For small spills

- Wear gloves
- Remove visible materials using soaked in 0.5% chlorine solution.

For large spills

- Wear gloves
- Flood the area with 0.5% chlorine solution
- Mop up the solution
- Clean as usual with detergent – water solution
- Mop floor completely dry

## PROCEDURE FOR CLEANING SOILED/CONTAMINATED CLEANING EQUIPMENT/TOOLS.

- Clean tools/equipment that has been contaminated with blood or body fluids in soap and water, disinfect for 10 minutes in a 0.5% chlorine solution or any other approved disinfectant, rinse and dry.
- Wash cleaning clothes, brushes and mop heads in detergent daily or when visibly dirty.
- Rinse in clean water.
- Dry completely before re-use. Mops should be dried in the sun.

Care of mops

- Wash thoroughly in water-detergent solution
- Disinfect in 0.5% chlorine solution or any other approved disinfectant.
- Rinse in clean water and leave to dry.
- Ensure soiled mops, dusting clothes or mopping heads are clean.

## HANDLING SPILLAGE

### Vomitus

- Pour 0.5%chlorine solution. evenly on the soiled surface and leave for 5 minutes.
- Mop out the same using a dry mop.
- Mop area using soap and water.
- Disinfect 0.5% chlorine solution.
- Mop dry.

### Sputum/saliva

- Disinfect/decontaminate the soiled part using a 0.5% chlorine solution and leave for 10 minutes. Solut should be spread evenly on the area.
- Mop the area dry with soap and water solution.
- Rinse using a clean mop dipped in detergent solution

### Tea/soup

- For tea, pour plain water immediately on the surface.
- For soup, pour water detergent solution immediately on the surface
- Rinse using a lean mop dipped in clean water and mop dry

N/B Dry blood spills should be flooded with a water-salted solution before cleaning

**CONDITIONS FOR TENDERERS AND ROUTINE FOR CLEANING**

1. The tenderer will make use of the following checklist in ensuring cleanliness of the hospital

| AREA | LY ACTIVITY DESCRIPTION AND PROVINSIONS. |
|---|---|
| Floor | • Sweeping and mopping<br>• Scrubbing and disinfecting<br>• Floor polishing, stripping and waxing<br>• Buffing the floor |
| Walls/Ceiling and all sockets | • High dusting and removing of cobwebs<br>• Disinfecting of sockets<br>• Cleaning of gutters |
| Windows | • Should be cleaned once daily<br>• Should be free from smears and dust<br>• Sills should not have anything placed on them<br>• Should be free of stains and spillages<br>• Leadges should not have accumulated |
| Pantry and sluice Rooms | • Scrubbing twice daily<br>• Ensure garbage bins have liners and regular emptying of the bins |
| Toilets, bathrooms & urinals | • Must be disinfected and thoroughly cleansed at least three times daily - early morning, afternoon and evening then cleanliness maintained<br>• Should be free from litter, spillages, smear etc<br>• White ceramic surface should be free of accumulated stains<br>• Toilets and bathrooms should be free from blockages<br>• Bathroom walls should be free from soap stains<br>• Ceiling should be free of cobwebs<br>• Empty all waste receptacles and taking trash to designated areas (dumpsite)<br>• Provide approved toilet accessories<br>• Clean and sanitize all sanitary fixtures with appropriate fragrant disinfectant.<br>• Always free from dirty streaks, debris or standing wa<br>• Dust and damp mop entire floor area with germicidal cleaner such that it is without dirt,dust, marks,Films, streaks, debris or standing water |

## Conditions and routines for cleaning

1. The tenderer must attach proof of large scale cleaning (of an area not less than 5000m$^2$) for a period of at least 3 months.
2. The tenderer must use motorized cleaning implements. The machines should be safe to use, have independent uninterrupted power supply (not the hospitals) and should be free from smoke, noise or any other hazardous emissions.
3. The successful tenderer will ensure that cleaners must always use heavy duty gloves whether cleaning high risk or low risk areas.
4. The tenderer will ensure that cleaning is carried out using clean water in clean buckets.
5. The tenderer will ensure that cleaners always use clean mops.
6. The tenderer will ensure that cleaners always wear approved protective gear.
7. The tenderer will ensure that cleaners undergo quarterly medical check-ups
8. The successful tenderer will use own detergents and disinfectants approved by the hospital's public health department.
9. The hospital will provide borehole and well water for cleaning purposes. Fresh water should be used only when these two sources are not active.
10. The tenderer will quote for cleaning per floor square meter which will be deemed to extend to cover adjacent walls, drains, windows and ceiling and dusting of furniture and fittings inside rooms. The amount quoted per square meter will be deemed to cover removal of waste from premises and carting away the same to the hospital dumping site. The amount quoted per square meter will also be deemed common or applicable to any area of the hospital.
11. The successful tenderer shall source at least 40% of his/her cleaning staff from contracted employees already working in the hospital.
12. The successful tenderer will ensure that all cleaning of surfaces is carried out with a jik solution of 0.5 strength before rinsing with clean water. For this to happen, the tenderer must include the cost of at least 1000lts of jik per month in this tender.
13. The tenderer will complete a confidential business questionnaire – form S33.
14. The tenderer will observe the following cleaning procedures in respect of stains or spills of blood, body fluids and other organic matters.

## Procedure for cleaning blood, body fluids and other organic materials

- Clean spills of blood, body fluids and other potentially infectious fluids immediately.

### *A. For small spills*

- Wear gloves
- Remove visible material using a cloth soaked in 0.5% chlorine solution or Jik.

### *B. For large spills*

- Wear gloves
- Flood the area with 0.5% chlorine solution
- Mop up the solution
- Clean as usual with detergent-water solution.
- Mop floor completely dry

## Procedure for cleaning soiled/contaminated cleaning

## equipment/implements

- Decontaminate cleaning implement/equipment that has been contaminated with blood or body fluids by soaking for 10 minutes in a 0.5 Jik solution or any other locally available and approve disinfectant. Soaking time will depend on the degree of spillage and the disinfectant used.
- Wash cleaning cloths, brushes and mop heads in detergent daily or when visibly dirty
- Rinse in clean water
- Dry completely before re-use. Mops should be dried in the sun

## Care of mops

- Wash thoroughly in water-detergent solution
- Rinse in water-Jik solution or any other available disinfectant – Pynols, Lysol, Dettol solution.
- Rinse again in clean plain water and leave to dry
    - Never leave soiled mops, dusting clothes or mop buckets dirty

## Protocol for handling spillages

### Vomitus

- Pour Jik 0.5% evenly on the soiled surface and leave for 5 minutes
- Mop out the same using a dry mop
- Mop using a water- soap solution spread evenly on the area
- Rinse using a clean mop dipped in water-Jik solution. Mop dry

### Blood

- Pour Jik 0.5 solution and leave for 5 minutes or pour Methylated spirit and leave for 10 minutes
- Mop using a dry mop
- Pour clean water-soap solution and spread evenly on the area using a clean mop. Leave the area slightly wet
- Rinse the area using a clean mop dipped in water-detergent solution
- Mop dry

**NB**: Dry blood spills should be flooded with a water-salt solution before cleaning.

### Sputum/Saliva

- Disinfect/Decontaminate the soiled part using a 0.5% Jik solution and leave for 5 minutes or Methylated spirit and leave for 10 minutes. Solution should be spread evenly on the area.
- Mop the area dry with a water-Jik solution
- Rinse using a clean mop dipped in water-detergent solution
- Mop dry

### Tea/Soup

- For tea, pour plain water immediately on the surface.
- For Soup, pour water-detergent solution immediately on the surface
- Rinse using a clean mop dipped in clean water and mop dry.

15. The tenderer will make use of the following checklist in ensuring cleanliness of the hospital:

| **Area** | **Checks** |
|---|---|
| Floors | • Should be free of spillages and stains of solid, liquid or semi-solid waste e.g. Litter, Blood, Vomitus, Faecal matter etc. This includes the covers of the floor.<br>• Should be kept clean throughout. |
| Walls | • Always free from cobwebs, smears, stains or dust |

| | |
|---|---|
| | • No notices should be stuck on the walls<br>• Wall skirting should be kept clean |
| Windows | • Should be cleaned once daily<br>• Should be free from smears and dust<br>• Sills shouldn't have anything placed on them<br>• Should be free of stains, spillages<br>• Ledges should not have accumulated waste. |
| Pantry and sluice rooms | • To be scrubbed twice daily – mornings and afternoons<br>• Should be sparkling clean throughout<br>• Garbage bins should have liners (colour coded) and must be emptied thrice daily and kept clean always. |
| Toilets and Bathrooms | • Must be disinfected and thoroughly cleaned at least 3 times daily – early morning, afternoon and evening- then cleanliness maintained throughout.<br>• The contract must pin a check list behind each toilet door where the cleaner would mark in the times of cleaning.<br>• Should be free from litter, spillages, smears etc.<br>• Should be dried after washing to avoid being slippery<br>• Tiles, sinks, WC pans and urinals and other ceramic surfaces to be kept sparkling clean – free from stains and smears, etc<br>• White ceramic surfaces should be free from stains.<br>• Toilets and bathrooms should be free from blockages.<br>• Bathroom walls should be free from soap stains.<br>• Ceilings should be free of cobwebs. |
| Mortuary | • To be cleaned twice daily (mornings and afternoons) and when need arises and after every post-mortem activity.<br>• Contractor must display a check List to monitor the cleaning routinely.<br>• To be disinfected after cleaning. |
| Emergency stairs, Ramps and other staircases | • To be cleaned twice daily – mornings and afternoons.<br>• Should be free from cobwebs and accumulated dust.<br>• Should not be used as refuse disposal zones or as toilets at night. |
| Wards/ Renal Unit & Maternity. | • To be cleaned twice daily – mornings and evenings and when need arises.<br>• NOTE: Labour ward to be cleaned as needed. |
| Offices/clinics | • To be cleaned once daily |
| Walkways | • To be swept and mopped in the afternoons (when there is less traffic)<br>• To be scrubbed in the evening. |

16. Where and when necessary, the tenderer will use disinfectants/stain removers with the specified qualities in the following applicable areas:

| Disinfectant | Specification | Application area |
|---|---|---|
| Stain remover | ✓ Corrosive and hydrochloric acid based | To be used to remove heavy stains on ceramic surfaces / tiles, WC pans, sinks, urinals and other floor or wall surfaces. |
| Sodium hypochlorite | ✓ Chlorinated, non-staining and non-irritant | Suitable for general disinfections |

| | | |
|---|---|---|
| Sodium hypochlorite | ✓ Fresh dilution a must for every use since diluted solutions lose potency quickly. | ✓ Recommended for use in heavily contaminated areas<br>✓ Suitable for disinfections of cleaning equiments/Toole.g. mop heads. |

17. The tenderer will ensure that apart from sodium hypochlorite, any other phenols of other trade names are presented to the Public Health Department for analysis and approval before use.

**Tender for cleaning services at Coast General Teaching & Referral Hospital (CGTRH)**

**Sq Meter**

1) Approximate area to be covered 19,418$M^2$
   Tenderers to quote per floor square meter extending to cover cleaning and dusting of adjacent walls, windows and ceilings.
2) Tenderers to supply own detergents approved by quality, safety and standard departments (Public Health, IPC and quality)
3) Hospital to provide fresh/ bore/well water for cleaning.

**PART III – CONDITIONS OF CONTRACT AND CONTRACT FORMS**

## SECTION VI - GENERAL CONDITIONS OF CONTRACT

### A. General Provisions

### 1. Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

a) The Adjudicator is the person appointed jointly by the Procuring Entity and the Service Provider to resolve disputes in the first instance, as provided for in Sub-Clause8.2 hereunder.

b) "Activity Schedule" is the priced and completed list of items of Services to be performed by the Service Provider forming part of his Tender;

c) "Completion Date" means the date of completion of the Services by the Service Provider as certified by the Procuring Entity

d) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract;

e) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6;

f) "Day works" means varied work inputs subject to payment on a time basis for the Service Provider's employees and equipment, in addition to payments for associated materials and administration.

g) "Procuring Entity" means the Procuring Entity or party who employs the Service Provider

h) "Foreign Currency" means any currency other than the currency of Kenya;

i) "GCC" means these General Conditions of Contract;

j) "Government "means the Government of Kenya;

k) "Local Currency "means Kenya shilling;

l) "Member," in case the Service Provider consist of a joint venture of more than one entity, means any of these entities; "Members" means all these entities, and "Member in Charge" means the entity specified in the SC to act on their behalf in exercising all the Service Provider' rights and obligations towards the Procuring Entity under this Contract;

m) "Party" means the Procuring Entity or the Service Provider, as the case maybe, and "Parties" means both of them;

n) "Personnel" means persons hired by the Service Provider or by any Subcontractor as employees and assigned to the performance of the Services or any part there of;

o) "Service Provider" is a person or corporate body whose Tender to provide the Services has been accepted by the Procuring Entity;

p) "Service Provider's Tender" means the completed Tendering Document submitted by the Service Provider to the Procuring Entity

q) "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented;

r) "Specifications" means the specifications of the service included in the Tendering Document submitted by the Service Provider to the Procuring Entity

s) "Services" means the work to be performed by the Service Provider pursuant to this Contract, as described in Appendix A; and in the Specifications and Schedule of Activities included in the Service Provider's Tender.

t) "Subcontractor" means any entity to which the Service Provider subcontracts any part of the Services in accordance with the provisions of Sub-Clauses3.5and4;

u) "Public Procurement Regulatory Authority (PPRA)" shall mean the Government Agency responsible for oversight of public procurement.

v) "Project Manager" shall the person appointed by the Procuring Entity to act as the Project Manager for the purposes of the Contract and named in the Particular Conditions of Contract, or other person appointed from time to time by the Procuring Entity and notified to the Contractor.

w) "Notice of Dissatisfaction" means the notice given by either Party to the other indicating its dissatisfaction and intention to commence arbitration.

**1.2 Applicable Law**

The Contract shall be interpreted in accordance with the laws of Kenya**.**

**1.3 Language**

This Contract has been executed in the English language**,** which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

**1.4 Notices**

Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, hand delivery, or email to such Party at the address **specified in the SCC.**

**1.5 Location**

The Services shall be performed at such locations as a respecified in Appendix A, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in Kenya or elsewhere, as the Procuring Entity may approve.

**1.6 Authorized Representatives**

Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Procuring Entity or the Service Provider may be taken or executed by the officials **specified in the SCC.**

**1.7 Inspection and Audit by the PPRA**

Pursuant to paragraph 2.2 e. of Attachment 1 to the General Conditions, the Service Provider shall permit and shall cause its sub contract or sand sub-consultants to permit, PPRA and/or persons appointed by PPRA to inspect the Site and/or the accounts and records relating to the procurement process, selection and/or contract execution, and to have such accounts and records audited by auditors appointed by PPRA. The Service Provider's and its Subcontractors' and sub-consultants' attention is drawn to Sub-Clause 3.10 which provides, inter alia, that acts intended to materially impede the exercise of PPRA's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to PPRA's prevailing sanctions procedures).

**1.8 Taxes and Duties**

The Service Provider, Subcontractors, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.

**2. Commencement, Completion, Modification, and Termination of Contract.**

**2.1 Effectiveness of Contract**

This Contract shall come into effect on the date the Contract is signed by both parties or such other later date as maybe **stated in the SCC.**

**2.2 Commencement of Services**

**2.2.1 Program**

Before commencement of the Services, the Service Provider shall submit to the Procuring Entity for approval a Program showing the general methods, arrangements order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.

**2.2.2 Starting Date**

The Service Provider shall start carrying out the Services thirty (30) days after the date the Contract becomes effective, or at such other date as may be **specified in the SCC.**

**2.3 Intended Completion Date**

Unless terminated earlier pursuant to Sub-Clause 2.6, the Service Provider shall complete the activities by the Intended Completion Date, as is **specified in the SCC.** If the Service Provider does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per Sub-Clause3.8.Inthiscase,the Completion Date will be the date of completion of all activities.

**2.4 Modification**

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.

**2.4.1 Value Engineering**

The Service Provider may prepare, at its own cost, a value engineering proposal at any time during the performance of the contract. The value engineering proposal shall, at a minimum, include the following;

a) The proposed change(s), and a description of the difference to the existing contract requirements;

b) A full cost/benefit analysis of the proposed change(s) including a description and estimate of costs (including life cycle costs, if applicable) the Procuring Entity may incur in implementing the value engineering proposal; and

c) A description of any effect(s)of the change on performance/functionality.

The Procuring Entity may accept the value engineering proposal if the proposal demonstrates benefits that:

a) accelerates the delivery period; or

b) reduces the Contract Price or the lifecycle costs to the Procuring Entity; or

c) improves the quality, efficiency, safety or sustainability of the services; or

d) yields any other benefits to the Procuring Entity, without compromising the necessary functions of the Facilities.

If the value engineering proposal is approved by the Procuring Entity and results in:

a) a reduction of the Contract Price; the amount to be paid to the Service Provider shall be the percentage specified in the **SCC** of the reduction in the Contract Price; or

b) an increase in the Contract Price; but results in a reduction in lifecycle costs due to any benefit described into (a)above, the amount to be paid to the Service Provider shall be the full increase in the Contract Price.

## 2.5 Force Majeure

### 2.5.1 Definition

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

### 2.5.2 No Breach of Contract

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and(b) has informed the other Party as soon as possible about the occurrence of such an event.

### 2.5.3 Extension of Time

Any period with in which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

### 2.5.4 Payments

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

## 2.6 Termination

### 2.6.1 By the Procuring Entity

The Procuring Entity may terminate this Contract, by not less than thirty (30) days' written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs(a)through
(d) of this Sub-Clause 2.6.1:

a) If the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as the Procuring Entity may have subsequently approved in writing;

b) if the Service Provider become insolvent or bankrupt;

c) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or

d) if the Service Provider, in the judgment of the Procuring Entity has engaged in Fraud and Corruption, as defined in paragraph2.2a. of Attachment1 to the GCC, in competing for or in executing the Contract

### 2.6.2 By the Service Provider

The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Procuring Entity, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and

(b) of this Sub-Clause 2.6.2:

a) If the Procuring Entity fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue; or

b) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.

**2.6.3 Payment up on Termination**

Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Procuring Entity shall make the following payments to the Service Provider:

a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;

b) except in the case of termination pursuant to paragraphs (a), (b), (d) of Sub-Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel.

**3. Obligations of the Service Provider**

**3.1 General**

The Service Provider shall perform the Services in accordance with the Specifications and the Activity Schedule, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contractor to the Services, as faithful adviser to the Procuring Entity, and shall at all times support and safeguard the Procuring Entity's legitimate interests in any dealings with Subcontractors or third parties.

**3.2 Conflict of Interests**

**3.2.1 Service Provider Not to Benefit from Commissions and Discounts.**

The remuneration of the Service Provider pursuant to Clause 6 shall constitute the Service Provider's sole remuneration in connection with this Contractor the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contractor to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

**3.2.2 Service Provider and Affiliates Not to be Otherwise Interested in Project**

The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall bed is qualified from providing goods, works, or Services(other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

**3.2.3 Prohibition of Conflicting Activities**

Neither the Service Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

a) During the term of this Contract, any business or professional activities in Kenya which would conflict with the activities assigned to them under this Contract;

b) during the term of this Contract, neither the Service Provider nor their Subcontractors shall hire public employees' inactive duty or on any type of leave, to perform any activity under this Contract;

**c)** After the termination of this Contract, such other activities as may be **specified in the SCC.**

3.3 **Confidentiality**

The Service Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Procuring Entity's business or operations without the prior written consent of the Procuring Entity.

3.4 **The Service Provider** (a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Sub contractors', as the case may be)own cost but on terms and conditions approved by the Procuring Entity, insurance against the risks, and for the coverage, as shall be **specified in the SCC;** and (b) at the Procuring Entity's request, shall provide evidence to the Procuring Entity showing that such insurance has been taken out and maintained and that the current premiums have been paid.

**3.5 Service Provider's Actions Requiring Procuring Entity's Prior Approval**

The Service Provider shall obtain the Procuring Entity's prior approval in writing before taking any of the following actions:

a) Entering into a subcontract for the performance of any part of the Services,

b) appointing such members of the Personnel not listed by name in Appendix C ("Key Personnel and Subcontractors"),

c) changing the Program of activities; and

**d)** Any other action that may be **specified in the SCC.**

**3.6 Reporting Obligations**

The Service Provider shall submit to the Procuring Entity the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.

**3.7 Documents Prepared by the Service Provider to Be the Property of the Procuring Entity**

All plans, drawings, specifications, designs, reports, and other documents and software submitted by the Service Provider in accordance with Sub-Clause 3.6 shall become and remain the property of the Procuring Entity, and the Service Provider shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Procuring Entity, together with a detailed inventory thereof. The Service Provider may retain a copy of such documents and software. Restrictions about the future use of these documents, if any, shall be **specified in the SCC.**

**3.8 Liquidated Damages**

**3.8.1 Payments of Liquidated Damages**

The Service Provider shall pay liquidated damages to the Procuring Entity at the rate per day **stated in the SCC** for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount **defined in the SCC.** The Procuring Entity may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider's liabilities.

**3.8.2 Correction for Over-payment**

If the Intended Completion Date is extended after liquidated damages have been paid, the Procuring Entity shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate. The Service Provider shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in Sub-Clause 6.5.

### 3.8.3 Lack of performance penalty

If the Service Provider has not corrected a Defect within the time specified in the Procuring Entity's notice, a penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as described in Sub-Clause7.2 and **specified in the SCC.**

### 3.9 Performance Security

The Service Provider shall provide the Performance Security to the Procuring Entity no later than the date specified in the Form of acceptance. The Performance Security shall be issued in an amount and form and by a bank or surety acceptable to the Procuring Entity, and denominated in the types and proportions of the currencies in which the Contract Price is payable. The performance Security shall be valid until a date 28 day from the Completion Date of the Contract in case of a bank guarantee, and until one year from the Completion Date of the Contract in the case of a Performance Bond.

### 3.10 Fraud and Corruption

The Procuring Entity requires compliance with the Government's Anti-Corruption laws and its prevailing sanctions. The Procuring Entity requires the Service Provider to disclose any commissions or fees that may have been paid or are to be paid to agents or any other party with respect to the tendering process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.

### 3.11 Sustainable Procurement

The Service Provider shall conform to the sustainable procurement contractual provisions, if and as specified in the **SCC**.

## 4. Service Provider's Personnel

### 4.1 Description of Personnel

The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider's Key Personnel are described in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix Care hereby approved by the Procuring Entity.

### 4.2 Removal and/or Replacement of Personnel

a) Except as the Procuring Entity may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.

b) If the Procuring Entity finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the Procuring Entity's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Procuring Entity.

c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

## 5. Obligations of the Procuring Entity

### 5.1 Assistance and Exemptions

The Procuring Entity shall use its best efforts to ensure that the Government shall provide the

Service Provider such assistance and exemptions as **specified in the SCC.**

**5.2 Change in the Applicable Law**

If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2(a) or (b), as the case may be.

**5.3 Services and Facilities**

The Procuring Entity shall make available to the Service Provider the Services and Facilities listed under Appendix F.

**6. Payments to the Service Provider**

**6.1 Lump-Sum Remuneration**

The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub- Clauses2.4and6.3.

**6.2 Contract Price**

a) The price payable is **set forth in the SCC.**

b) Price may be payable in foreign currency, if so allowed in this document.

**6.3 Payment for Additional Services, and Performance Incentive Compensation**

6.3.1 For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.

6.3.2 **If the SCC so specify,** the service provider shall be paid performance incentive compensation asset out in the Performance Incentive Compensation appendix.

6.3.3 **Where** the contract price is different from the corrected tender price, in order to ensure the contractor is not paid less or more relative to the contract price (*which would be the tender price*), payment valuation certificates and variation orders on omissions and additions valued based on rates in the schedule of rates in the Tender, will be adjusted by a plus or minus percentage. The percentage already worked out during tender evaluation is worked out as follows:*(corrected tender price–tender price)/tender price X100*.

**6.4 Terms and Conditions of Payment**

Payments will be made to the Service Provider according to the payment schedule **stated in the SCC. Unless otherwise stated in the SCC**, the advance payment (Advance for Mobilization, Materials and Supplies) shall be made against the provision by the Service Provider of a bank guarantee for the same amount, and shall be valid for the period **stated in the SCC.** Any other payment shall be made after the conditions **listed in the SCC** for such payment have been met, and the Service Provider have submitted an invoice to the Procuring Entity specifying the amount due.

**6.5 Interest on Delayed Payments**

If the Procuring Entity has delayed payments beyond thirty (30) days after the due date stated in the **SCC**, interest shall be paid to the Service Provider foreach day of delay at the rate stated in **the**

**SCC**.

### 6.6 Price Adjustment

6.6.1 Prices shall be adjusted for fluctuations in the cost of inputs only if **provided for in the SCC.** If so provided, the amounts certified in each payment certificate, after deducting for Advance Payment, shall be adjusted by applying the respective price adjustment fact or to the payment amounts due in each currency. A separate formula of the type indicated below applies to each Contract currency:

$$P_C = A_C + B_C \, Lmc / Loc + C_C \, Imc / Ioc$$

Where:

$P_C$ is the adjustment factor for the portion of the Contract Price payable in a specific currency "c".

$A_C$, $B_C$ and $C_C$ are coefficients specified in the **SCC**, representing: $A_C$ the non-adjustable portion; $B_C$ the adjustable portion relative to labor costs and $C_C$ the adjustable portion for other inputs, of the Contract Price payable in that specific currency "c"; and

Lmc is the index prevailing at the first day of the month of the corresponding invoiced ate and Loc is the index prevailing28 days before Tender opening for labor; both in the specific currency "c".

Imc is the index prevailing at the first day of the month of the corresponding invoice date and Ioc is the index prevailing 28 days before Tender opening for other inputs payable; both in the specific currency "c".

If a price adjustment factor is applied to payments made in a currency other than the currency of the source of the index for a particular indexed input, a correction factor Zo/Zn will be applied to the respective component factor of pn for the formula of the relevant currency. Zo is the number of units of Kenya Shillings of the index, equivalent to one unit of the currency payment on the date of the base index, and Zn is the corresponding number of such currency units on the date of the current index.

6.6.2 If the value of the index is changed after it has been used in a calculation, the calculation shall be corrected and an adjustment made in the next payment certificate. The index value shall be deemed to take account to fall changes in cost due to fluctuations in costs.

### 6.7 Day works

6.7.1 If applicable, the Day work rates in the Service Provider's Tender shall be used for small additional amounts of Services only when the Procuring Entity has given written instructions in advance for additional services to be paid in that way.

6.7.2 All work to be paid for as Day works shall be recorded by the Service Provider on forms approved by the Procuring Entity. Each completed form shall be verified and signed by the Procuring Entity representative as indicated in Sub-Clause1.6 within two days of the Services being performed.

6.7.3 The Service Provider shall be paid for Day works subject to obtaining signed Day works forms as indicated in Sub-Clause6.7.2

## 7. Quality Control

### 7.1 Identifying Defects

The principle and modalities of Inspection of the Services by the Procuring Entity shall be as **indicated in the SCC.** The Procuring Entity shall check the Service Provider's performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider's responsibilities. The Procuring Entity may instruct the Service Provider to search for a Defect and to uncover and test any service that the Procuring Entity considers may have a Defect. Defect Liability Period is as **defined in the SCC**.

**7.2 Correction of Defects, and Lack of Performance Penalty**

a) The Procuring Entity shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.

b) Every time notice a Defect is given, the Service Provider shall correct the notified Defect within the length of time specified by the Procuring Entity's notice.

c) If the Service Provider has not corrected a Defect within the time specified in the Procuring Entity's notice, the Procuring Entity will assess the cost of having the Defect corrected, the Service Provider will pay this amount and a Penalty for Lack of Performance calculated as described in Sub-Clause 3.8.

**8. Settlement of Disputes**

**8.1 Contractor's Claims**

8.1.1 If the Contractor considers himself to be entitled to any extension of the Time for Completion and/or any additional payment, under any Clause of these Conditions or otherwise in connection with the Contract, the Contractor shall give notice to the Project Manager, describing the event or circumstance giving rise to the claim. The notice shall be given as soon as practicable, and not later than 28 days after the Contractor became aware, or should have become aware, of the event or circumstance.

8.1.2 If the Contractor fails to give notice of a claim within such period of 28days, the Time for Completion shall not be extended, the Contractor shall not be entitled to additional payment, and the Procuring Entity shall be discharged from all liability in connection with the claim. Otherwise, the following provisions of this Sub- Clauses hall apply.

8.1.3 The Contractor shall also submit any other notices which are required by the Contract, and supporting particulars for the claim, all s relevant to such event or circumstance.

8.1.4 The Contractor shall keep such contemporary records as may be necessary to substantiate any claim, either on the Site or at another location acceptable to the Project Manager. Without admitting the Procuring Entity's liability, the Project Manager may, after receiving any notice under this Sub-Clause, monitor the record-keeping and /or instruct the Contractor to keep further contemporary records. The Contractor shall permit the Project Manager to inspect all these records, and shall (if instructed) submit copies to the Project Manager.

8.1.5 Within 42 days after the Contractor became aware (or should have become aware) of the event or circumstance giving rise to the claim, or within such other period as may be proposed by the Contractor and approved by the Project Manager, the Contractor shall send to the Project Manager a fully detailed claim which includes full supporting particulars of the basis of the claim and of the extension of time and /or additional payment claimed. If the event or circumstance giving rise to the claim has a continuing effect:

8.1.6 This fully detailed claim shall be considered as interim;

a) The Contractor shall send further interim claims at monthly intervals, giving the accumulated delay and /or amount claimed, and such further particulars as the Project Manager may reasonably require; and The Contractor shall send a final claim within 28 days after the end of the effects resulting from the event or circumstance, or within such other period as may be proposed by the Contractor and approved by the Project Manager.

8.1.7 Within 42 days after receiving a claim or any further particulars supporting a previous claim, or within such other period as may be proposed by the Project Manager and approved by the Contractor, the Project Manager shall respond with approval, or with disapproval and detailed comments. He may also request any necessary further particulars, but shall nevertheless give his response on the principles of the claim within the above defined time period.

8.1.8 Within the above defined period of 42 days, the Project Manager shall proceed in accordance with Sub-Clause 3.5[Determinations] to agree or determine (i) the extension (if any) of the Time for Completion (before or after its expiry) in accordance with Sub-Clause 8.4 [Extension of Time for Completion], and/or (ii) the additional payment (if any) to which the Contractor is entitled under the Contract.

8.1.9 Each Payment Certificate shall include such additional payment for any claim as has been reasonably substantiated as due under the relevant provision of the Contract. Unless and until the particulars supplied are sufficient to substantiate the whole of the claim, the Contractor shall only been titled to payment for such part of the claim as he has be enable to substantiate.

8.1.10 If the Project Manager does not respond within the time framed fined in this Clause, either Party may consider that the claim is rejected by the Project Manager and any of the Parties may refer to Arbitration in accordance withSub-Clause8.2 [Matters that may be referred to arbitration].

8.1.11 The requirements of this Sub-Clause are in addition to those of any other Sub-Clause which may apply to a claim. If the Contract or fails to comply with this or another Sub-Clause in relation to any claim, any extension of time and/or additional payment shall take account of the extent (if any) to which the failure has prevented or prejudiced proper investigation of the claim, unless the claim is excluded under the second paragraph of this Sub- Clause.

**8.2 Matters that may be referred to arbitration**

**8.2.1** Notwithstanding anything stated herein the following matters may be referred to arbitration before the practical completion of the Services or abandonment of the Services or termination of the Contract by either party:

a) The appointment of a replacement Project Manager upon the said person ceasing to act.

b) Whether or not the issue of an instruction by the Project Manager is empowered by these Conditions

c) Whetherornotacertificatehasbeenimproperlywithheldorisnotinaccordance with these Conditions.

d) Any dispute arising in respect of war risks or war damage.

e) All other matters shall only be referred to arbitration after the completion or alleged completion of the Services or termination or alleged termination of the Contract, unless the Procuring Entity and the Contractor agree otherwise in writing.

**8.3 Amicable Settlement**

8.3.1 Where a Notice of Dissatisfaction has been given, both Parties shall attempt to settle the dispute amicably before the commencement of arbitration. However, unless both Parties agree otherwise, the Party giving a Notice of Dissatisfaction in accordance with Sub-Clause 8.1 above should move to commence arbitration after the fifty-sixth day from the day on which a Notice of Dissatisfaction was given, even if no attempt at an amicable settlement has been made.

8.4 **Arbitration**

8.4.1 Any claim or dispute between the Parties arising out of or in connection with the Contract not settled amicably in accordance with Sub-Clause 8.3 shall be finally settled by arbitration. Arbitration shall be conducted in accordance with the Arbitration Laws of Kenya.

8.4.2 The arbitrators shall have full power to open up, review and revise any certificate, determination, instruction, opinion or valuation of the Project Manager, relevant to the dispute. Nothing shall disqualify representatives of the Parties and the Project Manager from being called as a witness and giving evidence before the arbitrators on any matter whatsoever relevant to the dispute.

8.4.3 Neither Party shall be limited in the proceedings before the arbitrators to the evidence, or to the reasons for dissatisfaction given in its Notice of Dissatisfaction.

8.4.4 Arbitration may be commenced prior to or after completion of the services. The obligations of the Parties, and the Project Manager shall not be altered by reason of any arbitration being conducted during the progress of the services.

8.4.5 The terms of the remuneration of each or all the members of Arbitration shall be mutually agreed upon by the Parties when agreeing the terms of appointment. Each Party shall be responsible for paying one-half of this remuneration.

**8.5 Arbitration with proceedings**

8.5.1 In case of any claim or dispute, such claim or dispute shall be notified in writing by either party to the other with a request to submit to arbitration and to concur in the appointment of an Arbitrator within thirty days of the notice. The dispute shall be referred to the arbitration and final decision of a person to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed, on the request of the applying party, by the Chairman or Vice Chairman of any of the following professional institutions;

a) Law Society of Kenya or

b) Chartered Institute of Arbitrators (Kenya Branch)

8.5.2 The institution written to first by the aggrieved party shall take precedence over all other institutions.

8.5.3 The arbitration maybe on the construction of this Contractor on any matter or thing of what so ever nature arising there under or in connection there with, including any matter or thing left by this Contract to the discretion of the Project Manager, or the withholding by the Project Manager of any certificate to which the Contractor may claim to been titled to or the measurement and valuation referred to in clause 23.0 of these conditions, or the rights and liabilities of the parties subsequent to the termination of Contract.

8.5.4 Provided that no arbitration proceedings shall be commenced on any claim or dispute where notice of a claim or dispute has not been given by the applying party within ninety days of the occurrence or discovery of the matter or issue giving rise to the dispute.

8.5.5 Notwithstanding the issue of a notice as stated above, the arbitration of such a claim or dispute shall not commence unless an attempt has in the first instance been made by the parties to settle such claim or dispute amicably with or without the assistance of third parties. Proof of such attempt shall be required.

8.5.6 The Arbitrator shall, without prejudice to the generality of his powers, have powers to direct such measurements, computations, tests or valuations as may in his opinion be desirable in order to determine the rights of the parties and assess and award any sums which ought to have been the subject of or included in any certificate.

8.5.7 The Arbitrator shall, without prejudice to the generality of his powers, have powers to open up, review and revise any certificate, opinion, decision, requirement or notice and to determine all matters in dispute which shall be submitted to him in the same manner as if no such certificate, opinion, decision requirement or notice had been given.

8.5.8 The award of such Arbitrator shall be final and binding upon the parties.

**8.6 Failure to Comply with Arbitrator's Decision**

8.6.1 In the event that a Party fails to comply with a final and binding Arbitrator's decision, then the other Party may, without prejudice to any other rights it may have, refer the matter to a competent court of law.

## 9. The Adjudicator

9.1 Should the Adjudicator resign or die, or should the Procuring Entity and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract; a new Adjudicator will be jointly appointed by the Procuring Entity and the Service Provider. In case of disagreement between the Procuring Entity and the Service Provider, within 30days, the Adjudicator shall be designated by the Appointing Authority **designated in the SCC** at the request of either party, within 14 days of receipt of such request.

9.2 The Adjudicator shall be paid by the hour at the rate **specified in the TDS and SCC,** together with reimbursable expenses of the type's **specified in the SCC**, and the cost shall be divided equally between the Procuring Entity and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to an Arbitrator within28 days of the Adjudicator's written decision. If neither party refers the dispute to arbitration within the above 28 days, the Adjudicator's decision will be final and binding.

## SECTION VII - SPECIAL CONDITIONS OF CONTRACT

| Number of GC Clause | Amendments of, and Supplements to, Clauses in the General Conditions of Contract |
|---|---|
| **1.1(a)** | The Appointment of an Adjudicator shall be in accordance with the provisions of the Arbitration Act Cap 49 of the Laws of Kenya. |
| **1.1(v)** | Project Manager is *to be appointed* |
| **1.1(d)** | The contract name is *PROVISION OF COMPREHENSIVE CLEANING SERVICES FOR COUNTY HEALTH FACILITIES.* |
| **1.1(g)** | The Procuring Entity is *Coast General Teaching & Referral Hospital (CGTRH)* |
| **1.1(l)** | The Member in Charge is *the Director of Support Services* |
| **1.1(o)** | The Service Provider is _____ |
| **1.4** | The addresses are:<br>**COAST GENERAL TEACHING AND REFERRAL HOSPITAL**<br>**P.O BOX 90231 - 80100**<br>**MOMBASA,**<br>**KENYA**<br>**Tel: +257722207868 or 0733977018**<br>**Email: ceocgtrh@yahoo.com or cgtrh.procurement@gmail.com**<br><br>Service Provider: _____<br>Attention: _____<br>Email address_ |
| **1.6** | The Authorized Representatives are:<br>For the Procuring Entity:<br>**COAST GENERAL TEACHING AND REFERRAL HOSPITAL**<br>**P.O BOX 90231 - 80100**<br>**MOMBASA,**<br>**KENYA**<br>**Tel: +257722207868 or 0733977018**<br>**Email: ceocgtrh@yahoo.com or cgtrh.procurement@gmail.com**<br>For the Service Provider: _____ |
| **2.1** | The date on which this Contract shall come into effect is _____. |
| **2.2.2** | The Starting Date for the commencement of Services is _____. |
| **2.3** | The Intended Completion Date is: The contract shall be for a period of three (3) years. |
| **3.1** | The contractor shall:<br>1. The contractor shall bear all the expenses incurred on the following items i.e., Provision of equipment and support material i.e. stationary for writing duty charts and records keeping as per requirements.<br>2. The firm will provide to the Authority a list of all personnel so deployed with |

| Number of GC Clause | Amendments of, and Supplements to, Clauses in the General Conditions of Contract |
|---|---|
| | permanent and present address along with their latest photographs.<br><br>3. Pay the employees not below the required statutory minimum wages as stipulated in the Labour Act. Failure to do so the contract **shall be** terminated.<br><br>4. It shall be responsibility of the firm to issue the employment card/photo/identity card to the workers and maintain the muster roll, the wage registers and other registers as provided in the Contract Labour (Regulation & Abolition) Act. The Cleaning Service providers must ensure that all its employees deployed invariably wear ID card during working hours.<br><br>5. The agency shall replace within twenty-four hours any of its personnel, if they are unacceptable to the Hospital because of security risk, incompetence, conflict of interest and breach of confidentiality or frequent absence from duty/misconduct on the part of the Security supplied by the firm, upon receiving written notice from the Authority. Notwithstanding the above, the Authority shall have the right to ask to change /replace the personnel at any point of time without assigning any reason.<br><br>6. The firm shall be responsible for any damages done to the property of the Hospital by the personnel so deployed. Health Facilities will be free to recover it from the security deposit given by the firm or from any other dues or recover as per law.<br><br>7. The Cleaning Company personnel should be polite, cordial, positive and efficient while handling the assigned work and their actions should promote good will and enhance the image of the Authority. The firm shall be responsible for any act of indiscipline on the part of persons deployed by him.<br><br>8. The cleaners deployed by the firm shall not claim any benefit, compensation, absorption, or regularization of their services in the Health Facilities either under the provision of Industrial Disputes Act. or Contract Labour (Regulation & Abolition) or any other law/Act. The firm shall have to obtain an undertaking from the deployed persons to the effect that the deployed person is the employee of the agency and shall submit the said undertaking to Health Facilities. In the event of any litigation on the status of the deployed persons, Health Facilities shall not be a necessary party to such proceedings, however, in any event, either the deployed persons or to the order of the Court, the Health Facilities is made a party to such dispute, the security provider shall take all steps to protect the interest of Authority and the firm shall reimburse the expenditure that would have been borne by Health Facilities to defend itself, if so required.<br><br>9. The cleaning company shall ensure that the person deployed are disciplined and shall enforce in prohibition of sell of alcoholic drinks, drugs, and any immoral act.<br><br>10. If as a result of post payment audit any overpayment is detected in respect of any work done by the firm or alleged to have done by the firm under the tender, it shall be fully recovered by Health Facilities from the firm.<br><br>11. The Cleaners deployed by the contractor shall work under overall supervision & direction of the agency and shall be guided by the Director of |

| Number of GC Clause | Amendments of, and Supplements to, Clauses in the General Conditions of Contract |
|---|---|
| | Support Services or any other officer designated by the Director of Support Services to the extent required.<br><br>12. The Company will ensure that workers engaged by him must receive their entitled wages on time.<br><br>13. The firm shall be solely responsible for the redressal of grievances if any of its staff deployed. The Health Facilities shall, in no way, be responsible for settlement of such issues whatsoever.<br><br>14. Adequate supervision will be provided to ensure correct & effective performance of the cleaning services in accordance with the prevailing assignment and instructions agreed upon between the two parties.<br><br>15. In case of breach of any terms and conditions as specified in the contract and signed between the parties, the Performance Security Deposit of the company providing cleaning services will be liable to be forfeited by the Health Facilities besides, annulment of the contract and other legal recourse. 31. The Authority reserves the right to withdraw / relax any of the terms and condition mentioned above to overcome any problem encountered at a later stage for the smooth and timely provision of services. |
| **3.4** | The risks and coverage by insurance shall be:<br>(i) Third Party motor vehicle<br>(ii) Third Party liability<br>(iii) Procuring Entity's liability and workers' compensation<br>(iv) Professional liability<br>(v) Loss or damage to equipment and property |
| **3.7** | Restrictions on the use of documents prepared by the Service Provider are: *Not Applicable* |
| **3.8.3** | The percentage to be used for the calculation of Lack of performance Penalty(ies) is *10%* of the cost of having the service corrected. |
| **3.9** | Performance Security shall 10% of the contract sum in form of performance guarantee from a bank with its operations in Kenya in the format provided in Section VIII – (Contract Forms - Form No. 1 - Performance Security – (Unconditional Demand Bank Guarantee) valid for a period of 37 months. |
| **5.1** | The assistance and exemptions provided to the Service Provider are: *Not applicable* |
| **6.2(a)** | The amount in Kenya Shillings _____. |
| **6.3.2** | The performance incentive paid to the Service Provider shall be: *Not Applicable* |
| **6.4** | *Payment shall be within 30 days after invoice receipt and upon certification of invoices by the Director of Support Services.* |
| **7.1** | The principle and modalities of inspection of the Services by the Procuring Entity are as follows: *The Procuring Entity shall check the Service Provider's performance and notify him of any shortcomings in the performance of their service on daily basis.*<br>The Defects Liability Period is: *Not Applicable.* |

| Number of GC Clause | Amendments of, and Supplements to, Clauses in the General Conditions of Contract |
|---|---|
| **9.1** | The Appointment of an Adjudicator shall be in accordance with the provisions of the Arbitration Act Cap 49 of the Laws of Kenya. |
| **9.2** | The Appointment of an Adjudicator shall be in accordance with the provisions of the Arbitration Act Cap 49 of the Laws of Kenya. |

## APPENDICES

### Appendix A - Description of the Services

*Give detailed descriptions of the Services to be provided, dates for completion of various tasks, place of performance for different tasks, specific tasks to be approved by Procuring Entity, etc.*

### Appendix B - Schedule of Payments and Reporting Requirements

*List all milestones for payments and list the format, frequency, and contents of reports or products to be delivered; persons to receive them; dates of submission; etc. If no reports are to be submitted, state here "Not applicable."*

### Appendix C - Breakdown of Contract Price

*List here the elements of cost used to arrive at the breakdown of the lump-sum price:*

1. *Rates for Equipment Usage or Rental or for Personnel (Key Personnel and other Personnel).*

2. *Reimbursable expenditures.*

*This appendix will exclusively be used for determining remuneration for additional Services.*

### Appendix D - Services and Facilities Provided by the Procuring Entity

**SECTION VIII - CONTRACT FORMS**

**FORM NO. 1 - PERFORMANCE SECURITY – (Unconditional Demand Bank Guarantee)**

*[Guarantor letterhead or SWIFT identifier code]*

*Beneficiary:_[insert name and Address of* Procuring Entity*]*

**Date:**_____*[Insert date of issue]*

**PERFORMANCE** GUARANTEE No.:_____

**Guarantor:.....** *[Insert name and address of place of issue, unless indicated in the letterhead]*

3. We have been informed that_____(hereinafter called "the Applicant") has entered into Contract No.____*dated*_____with the Beneficiary, for the execution of_____

4. Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

5. At the request of the Applicant, we as Guarantor, hereby irrevocably under take to pay the Beneficiary any sum or sums not exceeding in total an amount of_____(),[1]such demand itself or in a separate signed document accompanying or identifying the demand, stating that the Applicant is in breach of its obligation(s) under the Contract, without the Beneficiary needing to prove or to show grounds for your demand or the sum specified therein.

6. This guarantee shall expire, no later than the….Day of……, 2…[2], and any demand for payment under it must be received by us at this office indicated above on or before that date.

7. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed *[six months] [one year],* in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."_____

_____

*[Name of Authorized Official, signature(s) and seals/stamps*]

***Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.***

---

[1]*The Guarantor shall insert an amount representing the percentage of the Accepted Contract Amount specified in the Letter of Acceptance, less provisional sums, if any, and denominated either in the currency(ies) of the Contract or a freely convertible currency acceptable to the Beneficiary.*

[2]*Insert the date twenty-eight days after the expected completion date as described in GC Clause 11.9. The Procuring Entity should note that in the event of an extension of this date for completion of the Contract, the Procuring Entity would need to request an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, the Procuring Entity might consider adding the following text to the form, at the end of the pen ultimate paragraph: "The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."*

**FORM No. 2 - PERFORMANCE SECURITY OPTION 2 – (Performance Bond)**

*[Note: Procuring Entities are advised to use Performance Security–Unconditional Demand Bank Guarantee instead of Performance Bond due to difficulties involved in calling Bond holder to action]*

*[Guarantor letterhead or SWIFT identifier code]* **Beneficiary:** *[insert name and Address of* Procuring Entity*]*
**Date:**_____*[Insert date of issue]*

**PERFORMANCE BOND No.:**_____

**Guarantor:** *[Insert name and address of place of issue, unless indicated in the letterhead]*

1. By this Bond_____ as Principal (hereinafter called "the Contractor") and_____] as Sure types and proportions of currencies in which the Contract Price is payable, the Contractor and the Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

2. WHEREAS the Contractor has entered into a written Agreement with the Procuring Entity dated the_____ day of____, 20_____, for_____in accorc

3. NOW, THEREFORE, the Condition of this Obligation is such that, if the Contractor shall promptly and faithfully perform the said Contract (including any amendments thereto), then this obligation shall be null and void; otherwise, it shall remain in full force and effect. Whenever the Contractor shall be, and declared by the Procuring Entity to be, in default under the Contract, the Procuring Entity having performed the Procuring Entity's obligations there under, the Surety may promptly remedy the default, or shall promptly:
   i). Complete the Contract in accordance with its terms and conditions; or
   ii). Obtain a tender or tenders from qualified tenderers for submission to the Procuring Entity for completing the Contract in accordance with its terms and conditions, and upon determination by the Procuring Entity and the Surety of the lowest responsive Tenderers, arrange for a Contract between such Tenderer, and Procuring Entity and make available as work progresses (even though there should be a default or a succession of defaults under the Contract or Contracts of completion arranged under this paragraph) sufficient funds to pay the cost of completion less the Balance of the Contract Price; but not exceeding, including other costs and damages for which the Surety may be liable here under, the amount set forth in the first paragraph hereof. The term "Balance of the Contract Price," as used in this paragraph, shall mean the total amount payable by Procuring Entity to Contractor under the Contract, less the amount properly paid by Procuring Entity to Contractor; or
   iii). pay the Procuring Entity the amount required by Procuring Entity to complete the Contract in accordance with its terms and conditions up to a total not exceeding the amount of this Bond.

4. The Surety shall not be liable for a greater sum than the specified penalty of this Bond.

5. Any suit under this Bond must be instituted before the expiration of one year from the date of the issuing of the Taking-Over Certificate. No right of action shall accrue on this Bond to or for the use of any person or corporation other than the Procuring Entity named herein or the heirs, executors, administrators, successors, and assigns of the Procuring Entity.

6. In testimony whereof, the Contractor has hereunto set his hand and affixed his seal, and the Surety has caused these presents to be sealed with his corporate seal duly attested by the

signature of his legal representative, this day_____of_____20__.

SIGNED ON_____on behalf of

by_____in the capacity of

In the presence of

SIGNED ON_____on behalf

of By_____in the capacity

of In the presence of

**FORM NO. 3 - ADVANCE PAYMENT SECURITY [Demand Bank Guarantee]**

*[Guarantor letter head or SWIFT identifier code] [Guarantor letter head or SWIFT identifier code]*

**Beneficiary:** _____*[Insert name and Address of* Procuring Entity*]*

**Date:**_____*[Insert date of issue]*

**ADVANCE PAYMENTGUARANTEE No.:**_____*[Insert guarantee reference*

*number]* **Guarantor:***[Insert name and address of place of issue, unless indicated in the letterhead]*

1. We have been informed that_____(hereinafter called "the Applicant") has entered into Contract No._____*dated*_____with the Beneficiary, for the execution of_____ (herein after called "the Contract").

2. Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum
_____() is to be made against an advance payment guarantee.

3. At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of__()[1] upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document ac companying or identifying the demand, stating either that the Applicant:
   a) Has used the advance payment for purposes other than the costs of mobilization in respect of the Works; or
   b) has failed to repay the advance payment in accordance with the Contract conditions, specifying the amount which the Applicant has failed to repay.

4. A demand under this guarantee may be presented as from the presentation to the Guarantor of a certificate from the Beneficiary's bank stating that the advance payment referred to above has been credited to the Applicant on its account number__at_____

5. The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Applicant as specified in copies of interim statements or payment certificates which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of a copy of the interim payment certificate indicating that ninety (90) percent of the Accepted Contract Amount, less provisional sums, has been certified for payment, or on the day of , 2,[2] whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.

6. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed *[six months] [one year],* in response to the Beneficiary' s written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee.

.....
*[Name of Authorized Official, signature(s) and seals/stamps*]

***Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.***

[1] *The Guarantor shall insert an amount representing the amount of the advance payment and denominated either in the currency(ies) of the advance payment as specified in the Contract, or in a freely convertible currency acceptable to the Procuring Entity.*

[2] *Insert the expected expiration date of the Time for Completion. The Procuring Entity should note that in the event of an extension of the time for completion of the Contract, the Procuring Entity would need to request an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, the Procuring Entity might consider adding the following ext. to the form, at the end of the penultimate paragraph: "The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."*

**FORM NO. 4 BENEFICIAL OWNERSHIP DISCLOSURE FORM**

***INSTRUCTIONS TO TENDERERS: DELETE THIS BOX ONCE YOU HAVE COMPLETED THE FORM***

*This Beneficial Ownership Disclosure Form ("Form") is to be completed by the successful tenderer. In case of joint venture, the tenderer must submit a separate Form for each member. The beneficial ownership information to be submitted in this Form shall be current as of the date of its submission.*

*For the purposes of this Form, a Beneficial Owner of a Tenderer is any natural person who ultimately owns or controls the Tenderer by meeting one or more of the following conditions:*

- *Directly or indirectly holding 25% or more of the shares.*
- *Directly or in directly holding 25% or more of the voting rights.*

Tender Reference No.:_____[*insert identification no*] Name of the Assignment:_____*[insert name of the assignment]* to:_____*[insert complete name of Procuring Entity]*

In response to your notification of award dated_____*[insert date of notification of award]* to furnish additional information on beneficial ownership:_____*[select one option as applicable and delete the options that are not applicable]*

I) We here by provide the following beneficial ownership information.

Details of beneficial ownership

| **Identity of Beneficial Owner** | **Directly or indirectly holding 25% or more of the shares (Yes / No)** | **Directly or indirectly holding 25 % or more of the Voting Rights (Yes / No)** | **Directly or indirectly having the right to appoint a majority of the board of the directors or an equivalent governing body of the Tenderer (Yes / No)** |
|---|---|---|---|
| *[include full name (last, middle, first), nationality, country of residence]* | | | |

*OR*

*ii) We declare that there is no Beneficial Owner meeting one or more of the following conditions: directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights. Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer.*

*OR*

*We declare that we are unable to identify any Beneficial Owner meeting one or more of the following conditions. [If this option is selected, the Tenderer shall provide explanation on why it is unable to identify any Beneficial Owner]*

*Directly or indirectly holding 25% or more of the shares. Directly or indirectly holding25% or more of the voting rights.*

*Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer]"*

*Name of the Tenderer: .....*[insert complete name of the Tenderer]*_____

*Name of the person duly authorized to sign the Tender on behalf of the Tenderer: ** [insert complete name of person duly authorized to sign the Tender]*

*Title of the person signing the Tender: ..... [insert complete title of the person signing the Tender]*

*Signature of the person named above: ..... [insert signature of person whose name and capacity are shown above]*

*Date signed ..... [insert date of signing] day of..... [Insert month], insert year]*